

# Loren E. Souers Jr.

*Attorney and Counsellor at Law*

220 Market Avenue South, Suite 600  
Canton, Ohio 44702-2181

Telephone: (330) 455-0345

Fax (330) 454-7300

January 24, 2014

Public Utilities Commission of Ohio  
Docketing Division  
180 East Broad Street  
Columbus, Ohio 43215-3793

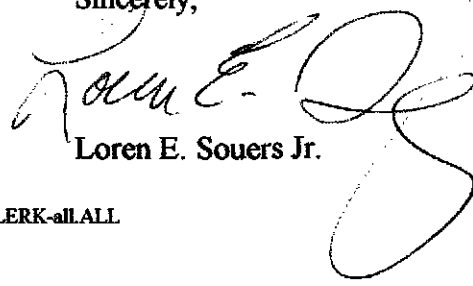
14-130-EL-C33

To the Docketing Clerk,

Please file the enclosed Formal Complaint with your Commission and send a time stamped copy to me in the enclosed self-addressed envelope.

Thank you.

Sincerely,



Loren E. Souers Jr.

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RECEIVED-DOCKETING DIV  
2014 JAN 27 PM 4:21  
PUCO

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Technician Am Date Processed - 1/28/14

FILE

NC  
**Ohio**

**Public Utilities  
Commission**

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

**Formal Complaint Form**

14-130-EL-CSS

TRE PROPERTIES LLC

Customer Name (Please Print)

P O Box 2849

Customer Address

North Canton, Ohio 44720

City	State	Zip
110 091 115 011	110 094	928 782
110 095 835 671	110 094	923 478

Account Number S

**Against**

9029-9033 Sunnydale Ave NE

Customer Service Address (if different from above)

OHIO EDISON

Utility Company Name

Canton, Ohio 44721  
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

See complaint attached.

RECEIVED-DOCKETING DIV

2014 JAN 27 PM 4:21

PUCO

Signature

330-498-0060

Customer Telephone Number

Loren E. Souers Jr. (Ohio Reg 0018527)  
Attorney for Customer  
220 Market Ave. S, Ste 600  
Canton, Ohio 44702  
330-455-0345 fax 330-454-7300

# **OHIO PUBLIC UTILITIES COMMISSION**

## **FORMAL COMPLAINT**

**TRE PROPERTIES LLC**  
Customer

**Case Number**

against

**Complaint**

**OHIO EDISON**  
Utility

1. TRE Properties LLC is a property management company and owns no real estate, but manages properties for other entities.
2. In the months of May through August, 2006, TRE contracted with Ohio Edison for electric service at adjoining properties at 9029 and 9033 Sunnydale Ave. NE, Canton, Ohio, for the purpose of performing construction at those premises. When the construction was completed in August, 2006, that account was paid and closed.
3. Again in August, 2008, TRE contracted with Ohio Edison for electric service at the same property for additional construction. Such construction was completed in September, 2008, the bill was paid and the account was closed.
4. In late summer or fall of 2009, Ohio Edison requested TRE to open an account for these properties in its name. At that time a single tenant rented the two properties from the owner, and TRE declined to open such an account for electric service.
5. In late summer or fall of 2011, the tenant referred to in Paragraph 4 determined to move out of the property. Again, Ohio Edison requested TRE to open an account for the electric service to these properties in its name, and again, TRE declined to open an account for electric service for these properties, requesting Ohio Edison to permit tenants to open utility accounts in their names as it had done in the past.
6. Around the same time in 2011 referred to above, TRE found two new tenants for the owner of the properties at 9029 and 9033 Sunnydale. The properties were leased and the leases provided that the tenants were responsible for their own utilities.

7. In February, 2013, about a year and a half later, Ohio Edison wrote two letters to TRE advising it that it was "inadvertently not being billed" for "our electric usage" at both of these properties. These bills totaled nearly \$8,000. (Exhibit A)
8. TRE telephoned Ohio Edison and advised it that it did not own the properties and had not opened any accounts for these properties for that period of time, and to please stop billing TRE.
9. In the course of discussion in early 2013, Ohio Edison stated that a well pump provided water to both addresses. TRE offered to have the pump rewired and open a separate electric account with Ohio Edison for electric service for the well pump only. This was agreed upon.
10. In February, 2013, TRE contracted with a local electrician to install a new electric service and meter solely for the well pump. The electrician did the work and the Stark County Building Department inspected and passed the work. Unfortunately, it seems the building department sent the notice for new service to the wrong utility, AEP, so this new service was not started until August, 2013, when TRE called Ohio Edison concerning the well pump account. A well pump service account with Ohio Edison was finally opened. The account for the well pump is identified as "9031 Sunnydale Ave NE Waterpump" and is account 110 095 835 671.
11. Ohio Edison continued to send TRE electric bills for the electric consumption at these addresses, e.g. Exhibit B, and TRE notified Ohio Edison by letter that it was not the owner or occupant of the properties, that it had no contract with Ohio Edison for service to the properties. Exhibit C. At that time the electric bills for both properties were around \$12,000. The account for 9029 Sunnydale is account 110 094 928 782 and the account for 9033 Sunnydale is 110 094 923 478
12. In October, 2013, Ohio Edison, with accounts now \$12,000 for these properties, transferred this balance to another property at 3060 Erie Ave NW in Massillon, Ohio, which TRE manages for another owner. Exhibit D. TRE, by letter, requested Ohio Edison to immediately remove these charges from that account. Exhibit E.
13. In early fall of 2013, apparently after speaking to the tenant of 9033 Sunnydale, Ohio

Edison told TRE that a sump pump which served both properties was connected to the electric service for that address. TRE contracted with its electrician to inspect the power service to the sump pump and rewire it to the new service which had been established for the well pump. The electric service for the sump pump, which serves both properties, has been added to the water pump service, which is properly billed to TRE Properties.

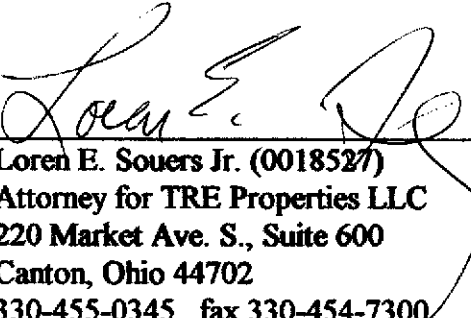
14. At this same time, TRE filed an informal complaint with the Public Utility Commission of Ohio seeking help with this dispute. That case, ETAC101013VU, was concluded in November, 2013 with the PUCO sending TRE a formal complaint form.
15. In October, 2013, after service for the well pump had been established a month or two earlier, Ohio Edison now billed TRE for an "estimated" 5400 kilowatt hours of service, some \$450. TRE checked the relatively new meter which read 39, and sent Ohio Edison \$20 in conformity with the previous month's service bill of \$19. Exhibit
16. In November, 2013, Ohio Edison removed the \$11,908.21 it had transferred to the 3060 Erie Avenue, Massillon property. Exhibit G
17. In December, 2013, Ohio Edison added a charge from 9029 Sunnydale of \$3,032 to the Erie Ave., Massillon property. Exhibit H. Such charge remains on the account for that property and Ohio Edison has threatened to terminate service if it is not paid.
18. The present tenant at 9033 Sunnydale claims that Ohio Edison continues to refuse to open an account for her. Ohio Edison continues to threaten to terminate service at 9033 Sunnydale, still in TRE's name. Exhibit I.
19. The practice of Ohio Edison of billing TRE Properties LLC for services it has neither contracted for nor consumed is contrary to law.
20. The practice of Ohio Edison of transferring its illegal billings to other properties is contrary to law.
21. If Ohio Edison has refused to open an electric service account for the tenant at 9033 Sunnydale Ave NE, Canton, Ohio, such refusal is contrary to PUCO rules and regulations.

#### **RELIEF REQUESTED**

22. TRE Properties LLC requests the PUCO to order Ohio Edison to cease demanding that it

- pay for electric service for which it never contracted, and for which it received no benefit.
23. TRE Properties LLC requests the PUCO to order Ohio Edison to remove all charges related to service at 9029 and 9033 Sunnydale Ave. NW, Canton, Ohio from all other properties which it manages for other parties, and which are totally unrelated to the dispute of service at the above addresses, and enjoin Ohio Edison from transferring accounts to other properties in the future. (TRE acknowledges it has a standing account for "9031 Sunnydale Ave NE Waterpump", account 110 095 835 671.)
24. TRE Properties LLC requests the PUCO to permit the tenant at 9033 Sunnydale Ave NE, Canton, Ohio to open an account for her electric service. The determination of amounts due Ohio Edison may be determined between it and the tenant.
25. Until this matter is resolved, TRE Properties LLC requests the PUCO to protect the tenant at 9033 Sunnydale Ave NE, Canton, Ohio from termination of service. TRE has paid and continues to pay all charges to Ohio Edison which it does not dispute.

Respectfully submitted,



Loren E. Souers Jr. (0018527)  
Attorney for TRE Properties LLC  
220 Market Ave. S., Suite 600  
Canton, Ohio 44702  
330-455-0345 fax 330-454-7300



CUSTOMER  
EXHIBIT A

A-FECC  
76 South Main St.  
Akron, OH 44308-1812  
1-800-633-4766

February 8, 2013

TRE PROPERTIES  
PO BOX 2849  
NORTH CANTON OH 44720

Dear TRE PROPERTIES:

This letter is to inform you that you were inadvertently not being billed for your electric usage at: 9029 SUNNYDALE AVE NE, CANTON OH 44721 because of the account not being established in your name. Enclosed are the bills for your usage during this time.

Currently, your account balance is 3422.89 debit. If this is an initial billing for a new account, this balance may include a Service Charge.

The Public Utility Commission of Ohio (PUCO), requires that we place your account on a payment plan to help you make up for the difference between your previous account balance and the new amount. This plan allows you to make a monthly payment equal to 1/12th of this balance (which will be reflected on your next bill) in addition to your current bill. Should you choose to pay your account in full, the payment plan will be deactivated. Any adjustments will be reflected on the next bill.

We apologize if this billing adjustment causes you any inconvenience. If you have any questions, please contact our Customer Service Center at the above listed toll-free number.

Sincerely,

Ohio Edison  
A FirstEnergy Company

Enclosure



A-FECC  
76 South Main St.  
Akron, OH 44308-1812  
1-800-633-4766

February 8, 2013

TRE PROPERTIES  
PO BOX 2849  
NORTH CANTON OH 44720

Dear TRE PROPERTIES:

This letter is to inform you that you were inadvertently not being billed for your electric usage at: 9033 SUNNYDALE AVE NE, CANTON OH 44721 because of the account not being established in your name. Enclosed are the bills for your usage during this time.

Currently, your account balance is 4326.11 debit. If this is an initial billing for a new account, this balance may include a Service Charge.

The Public Utility Commission of Ohio (PUCO), requires that we place your account on a payment plan to help you make up for the difference between your previous account balance and the new amount. This plan allows you to make a monthly payment equal to 1/12th of this balance (which will be reflected on your next bill) in addition to your current bill. Should you choose to pay your account in full, the payment plan will be deactivated. Any adjustments will be reflected on the next bill.

We apologize if this billing adjustment causes you any inconvenience. If you have any questions, please contact our Customer Service Center at the above listed toll-free number.

Sincerely,

Ohio Edison  
A FirstEnergy Company

Enclosure





CUSTOMER  
EXHIBIT B

A-FECC  
76 South Main St.  
Akron, OH 44308-1812  
1-800-633-4766

TRE PROPERTIES  
PO BOX 2849  
NORTH CANTON OH 44720

October 24, 2013

Just Got this  
Letter today 10-28-13

Dear TRE PROPERTIES:

Our records show that you are the owner of a rental property at 9033 SUNNYDALE AVE NE, CANTON OH 44721. Please notify us *within ten days of the date of this letter* if you are not the owner. Otherwise, effective with the next billing date, the electric bills for the rental property will be moved into your name.

According to Chapter 4901:1-18-08 *Landlord-tenant provisions* of the Ohio Administrative Code, every owner of a residential property containing dwelling units that do not have individual electric meters must notify the utility of such ownership. The electric utility is required to place the electric account for the rental property in the name of the owner; and the owner is responsible for paying the electric bill for the rental property.

If you need further assistance, please contact one of our Customer Service Representatives at the toll-free number listed above.

Sincerely,

Ohio Edison  
A FirstEnergy Company

# TRE Properties, LLC

CUSTOMER  
EXHIBIT C

October 29, 2013

To: Ohio Edison

RE: 9029 and 9033 Sunnydale Ave. NE Canton, OH 44721

We recently received your letter and several months worth of utility bills for the above mentioned properties. Apparently, you have been providing electrical service to these addresses since September 2011 according to your bills, even though no one had contracted for service to be established in their name(s). Fortunately for our shareholders, we do not pay for electrical service used by other people.

We are a property maintenance and management firm only, we do not own any real estate. As your records may reflect, in 2006, and again briefly in 2008 we did contract for electric service at one or both of these homes while we performing work on them. We paid our bills promptly to you, including the final bills thereby concluding our business with you. We do not own either of these homes, and we never have.

Since we do not own these homes, and never have, it is our humble position that you have no grounds on which to demand anything from us.

We consider the matter closed.

Sincerely,

Eric Tack, manager

Billing Period: Sep 06 to Oct 04, 2013 for 29 days  
Bill For: TRE PROPERTIES  
3060 ERIE AVE NW  
MASSILLON OH 44646

October 08, 2013  
Account Number: 110 091 115 011  
Amount Due: \$11,908.21  
Due Date: October 22, 2013

CUSTOMER  
EXHIBIT D

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill Issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

**\*\* REMINDER NOTICE \*\***  
When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Overdue amounts associated with a disconnect notice from a prior month's bill and/or an Ohio 10-day Winter Notice may continue to result in disconnection of electric service. Call us at 1-800-686-3421 if you have questions or for information on payment arrangements.

To avoid a 150% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

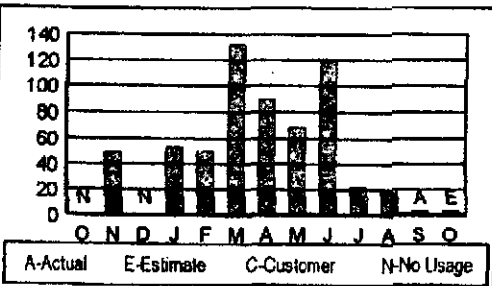
Your current **PRICE TO COMPARE** for generation and transmission from Ohio Edison is listed below. For you to save, a supplier's price from Ohio Edison is listed below. For you to save, a supplier's price from Ohio Edison is listed below. For you to save, a supplier's price from Ohio Edison is listed below.

on or about

as to your health  
contact our office  
person by a licensed  
specialist, certified  
board of health

can be found on back.

Dec 12	0	Apr 13	90
Jan 13	53	May 13	69
Feb 13	50	Jun 13	121
Mar 13	132	Jul 13	22
		Aug 13	20
		Sep 13	3
		Oct 13	3



Comparisons	Last Year	This Year
Average Daily Use (KWH)	0	0
Average Daily Temperature	59	64
Days in Billing Period	29	29
Last 12 Months Use (KWH)		612
Average Monthly Use (KWH)		51

Account Summary	Amount Due
Previous Balance	-3.16
Payments/Adjustments	11,906.83
<b>Balance at Billing on Oct 08, 2013</b>	<b>11,903.67</b>
Ohio Edison	4.36
FirstEnergy Solutions Corp - Consumption	0.18
<b>Total Current Charges</b>	<b>4.54</b>
<b>Amount Due by Oct 22, 2013</b>	<b>\$11,908.21</b>
<b>Usage Information for Meter Number 000905126</b>	
Oct 04, 2013 KWH Reading (Estimate)	612
Sep 06, 2013 KWH Reading (Actual)	609
KWH used	3
<b>Charges From Ohio Edison</b>	
Customer Number: 0801754207 0000155758	
Rate: Residential Service OE-RSD	
Customer Charge	4.00
Distribution Related Component	0.31
Cost Recovery Charges	0.05
<b>Current Consumption Bill Charges</b>	<b>4.36</b>
<b>Charges From FirstEnergy Solutions Corp</b>	
341 White Pond Drive Bldg B3, Akron, OH 44320-1119	
Customer Service: 1-888-254-6359	
Account Number: 133197360 Rate: FES-G940	
Basic Charge 3 KWH x 0.060000	0.18
<b>Total FirstEnergy Solutions Corp Charges</b>	<b>0.18</b>
<b>Detail Payment and Adjustment Information</b>	
09/30/13 Trans fr 110094923478 / 9033 SUNNYDALE AVE NE	6,500.01
09/30/13 Trans fr 110094928782 / 9029 SUNNYDALE AVE NE	5,406.82
<b>Total Payments and Adjustments</b>	<b>\$11,906.83</b>
<b>Account Balance by Company</b>	
	Previous Balance Payments/Adjustments Current Charges Amount Due
Ohio Edison	-3.16 11,906.83 4.36 11,907.83
FirstEnergy Solutions Corp	0.20 0.00 0.18 0.38
<b>Total</b>	<b>-3.16 11,906.83 4.54 11,908.21</b>

THIS BILL SHOWS  
\$11,906.83 TRANSFERRED  
TO MY OTHER  
PROPERTY

CUSTOMER  
EXHIBIT E

# TRE Properties, LLC

October 29, 2013

To: Ohio Edison; legal department

RE: Account number 110094928782 and #110094923478

Dear Ohio Edison,

We have received your letter dated October 24<sup>th</sup>, 2013 stating that your records indicate that we are the owner of rental property located at 9033 Sunnydale Ave. NE in Canton Ohio.

We do not own the property specified in your letter. Further, on or around February 20<sup>th</sup>, 2013 we mailed you a letter stating that we do not own and have never owned the property(ies) referenced above. We have enclosed another copy of that letter for you along with this correspondence.

Additionally, you recently transferred a utility balance of nearly \$12,000.00 USD on to an active account that is in our name. That account number is 110091115011 for property located at 3060 Erie Ave. NW Massillon, OH. 44646. We strongly object to that action and formally demand that you immediately remove the transferred balance from that account.

Sincerely,

Eric Tack, manager

Billing Period: Sep 07 to Oct 08, 2013 for 32 days  
Bill For: TRE PROPERTIES  
9031 SUNNYDALE AVE NE WATERPUMP  
CANTON OH 44721

October 10, 2013  
Account Number: 110 095 835 671  
Amount Due: \$441.94  
Due Date: October 31, 2013

CUSTOMER  
EXHIBIT F

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergy.com](http://www.firstenergy.com)  
Bill Issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages	Account Summary	Amount Due
To avoid a 150% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date. Your next meter reading is scheduled to occur on or about Nov 06, 2013.	Previous Balance 19.05 Payments/Adjustments -19.05 Balance at Billing on Oct 10, 2013 0.00 Ohio Edison - Consumption 441.94 Amount Due by Oct 31, 2013 \$441.94 Usage Information for Meter Number 880881303 Oct 08, 2013 KWH Reading (Estimate) 5,335 Sep 07, 2013 KWH Reading (Actual) 2 KWH used 5,333 Billed Load in KW/KVA 5.0 Charges From Ohio Edison Customer Number 0801754207 5001271473 Rate: General Service Secondary OE-GSF Customer Charge 7.00 Distribution Related Component 68.71 Cost Recovery Charges 29.97 Bypassable Generation and Transmission Related Component 336.26 Current Consumption Bill Charges 441.94 Detail Payment and Adjustment Information 09/20/13 Payment -19.05	

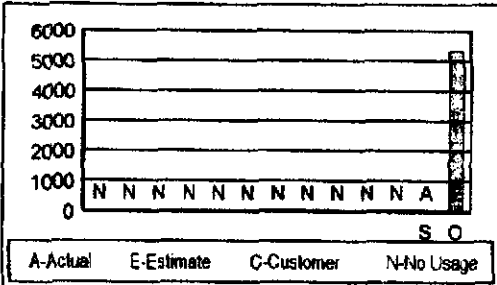
10-14-13 meter reading  
00038

PAY \$20.02 only

Additional messages, if any, can be found on back.

Usage History

Sep 13 2  
Oct 13 5,333



This Year  
Average Daily Use (KWH) 167  
Average Daily Temperature 64  
Days in Billing Period 32  
Last 2 Months Use (KWH) 5,335  
Average Monthly Use (KWH) 2,668

New meter for  
well pump. 1st bill  
was \$19.05.

Billing Period: Oct 05 to Nov 05, 2013 for 32 days  
Bill For: TRE PROPERTIES  
3060 ERIE AVE NW  
MASSILLON OH 44648

November 07, 2013  
Account Number: 110 091 115 011

Amount Due: \$44.36

Due Date: November 21, 2013

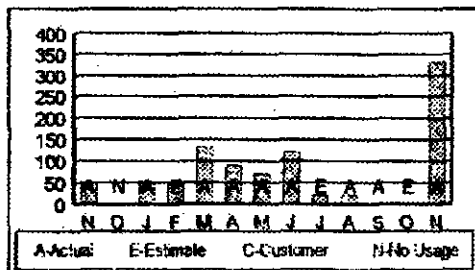
**CUSTOMER  
EXHIBIT G**

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill Issued by: Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Previous Balance	11,908.21
Your current PRICE TO COMPARE for generation and transmission from Ohio Edison is listed below. For you to save a supplier's price must be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site at <a href="http://www.PUCO.ohio.gov">www.PUCO.ohio.gov</a> .	Payments/Adjustments	-11,908.21
Residential Service - 0000155758 - \$0.32 cents per KWH	Balance at Billing on Nov 07, 2013	0.00
Your next meter reading is scheduled to occur on or about Dec 05, 2013.	Ohio Edison	24.65
Don't miss the enclosed brochure on Project Reach. Return the application form to sign up for the program and help your neighbors.	FirstEnergy Solutions Corp - Consumption	19.71
Request an Energy Conservation Kit to reduce energy use and save money on future home energy bills. The cost of these kits is paid for through a charge included in all residential customers' bills in accordance with Ohio Senate Bill 221. There is no additional charge to enroll. Enrollment is easy: have your account number ready and visit <a href="http://ohioenergykit.com">ohioenergykit.com</a> or call 888-257-1190. One kit per account.	Total Current Charges	44.36
	Amount Due by Nov 21, 2013	\$44.36
	Usage Information for Sales Number 0000155758	
	Nov 05, 2013 KWH Reading (Actual)	944
	Oct 05, 2013 KWH Reading (Estimate)	612
	KWH used	332
	Charges From Ohio Edison	
	Customer Number: 0801754207 0000155758	
	Rate: Residential Service OE-RSD	
	Customer Charge	4.00
	Distribution Related Component	15.71
	Cost Recovery Charges	4.94
	Current Consumption Bill Charges	24.65
	Charges From FirstEnergy Solutions Corp	
	341 White Pond Drive Bldg 63, Akron, OH 44320-1119	
	Customer Service: 1-888-254-6359	
	Account Number: 130197360 Rate: FES-C940	
	Basic Charge	332 KWH x 0.059367
	Total FirstEnergy Solutions Corp Charges	19.71
	Detail Payments and Adjustment Information	
	10/22/13 Payment	-1.38
	10/23/13 Cancel - Late payment charge	-197.11
	10/23/13 Cancel - Consumption billing debit	-11,453.33
	10/23/13 Cancel - Final billing debit	-232.39
	10/23/13 Cancel - Field Collection Charge	-24.00
	Total Payments and Adjustments	-11,908.21
	Account Balance by Company	
	Previous Balance	11,908.03
	Payments/Adjustments	-11,908.03
	Current Charges	24.65
	Ohio Edison	24.65
	FirstEnergy Solutions Corp	19.71
	Total	44.36

Additional messages, if any, can be found on back.

Usage History			
Nov 12	48	May 13	89
Dec 12	0	Jun 13	121
Jan 13	53	Jul 13	22
Feb 13	50	Aug 13	20
Mar 13	132	Sep 13	3
Apr 13	90	Oct 13	3
		Nov 13	332



Comparisons	Last Year	This Year
Average Daily Use (KWH)	2	10
Average Daily Temperature	48	52
Days in Billing Period	32	32
Last 12 Months Use (KWH)		885
Average Monthly Use (KWH)		75

**CUSTOMER  
EXHIBIT H**



Bill Based On: Actual Meter Reading

Page 1 of 2  
E07

December 09, 2013

Account Number: 110 091 115 011

**Amount Due: \$3,045.77**

**Due Date: December 23, 2013**

Billing Period: Nov 06 to Dec 05, 2013 for 30 days  
Bill For: TRE PROPERTIES  
3060 ERIE AVE NW  
MASSILLON OH 44646

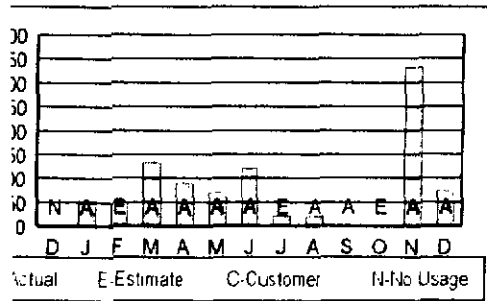
To report an emergency or an outage call 24 hours a day 1-888-544-4877 For Customer Service call 1-800-633-4766 For Payment Options call 1-800-686-3421 Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill issued by: Ohio Edison PO Box 3637, Akron OH 44309-3637

Messages	Account Summary	Amount Due
<b>** REMINDER NOTICE **</b>	Previous Balance	44.36
When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Overdue amounts associated with disconnect notice from a prior month's bill and/or an Ohio 10-day later Notice may continue to result in disconnection of electric service. Call us at 1-800-686-3421 if you have questions or for information on payment arrangements.	Payments/Adjustments	2,987.64
To avoid a 150% Late Payment Charge being added to your bill, please pay the <b>Amount Due</b> by the Due Date.	<b>Balance at Billing on Dec 09, 2013</b>	<b>3,032.00</b>
For current <b>PRICE TO COMPARE</b> for generation and transmission in Ohio Edison is listed below. For you to save, a supplier's price will be lower. To obtain an "Apples to Apples" comparison of available competitive electric supplier offers, visit the PUCO web site <a href="http://www.PUCO.ohio.gov">www.PUCO.ohio.gov</a>	Ohio Edison	8.76
<b>Identical Service - 0000155758 - 6.33 cents per KWH</b>	FirstEnergy Solutions Corp - Consumption	4.34
Next meter reading is scheduled to occur on or about 07, 2014.	Late Payment Charges	0.67
Per State law, the amount you are being billed includes (1) watt-hour taxes that have been in effect since 2001 and are currently at \$4.48 and (2) Assessments to assist in the support of the actions of the PUCO and the office of the consumers' counsel that have been in effect since 1912 and 1977, respectively.	<b>Total Current Charges</b>	<b>13.77</b>
We wishes for a joyous holiday season from all of us at Ohio Edison.	<b>Amount Due by Dec 23, 2013</b>	<b>\$3,045.77</b>
	<b>Usage Information for Meter Number G005085136</b>	
	Dec 05, 2013 KWH Reading (Actual)	1017
	Nov 06, 2013 KWH Reading (Actual)	944
	KWH used	73
	<b>Charges From Ohio Edison</b>	
	Customer Number 0801754207 0000155758	
	Rate Residential Service OE-RSD	
	Customer Charge	4.00
	Distribution Related Component	3.68
	Cost Recovery Charges	1.08
	<b>Current Consumption Bill Charges</b>	<b>8.76</b>
	Late payment charge	0.67
	<b>Total Charges</b>	<b>\$9.43</b>
	<b>Charges From FirstEnergy Solutions Corp</b>	
	341 White Pond Drive Bldg B3, Akron, OH 44320-1119	
	Customer Service 1-888-254-6359	
	Account Number 133197360 Rate FES-G940	
	Basic Charge 73 KWH x 0.059452	4.34
	<b>Total FirstEnergy Solutions Corp Charges</b>	<b>4.34</b>
	<b>Detail Payment and Adjustment Information</b>	
	11/15/13 Payment	44.36
	11/12/13 Trans fr 110094928782 / 9029 SUNNYDALE AVE IE	3,032.00
	<b>Total Payments and Adjustments</b>	<b>\$2,987.64</b>
	<b>Account Balances by Company</b>	
	Previous Balance	24.65
	Payments/Adjustments	2,987.64
	Current Charges	9.43
	Amount Due	3,021.72
	Ohio Edison	19.71
	FirstEnergy Solutions Corp	0.00
	<b>Total</b>	<b>2,987.64</b>

Additional messages, if any, can be found on back.

**Usage History**

Dec 12	0	Jun 13	121
Nov 13	53	Jul 13	22
Oct 13	50	Aug 13	20
Sep 13	132	Sep 13	3
Aug 13	90	Oct 13	3
Jul 13	69	Nov 13	332
		Dec 13	73



Comparisons	Last Year	This Year
Average Daily Use (KWH)	0	2
Average Daily Temperature	41	37
Days in Billing Period	30	30
2 Months Use (KWH)		968
Average Monthly Use (KWH)		81

*Handwritten:* Paid only \$9.76  
CURRENT consumption

**Billing Period:** Dec 10 to Jan 09, 2014 for 31 days  
**Bill For:** TRE PROPERTIES  
9033 SUNNYDALE AVE NE  
CANTON OH 44721

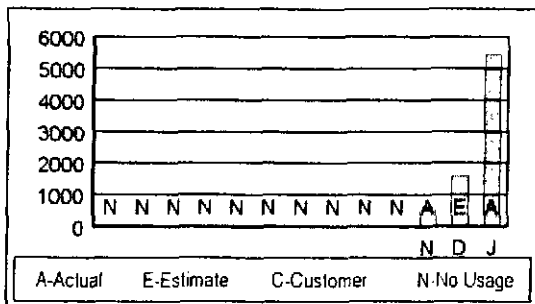
**January 13, 2014**  
**Account Number: 110 094 923 478**  
**Amount Due: \$959.79**  
**Due Date: January 27, 2014**

**CUSTOMER  
EXHIBIT I**

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
**Bill issued by:** Ohio Edison, PO Box 3637, Akron OH 44309-3637

Messages	Account Summary	Amount Due
<p><b>*** DISCONNECTION NOTICE ***</b></p> <p>Your electric bill payment is past due. <b>Your service may be disconnected unless payment of \$280.91 is made by 01/24/2014.</b> If service is disconnected, you will be required to pay a reconnection fee of up to \$35.00, and may be required to pay a security deposit of \$130.00 to have power restored. You may be eligible for the Percentage of Income Payment Plan Plus or other extended payment plan. See enclosed information. Failure to pay charges for competitive retail electric service may also result in the cancellation of your contract with the competitive retail electric service provider and return you to Ohio Edison's standard offer generation service. The amount due does not include charges for nontariffed products or services but may include charges for competitive retail electric service. Failure to pay charges for other nontariffed products or services may result in loss of those products or services. This provision is applicable only on accounts issued a consolidated bill for electric service. The due date on this notice does not change the due date of any previous notice sent to you for a past due amount. If you have questions, or if you want a list of our authorized payment agent locations, please call us at 1-800-686-3421. You may also call this number for information about our medical certification program if the disconnection of service would be especially dangerous to the health of a permanent resident.</p> <p><b>IMPORTANT NOTICE</b></p> <p>Under state regulations, one reason Ohio Edison is permitted to request a security deposit is when a customer's payment history is unsatisfactory. If future payments are not made in a timely manner, you may be required to pay a security deposit equal to 130 percent of your estimated average bill. You may avoid paying the security deposit by providing a guarantor to secure payment of bills equal to 60 days of usage. If eligible, you may enroll in our Checkless Payment Plan at <a href="http://www.directpaymentplan.com">www.directpaymentplan.com</a>. This can help ensure your payments are received by the due date. If you have any questions regarding this matter, please call 1-800-686-3421.</p> <p><b>Additional messages, if any, can be found on back.</b></p>	Previous Balance	280.91
	Payments/Adjustments	0.00
	<b>Balance at Billing on Jan 13, 2014</b>	<b>280.91</b>
	Ohio Edison - Consumption	678.88
	<b>Amount Due by Jan 27, 2014</b>	<b>\$959.79</b>
	<b>Usage Information for Meter Number 683176988</b>	
	Jan 09, 2014 KWH Reading (Actual)	56,815
	Dec 10, 2013 KWH Reading (Estimate)	51,368
	KWH used	5,447
	<b>Charges From Ohio Edison</b>	
	Customer Number: 0801754207 0000206905	
	Rate, Residential Service OE-RSF	
	Customer Charge	4.00
	Distribution Related Component	251.50
	Cost Recovery Charges	81.92
	Bypassable Generation and Transmission Related Component	341.46
	<b>Current Consumption Bill Charges</b>	<b>678.88</b>

Usage History		
Nov 13	614	
Dec 13	1,592	
Jan 14	5,447	



**This Year**

Average Daily Use (KWH) 176  
Average Daily Temperature 27  
Days in Billing Period 31  
Last 3 Months Use (KWH) 7,653  
Average Monthly Use (KWH) 2,551