

FILE

96

14-0111-W9-CSS

THE SANCTUARY COMMUNITY ASSOCIATION, INC.

c/o Continental Management Co.
The United Office Building
2013 West 25th Street, Suite 301
Cleveland, Ohio 44113
(216) 664-1919

RECEIVED-DOCKETING DIV
2014 JAN 21 PM 3:10

PUCO

January 15, 2014

Aqua Ohio, Inc.
762 W. Lancaster Avenue
Bryn Mawr, Pennsylvania 19010-3489

**Re: Sanctuary Community Association, Inc.
Account Number 001301093 0968159**

Dear Aqua Ohio:

I am writing to you as the representative of the Board of Trustees of the Sanctuary Community Association, Inc. (the "Association"). The Association is a homeowner's association for a development called The Sanctuary. The Sanctuary is located in Kirtland and Kirtland Hills, Ohio.

This letter is in regard to two outstanding water bills for two small common areas that are in the middle of cul de sacs in The Sanctuary. As is explained herein, we believe we have been grossly overcharged for water usage. We demand a refund and a replacement of any deficient meter reading equipment. This letter explains the background.

Our neighborhood has irrigation in seven different places. Aqua Ohio sends us separate bills for each location. The primary issue here relates to the Red Tail Lane cul de sac. There is a secondary issue related to the Robin Lane cul de sac.

Each of these cul de sacs is a small, circular area, that is in the middle of a road that has three or four homes on it. The irrigation system on Red Tail has been there for many years. Each irrigation system is only used in mid to late summer, when necessary. Each is shut off at year end.

Attached is a chart that shows the billing history of the Red Tail Lane cul de sac. That Chart also shows the billing history for two other cul de sacs in our neighborhood – one on Woodhawk Lane and the one on Robin Lane. The Robin Lane and Woodhawk Lane cul de sacs are virtually identical to the one on Red Tail Lane. Again, Robin and Woodhawk are only used in the mid to late summer and are shut off at year end.

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.

Technician IN Date Processed **JAN 21 2014**

As the enclosed Billing Chart demonstrates the annual billing for water usage, as follows:

2008

- Woodhawk - \$191.73
- Red Tail - \$182.28

2009

- Woodhawk - \$52.22
- Red Tail - \$380.03

2010

- Woodhawk - \$147.67
- Robin - \$69.81
- Red Tail - \$1,668.64

2011

- Woodhawk - \$88.75
- Robin - \$83.31
- Red Tail was \$1,074.90

2012

- Woodhawk - \$100.35
- Robin - \$93.08
- Red Tail - \$64.61

2013

- Woodhawk - \$88.99
- Robin
 - \$93.08 through August 2, 2013.
 - On October 2, 2103, a bill for \$333.52 was sent on Robin. We believe this bill to be in error.
- Red Tail
 - \$60.94 through July 2, 2013.
 - We then received a bill of over \$7,000.00 for Red Tail. As of October 4, 2013, we have received a \$3,719.03 bill for Red Tail. These billings are obvious errors.

Jeanne Laveglia of Continental Management is our property manager. She arranged for the water lines on Red Tail to be inspected by Lasko Irrigation. Lasko Irrigation states that there are no water leaks. A copy of a letter from Lasko is enclosed.

It would seem to be self-evident that there are no water leaks on Red Tail because in 2012, the billing on Red Tail suddenly, mysteriously, returned to a normal amount (\$64.61).

Nor have we seen any evidence of water leaks in relation to Red Tail Lane. If in fact \$7,000 of water had been used on Red Tail Lane, that would have been an amount approximately 45x the amount we would normally use *in an entire year*. That water would have had to go somewhere. There would be a massive flood there. There is no such thing.

We also are well aware that back in 2008, about 1,000 water customers of Aqua Ohio in parts of Summit and Stark counties experienced billing problems that Aqua Ohio blamed on its switch to a new billing system. Here is a link to an Akron Beacon Journal news story about it.

<http://www.ohio.com/news/top-stories/aqua-ohio-is-awash-in-gripes-1.82629>

Thus, Aqua Ohio is no stranger to having huge customer billing issues.

In addition, we note that the timing of all of those customer complaints in Summit and Portage counties is not too far off from when the Red Tail billing problems began. As is shown above, it is obvious that the Red Tail meter or billing problem actually started back in 2009, and persisted into 2010 and 2011, when the bill on Red Tail started to skyrocket up into thousands of dollars, instead of being in the neighborhood of \$100 to \$150, like the other cul de sacs in the neighborhood that are virtually identical to Red Tail Lane.

With the foregoing in mind, we also view with great suspicion the Robin Lane bill for \$333.52 that Aqua Ohio suddenly sent us on October 2, 2103. That billing amount is 2x or 3x the annual amount used on Robin Lane, and there is absolutely no common sense explanation for it.

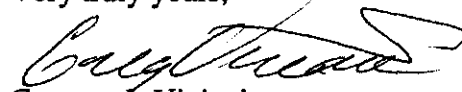
Under the foregoing circumstances, it is patently obvious that there is some type of meter problem on Red Tail Lane or billing problem at Aqua Ohio. However, despite our protests about this bill, Aqua Ohio has done nothing to inspect the meter or the water lines. Instead, Aqua Ohio has simply demanded payment of its outrageously exorbitant bill, and has now turned this matter over to a collection agency. A copy of the demand letter we recently received is enclosed, and the collection agency is being copied on this letter. We would expect better cooperation and customer service from a public utility licensed to do business in the state of Ohio.

Given the foregoing, we refuse to pay the outstanding bill for \$3,719.03 on Red Tail Lane. We also believe that we have been grossly overcharged for water usage on Red Tail Lane, dating back to 2009. Using an annual figure of \$150 as being a fair estimate of our actual usage, the overcharge is in the neighborhood of \$2,673.57. Thus, we demand a credit or a refund of that amount. We also demand that Aqua Ohio replace any deficient meter reading equipment that exists on Red Tail Lane.

Finally we also refuse to pay the October 2, 2013 bill on Robin Lane, and demand an explanation from Aqua Ohio as to the nature of that excessive bill.

We expect a prompt response. If you have any questions, please call Jeanne Laveglia of Continental Management at (216) 664-1919.

Very truly yours,



Gregory J. Viviani
President, Board of Trustees of the Sanctuary
Community Association, Inc.

cc: Board Members
Jeanne Laveglia, Continental Management Co.
National Recovery Agency
Ohio Public Utilities Commission



January 15, 2014

Mr. Greg Viviani
President of Sanctuary Homeowners Association

Dear Mr. Viviani:

We were informed of a high water bill at the Red Trail by Continental Management and were asked to investigate and turn the water off to the irrigation system.

On 9/24/13 we sent a service technician to the site and we found no leak. We proceeded to shut the water off to the system at the water meter.

We have shut off and winterized all the systems in the sanctuary. This was completed on 10/23/13.

If you need any further information, please feel free to contact me.

Sincerely,

Michael Mastrodonato
President

NATIONAL RECOVERY AGENCY

2491 Paxton Street, Harrisburg PA 17111
Toll Free: (800) 360-4319

Sanctuary Homeowners
2012 W 25th St Ste 301
Cleveland, OH 44113-4139

PIN #: 87792992
NRA ID: 13026A
TOTAL DUE: \$3,722.04

Dear Sanctuary Homeowners,

Your account has been forwarded to this office for collections.

THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

Below is a listing of accounts included in the total amount due listed above:

ORIGINAL CREDITOR	ACCOUNT #	DATE	AMOUNT	INTEREST	COSTS	AMT OWED
AQUA SERVICES INC-OHIO	0013010930968159	10/09/13	3,722.04	.00	.00	3722.04

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt, or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request of this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

Unless you dispute this debt, your payment should be made directly to this office. Please choose one of the following methods of payment. Please note that a service charge of twenty dollars will be added to all checks returned to us by your bank as permitted by law.

NOTICE: SEE REVERSE SIDE FOR IMPORTANT NOTICES AND CONSUMER RIGHTS

RECEIVED

DEC 11 2013

PAYMENT OPTIONS



Telephone Hours:

Monday - Thursday 8:00 A.M. to 8:30 P.M.
Friday 8:00 A.M. to 5:00 P.M.
Saturday 8:00 A.M. to 12:30 P.M.
Eastern Standard Time
(800) 360-4319



Send Mail To:

NATIONAL RECOVERY AGENCY
PO BOX 67015
HARRISBURG, PA 17106-7015



Via Internet:

Pay online by credit card
or check at
www.nationalrecovery.com

Calls to or from NATIONAL RECOVERY AGENCY may be recorded or monitored.

To ensure proper credit to your account please detach bottom portion and return it with payment in the enclosed envelope.

PO Box 67015
Harrisburg, PA 17106-7015



Toll Free: (800) 360-4319
Statement Date: December 19, 2013

13026A/018 201151848383 7019/0003510/0015



Sanctuary Homeowners
2012 W 25th St Ste 301
Cleveland, OH 44113-4139

IF PAYING BY CREDIT CARD, FILL OUT BELOW.			
☒ VISA	☐ MasterCard	☐ DISCOVER	☐ Discover
CARD NUMBER		SECURITY/CVV2 CODE	
SIGNATURE		EXP. DATE	
TOTAL DUE \$3,722.04	\$ PAYMENT AMOUNT		NRA ID # 13026A
For Online Payments visit www.nationalrecovery.com			

MAKE PAYMENT AND REMIT TO:



NATIONAL RECOVERY AGENCY
PO Box 67015
Harrisburg, PA 17106-7015

Self-Addressed stamped envelope is required for return receipts.

CUL DE SAC BILLING CHART

	70190374 Robin Lane	70190371 Woodhawk	65196367 Red Tail
10/2/13	333.52	10.04	
10/4/13			3,719.03
8/2/13	12.26	11.15	
7/2/13	9.99	9.99	9.99
6/4/13	9.76	9.76	
5/2/13	35.69	34.07	25.57
2/25/13	5.86	5.86	
2/4/13	9.76	9.76	
1/23/13			15.62
1/4/13	9.76	8.40	9.76
12/4/12	9.76	(1.36)	9.76
11/2/12	9.76	(11.12)	9.76
10/2/12	11.56	27.78	9.76
9/7/12	62.00	59.48	35.33
9/1/12		25.57	
10/19/11	22.19	19.39	623.98
9/6/11	13.69	12.29	184.81
8/4/11	9.49	13.69	
7/5/11	9.49	13.53	
6/6/11	28.45	29.85	
1/7/11			238.70
11/30/10			234.09
11/5/10	16.83		
11/2/10	14.31		392.02
10/6/10	13.58		337.73
9/2/10	12.88		394.55
8/3/10	12.21		310.25
6/9/10		80.08	

	70190374 Robin Lane	70190371 Woodhawk	65196367 Red Tail
6/3-4/10		29.85	33.00
5/4/10		37.74	19.47
10/27/09		12.53	3.72
10/5/09		5.62	(114.79)
9/2/09		10.99	59.16
8/4/09		2.62	29.84
7/6/09		14.41	32.19
6/2/09		6.05	44.23
2/6/09			214.61
11/4/08		13.99	29.01
10/2/08		34.97	32.80
9/3/08		16.99	29.01
8/5/08		28.96	31.12
7/8/08		56.86	60.34
5/2/08		39.96	22.77
4/7/08			25.53
3/4/08			20.91
2/4/08			(1.36)

Red Tail Lane Billing Detail



Service To:
SANCTUARY HOMEOWNERS
RED TAIL @ CULDESAC
KIRTLAND, OH 44094

Account Number
001301093 0968159
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date: **October 04, 2013** Total Amount Due: **\$ 3,719.03** Current Charges Due Date: **October 28, 2013**

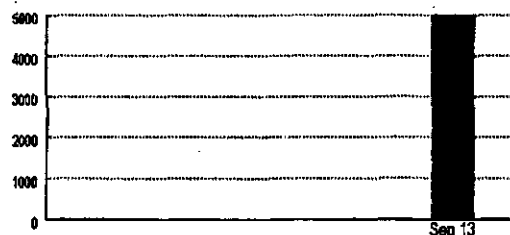
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
65196367	5/8	09/30/13	180	Actual	3941000	901,000	Gallons
		04/03/13		Actual	3040000		
Average Daily Usage = 5,005 Gallons		Total Days: 180		Total Usage:		901,000	Gallons

Billing Detail

Amount Owed from Last Bill \$ 7,763.93
Total Payments Received..... 0.00
Remaining Balance 7,763.93
Adjustments 7,819.01 Credit
Customer Charge..... 55.26
89,400 gallons @ \$0.0045446 per gallon..... 406.26
Next 358,800 gallons @ \$0.0038242 per gallon.... 1,372.14
Next 452,800 gallons @ \$0.0035561 per gallon.... 1,610.22
Total Water Charges 3,443.88
Late Charge 56.44
S.I.C Water Charge..... 273.79
Amount Due ON or BEFORE 10/28/13 \$ 3,719.03

Water Usage History



Read Types: ☒ Actual ☐ Estimated ☒ Customer

RECEIVED

OCT 9 2013

Message Center (see reverse side for other information)

- **LONG BILL ALERT** - This bill covers a greater number of days of service than your normal bill. If you require payment arrangements, please call 877.987.2782.
- **HIGH BILL ALERT** - Your usage appears higher than usual. For information on high usage and leaks, visit the Water Smart section on www.aquaamerica.com.
- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.

Keep top portion for your records.
Return this portion with your payment.

Service To:
SANCTUARY HOMEOWNERS
RED TAIL @ CULDESAC
KIRTLAND, OH 44094

PAP613-A-3

AQUA Water Bill

Lake Erie West District
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

PLEASE DO NOT REMIT PAYMENT TO THE ABOVE ADDRESS

Cyc= 1up=1368400A PC=H

Seq=475

0968159

*****SINGLE-PIECE C 2 P 2
SANCTUARY HOMEOWNERS
CONTINENTAL MGMT
2012 W 25TH ST STE 301
CLEVELAND OH 44113-4139



Account Number - Please print on your check

001301093 0968159

On or Before **10/28/13** Pay This Amount **\$ 3,719.03**

Amount Enclosed

\$

Please make check payable to
Aqua OH

MAIL TO ADDRESS ON BACK OF THIS STUB

00130109309681590000003719039





Service To:
SANCTUARY HOMEOWNERS
RED TAIL @ CULDESAC
KIRTLAND, OH 44094

Account Number

001301093 0968159

LAKE ERIE WEST

1230150

PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.967.2782**
Fax: **866.760.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date
July 02, 2013

Total Amount Due
\$ 9.99

Current Charges Due Date
July 24, 2013

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
85196367	5/8	06/28/13	28	Actual	2040000	0	Gallons
		05/31/13		Actual	2040000		
Total Days: 28				Total Usage:		0	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 9.76
Total Payments Received	9.76
Remaining Balance	0.00
Customer Charge	9.21
Total Water Charges	9.21
S.I.C Water Charge	0.78
Amount Due ON or BEFORE 07/24/13	\$ 9.99
Amount Due AFTER the Current Due Date	\$ 10.49

REC-1111

JUL 08 2013

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

Service To:

PAP515-A-4



Service To:
SANCTUARY HOMEOWNERS
RED TAIL @ CULDESAC
KIRTLAND, OH 44094

Account Number
001301093 0968159
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: 877.987.2782
Fax: 866.780.8292
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date
June 04, 2013

Total Amount Due
\$ 9.76

Current Charges Due Date
June 26, 2013

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
65196367	5/8	05/31/13	31	Actual	2040000	0	Gallons
		04/30/13		Actual	2040000		
Total Days: 31				Total Usage:		0	Gallons

Billing Detail

Amount Owed from Last Bill \$ 25.57
Total Payments Received..... 25.57
Remaining Balance 0.00
Customer Charge..... 9.21
Total Water Charges..... 9.21
S.I.C Water Charge..... 0.55
Amount Due ON or BEFORE 06/26/13 \$ 9.76
Amount Due AFTER the Current Due Date..... \$ 10.25

ENTERED

RECEIVED
JUN 07 2013

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

PAP515-A-8



Service To:
SANCTUARY HOMEOWNERS
RED TAIL @ CULDESAC
KIRTLAND, OH 44094

Account Number
001301093 0968159
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
Bill Date **May 02, 2013** Total Amount Due **\$ 25.57** Current Charges Due Date **May 24, 2013**

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
85196367	5/8	04/30/13	27	Actual	2040000	0	Gallons
		04/03/13		Actual	2040000		
Total Days: 27				Total Usage:		0	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 15.62
Total Payments Received	25.38
Remaining Balance	9.76 Credit
Customer Charge	9.21
Total Water Charges	9.21
Account Activation Fee	25.57
S.I.C Water Charge	0.55
Amount Due ON or BEFORE 05/24/13	\$ 25.57

RECEIVED

MAY 13 2013

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

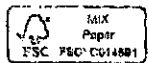
BP2515-A-4





Service To:
**SANCTUARY HOMEOWNERS
CULDESAC @ RED TAIL
KIRTLAND, OH 44094**

Account Number
001301093 0968159
LAKE ERIE WEST
1230150 PWSID # OH4301511



Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
Bill Date **January 23, 2013** Total Amount Due **\$ 15.62** Current Charges Due Date **February 14, 2013**

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
65196367	5/8	01/18/13	18	Actual	2040000	0	Gallons
		12/31/12		Actual	2040000		
		Total Days:	18	Total Usage:		0	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 9.76
Total Payments Received.....	0.00
Remaining Balance	9.76
Customer Charge.....	5.53
Total Water Charges	5.53
S.I.C Water Charge.....	0.33
Amount Due ON or BEFORE 02/14/13	\$ 15.62
Amount Due AFTER the Current Due Date	\$ 15.91

Message Center (see reverse side for other information)

- This is your final bill for service at this property.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!
- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.

RECEIVED

JAN 28 2013



Service To:
SANCTUARY HOMEOWNERS
CULDESAC @ RED TAIL
KIRTLAND, OH 44094

Account Number
001301093 0968159
LAKE ERJE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.967.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
Bill Date **January 04, 2013** Total Amount Due **\$ 9.76** Current Charges Due Date **January 28, 2013**

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
65196367	5/8	12/31/12	31	Actual	2040000	0	Gallons
		11/30/12		Actual	2040000		
Total Days: 31				Total Usage:		0	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 9.76
Total Payments Received	9.76
Remaining Balance	0.00
Customer Charge	9.21
Total Water Charges	9.21
S.I.C Water Charge	0.55
Amount Due ON or BEFORE 01/28/13	\$ 9.76
Amount Due AFTER the Current Due Date	\$ 10.25

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

RECEIVED

JAN 09 2013

Keep top portion for your records.

PAP515-A-4



Service To:
**SANCTUARY HOMEOWNERS
CULDESAC @ RED TAIL
KIRTLAND, OH 44094**

Account Number
001301093 0968159
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: 877.987.2782
Fax: 866.780.8292
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date
December 04, 2012 \$ 9.76

Total Amount Due
December 26, 2012

Current Charges Due Date
December 26, 2012

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
65196387	5/8	11/30/12	30	Actual	2040000	0	Gallons
		10/31/12		Actual	2040000		
Total Days: 30				Total Usage:		0	Gallons

Billing Detail

Amount Owed from Last Bill.....	\$ 9.76
Total Payments Received.....	9.76
Remaining Balance.....	0.00
Customer Charge.....	9.21
Total Water Charges.....	9.21
S.I.C Water Charge.....	0.55
Amount Due ON or BEFORE 12/26/12.....	\$ 9.76
Amount Due AFTER the Current Due Date.....	\$ 10.25

RECEIVED

DEC 10 2012

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

Service To:

PAPERLESS



Service To:
**SANCTUARY HOMEOWNERS
CULDESAC @ RED TAIL
KIRTLAND, OH 44094**

Account Number
001301093 0968159
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date
November 02, 2012

Total Amount Due
\$ 9.76

Current Charges Due Date
November 26, 2012

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
65198387	5/8	10/31/12	33	Actual	2040000	0	Gallons
		09/28/12		Actual	2040000		
Total Days: 33				Total Usage:		0	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 45.09
Total Payments Received	45.09
Remaining Balance	0.00
Customer Charge	9.21
Total Water Charges	9.21
S.I.C Water Charge	0.55
Amount Due ON or BEFORE 11/26/12	\$ 9.76
Amount Due AFTER the Current Due Date	\$ 10.25

RECEIVED
NOV 08 2012

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

Service To:

PAP515-A-4 ☐



Service To:
SANCTUARY HOMEOWNERS
CULDESAC @ RED TAIL
KIRTLAND, OH 44094

Account Number
001301093 0968159
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
Bill Date: **October 02, 2012** Total Amount Due: **\$ 45.09** Current Charges Due Date: **October 24, 2012**

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
65198387	5/8	09/28/12	28	Actual	2040000	0	Gallons
		08/31/12		Actual	2040000		
		Total Days:	28	Total Usage:		0	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 35.33
Total Payments Received	0.00
Remaining Balance	35.33
Customer Charge	9.21
Total Water Charges	9.21
S.I.C Water Charge	0.55
Amount Due ON or BEFORE 10/24/12	\$ 45.09
Amount Due AFTER the Current Due Date	\$ 45.58

9.76

RECEIVED

OCT 11 2012

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

Carbon Tax

PAP515-A-6

AQUA

Service ID:
SANCTUARY HOMEOWNERS
CULDESAC @ RED TAIL
KIRTLAND, OH 44094

Account Number
001301093 0968159
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: 877.967.2782
Fax: 866.780.8292
www.aquamerica.com

Questions about your water service?... Contact us before the due date.
Bill Date
September 07, 2012 \$ 35.33
Total Amount Due
Current Charges Due Date
October 01, 2012

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
65186367	5/8	08/31/12	35	Actual	2040000	0	Gallons
		07/27/12		Actual	2040000		
Total Days:		35			Total Usage:	0	Gallons

Billing Detail

Amount Owed from Last Bill..... \$ 25.57
 Total Payments Received..... 0.00
 Remaining Balance..... 25.57
 Customer Charge..... 9.21
 Total Water Charges..... 9.21
 S.L.C Water Charge..... 0.55
 Amount Due ON or BEFORE 10/01/12..... \$ 35.33
 Amount Due AFTER the Current Due Date..... \$ 35.82

RECEIVED

SEP 10 2012

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

Sanctuary, Inc.

PAID 11/1/12

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/20/11 Account Number 001301093 0968169

Service Address: CULDESAC @ RED TAIL

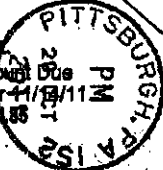
Service From	Service	Amount Due	Amount Due
09/30/11 to	Days	By 11/14/11	After 11/14/11
10/19/11	19	\$ 623.98	\$ 634.85

Prev. Read	Curr. Read	Consumption	Amount	Code
1998000 A	2040000 A	54,000 GAL	\$ 400.12	P
			\$ 5.83	CC
			\$ 211.51	W
			\$ 6.52	SI

ENTERED

8520

FINAL BILL 5% Late Fee After Due Date 12/31/11



RECEIVED

OCT 24 2011

00130109309681590000000623986

CULDESAC @ RED TAIL By 11/14 \$ 623.98 After 11/14 \$ 634.85 001301093 0968169 S-28 10-075007

SANCTUARY HOMEOWNERS
CONTINENTAL MGMT
2012 W 25TH ST STE 301
CLEVELAND OH 44113-4139

***SNGLP



Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/20/11 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From	Service	Amount Due	Amount Due
09/30/11 to	Days	By 11/14/11	After 11/14/11
10/19/11	18	\$ 15.19	\$ 15.47

Prev. Read	Curr. Read	Consumption	Amount	Code
750 A	750 A	0 CU.FT.	\$ 9.40	P
			\$ 6.53	CC
			\$ 0.17	SI

ENTERED

FINAL BILL 5% Late Fee After Due Date 12/31/11



RECEIVED

OCT 24 2011

00130109309672910000000015475

PHEASANT RUN & SANCTUA By 11/14 \$ 15.19 After 11/14 \$ 15.47 001301093 0967291 S-28 10-075007

SANCTUARY HOMEOWNERS
CONTINENTAL MGMT
2012 W 25TH ST STE 301
CLEVELAND OH 44113-4139

***SNGLP



Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/08/11 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND SANC

Service From	Service	Amount Due	Amount Due
08/01/11 to	Days	By 09/28/11	After 09/28/11
08/31/11	30	\$ 16.49	\$ 17.29

Prev. Read	Curr. Read	Consumption	Amount	Code
38500 A	38700 A	200 CU. FT.	\$ 9.21	CC
			\$ 6.80	W
			\$ 0.48	SI

SEP 9 2011

ENTERED

200 CU. FT. = 1,496 gallons

Keep Top Portion 5% Late Fee After Due Date 1230160 PC-

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/08/11 Account Number 001301092 0967290

Service Address: CUL DE SAC WOODHAWK

Service From	Service	Amount Due	Amount Due
08/01/11 to	Days	By 09/28/11	After 09/28/11
08/31/11	30	\$ 12.29	\$ 12.89

Prev. Read	Curr. Read	Consumption	Amount	Code
820	900	80 CU. FT.	\$ 9.21	CC
			\$ 2.72	W
			\$ 0.36	SI

SEP 9 2011

ENTERED

80 CU. FT. = 598 gallons

Keep Top Portion 5% Late Fee After Due Date 1230160 PC-

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/08/11 Account Number 001301093 0968159

Service Address: CULDESAC @ RED TAIL

Service From	Service	Amount Due	Amount Due
08/01/11 to	Days	By 09/28/11	After 09/28/11
08/31/11	30	\$ 184.81	\$ 193.52

Prev. Read	Curr. Read	Consumption	Amount	Code
1799000 A	1888000 A	89,000 GAL	\$ 182.34	CR P
			\$ 9.21	CC
			\$ 347.25	W
			\$ 10.89	SI

SEP 9 2011

ENTERED

Keep Top Portion 5% Late Fee After Due Date 1230160 PC-

00130109309681590000000182346

CULDESAC @ RED TAIL By 09/28 \$ 182.34 CR

001301093 0968159 S=8043 1up=1043693

SANCTUARY HOMEOWNERS
CONTINENTAL MGMT
2012 W 25TH ST STE 301
CLEVELAND OH 44113-4139

***AUTO

FIRST-CLASS
MAIL
PRESORTED
US POSTAGE
PAID
AQUA



Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

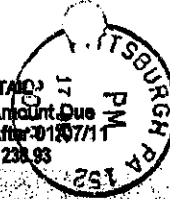
Billing Date: 12/15/10
Account Number: 001301093 0968159

Service Address: CULDESAC @ RED TAIL

Service From	Service Days	Amount Due By 01/07/11	Amount Due After 01/07/11
11/30/10 to 12/15/10	16	\$ 238.70	\$ 238.93

Prev. Read	Curr. Read	Consumption	Amount	Code
1798000 A	1798000 A	0 GAL	\$ 234.09	P
			\$ 4.81	CC

RECEIVED
DEC 20 2010



FINANCIAL - 5% PER MONTHLY CHARGE - 12/10/10

Aqua will verify reason
12-14-10 -

call BACK tomorrow 12-15
customer service - spoke
Shawn
1-877-987-2782

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 12/02/10
Account Number 001301093 0668150

Service Address: CULDESAC @ RED TAIL

Service From	Service Days	Amount Due By 12/24/10	Amount Due After 12/24/10
10/29/10 to 11/30/10	32	\$ 234.09	\$ 245.80

Prev. Read	Curr. Read	Consumption	Amount	Code
1742000 A	1798000 A	58,000 GAL	\$ 9.24	CC
			\$ 224.85	WT

X 78 5020



ENTERED

Keep Top Portion 5% Late Fee After Due Date 12/31/10 PC

12-16-10 - Spoke to OHIO Aqua -
yes actual consumption - no mistake - has
shut down for the season.

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 11/02/10 Account Number 001301091 0967289
Service Address: INTER OF CARDINAL AND SANG
Service From 09/30/10 to 10/29/10 Service Days 29 Amount Due By 11/24/10 \$ 16.01 Amount Due After 11/24/10 \$16.81

Prev. Read 38300 A Curr. Read 38500 A Consumption 200 CU. FT. Amount \$ 9.21 Code CC \$ 6.80 Code W

200 CU. FT. = 1,488 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC-

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 11/05/10 Account Number 001301091 0967289
Service Address: INTER OF CARDINAL AND SANG
Service From 10/29/10 to 11/04/10 Service Days 6 Amount Due By 11/29/10 \$ 17.85 Amount Due After 11/29/10 \$ 17.94

Prev. Read 38500 A Curr. Read 38500 A Consumption 0 CU. FT. Amount \$ 18.07 Code CC \$ 1.84 Code CC

0 CU. FT. = 0 gallons

FINAL BILL 5% Late Fee After Due Date 1230100

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 11/02/10 Account Number 001301093 0967569
Service Address: 0000 ROBIN LN
Service From 09/30/10 to 10/29/10 Service Days 29 Amount Due By 11/24/10 \$ 14.31 Amount Due After 11/24/10 \$15.03

Prev. Read 500 A Curr. Read 650 A Consumption 150 CU. FT. Amount \$ 9.21 Code CC \$ 5.82 Code W

150 CU. FT. = 1,122 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC-

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 11/05/10 Account Number 001301093 0967569
Service Address: 0000 ROBIN LN
Service From 10/29/10 to 11/04/10 Service Days 6 Amount Due By 11/29/10 \$ 16.83 Amount Due After 11/29/10 \$ 16.98

Prev. Read 650 A Curr. Read 670 A Consumption 20 CU. FT. Amount \$ 14.31 Code P \$ 1.84 Code CC \$ 0.68 Code W

20 CU. FT. = 150 gallons

FINAL BILL 5% Late Fee After Due Date 1230150

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 11/02/10 Account Number 001301093 0967569
Service Address: CULDESAC @ RED TAIL
Service From 09/30/10 to 10/29/10 Service Days 29 Amount Due By 11/24/10 \$ 392.02 Amount Due After 11/24/10 \$ 411.62

Prev. Read 1843000 A Curr. Read 1742000 A Consumption 99,000 GAL Amount \$ 392.02 Code CC \$ 362.81 Code W

Keep Top Portion 5% Late Fee After Due Date 1230150 PC-

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/08/10 Account Number 001301093 0967569

Service Address: 0000 ROBIN LN

Service From	Service Days	Amount Due By 10/28/10	Amount Due After 10/28/10
08/31/10 to 09/30/10	30	\$ 13.58	\$ 14.28

Prev. Read Curr. Read

370 A 500 A

Consumption	Amount	Code
130 CU. FT.	\$ 9.97	CC
	\$ 4.40	W
	\$ 0.01	SI

ENTERED
OCT 12 2010

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/08/10 Account Number 001295293 0961715

Service Address: SANCTUARY AT CHAGRIN RIV

Service From	Service Days	Amount Due By 10/28/10	Amount Due After 10/28/10
08/31/10 to 09/30/10	30	\$ 139.41	\$ 145.16

Prev. Read Curr. Read

515800 A 519300 A

Consumption	Amount	Code
3,900 CU. FT.	\$ 12.57	W
	\$ 0.12	SI

ENTERED
OCT 12 2010

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/08/10 Account Number 001301093 0968169

Service Address: CULDESAC @ RED TAIL

Service From	Service Days	Amount Due By 10/28/10	Amount Due After 10/28/10
08/31/10 to 09/30/10	30	\$ 337.73	\$ 354.60

Prev. Read Curr. Read

1558000 A 1643000 A

Consumption	Amount	Code
84,000 GAL.	\$ 9.17	CC
	\$ 228.26	W
	\$ 0.30	SI

ENTERED
OCT 12 2010

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/08/10 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From	Service Days	Amount Due By 10/28/10	Amount Due After 10/28/10
08/31/10 to 09/30/10	30	\$ 14.68	\$ 15.33

Prev. Read Curr. Read

380 A 540 A

Consumption	Amount	Code
180 CU. FT.	\$ 9.17	CC
	\$ 5.42	W
	\$ 0.01	SI

ENTERED
OCT 12 2010

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/08/10 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND SANC

Service From	Service Days	Amount Due By 10/28/10	Amount Due After 10/28/10
08/31/10 to 09/30/10	30	\$ 12.57	\$ 13.22

Prev. Read Curr. Read

38200 A 39300 A

Consumption	Amount	Code
100 CU. FT.	\$ 9.17	CC
	\$ 0.39	W
	\$ 0.01	SI

ENTERED
OCT 12 2010

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/02/10 Account Number 001301093 0968158

Service Address: CULDEBAG @ RED TAIL

Service From	Service Days	Amount Due By 09/24/10	Amount Due After 09/24/10
07/29/10 to 08/31/10	33	\$ 378.28	\$ 394.55

Prev. Read Curr. Read

1456000 A

1559000 A

Consumption Amount

104,000 GAL

Amount

\$ 357.32

10.98

Code

CC

W

SI

RECEIVED
SEP 07 2010
ENTERED

Keep Top Portion 5% Late Fee After Due Date 1230158 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/02/10 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From	Service Days	Amount Due By 09/24/10	Amount Due After 09/24/10
07/30/10 to 08/31/10	32	\$ 13.49	\$ 14.15

Prev. Read

Curr. Read

210 A

388 A

Consumption Amount

170 CU. FT.

Amount

\$ 8.00

5.10

0.39

Code

CC

W

SI

RECEIVED
SEP 07 2010

ENTERED

170 CU. FT. = 1,272 gallons

Keep Top Portion 5% Late Fee After Due Date 1230158 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/02/10 Account Number 001301091 0967288

Service Address: INTER OF CARDINAL AND SANG

Service From	Service Days	Amount Due By 09/24/10	Amount Due After 09/24/10
07/30/10 to 08/31/10	32	\$ 14.41	\$ 15.11

Prev. Read

Curr. Read

38000 A

38200 A

Consumption

200 CU. FT.

Amount

\$ 8.00

5.99

0.42

Code

CC

W

SI

RECEIVED
SEP 07 2010

ENTERED

200 CU. FT. = 1,496 gallons

Keep Top Portion 5% Late Fee After Due Date 1230158 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/02/10 Account Number 001295283 0961715

Service Address: SANCTUARY AT CHAGRIN RIV

Service From	Service Days	Amount Due By 09/24/10	Amount Due After 09/24/10
07/30/10 to 08/31/10	32	\$ 137.82	\$ 144.62

Prev. Read

Curr. Read

511500 A

515800 A

Consumption

4,300 CU. FT.

Amount

\$ 118.58

4.02

Code

CC

W

SI

RECEIVED
SEP 07 2010

ENTERED

4,300 CU. FT. = 32,184 gallons

Keep Top Portion 5% Late Fee After Due Date 1230158 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/02/10 Account Number 001301093 0967589

Service Address: 0000 ROBIN LN

Service From	Service Days	Amount Due By 09/24/10	Amount Due After 09/24/10
07/29/10 to 08/31/10	33	\$ 12.88	\$ 13.50

Prev. Read

Curr. Read

220 A

370 A

Consumption

150 CU. FT.

Amount

\$ 4.50

0.38

Code

CC

W

SI

RECEIVED
SEP 07 2010

ENTERED

150 CU. FT. = 1,122 gallons

Keep Top Portion 5% Late Fee After Due Date 1230158 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/03/10 Account Number 001295293 0961715

Service Address: SANCTUARY AT CHAGRIN RIV

Service From	Service Days	Amount Due By 08/25/10	Amount Due After 08/25/10
06/29/10 to 07/30/10	31	\$ 137.92	\$ 144.92

Prev. Read Curr. Read

507200 A 511500 A

Consumption	Amount	Code
4,300 CU. FT.	\$ 15.37	CC
	\$ 118.53	W
	\$ 4.02	SI

4,300 CU. FT. = 32,160 gallons

ENTERED

Keep Top Portion 5% Late Fee After Due Date 1230100 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/03/10 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND SANG

Service From	Service Days	Amount Due By 08/25/10	Amount Due After 08/25/10
06/29/10 to 07/30/10	30	\$ 11.33	\$ 11.88

Prev. Read Curr. Read

37900 A 38000 A

Consumption	Amount	Code
100 CU. FT.	\$ 8.00	CC
	\$ 3.00	W
	\$ 0.33	SI

100 CU. FT. = 748 gallons

ENTERED

Keep Top Portion 5% Late Fee After Due Date 1230100 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/03/10 Account Number 001301093 0967569

Service Address: 0000 ROBIN LN

Service From	Service Days	Amount Due By 08/25/10	Amount Due After 08/25/10
06/29/10 to 07/29/10	30	\$ 11.84	\$ 12.21

Prev. Read Curr. Read

110 A 220 A

Consumption	Amount	Code
110 CU. FT.	\$ 8.00	CC
	\$ 3.30	W
	\$ 0.34	SI

110 CU. FT. = 823 gallons

Keep Top Portion 5% Late Fee After Due Date 1230100 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/03/10 Account Number 001301093 0968159

Service Address: CULDESAC @ RED TAIL

Service From	Service Days	Amount Due By 08/25/10	Amount Due After 08/25/10
06/29/10 to 07/29/10	30	\$ 310.25	\$ 325.31

Prev. Read Curr. Read

371000 A 1455000 A

Consumption	Amount	Code
84,000 GAL.	\$ 8.00	CC
	\$ 293.21	W
	\$ 9.04	SI

ENTERED

Keep Top Portion 5% Late Fee After Due Date 1230100 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/03/10 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From	Service Days	Amount Due By 08/25/10	Amount Due After 08/25/10
06/29/10 to 07/30/10	31	\$ 13.78	\$ 14.46

Prev. Read Curr. Read

30 A 210 A

Consumption	Amount	Code
180 CU. FT.	\$ 8.00	CC
	\$ 5.39	W
	\$ 0.40	SI

180 CU. FT. = 1,348 gallons

ENTERED

Keep Top Portion 5% Late Fee After Due Date 1230100 PC

8020

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 05/04/10 Account Number 001301091 0967289
Service Address: INTER OF CARDINAL AND SANG

Prev. Read
37900 A

Curr. Read
37900 A

Service From 04/22/10 to 04/30/10
Service Days 8
Amount Due By 05/28/10 \$ 0.49 CR
Consumption 0 CU. FT.
Amount \$ 23.88 CR P
2.13 CC
0.06 SI
27.00 MS

RECEIVED
MAY 07 2010

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/04/10 Account Number 001301091 0967289
Service Address: INTER OF CARDINAL AND SANG
Service From 04/30/10 to 06/02/10
Service Days 34
Amount Due By 06/28/10 \$ 7.75
Amount Due After 06/28/10 \$ 8.13

Prev. Read
37900 A

Curr. Read
37900 A

Consumption 0 CU. FT.
Amount \$ 0.49 CR P
8.00 CC
0.24 SI

RECEIVED
JUN 09 2010

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/09/10 Account Number 001301092 0967290
Service Address: CUL DE SAC WOODHAWK

Prev. Read
10 A

Curr. Read
70 A

Service From 04/22/10 to 06/03/10
Service Days 42
Amount Due By 07/01/10 \$ 10.98 CR
Consumption 60 CU. FT.
Amount \$ 29.85 P
11.20 CC
1.79 W
0.06 SI
73.31 CR MS

RECEIVED
JUN 11 2010

60 CU. FT. = 448 gallons

Keep Top Portion 5% Late Fee After Due Date 1230160

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/03/10 Account Number 001301093 0968159
Service Address: CULDESAC @ RED TAIL

Prev. Read
1365000 A

Curr. Read
1371000 A

Service From 04/30/10 to 05/28/10
Service Days 28
Amount Due By 06/25/10 \$ 33.00
Amount Due After 06/25/10 \$ 34.50
Consumption 6,000 GAL
Amount \$ 8.00 CC
24.04 W
0.96 SI

RECEIVED
JUN 07 2010

X 78 - 8520

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/04/10 Account Number 001301093 0967291
Service Address: PHEASANT RUN & SANCTUARY

Prev. Read
10 A

Curr. Read
20 A

Service From 06/30/10 to 06/02/11
Service Days 33
Amount Due By 06/28/10 \$ 8.88
Amount Due After 06/28/10 \$ 9.29
Consumption 20 CU. FT.
Amount \$ 8.00 CC
0.60 W
0.28 SI

RECEIVED
JUN 09 2010

20 CU. FT. = 160 gallons

Keep Top Portion 5% Late Fee After Due Date 1230160 PC=

PAP-594-A-Q

700 CU. FT. = 5,236 gallons

Keep Top Portion 5% Late Fee After Due Date 1230160 PC=

CU. FT. = 16,456 gallons

Keep Top Portion 5% Late Fee After Due Date 1230160 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/03/10 Account Number 001301092 0967290
Service Address: CUL DE SAC WOODHAWK

Service From 04/29/10 to 05/28/10
Service Days 29
Amount Due By 06/25/10 \$ 8.00
Amount Due After 06/25/10 \$ 8.07
Consumption 20 CU. FT.
Amount \$ 8.00 CC
0.87 SI

RECEIVED
JUN 09 2010

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/04/10 Account Number 001295293 0967715
Service Address: SANCTUARY AT CHAGIN RIV

Service From 04/29/10 to 05/28/10
Service Days 33
Amount Due By 06/28/10 \$ 62.82
Amount Due After 06/28/10 \$ 66.04
Consumption 2,200 CU. FT.
Amount \$ 2.41 W
66.04 SI

RECEIVED
JUN 09 2010

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 05/04/10 Account Number 001301093 0987291
Service Address: PHEASANT RUN & SANCTUARY

Service From 04/22/10 to 04/30/10
Service Days 8
Amount Due By 05/26/10 \$ 14.85

Prev. Read 10 A

Curr. Read

Consumption	Amount	Code
0 CU. FT.	\$ 8.24	CR P
	\$ 2.13	CC
	\$ 0.08	SI
	\$ 21.00	MS

RECEIVED
MAY 07 2010

ENTERED

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230100 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 05/04/10 Account Number 001301092 0987290
Service Address: CUL DE SAC WOODHAWK

Service From 04/22/10 to 04/29/10
Service Days 7
Amount Due By 05/26/10 \$ 37.74
Amount Due After 05/26/10 \$ 38.54

Prev. Read 90 A

Curr. Read

Consumption	Amount	Code
790 E	\$ 5.72	CR P
700 CU. FT.	\$ 1.87	CC
	\$ 19.94	W
	\$ 0.85	SI
	\$ 21.00	MS

RECEIVED
MAY 07 2010

ENTERED

700 CU. FT. = 5,238 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 05/04/10 Account Number 001295293 0961715
Service Address: SANCTUARY AT CHAGRIN RIV

Service From 04/22/10 to 04/30/10
Service Days 8
Amount Due By 05/26/10 \$ 25.22

Prev. Read 505000 A

Curr. Read

Consumption	Amount	Code
0 CU. FT.	\$ 26.41	CR P
	\$ 4.10	CC
	\$ 0.12	SI
	\$ 47.41	MS

RECEIVED
MAY 07 2010

ENTERED

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230100 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 05/04/10 Account Number 001301093 0988159
Service Address: CULDESAC @ RED TAIL

Service From 04/22/10 to 04/30/10
Service Days 8
Amount Due By 05/26/10 \$ 19.47

Prev. Read 1385000 A

Curr. Read

Consumption	Amount	Code
0 GAL	\$ 111.98	CR P
	\$ 2.13	CC
	\$ 0.08	SI
	\$ 129.24	MS

RECEIVED
MAY 07 2010

ENTERED

Keep Top Portion 5% Late Fee After Due Date 1230100 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/08/09 Account Number 001301093 0968159
Service Address: CULDESAC @ RED TAIL

Prev. Read	Curr. Read	Consumption	Amount	Code
134500 A	138500 A	4,000 GAL	\$ 3.72	P
			\$ 39.20	CC
			\$ 8.04	W
			\$ 1.42	SI
			\$ 166.67 CR	MS

Keep Top Portion 5% Late Fee After Due Date 12/30/100

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/05/09 Account Number 001295293 0961715
Service Address: SANCTUARY AT CHAGRIN RIV

Prev. Read	Curr. Read	Consumption	Amount	Code
499800 A	503300 A	3,500 CU. FT.	\$ 207.18 CR	P
			\$ 15.37	CC
			\$ 98.15	W
			\$ 3.41	SI

Keep Top Portion 5% Late Fee After Due Date

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/04/09 Account Number 001295293 0961715
Service Address: SANCTUARY AT CHAGRIN RIV

Prev. Read	Curr. Read	Consumption	Amount	Code
496800 A	496800 A	0 CU. FT.	\$ 326.82 CR	P
			\$ 15.37	CC
			\$ 0.46	SI

Keep Top Portion 5% Late Fee After Due Date 12/30/100

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/03/09 Account Number 001295293 0961715
Service Address: SANCTUARY AT CHAGRIN RIV

Prev. Read	Curr. Read	Consumption	Amount	Code
496800 A	499800 A	3,000 CU. FT.	\$ 370.99 CR	P
			\$ 15.37	CC
			\$ 85.48	W
			\$ 3.02	SI

Keep Top Portion 5% Late Fee After Due Date 12/30/100

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/27/09 Account Number 001301093 0967291
Service Address: PHEASANT RUN & SANCTUARY

Prev. Read	Curr. Read	Consumption	Amount	Code
19 A	10 A SO	0 CU. FT.	\$ 8.24	P
2030 A	2030 A	0 CU. FT.	\$ 6.13	CC
			\$ 0.18	SI

PAP-594-A-0

300 CU. FT. = 2,244 gallons

FINAL BILL 5% Late Fee After Due Date 12/30/100

PAP-594-A-0
0 CU. FT. = 0 gallons

FINAL BILL 5% Late Fee After Due Date 12/30/100

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/26/09 Account Number 001301091 0967289
Service Address: INTER OF CARDINAL AND SMC

Prev. Read	Curr. Read	Consumption	Amount	Code
37600 A	37900 A	300 CU. FT.	\$ 6.13	P
			\$ 8.99	CC
			\$ 0.45	SI

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/27/09 Account Number 001301092 0967290
Service Address: CUL DE SAC WOODHAWK

Prev. Read	Curr. Read	Consumption	Amount	Code
27400 A	27400 A	0 CU. FT.	\$ 5.62	P
			\$ 6.40	CC
			\$ 0.19	SI

Amount Due After 11/18/09 \$ 12.53

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/02/09 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From	Service Days	Amount Due By 10/27/09	Amount Due After 10/27/09
09/01/09 to 09/30/09	29	\$ 8.24	\$ 8.64

Prev. Read	Curr. Read	Consumption	Amount	Code
20300 A	20300 A	0 CU. FT.	\$ 8.00	CC
			\$ 0.24	SI

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/02/09 Account Number 001301083 0968159

Service Address: CULDESAC @ RED TAIL

Service From	Service Days	Amount Due By 10/26/09	Amount Due After 10/26/09
08/27/09 to 09/29/09	33	\$ 3.72	\$ 3.86

Prev. Read	Curr. Read	Consumption	Amount	Code
154200 E	160000 E	5,800 GAL	\$ 28.46 CR	P
			\$ 8.00	CC
			\$ 23.24	W
			\$ 0.84	SI

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/02/09 Account Number 001301092 0967290

Service Address: CUL DE SAC WOODHAWK

Service From	Service Days	Amount Due By 10/26/09	Amount Due After 10/26/09
08/28/09 to 09/28/09	32	\$ 5.62	\$ 5.89

Prev. Read	Curr. Read	Consumption	Amount	Code
27400 A	27400 A	0 CU. FT.	\$ 2.62 CR	P
			\$ 8.00	CC
			\$ 0.24	SI

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/05/09 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND SANC

Service From	Service Days	Amount Due By 10/27/09	Amount Due After 10/27/09
09/01/09 to 09/30/09	29	\$ 23.68	\$ 24.83

Prev. Read	Curr. Read	Consumption	Amount	Code
37100 A	37600 A	500 CU. FT.	\$ 8.00	CC
			\$ 4.99	W
			\$ 0.69	SI

500 CU. FT. = 3,740 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/03/09 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND SANC

Prev. Read	Curr. Read	Service From	Service Days	Amount Due By 09/25/09	Amount Due After 09/25/09
36500 A	37100 A	07/30/09 to 09/01/09	33	\$ 27.94	\$ 29.24
		Consumption	Amount	Code	
		600 CU. FT.	\$ 8.00	CC	
			\$ 17.98	W	
			\$ 0.78	SI	
			\$ 1.18	PN	

600 CU. FT. = 4,488 gallons

Keep Top Portion 5% Late Fee After Due Date 1230152 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/03/09 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Prev. Read	Curr. Read	Service From	Service Days	Amount Due By 09/25/09	Amount Due After 09/25/09
20300 A	20300 A	07/30/09 to 09/01/09	33	\$ 8.65	\$ 9.05
		Consumption	Amount	Code	
		0 CU. FT.	\$ 8.00	CC	
			\$ 0.24	SI	
			\$ 0.41	PN	

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/02/09 Account Number 001301093 0968159

Service Address: CULDESAC @ RED TAIL

Prev. Read	Curr. Read	Service From	Service Days	Amount Due By 09/24/09	Amount Due After 09/24/09
149100 E	150200 E	07/23/09 to 08/27/09	29	\$ 59.16	\$ 60.58
		Consumption	Amount	Code	
		5,100 GAL	\$ 28.46	P	
			\$ 8.00	CC	
			\$ 20.43	W	
			\$ 0.85	SI	
			\$ 1.42	PN	

149100 E 150200 E 5,100 GAL

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/02/09 Account Number 001301092 0967280

Service Address: CUL-DE-SAC WOODHAWK

Prev. Read	Curr. Read	Service From	Service Days	Amount Due By 09/24/09	Amount Due After 09/24/09
27400 A	27400 A	07/30/09 to 08/24/09	25	\$ 10.99	\$ 11.39
		Consumption	Amount	Code	
		0 CU. FT.	\$ 2.62	P	
			\$ 8.00	CC	
			\$ 0.24	SI	
			\$ 0.13	PN	

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230152 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/04/09 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND SANG

Service From	Service Days	Amount Due By 08/26/09	Amount Due After 08/26/09
07/01/09 to 07/30/09	29	\$ 23.68	\$ 24.83

Prev. Read	Curr. Read	Consumption	Amount	Code
36000 A	36500 A	500 CU. FT.	\$ 8.00	CC
			\$ 14.99	W
			\$ 0.69	SI

500 CU. FT. = 3,740 gallons

Keep Top Portion 5% Late Fee After Due Date 7230159 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/04/09 Account Number 001301092 0967290

Service Address: CUL DE SAC WOODHAWK

Service From	Service Days	Amount Due By 08/26/09	Amount Due After 08/26/09
05/29/09 to 07/30/09	62	\$ 2.62	\$ 2.73

Prev. Read	Curr. Read	Consumption	Amount	Code
27400 A	27400 A	0 CU. FT.	\$ 14.41	CR P
			\$ 16.53	CC
			\$ 0.50	SI

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230159 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/04/09 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From	Service Days	Amount Due By 08/26/09	Amount Due After 08/26/09
07/01/09 to 07/30/09	29	\$ 8.24	\$ 8.64

Prev. Read	Curr. Read	Consumption	Amount	Code
20300 A	20300 A	0 CU. FT.	\$ 8.00	CC
			\$ 0.24	SI

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230159 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/04/09 Account Number 001301093 0968159

Service Address: CULDESAC @ RED TAIL

Service From	Service Days	Amount Due By 08/26/09	Amount Due After 08/26/09
07/01/09 to 07/29/09	28	\$ 28.46	\$ 29.84

Prev. Read	Curr. Read	Consumption	Amount	Code
144200 E	149100 E	4,900 GAL.	\$ 8.00	CC
			\$ 19.83	W
			\$ 0.61	SI

Keep Top Portion 5% Late Fee After Due Date 1230159 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/07/09 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND SANC

Service From 06/01/09 to 07/01/09 Service Days 30 Amount Due By 07/29/09 \$ 14.99 Amount Due After 07/29/09 \$ 18.00

Prev. Read Curr. Read

Consumption

Amount Code
\$ 6.49 CR P
\$ 8.00 2 CC 2009
\$ 14.99 W
\$ 0.69 SI

35500 A 36000 A 500 CU. FT.

500 CU. FT. = 3,740 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC-

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/07/09 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From 06/01/09 to 07/01/09 Service Days 30 Amount Due By 07/29/09 \$ 11.25 Amount Due After 07/29/09 \$ 11.25

Prev. Read Curr. Read

Consumption

Amount Code
\$ 8.00 CC
\$ 3.00 2W 2009
\$ 0.33 SI

20200 A 20300 A 100 CU. FT.

100 CU. FT. = 748 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC-

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/06/09 Account Number 001301093 0968159

Service Address: CULDESAC @ RED TAIL

Service From 05/29/09 to 07/01/09 Service Days 33 Amount Due By 07/28/09 \$ 32.19 Amount Due After 07/28/09 \$ 33.75

Prev. Read Curr. Read

Consumption

Amount Code
\$ 0.01 P
\$ 8.00 CC
\$ 23.24 2 W 2009
\$ 0.94 SI

138400 E 144200 E 5,800 GAL

200 CU. FT. = 1,498 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC-

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/06/09 Account Number 004301092 0967290

Service Address: CUL DE SAC WOODHAWK

Service From 05/29/09 to 07/01/09 Service Days 33 Amount Due By 07/28/09 \$ 14.41 Amount Due After 07/28/09 \$ 15.41

Prev. Read Curr. Read

Consumption

Amount Code
\$ 8.00 CC 2009
\$ 5.99 W
\$ 0.42 SI

27400 A 27600 E 200 CU. FT.

200 CU. FT. = 1,498 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC-

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/02/09 Account Number 001301093 0968159
Service Address: CULDESAC @ RED TAIL

Service From 05/07/09 to 05/29/09 Service Days 22 Amount Due By 06/24/09 \$ 43.15 Amount Due After 06/24/09 \$ 44.23

Prev. Read 134500 A Curr. Read 134500 A Consumption 3.908 CU. FT. Amount \$ 5.87 CC \$ 15.63 W \$ 0.65 SI \$ 21.00 MS

JUN 12 2009

Keep Top Portion 5% Late Fee After Due Date

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/02/09 Account Number 001295293 0961715
Service Address: SANCTUARY AT CHAGRIN RIV

Service From 04/30/09 to 06/01/09 Service Days 32 Amount Due By 06/25/09 \$ 379.70 CR

Prev. Read 495600 A Curr. Read 495600 A Consumption 0 CU. FT. Amount \$ 385.53 CR \$ 15.37 P \$ 0.46 SI

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/03/09 Account Number 001301093 0967291
Service Address: PHEASANT RUN & SANCTUARY

Service From 04/30/09 to 06/01/09 Service Days 32 Amount Due By 06/25/09 \$ 8.24 Amount Due After 06/25/09 \$ 8.64

Prev. Read 20200 A Curr. Read 20200 A Consumption 0 CU. FT. Amount \$ 8.00 CC \$ 0.24 SI

JUN 12 2009

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/03/09 Account Number 001301091 0967289
Service Address: INTER OF CARDINAL AND SANC

Service From 04/30/09 to 06/01/09 Service Days 32 Amount Due By 06/25/09 \$ 6.49 CR

Prev. Read 35000 A Curr. Read 35500 A Consumption 500 CU. FT. Amount \$ 30.17 CR \$ 8.00 CC \$ 14.99 W \$ 0.69 SI

500 CU. FT. = 3,740 gallons

Keep Top Portion 5% Late Fee After Due Date

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/02/09 Account Number 001301092 0967298
Service Address: CUL DE SAC WOODHAWK

Service From 05/07/09 to 05/29/09 Service Days 22 Amount Due By 06/24/09 \$ 6.05 Amount Due After 06/24/09 \$ 6.34

Prev. Read 27400 A Curr. Read 27400 A Consumption 0 CU. FT. Amount \$ 5.87 CC \$ 0.18 SI

JUN 12 2009

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date

Agua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 02/06/09 Account Number 001302110 0968159

Service Address
CULDESAC @ RED TAIL

Service From
11/26/08 to
01/21/09

Service
Days
58

Amount Due
By 03/02/09
\$ 208.82

Amount Due
After 03/02/09
\$ 214.61

Prev. Read 91300 E Curr. Read 134500 A Consumption 43,200 GAL

Amount	Code
\$ 91.53	P
\$ 14.93	CC
\$ 163.88	W
\$ 63.10	CR MS
\$ 1.60	PN

PWP-504-A-0

FINAL BILL 5% Late Fee After Due Date 1238163

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 11/04/08 Account Number 001302110 0868159

Service Address
CULDESAC @ RED TAIL

Service From
09/30/08 to
10/28/08

Service
Days
28

Amount Due
By 11/26/08
\$ 27.63

Amount Due
After 11/26/08
\$ 29.01

Prev. Read	Curr. Read	Consumption	Amount	Code
81300 E	86200 E	4,900 GAL	\$ 8.00	CC
			\$ 19.63	W

Keep Top Portion 5% Late Fee After Due Date 1230100 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 11/04/08 Account Number 001301091 0967289

Service Address
INTER OF CARDINAL AND
SANC

Service From
10/02/08 to
10/29/08

Service
Days
27

Amount Due
By 11/26/08
\$ 13.99

Amount Due
After 11/26/08
\$ 14.69

Prev. Read	Curr. Read	Consumption	Amount	Code
34800 A	35000 A	200 CU. FT.	\$ 8.00	CC
			\$ 5.99	W

ENTERED

NOV 10 2008

Keep Top Portion 5% Late Fee After Due Date 1230100 PC

Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 11/04/08 Account Number 001301092 0967290

Service Address
CUL DE SAC WOODHAWK

Service From
10/02/08 to
10/29/08

Service
Days
27

Amount Due
By 11/26/08
\$ 13.99

Amount Due
After 11/26/08
\$ 14.69

Prev. Read	Curr. Read	Consumption	Amount	Code
27100 A	27300 E	200 CU. FT.	\$ 8.00	CC
			\$ 5.99	W

ENTERED

NOV 10 2008

Keep Top Portion 5% Late Fee After Due Date 1230100 PC

200 CU. FT. = 1,468 gallons

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 09/05/08 Account Number 001301091 0967289

Service Address INTER OF CARDINAL AND SANG
Service From 08/01/08 to 08/03/08
Service Days 33
Amount Due By 09/29/08 \$ 6.22
Amount Due After 09/29/08 \$ 6.53

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 7.77 CR	P
			\$ 8.00 CC	
33700 E	33900 E	200 CU. FT.	\$ 5.99 W	

200 CU. FT. = 1,466 gallons

Keep Top Portion 5% Late Fee After Due Date

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 08/03/08 Account Number 001301091 0967289

Service Address INTER OF CARDINAL AND SANG
Service From 07/03/08 to 08/01/08
Service Days 29
Amount Due By 08/27/08 \$ 7.77 CR

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 27.76 CR	P
			\$ 8.00 CC	
33300 A	33700 E	400 CU. FT.	\$ 11.99 W	

400 CU. FT. = 2,992 gallons

Keep Top Portion 5% Late Fee After Due Date

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 09/03/08 Account Number 001301092 0967290

Service Address CUL DE SAC WOODHAWK
Service From 07/31/08 to 08/28/08
Service Days 28
Amount Due By 09/25/08 \$ 18.99
Amount Due After 09/25/08 \$ 17.84

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 3.00 CR	P
			\$ 2.99 W	
25900 A	26200 E	300 CU. FT.		

300 CU. FT. = 2,244 gallons

Keep Top Portion 5% Late Fee After Due Date

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 09/03/08 Account Number 001302110 0968159

Service Address CULDESAC @ RED TAIL
Service From 07/31/08 to 08/28/08
Service Days 28
Amount Due By 09/25/08 \$ 27.63
Amount Due After 09/25/08 \$ 29.01

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 8.00 CC	
			\$ 19.63 W	
70600 E	75500 E	4,900 GAL		

Keep Top Portion 5% Late Fee After Due Date

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 08/08/08
Account Number 001302110 0968159

Service Address CULDESAC @ RED TAIL
Service From 06/30/08 to 07/31/08
Service Days 31
Amount Due By 08/28/08 \$ 31.12
Amount Due After 08/28/08 \$ 32.60

Prev. Read	Curr. Read	Consumption	Amount	Code
65200 E	70600 E	5,400 GAL	\$ 8.00	CC
			\$ 21.64	W
			\$ 1.48	PN

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 08/08/08
Account Number 001301092 0967290

Service Address CUL DE SAC WOODHAWK
Service From 07/02/08 to 07/31/08
Service Days 29
Amount Due By 08/28/08 \$ 28.98
Amount Due After 08/28/08 \$ 30.43

Prev. Read	Curr. Read	Consumption	Amount	Code
25200 E	25900 E	700 CU. FT.	\$ 8.00	CC
			\$ 20.98	W

ENTERED

PP-594-A-0

700 CU. FT. = 5,236 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 07/02/08 Account Number 001302110 0968159

Service Address
CULDESAC @ RED TAIL

Service From
05/30/08 to
06/30/08

Service
Days
31

Amount Due
By 07/24/08
\$ 60.34

Amount Due
After 07/24/08
\$ 61.62

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 29.24	P
			\$ 8.00	JCC
			\$ 21.64	W
			\$ 1.46	PN

59800 E

65200 E

5,400 GAL

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 07/07/08 Account Number 001301082 0967230

Service Address
CUL DE SAC WOODHAWK

Service From
05/30/08 to
07/02/08

Service
Days
33

Amount Due
By 07/29/08
\$ 56.68

Amount Due
After 07/29/08
\$ 57.71

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 37.97	P
			\$ 8.00	CC
			\$ 8.99	W
			\$ 1.90	PN

24900 A

25200 E

300 CU.FT.

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 07/08/08 Account Number 001301091 0967289

Service Address
INTER OF CARDINAL AND
SANG

Service From
06/03/08 to
07/03/08

Service
Days
30

Amount Due
By 07/30/08
\$ 27.76 CR

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 59.74 CR	P
			\$ 8.00	CC
			\$ 23.98	W

32500 E

33300 A

800 CU. FT.

800 CU. FT. = 5,684 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 07/08/08 Account Number 001295293 0961715

Service Address
SANCTUARY AT CHAGRIN RIV

Service From
05/01/08 to
07/03/08

Service
Days
63

Amount Due
By 07/30/08
\$ 551.81 CR

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 497.02 CR	P
			\$ 32.28	CC
			\$ 67.07 CR	MS

495600 A

495600 A

0 CU. FT.

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 07/08/08 Account Number 001301093 0967289

Service Address
PHEASANT RUN &
SANCTUARY

Service From
05/01/08 to
07/03/08

Service
Days
63

Amount Due
By 07/30/08
\$ 62.78 CR

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 59.74 CR	P
			\$ 16.80	CC
			\$ 19.84 CR	MS

20200 A

20200 A

0 CU. FT.

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 02/04/08 Account Number 001302110 0968159



Service Address CULDESAC @ RED TAIL
Service From 01/02/08 to 01/31/08
Service Days 29
Amount Due By 02/26/08 \$1.86 CR

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 24.53 CR	P
			\$ 5.83	CC
33600 E	36700 E	5,100 GAL	\$ 15.48	W
			\$ 1.65	SI

PAP 504-40

KEEP TOP PORTION

6% Late Fee After Due Date

00130211009681590000000001863

CULDESAC @ RED TAIL

By 02/26/08
\$1.86 CR

001302110 0968159 1230150
Seq=30 Cyc=23L1 1up=572948 PC=CONV CONV
LASKO IRRIGATION
CONTINENTAL MGMT
2012 W 25TH ST
SUITE 810
CLEVELAND, OH 44113

44113



Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 04/07/08 Account Number 001302110 0968158

Service Address
CULDESAC @ RED TAIL

Service From 02/29/08 to 04/01/08
Days 32
Service Amount Due \$ 24.40
Amount Due After 04/29/08 \$ 25.53

FIRST-CLASS
MAIL
PRESORTED
US POSTAGE
PAID
AQUA

Prev. Read	Curr. Read	Consumption	Amount	Code
43800 E	49400 E	5,600 GAL	\$ 5.83	CC
			\$ 17.01	W
			\$ 1.76	SI

PAP-585-A-0

KEEP TOP PORTION

6% Late Fee After Due Date

Aqua.Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date Account Number
03/04/08 001302110 0968159

FIRST-CLASS
MAIL
PRESORTED
US POSTAGE
PAID
AQUA

Service Address Service From Service Amount Due Amount Due
CULDESAC @ RED TAIL 01/31/08 to Days By 03/26/08 After 03/26/08
02/29/08 29 \$ 20.91 \$ 21.87

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 1.86 CR	F
			\$ 5.83	CC
38700 E	43800 E	5,100 GAL	\$ 15.49	W
			\$ 1.65	SI

PAC-594-A-0

KEEP TOP PORTION

5% Late Fee After Due Date

Robin Lane Billing Detail



0000 ROBIN LN
KIRTLAND, OH 44094

001301093 0967569

LAKE ERIE WEST

1230150

PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: 877.987.2782
Fax: 866.780.8292
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date

October 02, 2013

Total Amount Due

\$ 333.52

Current Charges Due Date

October 24, 2013

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190374	5/8	09/30/13	31	Actual	11910	10,000	Cubic Feet
		08/30/13		Actual	1910		

Average Daily Usage = 322 Cubic Feet

Total Days: 31

Total Usage:

10,000

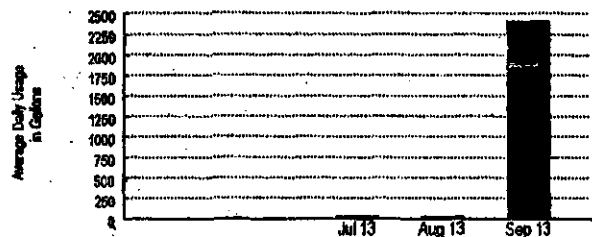
Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill	\$ 24.76
Total Payments Received	24.15
Remaining Balance	0.61
Adjustments	0.61 Credit
Customer Charge	9.21
14,900 gallons @ \$0.0045446 per gallon	67.71
Next 59,800 gallons @ \$0.0038242 per gallon	228.69
Next 105 gallons @ \$0.0035561 per gallon	0.37
Total Water Charges	305.98
S.I.C Water Charge	27.54
Amount Due ON or BEFORE 10/24/13	\$ 333.52
Amount Due AFTER the Current Due Date	\$ 333.52

Water Usage History



Read Types:

Actual

Estimated

Customer

RECEIVED

OCT 10 2013

Message Center (see reverse side for other information)

- HIGH BILL ALERT - Your usage appears higher than usual. For information on high usage and leaks, visit the Water Smart section on www.aquaamerica.com.
- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.

Circle 10

PAP515-A-4



Service To:
SANCTUARY HOMEOWNERS
0000 ROBIN LN
KIRTLAND, OH 44094

Account Number
001301093 0967569
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: 877.987.2782
Fax: 866.780.8292
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
Bill Date **August 02, 2013** Total Amount Due **\$ 12.26** Current Charges Due Date **August 26, 2013**

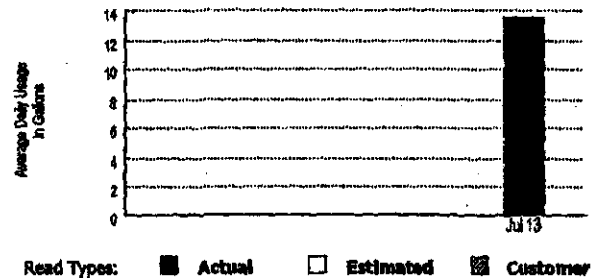
Meter Data

Meter Data	Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
	70190374	5/8	07/31/13	33	Actual	1860	60	Cubic Feet
			08/28/13		Actual	1800		
Average Daily Usage = 1 Cubic Feet			Total Days:		33	Total Usage:		60 Cubic Feet

Billing Detail

Amount Owed from Last Bill	\$ 9.99
Total Payments Received	9.99
Remaining Balance	0.00
Customer Charge	9.21
.449 gallons @ \$0.0045446 per gallon	2.04
Total Water Charges	11.25
S.I.C Water Charge	1.01
Amount Due ON or BEFORE 08/26/13	\$ 12.26
Amount Due AFTER the Current Due Date	\$ 12.87

Water Usage History



RECEIVED
AUG 08 2013

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

FAP515-0-2



Service To:
SANCTUARY HOMEOWNERS
0000 ROBIN LN
KIRTLAND, OH 44094

Account Number

001301093 0967569

LAKE ERIE WEST

1230150

PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date
July 02, 2013

Total Amount Due
\$ 9.99

Current Charges Due Date
July 24, 2013

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190374	5/8	06/28/13	28	Actual	1800	0	Cubic Feet
		05/31/13		Actual	1800		
Total Days: 28				Total Usage:		0	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill	\$ 9.76
Total Payments Received	9.76
Remaining Balance	0.00
Customer Charge	9.21
Total Water Charges	9.21
S.I.C Water Charge	0.78
Amount Due ON or BEFORE 07/24/13	\$ 9.99
Amount Due AFTER the Current Due Date	\$ 10.49

RECEIVED
JUL 08 2013

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

Service To:



Service To:
SANCTUARY HOMEOWNERS
0000 ROBIN LN
KIRTLAND, OH 44094

Account Number
001301093 0967569
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
Bill Date **June 04, 2013** Total Amount Due **\$ 9.76** Current Charges Due Date **June 26, 2013**

Meter Data

Meter Data	Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
	70190374	5/8	05/31/13	31	Actual	1800	0	Cubic Feet
			04/30/13		Actual	1800		
			Total Days:	31		Total Usage:	0	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill	\$ 35.69
Total Payments Received	35.69
Remaining Balance	0.00
Customer Charge	9.21
Total Water Charges	9.21
S.I.C Water Charge	0.55
Amount Due ON or BEFORE 06/26/13	\$ 9.76
Amount Due AFTER the Current Due Date	\$ 10.25

 **ENTERED**

RECEIVED

JUN 07 2013

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

Camden, NJ

PAPERLESS



Service To:
SANCTUARY HOMEOWNERS
 0000 ROBIN LN
 KIRTLAND, OH 44094

Account Number
001301093 0967569
 LAKE ERIE WEST
 1230150 PWSID # OH4301511

Lake Erie West District
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
 Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date
May 02, 2013

Total Amount Due
\$ 35.69

Current Charges Due Date
May 24, 2013

Meter Data

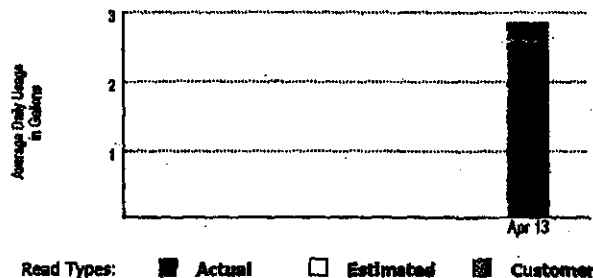
Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190374	5/8	04/30/13	26	Actual	1800	10	Cubic Feet
		04/04/13		Actual	1790		
Total Days: 26				Total Usage:		10	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill	\$ 5.86
Total Payments Received.....	5.86
Remaining Balance	0.00
Customer Charge.....	9.21
75 gallons @ \$0.0045446 per gallon	0.34
Total Water Charges	9.55
Account Activation Fee.....	25.57
S.I.C Water Charge.....	0.57
Amount Due ON or BEFORE 05/24/13	\$ 35.69
Amount Due AFTER the Current Due Date.....	\$ 38.20

Water Usage History



RECEIVED
 MAY 18 2013

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

PAP-15-A-4





Service To:
SANCTUARY HOMEOWNERS
0000 ROBIN LN
KIRTLAND, OH 44094

Account Number:
001301093 0967569
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date: **February 25, 2013** Total Amount Due: **\$ 5.86**
Current Charges Due Date: **March 19, 2013**

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190374	5/8	02/18/13	18	Actual	1790	0	Cubic Feet
		01/31/13		Actual	1790		
		Total Days:	18	Total Usage:		0	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill	\$ 9.76
Total Payments Received	9.76
Remaining Balance	0.00
Customer Charge	5.53
Total Water Charges	5.53
S.I.C Water Charge	0.33
Amount Due ON or BEFORE 03/19/13	\$ 5.86
Amount Due AFTER the Current Due Date	\$ 6.15

RECEIVED

FEB 27 2013

Message Center (see reverse side for other information)

- This is your final bill for service at this property.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!
- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.

Keep top portion for your records.

Return this portion with your payment.

Service To:

PAR515-A-4



Service To:
SANCTUARY HOMEOWNERS
 0000 ROBIN LN
 KIRTLAND, OH 44094

Account Number
001301093 0967569
 LAKE ERIE WEST
 1230150 PWSID # OH4301511

Lake Erie West District
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
 Fax: **866.780.8292**
 www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
 Bill Date **February 04, 2013** Total Amount Due **\$ 9.76** Current Charges Due Date **February 26, 2013**

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190374	5/8	01/31/13	31	Actual	1790	0	Cubic Feet
		12/31/12		Actual	1790		
		Total Days:	31	Total Usage:		0	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill	\$ 9.76
Total Payments Received.....	9.76
Remaining Balance	0.00
Customer Charge.....	9.21
Total Water Charges	9.21
S.I.C Water Charge	0.55
Amount Due ON or BEFORE 02/26/13	\$ 9.76
Amount Due AFTER the Current Due Date.....	\$ 10.25

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.
 Return this portion with your payment.

AQUA Water Bill

Lake Erie West District
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
SANCTUARY HOMEOWNERS
 0000 ROBIN LN
 KIRTLAND, OH 44094

Cyc=23L11up=1284897

21055 1 AB 0.384
 Seq=21055

0967569

***AUTO**ALL FOR AADC 440 C 54 P 75
 SANCTUARY HOMEOWNERS
 CONTINENTAL MGMT
 2012 W 25TH ST STE 301
 CLEVELAND OH 44113-4139



Account Number - Please print on your check

001301093 0967569

On or Before **02/26/13** Pay This Amount **\$ 9.76**

After **02/26/13** Pay This Amount **\$ 10.25**

Amount Enclosed

\$ **9.76**

Please make check payable to
Aqua OH

MAIL TO ADDRESS ON BACK OF THIS STUB

00130109309675690000000009762





Service To:
SANCTUARY HOMEOWNERS
0000 ROBIN LN
KIRTLAND, OH 44094

Account Number
001301093 0967569
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date **January 04, 2013** Total Amount Due **\$ 9.76** Current Charges Due Date **January 28, 2013**

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190374	5/8	12/31/12	31	Actual	1790	0	Cubic Feet
		11/30/12		Actual	1790		
Total Days: 31						Total Usage:	0 Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill	\$ 9.76
Total Payments Received	9.76
Remaining Balance	0.00
Customer Charge	9.21
Total Water Charges	9.21
S.I.C Water Charge	0.55
Amount Due ON or BEFORE 01/28/13	\$ 9.76
Amount Due AFTER the Current Due Date	\$ 10.25

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

RECEIVED
JAN 09 2013

Keep top portion for your records.

PAP515-A-4



Service To:
SANCTUARY HOMEOWNERS
0000 ROBIN LN
KIRTLAND, OH 44094

Account Number
001301093 0967561
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
Bill Date Total Amount Due Current Charges Due Date
December 04, 2012 \$ 9.76 December 26, 2012

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190374	5/8	11/30/12	30	Actual	1790	0	Cubic Feet
		10/31/12		Actual	1790		
		Total Days:	30	Total Usage:		0	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill.....	\$ 9.76
Total Payments Received.....	9.76
Remaining Balance.....	0.00
Customer Charge.....	9.21
Total Water Charges.....	9.21
S.I.C Water Charge.....	0.55
Amount Due ON or BEFORE 12/26/12.....	\$ 9.76
Amount Due AFTER the Current Due Date.....	\$ 10.25

RECEIVED

DEC 10 2012

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

Service To:

PAID TO:



Service To:
SANCTUARY HOMEOWNERS
0000 ROBIN LN
KIRTLAND, OH 44094

Account Number
001301093 0967569
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: 877.987.2782
Fax: 866.780.8292
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date
November 02, 2012 \$ 9.76
Total Amount Due
Current Charges Due Date
November 26, 2012

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190374	5/8	10/31/12	33	Actual	1790	0	Cubic Feet
		09/28/12		Actual	1790		
Total Days: 33				Total Usage:		0	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill	\$ 73.56
Total Payments Received	73.56
Remaining Balance	0.00
Customer Charge	9.21
Total Water Charges	9.21
S.I.C Water Charge	0.55
Amount Due ON or BEFORE 11/26/12	\$ 9.76
Amount Due AFTER the Current Due Date	\$ 10.25

RECEIVED
NOV 02 2012

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

Service To:

FAP515-A-4



Service To:
SANCTUARY HOMEOWNERS
 0000 ROBIN LN
 KIRTLAND, OH 44094

Account Number
001301093 0967569
 LAKE ERIE WEST
 1230150 PWSID # OH4301511

Lake Erie West District
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
 Fax: **866.780.8292**
 www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
 Bill Date **October 02, 2012** Total Amount Due **\$ 73.56** Current Charges Due Date **October 24, 2012**

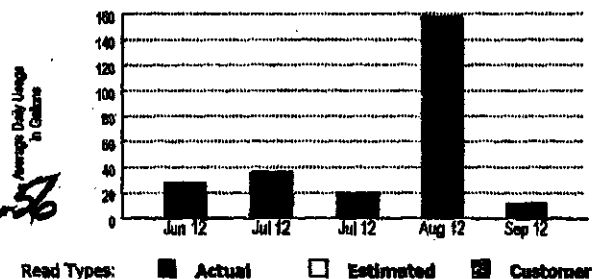
Meter Data

Meter Data	Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
	70190374	5/8	09/28/12	28	Actual	1790	50	Cubic Feet
			08/31/12		Actual	1740		
Average Daily Usage = 1 Cubic Feet			Total Days: 28		Total Usage:		50	Cubic Feet

Billing Detail

Amount Owed from Last Bill..... \$ 62.00
 Total Payments Received..... 0.00
Remaining Balance..... 62.00
 Customer Charge..... 9.21
 374 gallons @ \$0.0045446 per gallon..... 1.70
 Total Water Charges..... **10.91**
 S.I.C Water Charge..... **0.65**
Amount Due ON or BEFORE 10/24/12..... \$ 73.56
Amount Due AFTER the Current Due Date..... \$ 74.14

Water Usage History



RECEIVED

OCT 11 2012

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

Send To:

0AP615-A-4

AQUA

SANCTUARY HOMEOWNERS
0000 ROBIN LN
KIRTLAND, OH 44094

001301093 0967569
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: 877.987.2782
Fax: 866.780.8292
www.aquameter.com

Questions about your water service? ... Contact us before the due date.
Bill Date September 07, 2012 **Total Amount Due** \$ 62.00
Current Charges Due Date October 01, 2012

Meter Data

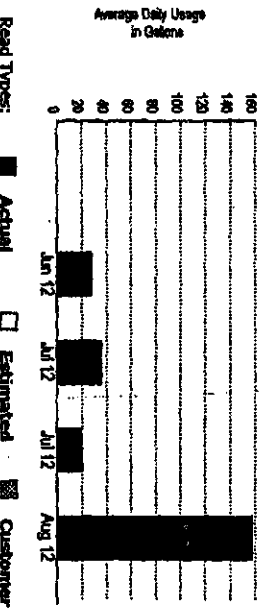
Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70180374	5/8	08/31/12	35	Actual	1740	740	Cubic Feet
		07/27/12		Actual	1000		

Average Daily Usage = 21 Cubic Feet
1 CF equals 7.4805 gallons
Total Days: 35
Total Usage: 740 Cubic Feet

Billing Detail

Amount Owed from Last Bill \$ 25.57
Total Payments Received 0.00
Remaining Balance 25.57
Customer Charge 9.21
5,536 gallons @ \$0.004546 per gallon 25.16
Total Water Charges 34.37
S.L.C. Water Charge 2.06
Amount Due ON or BEFORE 10/01/12 \$ 62.00
Amount Due AFTER the Current Due Date \$ 63.82

Water Usage History



RECEIVED

SEP 18 2012

Message Center (see reverse side for other information)
 ■ Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquameter.com.
 ■ For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquameter.com/aquaonline today to make the switch!

Keep top portion for your records.

Sanction To:

PAYEE: 6.1

Billing Date **Account Number**
10/19/11 **001301083 0967588**
Service Address: 0006 ROBIN LN

Address Service Requested

Service From	Service	Amount Due
09/30/11 to	Days	By 11/10/11
10/18/11	18	\$ 22.19

Amount Due
After 11/10/11
\$ 22.55

Prev. Read Curr. Read

Consumption	Amount
100	100
200	200
300	300
400	400
500	500
600	600
700	700
800	800
900	900
1000	1000

Code

950 A

1000 A

50 CU. FT.

\$ 1.70
\$ 0.22

WS

~~50 CU. FT. = 374 gallons~~

FINAL BILL 5% Late Fee After Due Date

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/19/11 **Account Number** 001295293 0001715

Service Address: SANCTUARY AT CHAGRIN

Service From	Service	Amount Due	Amount Due
09/30/11 to	Days	By 11/10/11	After 11/10/11
10/18/11	18	\$ 243.48	\$ 243.75

Prev. Read **Curr. Read**

Consumption

Amount

Code

533800 A

536200 A

2,400 CU. FT.

\$	10.53
\$	75.12
\$	2.58

W
S

2,400 CU. FT. = 17,952 gallons

FINAL BILL 5% Late Fee After Due Date

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/06/11 Account Number 001301093 0967560
Service Address: 0000 ROBIN LN

Service From	Service Days	Amount Due By 09/28/11	Amount Due After 09/28/11
08/01/11 to 08/31/11	30	\$ 13.69	\$ 14.35

Prev. Read	Curr. Read	Consumption	Amount	Code
680 A	800 A	120 CU. FT.	\$ 9.21	CC
			\$ 4.08	W
			\$ 0.40	SI

120 CU. FT. = 896 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/06/11 Account Number 001301093 0967281
Service Address: PHEASANT RUN & SANCTUARY

Service From	Service Days	Amount Due By 09/28/11	Amount Due After 09/28/11
08/01/11 to 08/31/11	30	\$ 9.49	\$ 9.95

Prev. Read	Curr. Read	Consumption	Amount	Code
750 A	750 A	0 CU. FT.	\$ 9.21	CC
			\$ 0.28	SI

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/06/11 Account Number 001285293 0961715
Service Address: SANCTUARY AT CHAGRIN RIV

Service From	Service Days	Amount Due By 09/28/11	Amount Due After 09/28/11
08/02/11 to 08/31/11	29	\$ 143.71	\$ 150.69

Prev. Read	Curr. Read	Consumption	Amount	Code
525600 A	529500 A	3,900 CU. FT.	\$ 17.18	CC
			\$ 122.34	W
			\$ 4.19	SI

3,900 CU. FT. = 29,172 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/04/11 Account Number 001301092 0967280

Service Address: CUL DE SAC WOODHAWK

Service From	Service	Amount Due	Amount Due
06/30/11 to	Days	By 08/26/11	After 08/26/11
08/01/11	32	\$ 13.69	\$ 14.35

Prev. Read	Curr. Read	Consumption	Amount	Code
700 A	820 A	120 CU. FT.	\$ 9.21	W
			\$ 4.08	SI
			\$ 0.40	

RECEIVED

AUG 8 2011

120 CU. FT. = 896 gallons

Keep Top Portion 5% Late Fee After Due Date 12/31/10 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/04/11 Account Number 001301093 0967569

Service Address: 0000 ROBIN LN

Service From	Service	Amount Due	Amount Due
06/30/11 to	Days	By 08/26/11	After 08/26/11
08/01/11	32	\$ 9.48	\$ 9.95

Prev. Read	Curr. Read	Consumption	Amount	Code
680 A	680 A	0 CU. FT.	\$ 9.21	CC
			\$ 0.28	SI

RECEIVED

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 12/31/10 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001295293 0961715

Service Address: SANCTUARY AT CHAGRIN RIV

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 17.70	\$ 18.56

Prev. Read	Curr. Read	Consumption	Amount	Code
524700 A	524700 A	0 CU. FT.	\$ 17.18	CC
			\$ 0.52	SI

RECEIVED

JUL 8 2011

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND SANC

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 9.49	\$ 9.95

Prev. Read	Curr. Read	Consumption	Amount	Code
38500 A	38500 A	0 CU. FT.	\$ 9.21	CC
			\$ 0.38	SI

RECEIVED

JUL 8 2011

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001301093 0967569

Service Address: 0000 ROBIN LN

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 9.49	\$ 9.95

Prev. Read	Curr. Read	Consumption	Amount	Code
680 A	680 A	0 CU. FT.	\$ 9.21	CC
			\$ 0.28	SI

RECEIVED

JUL 8 2011

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 9.49	\$ 9.95

Prev. Read	Curr. Read	Consumption	Amount	Code
750 A	750 A	0 CU. FT.	\$ 9.21	CC
			\$ 0.28	SI

RECEIVED

JUL 8 2011

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001301092 0967290

Service Address: CUL DE SAC WOODHAWK

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 13.53	\$ 14.19

Prev. Read	Curr. Read	Consumption	Amount	Code
600 A	600 A	000 CU. FT.	\$ 9.21	CC
			\$ 3.40	W
			\$ 0.38	SI
			\$ 0.52	MS
			\$ 0.02	PN

RECEIVED

JUL 8 2011

100 CU. FT. = 748 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001295293 0967175

Service Address: SANCTUARY AT CHAGRIN RIV

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 17.70	\$ 18.56

Prev. Read	Curr. Read	Consumption	Amount	Code
524700 A	524700 A	0 CU. FT.	\$ 17.18	CC
			\$ 0.52	SI

RECEIVED

JUL 8 2011

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001301081 0967289

Service Address: INTER OF CARDINAL AND SANC

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 9.49	\$ 9.95

Prev. Read	Curr. Read	Consumption	Amount	Code
38500 A	38500 A	0 CU. FT.	\$ 9.21	CC
			\$ 0.28	SI

RECEIVED

JUL 8 2011

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001301083 0967569

Service Address: 0000 ROBIN LN

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 9.49	\$ 9.95

Prev. Read	Curr. Read	Consumption	Amount	Code
680 A	680 A	0 CU. FT.	\$ 9.21	CC
			\$ 0.28	SI

RECEIVED

JUL 8 2011

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001301083 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 9.49	\$ 9.95

Prev. Read	Curr. Read	Consumption	Amount	Code
750 A	750 A	0 CU. FT.	\$ 9.21	CC
			\$ 0.28	SI

RECEIVED

JUL 8 2011

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001301092 0967290

Service Address: CUL DE SAC WOODHAWK

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 13.53	\$ 14.19

Prev. Read	Curr. Read	Consumption	Amount	Code
600 A	600 A	0 CU. FT.	\$ 9.21	CC
			\$ 3.40	W
			\$ 0.38	SI
			\$ 0.52	MS
			\$ 0.02	PN

RECEIVED

JUL 8 2011

100 CU. FT. = 748 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/02/11 Account Number 001301093 0987589
Service Address: 0000 ROBIN LN

Service From 05/23/11 to 05/31/11 Service Days 8 Amount Due By 06/24/11 \$ 28.45 Amount Due After 06/24/11 \$ 28.59

Prev. Read	Curr. Read	Consumption	Amount	Code
670 A	680 A	10 CU. FT.	\$ 2.48	CC
			\$ 0.34	W
			\$ 0.08	SI
			\$ 25.57	MS

RECEIVED

JUN 6 2011

10 CU. FT. = 75 gallons

Keep Top Portion 5% Late Fee After Due Date

1230180 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/02/11 Account Number 001301093 0987291
Service Address: PHEASANT RUN & SANCTUARY
Service From 05/23/11 to 05/31/11 Service Days 8 Amount Due By 06/24/11 \$ 28.45 Amount Due After 06/24/11 \$ 28.59

Prev. Read	Curr. Read	Consumption	Amount	Code
740 A	750 A	10 CU. FT.	\$ 2.48	CC
			\$ 0.34	W
			\$ 0.08	SI
			\$ 25.57	MS

RECEIVED

JUN 6 2011

10 CU. FT. = 75 gallons

Keep Top Portion 5% Late Fee After Due Date

1230180 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/02/11 Account Number 001301092 0987290
Service Address: CUL DE SAC WOODHAWK
Service From 05/23/11 to 05/31/11 Service Days 8 Amount Due By 06/24/11 \$ 29.85 Amount Due After 06/24/11 \$ 30.03

Prev. Read	Curr. Read	Consumption	Amount	Code
550 A	600 A	50 CU. FT.	\$ 0.52	P
			\$ 2.48	CC
			\$ 1.70	W
			\$ 0.12	SI
			\$ 25.05	MS

RECEIVED

50 CU. FT. = 374 gallons

Keep Top Portion 5% Late Fee After Due Date

1230180 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/02/11 Account Number 001301091 0987289
Service Address: INTER OF CARDINAL AND SANC
Service From 05/23/11 to 05/31/11 Service Days 8 Amount Due By 06/24/11 \$ 28.10 Amount Due After 06/24/11 \$ 28.22

Prev. Read	Curr. Read	Consumption	Amount	Code
38500 A	38500 A	0 CU. FT.	\$ 2.48	CC
			\$ 0.07	SI
			\$ 25.57	MS

RECEIVED

JUN 6 2011

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date

1230180 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/02/11 Account Number 001295293 0981715
Service Address: SANCTUARY AT CHAGRIN RIV
Service From 05/23/11 to 05/31/11 Service Days 8 Amount Due By 06/24/11 \$ 33.79 Amount Due After 06/24/11 \$ 34.19

Prev. Read	Curr. Read	Consumption	Amount	Code
524600 A	524700 A	100 CU. FT.	\$ 4.58	CC
			\$ 3.40	W
			\$ 0.24	SI
			\$ 29.07	MS

RECEIVED

JUN 6 2011

100 CU. FT. = 748 gallons

Keep Top Portion 5% Late Fee After Due Date

1230180 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 11/02/10 Account Number 001301091 0987288
Service Address: INTER OF CARDINAL AND SANC
Service From 09/30/10 to 10/29/10 Service Days 29 Amount Due By 11/24/10 \$ 16.01 Amount Due After 11/24/10 \$ 16.81

Prev. Read 38300 A Curr. Read 38500 A Consumption 200 CU. FT. Amount \$ 9.21 CC \$ 6.80 W

200 CU. FT. = 1,496 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 11/05/10 Account Number 001301091 0967289
Service Address: INTER OF CARDINAL AND SANC
Service From 10/29/10 to 11/04/10 Service Days 6 Amount Due By 11/29/10 \$ 17.85 Amount Due After 11/29/10 \$ 17.94

Prev. Read 38500 A Curr. Read 38500 A Consumption 0 CU. FT. Amount \$ 16.01 CC \$ 1.84 W

0 CU. FT. = 0 gallons

FINAL BILL 5% Late Fee After Due Date 1230150

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 11/02/10 Account Number 001301083 0967569
Service Address: 0000 ROBIN LN
Service From 09/30/10 to 10/29/10 Service Days 29 Amount Due By 11/24/10 \$ 14.31 Amount Due After 11/24/10 \$ 15.03

Prev. Read 500 A Curr. Read 650 A Consumption 150 CU. FT. Amount \$ 9.21 CC \$ 6.80 W

150 CU. FT. = 1,122 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 11/05/10 Account Number 001301083 0967569
Service Address: 0000 ROBIN LN
Service From 10/29/10 to 11/04/10 Service Days 6 Amount Due By 11/29/10 \$ 16.83 Amount Due After 11/29/10 \$ 16.98

Prev. Read 650 A Curr. Read 670 A Consumption 20 CU. FT. Amount \$ 14.31 P \$ 1.84 CC \$ 0.68 W

20 CU. FT. = 150 gallons

FINAL BILL 5% Late Fee After Due Date 1230150

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 11/02/10 Account Number 001301083 0967569
Service Address: GULDESAC @ RED TAIL
Service From 09/30/10 to 10/29/10 Service Days 29 Amount Due By 11/24/10 \$ 392.02 Amount Due After 11/24/10 \$ 411.62

Prev. Read 1843000 A Curr. Read 1742000 A Consumption 99,000 GAL. Amount \$ 39.21 CC \$ 382.81 W

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/08/10 Account Number 001301093 0967569

Service Address: 0000 ROBIN LN

Service From	Service Days	Amount Due By 10/28/10	Amount Due After 10/28/10
08/31/10 to 09/30/10	30	\$ 13.58	\$ 14.28

Prev. Read Curr. Read

370 A

500 A

Consumption

Amount

Code

\$ 9.17

CC

\$ 4.40

W

\$ 0.01

SI

130 CU. FT.

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/08/10 Account Number 001295293 0961715

Service Address: SANCTUARY AT CHAGRIN RIV

Service From	Service Days	Amount Due By 10/28/10	Amount Due After 10/28/10
08/31/10 to 09/30/10	30	\$ 139.11	\$ 145.06

Prev. Read

Curr. Read

515800 A

518700 A

Consumption

Amount

Code

\$ 12.12

CC

\$ 12.87

W

\$ 0.12

SI

3,900 CU. FT.

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/08/10 Account Number 001301093 0968159

Service Address: CULDESAC @ RED TAIL

Service From	Service Days	Amount Due By 10/28/10	Amount Due After 10/28/10
08/31/10 to 09/30/10	30	\$ 337.73	\$ 354.60

Prev. Read

Curr. Read

1559000 A

1843000 A

Consumption

Amount

Code

\$ 9.17

CC

\$ 228.28

W

\$ 0.30

SI

84,000 GAL

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/08/10 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From	Service Days	Amount Due By 10/28/10	Amount Due After 10/28/10
08/31/10 to 09/30/10	30	\$ 14.80	\$ 15.33

Prev. Read

Curr. Read

380 A

540 A

Consumption

Amount

Code

\$ 9.17

CC

\$ 5.42

W

\$ 0.01

SI

180 CU. FT.

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/08/10 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND SANC

Service From	Service Days	Amount Due By 10/28/10	Amount Due After 10/28/10
08/31/10 to 09/30/10	30	\$ 12.57	\$ 13.29

Prev. Read

Curr. Read

38200 A

38300 A

Consumption

Amount

Code

\$ 9.17

CC

\$ 0.39

W

\$ 0.01

SI

100 CU. FT.

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/02/10 Account Number 001301093 0968159
Service Address: CULDESAC @ RED TAIL

Service From	Service Days	Amount Due By 09/24/10	Amount Due After 09/24/10
07/29/10 to 08/31/10	33	\$ 376.28	\$ 394.55

Prev. Read 1455000 A
Curr. Read 1559000 A

Consumption Amount
104,000 GAL
\$ 357.32
10.98

Code
CC
W
SI

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/02/10 Account Number 001301093 0967291
Service Address: PHEASANT RUN & SANCTUARY

Service From	Service Days	Amount Due By 09/24/10	Amount Due After 09/24/10
07/30/10 to 08/31/10	32	\$ 13.49	\$ 14.15

Prev. Read 210 A
Curr. Read 380

Consumption Amount
170 CU. FT.
\$ 8.00
5.10
0.39

Code
CC
W
SI

SEP 07 2010

170 CU. FT. = 1,272 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/02/10 Account Number 001301093 0967289
Service Address: INTER OF CARDINAL AND SANC

Service From	Service Days	Amount Due By 09/24/10	Amount Due After 09/24/10
07/30/10 to 08/31/10	32	\$ 14.41	\$ 15.11

Prev. Read 38000 A
Curr. Read 38200 A

Consumption Amount
200 CU. FT.
\$ 8.00
5.99
0.42

Code
CC
W
SI

SEP 07 2010

200 CU. FT. = 1,496 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/02/10 Account Number 001295293 0961715
Service Address: SANCTUARY AT CHAGRIN RIV

Service From	Service Days	Amount Due By 09/24/10	Amount Due After 09/24/10
07/30/10 to 08/31/10	32	\$ 137.92	\$ 144.82

Prev. Read 511500 A
Curr. Read 515800 A

Consumption Amount
4,300 CU. FT.
\$ 118.58
4.02

Code
CC
W
SI

SEP 07 2010

4,300 CU. FT. = 32,164 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/02/10 Account Number 001301093 0967589
Service Address: 0000 ROBIN LN

Service From	Service Days	Amount Due By 09/24/10	Amount Due After 09/24/10
07/29/10 to 08/31/10	33	\$ 12.88	\$ 13.50

Prev. Read 220 A
Curr. Read 370 A

Consumption Amount
150 CU. FT.
\$ 4.50
0.38

Code
CC
W
SI

SEP 07 2010

150 CU. FT. = 1,122 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/03/10 Account Number 001295283 0961715
Service Address: SANCTUARY AT CHAGRIN RIV
Service From 06/29/10 to 07/30/10 Service Days 31 Amount Due By 08/25/10 \$ 137.92 Amount Due After 08/25/10 \$ 144.82

Prev. Read	Curr. Read	Consumption	Amount	Code
507200 A	511500 A	4,300 CU. FT.	\$ 15.37	CC
			\$ 118.53	W
			\$ 4.02	SI

4,300 CU. FT. = 32,184 gallons ENTERED Keep Top Portion 5% Late Fee After Due Date 1230160 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/03/10 Account Number 001301091 0967289
Service Address: INTER OF CARDINAL AND SANG
Service From 06/30/10 to 07/30/10 Service Days 30 Amount Due By 08/25/10 \$ 11.33 Amount Due After 08/25/10 \$ 11.88

Prev. Read	Curr. Read	Consumption	Amount	Code
37900 A	38000 A	100 CU. FT.	\$ 8.00	CC
			\$ 3.00	W
			\$ 0.33	SI

100 CU. FT. = 748 gallons ENTERED Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/03/10 Account Number 001301093 0967569
Service Address: 0000 ROBIN LN
Service From 06/29/10 to 07/29/10 Service Days 30 Amount Due By 08/25/10 \$ 11.64 Amount Due After 08/25/10 \$ 12.21

Prev. Read	Curr. Read	Consumption	Amount	Code
110 A	220 A	110 CU. FT.	\$ 8.00	CC
			\$ 3.30	W
			\$ 0.34	SI

110 CU. FT. = 823 gallons Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/03/10 Account Number 001301093 0968159
Service Address: CULDESAC @ RED TAIL
Service From 06/29/10 to 07/29/10 Service Days 30 Amount Due By 08/25/10 \$ 310.25 Amount Due After 08/25/10 \$ 325.31

Prev. Read	Curr. Read	Consumption	Amount	Code
1371900 A	1455000 A	84,000 GAL.	\$ 8.00	CC
			\$ 293.21	W
			\$ 9.04	SI

84,000 GAL. = 345,600 gallons ENTERED Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/03/10 Account Number 001301093 0967291
Service Address: PHEASANT RUN & SANCTUARY
Service From 06/29/10 to 07/30/10 Service Days 31 Amount Due By 08/25/10 \$ 13.79 Amount Due After 08/25/10 \$ 14.48

Prev. Read	Curr. Read	Consumption	Amount	Code
30 A	210 A	180 CU. FT.	\$ 8.00	CC
			\$ 5.39	W
			\$ 0.40	SI

180 CU. FT. = 1,348 gallons ENTERED 8520 Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Woodhawk Lane Billing Detail



SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094

001301092 0967290

LAKE ERIE WEST

1230150

PWSID # OH4301611

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: 877.987.2782
Fax: 866.780.8292
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
Bill Date: **October 02, 2013**
Total Amount Due: **\$ 10.04**
Current Charges Due Date: **October 24, 2013**

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190371	5/8	09/30/13	31	Actual	2390	0	Cubic Feet
		08/30/13		Actual	2390		
Total Days: 31						Total Usage: 0	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill	\$ 22.86
Total Payments Received.....	22.30
Remaining Balance	0.56
Adjustments	0.56 Credit
Customer Charge.....	9.21
Total Water Charges	9.21
S.I.C Water Charge	0.83
Amount Due ON or BEFORE 10/24/13	\$ 10.04
Amount Due AFTER the Current Due Date.....	\$ 10.51

RECEIVED
OCT 10 2013

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Keep top portion for your records.

Send to:

PAP515-A-4 [



Service To:
SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094

Account Number

001301092 0967290

LAKE ERIE WEST

1230150

PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date

August 02, 2013

Total Amount Due

\$ 11.15

Current Charges Due Date

August 26, 2013

Meter Data

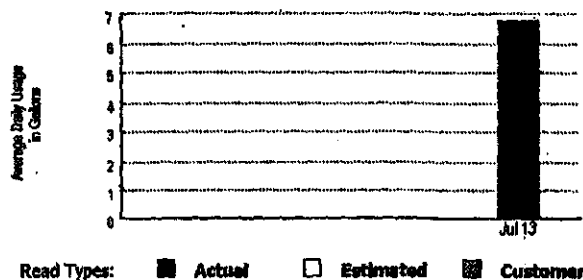
Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190371	5/8	07/31/13	33	Actual	2360	30	Cubic Feet
		08/28/13		Actual	2330		
Total Days: 33				Total Usage:		30	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill.....	\$ 9.99
Total Payments Received.....	9.99
Remaining Balance.....	0.00
Customer Charge.....	9.21
224 gallons @ \$0.0045446 per gallon.....	1.02
Total Water Charges.....	10.23
S.I.C Water Charge.....	0.92
Amount Due ON or BEFORE 08/26/13.....	\$ 11.15
Amount Due AFTER the Current Due Date.....	\$ 11.71

Water Usage History



RECEIVED

AUG 08 2013

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

PAP512-A-4



Service To:
SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094

Account Number
001301092 0967290
LAKE ERIE WEST
1230150 PWSID # OH4301611

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date
July 02, 2013

Total Amount Due
\$ 9.99

Current Charges Due Date
July 24, 2013

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190371	5/8	06/28/13	28	Actual	2330	0	Cubic Feet
		05/31/13		Actual	2330		
Total Days: 28				Total Usage:		0	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill.....	\$ 9.76
Total Payments Received.....	9.76
Remaining Balance.....	0.00
Customer Charge.....	9.21
Total Water Charges.....	9.21
S.I.C Water Charge.....	0.78
Amount Due ON or BEFORE 07/24/13.....	\$ 9.99
Amount Due AFTER the Current Due Date.....	\$ 10.49

RECEIVED

JUL 08 2013

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

Service To:

PAP515-A-4



Service To:
SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094

Account Number
001301092 0967290
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2763**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date
June 04, 2013

Total Amount Due
\$ 9.76

Current Charges Due Date
June 26, 2013

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190371	5/8	05/31/13	31	Actual	2330	0	Cubic Feet
		04/30/13		Actual	2330		
		Total Days:	31	Total Usage:		0	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill	\$ 34.07
Total Payments Received	34.07
Remaining Balance	0.00
Customer Charge	9.21
Total Water Charges	9.21
S.I.C Water Charge	0.55
Amount Due ON or BEFORE 06/26/13	\$ 9.76
Amount Due AFTER the Current Due Date	\$ 10.25

 **ENTERED**

RECEIVED

JUN 07 2013

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

Send to:

FAP515-A-4

AQUA

Service To:
SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094

Account Number
001301092 0967290
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: 877.987.2782
Fax: 866.780.8292
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date
May 02, 2013

Total Amount Due
\$ 34.07

Current Charges Due Date
May 24, 2013

Meter Data

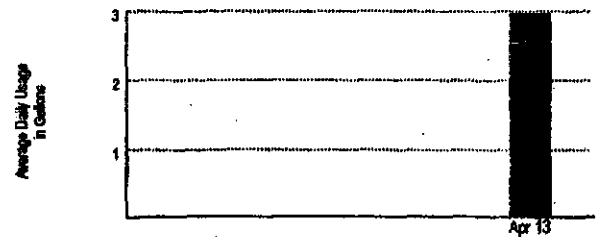
Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190371	5/8	04/30/13	25	Actual	2330	10	Cubic Feet
		04/05/13		Actual	2320		
Total Days: 25				Total Usage:		10	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill	\$ 5.86
Total Payments Received	5.86
Remaining Balance	0.00
Customer Charge	7.68
75 gallons @ \$0.0045446 per gallon	0.34
Total Water Charges	8.02
Account Activation Fee	25.57
S.I.C Water Charge	0.48
Amount Due ON or BEFORE 05/24/13	\$ 34.07
Amount Due AFTER the Current Due Date	\$ 34.50

Water Usage History



Read Types: ☒ Actual ☐ Estimated ☒ Customer

RECEIVED

MAY 13 2013

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

PAPERS-A-4





Service To:
**SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094**

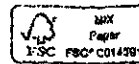
Account Number

001301092 0967290

LAKE ERIE WEST

1230150

PWSID # OH4301511



Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date

February 25, 2013

Total Amount Due

\$ 5.86

Current Charges Due Date

March 19, 2013

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190371	5/8	02/18/13	18	Actual	2320	0	Cubic Feet
		01/31/13		Actual	2320		
Total Days: 18				Total Usage:		0	Cubic Feet

1 CF equals 7.4806 gallons

Billing Detail

Amount Owed from Last Bill	\$ 9.76
Total Payments Received	9.76
Remaining Balance	0.00
Customer Charge	5.53
Total Water Charges	5.53
S.I.C Water Charge	0.33
Amount Due ON or BEFORE 03/19/13	\$ 5.86
Amount Due AFTER the Current Due Date	\$ 6.15

RECEIVED

FEB 27 2013

Message Center (see reverse side for other information)

- This is your final bill for service at this property.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!
- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.

Keep top portion for your records.

Return this portion with your payment.

Service To:

FAP515-A-4



AQUA

Service To:
**SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094**

Account Number
001301092 0967290
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.967.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
Bill Date **February 04, 2013** Total Amount Due **\$ 9.76** Current Charges Due Date **February 26, 2013**

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190371	5/8	01/31/13	31	Actual	2320	0	Cubic Feet
		12/31/12		Actual	2320		
Total Days: 31				Total Usage:		0	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill	\$ 8.40
Total Payments Received	8.40
Remaining Balance	0.00
Customer Charge	9.21
Total Water Charges	9.21
S.I.C Water Charge	0.55
Amount Due ON or BEFORE 02/26/13	\$ 9.76
Amount Due AFTER the Current Due Date	\$ 10.25

RECEIVED

FEB 06 2013

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.
Return this portion with your payment.

Service To:

FAP515-A-4

AQUA Water Bill

Lake Erie West District
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

**SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094**

Account Number - Please print on your check

001301092 0967290

On or Before **02/26/13** Pay This Amount **\$ 9.76**

After **02/26/13** Pay This Amount **\$ 10.25**

Amount Enclosed

\$ 1 7 6

Please make check payable to
Aqua OH

MAIL TO ADDRESS ON BACK OF THIS STUB

Cyc=23L1 1up=1204887

21052 1 AB 0.384

Seq=21052

0967290

***AUTO**ALL FOR AADC 440 C 54 P 75
SANCTUARY HOMEOWNERS
CONTINENTAL MGMT
2012 W 25TH ST STE 810
CLEVELAND OH 44113-4133



00130109209672900000000009760





Service To:
SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094

Account Number
001301092 0967290
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.

Bill Date
January 04, 2013
Total Amount Due
\$ 8.40
Current Charges Due Date
January 28, 2013

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190371	5/8	12/31/12	31	Actual	2320	0	Cubic Feet
		11/30/12		Actual	2320		
		Total Days:	31	Total Usage:		0	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill.....	\$ 1.36 Credit
Total Payments Received.....	0.00
Remaining Balance.....	1.36 Credit
Customer Charge.....	9.21
Total Water Charges.....	9.21
S.I.C Water Charge.....	0.55
Amount Due ON or BEFORE 01/28/13.....	\$ 8.40
Amount Due AFTER the Current Due Date.....	\$ 8.82

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

RECEIVED
JAN 09 2013

Keep top portion for your records.

PAP515-A-4



Service To:
SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094

Account Number
001301092 0967290
LAKE ERIE WEST
 1230150 PWSID # OH4301511

Lake Erie West District
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
 Fax: **866.780.8292**
 www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
 Bill Date Credit Balance
December 04, 2012 (\$ 1.36)

Meter Data	Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
	70190371	5/8	11/30/12	30	Actual	2320	0	Cubic Feet
			10/31/12		Actual	2320		
			Total Days:	30		Total Usage:	0	Cubic Feet

1 CF equals 7.4805 gallons

Billing Detail

Amount Owed from Last Bill	\$ 11.12 Credit
Total Payments Received	0.00
Remaining Balance	11.12 Credit
Customer Charge	9.21
Total Water Charges	9.21
S.I.C Water Charge	0.55
Amount Due	\$ 1.36 Credit

RECEIVED

DEC 10 2012

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

AQUA Water Bill

Lake Erie West District
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Service To:
SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094

Account Number - Please print on your check

001301092 0967290

Credit Balance

(\$ 1.36)

Do Not Pay

You have a credit balance on your account.

Seq=22857 Cpy=23L1 1up=1239142

22857 1 MB 0.404

0967290

*****AUTO**MIXED AADC 190 C 62 P 83
 SANCTUARY HOMEOWNERS
 CONTINENTAL MGMT
 2012 W 25TH ST STE 810
 CLEVELAND OH 44113-4133



001301092096729000000000001367





Service To:
**SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094**

Account Number
001301092 0967290
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
Bill Date **November 02, 2012 (\$ 11.12)**
Credit Balance

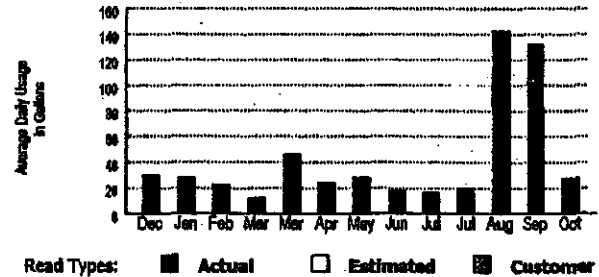
Meter Data

Meter Data	Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
	70190371	5/8	10/31/12	33	Actual	2320	130	Cubic Feet
			09/28/12		Actual	2190		
Average Daily Usage = 3 Cubic Feet			Total Days:		33	Total Usage:		130 Cubic Feet
1 CF equals 7.4805 gallons								

Billing Detail

Amount Owed from Last Bill	\$ 61.69
Total Payments Received	87.26
Remaining Balance	25.57 Credit
Customer Charge	9.21
972 gallons @ \$0.0045446 per gallon	4.42
Total Water Charges	13.63
S.I.C Water Charge	0.82
Amount Due	\$ 11.12 Credit

Water Usage History



RECEIVED

NOV 08 2012

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Service To:

PAP515-A-4 ☐



Service To:
SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094

Account Number
001301092 0967290
LAKE ERIE WEST
1230150 PWSID # OH4301511

Lake Erie West District
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.967.2782**
Fax: **866.780.8292**
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
Bill Date **October 02, 2012** Total Amount Due **\$ 61.69** Current Charges Due Date **October 24, 2012**

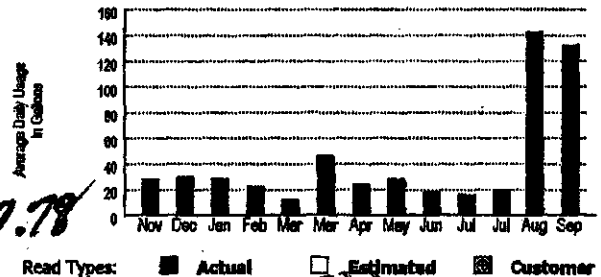
Meter Data

Meter Data	Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
	70190371	5/8	09/28/12	28	Actual	2190	500	Cubic Feet
			08/31/12		Actual	1690		
Average Daily Usage = 17 Cubic Feet			Total Days:		28	Total Usage:	500	Cubic Feet

Billing Detail

Amount Owed from Last Bill..... \$ 59.48
Total Payments Received..... 25.57
Remaining Balance..... 33.91
Customer Charge..... 9.21
3,740 gallons @ \$0.0045446 per gallon..... 17.00
Total Water Charges..... 26.21
S.I.C Water Charge..... 1.57
Amount Due ON or BEFORE 10/24/12..... **\$ 61.69**
Amount Due AFTER the Current Due Date..... \$ 63.08

Water Usage History



Read Types: ☒ Actual ☐ Estimated ☒ Customer

RECEIVED

OCT 11 2012

*PD 59.48
CK# 3449
9-25-12*

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

Keep top portion for your records.

Send To:

PAP515-A-4

AQUA

SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094

Account Number
001301092 0967290

Lake Erie West District
 762 W. Lancaster Avenue
 Bryn Mawr, PA 19010-3489

Toll Free: 877.967.2782
Fax: 866.780.8292
www.aquaamerica.com

Questions about your water service?... Contact us before the due date.
Bill Date
September 07, 2012 \$ 59.48

Current Charges Due Date
October 01, 2012

LAKE ERIE WEST
1230150
PWSID # OH4301511

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
70190371	5/8	08/31/12	35	Actual	1690	670	Cubic Feet
		07/27/12		Actual	1020		

Average Daily Usage = 19 Cubic Feet
 1 CF equals 7.4805 gallons

Total Days: 35

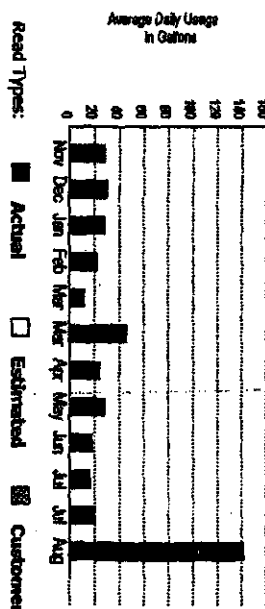
Total Usage:

670 Cubic Feet

Billing Detail

Amount Owed from Last Bill	\$ 25.57
Total Payments Received	0.00
Remaining Balance	25.57
Customer Charge	9.21
5,012 gallons @ \$0.0045446 per gallon	22.78
Total Water Charges	31.99
S.L.C. Water Charge	1.92
Amount Due ON or BEFORE 10/01/12	\$ 58.48
Amount Due AFTER the Current Due Date	\$ 61.18

Water Usage History



Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know if you want to be contacted via our new automated notification system by clicking on the Aqua Notify button at www.aquaamerica.com.
- For us, being green comes naturally. That's why we're happy to introduce Aqua Online. Now you can enjoy the convenience of paperless billing while helping us take care of the environment. Visit www.aquaamerica.com/aquaonline today to make the switch!

RECEIVED

Keep top portion for your records.

Service To:

PAYEE'S USE

AQUA

SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094

Account Number

001301092 0967290

LAKE ERIE WEST
1230150

Aqua Ohio, Inc.
762 W. LANCASTER AVENUE
BRYN MAWR, PA 19010-3489

Toll Free: 877.987.2782
Fax: 866.780.8292
www.aquaamerica.com

Reminder Notice
COLLECTION DEPARTMENT OFFICE HOURS ARE
7:30 AM - 5:00 PM WEEKDAYS

Reminder Date

Total Amount Due

September 01, 2012

\$ 25.57

Dear Customer:

Our records indicate that we have not received payment of your final bill for this service location. If you have already made your payment, please accept our thanks and disregard this notice. If you have not made your payment, you may pay immediately with your credit card, ATM/debit card, or by funds transfer from your checking, savings, or money market bank account by calling toll free to 866.269.2906 or you may go the payment website: <https://paynow7.speedpay.com/aqua/index.asp>

If payment is not received within 10 days of the reminder date, we will forward the account to a collection agency. Please contact our Customer Service Department at 877.987.2782 (Select Collections), Monday – Friday, 7:30AM – 5:00PM, if you have any questions.

Aqua Customer Service Department



Keep top portion for your records.
Return this portion with your payment.

Service To:

SANCTUARY HOMEOWNERS
CUL DE SAC WOODHAWK
KIRTLAND, OH 44094

AQUA

Aqua Ohio, Inc.
PO Box 328 • BRYN MAWR, PA 19010-0328

Seq=1741 Cyc= 1up=1189048 PC=R

*****AUTO**MIXED AADC 190 C 8 P 11
SANCTUARY HOMEOWNERS
CONTINENTAL MGMT
2012 W 25TH ST STE 810
CLEVELAND OH 44113-4133



Account Number

001301092 0967290

Total Amount Due

\$ 25.57

Amount Enclosed

\$

Due Date

September 02, 2012

Please make check payable to Aqua OH.
Print your account number on your check, then
mail to address on back.

00130109209672900000000025573



Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/19/11 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND 5TH ST
Service From 09/30/11 to 10/18/11 Service Days 18 Amount Due By 11/10/11 \$ 22.19 Amount Due After 11/10/11 \$ 22.64

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 12.99	P
			\$ 5.63	CC
38800 A	38960 A	100 CU. FT.	\$ 3.40	W
			\$ 0.27	SI

100 CU. FT. = 748 gallons

FINAL BILL 5% Late Fee After Due Date

00130109109672890000000022198

INTER OF CARDINAL AND 5TH ST By 11/10 \$ 22.19 After 11/10 \$ 22.64 001301091 0967289 S-12 10/19/11 107413

SANCTUARY HOME OWNERS ASSO
CONTINENTAL MGMT
2012 W 25TH ST STE 810
CLEVELAND OH 44113-4133

***SNGLP



Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/19/11 Account Number 001301092 0967290

Service Address: CUL DE SAC WOODHAWK
Service From 09/30/11 to 10/18/11 Service Days 18 Amount Due By 11/10/11 \$ 19.39 Amount Due After 11/10/11 \$ 19.75

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 11.94	P
			\$ 5.53	CC
970 A	1020 A	50 CU. FT.	\$ 1.76	W
			\$ 0.22	SI

50 CU. FT. = 374 gallons

FINAL BILL 5% Late Fee After Due Date

00130109209672900000000019394

CUL DE SAC WOODHAWK By 11/10 \$ 19.39 After 11/10 \$ 19.75 001301092 0967290 S-13 10/19/11 107413

SANCTUARY HOMEOWNERS
CONTINENTAL MGMT
2012 W 25TH ST STE 810
CLEVELAND OH 44113-4133

***SNGLP



Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/08/11 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND SANC

Service From	Service Days	Amount Due By 09/28/11	Amount Due After 09/28/11
08/01/11 to 08/31/11	30	\$ 16.49	\$ 17.29

Prev. Read	Curr. Read	Consumption	Amount	Code
38500 A	38700 A	200 CU. FT.	\$ 9.21	CC
			\$ 6.80	W
			\$ 0.48	SI

SEP 9 2011

ENTERED

200 CU. FT. = 1,496 gallons

Keep Top Portion 5% Late Fee After Due Date 1230160 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/08/11 Account Number 001301092 0967290

Service Address: CUL DE SAC WOODHAWK

Service From	Service Days	Amount Due By 09/28/11	Amount Due After 09/28/11
08/01/11 to 08/31/11	30	\$ 12.29	\$ 12.89

Prev. Read	Curr. Read	Consumption	Amount	Code
820	820	80 CU. FT.	\$ 9.21	CC
			\$ 2.72	W
			\$ 0.36	SI

SEP 9 2011

ENTERED

80 CU. FT. = 598 gallons

Keep Top Portion 5% Late Fee After Due Date 1230160 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/08/11 Account Number 001301093 0968159

Service Address: CULDESAC @ RED TAIL

Service From	Service Days	Amount Due By 09/28/11	Amount Due After 09/28/11
08/01/11 to 08/31/11	30	\$ 184.81	\$ 193.52

Prev. Read	Curr. Read	Consumption	Amount	Code
1799000 A	1888000 A	89,000 GAL	\$ 182.34	CR P
			\$ 9.21	CC
			\$ 347.25	W
			\$ 10.69	SI

SEP 9 2011

ENTERED

Keep Top Portion 5% Late Fee After Due Date 1230160 PC

00130109309681590000000182346

CULDESAC @ RED TAIL By 09/28 \$ 182.34 CR

001301093 0968159 S=0043 1up=1043893

SANCTUARY HOMEOWNERS
CONTINENTAL MGMT
2012 W 25TH ST STE 301
CLEVELAND OH 44113-4139

***AUTO

FIRST-CLASS
MAIL
PRESORTED
US POSTAGE
PAID
AQUA



Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/04/11 Account Number 001301092 0967290

Service Address: CUL DE SAC WOODHAWK

Service From	Service Days	Amount Due By 08/26/11	Amount Due After 08/26/11
08/30/11 to 09/01/11	32	\$ 13.89	\$ 14.35

Prev. Read	Curr. Read	Consumption	Amount	Code
700 A	820 A	120 CU. FT.	\$ 9.21	CC
			\$ 4.08	W
			\$ 0.40	SI

RECEIVED

AUG 8 2011

120 CU. FT. = 696 gallons

Keep Top Portion 5% Late Fee After Due Date - 12/31/10 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/04/11 Account Number 001301093 0967569

Service Address: 0000 ROBIN LN

Service From	Service Days	Amount Due By 08/26/11	Amount Due After 08/26/11
08/30/11 to 09/01/11	32	\$ 9.48	\$ 9.95

Prev. Read	Curr. Read	Consumption	Amount	Code
680 A	680 A	0 CU. FT.	\$ 9.21	CC
			\$ 0.28	SI

RECEIVED

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date - 12/31/10 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001295293 0961715

Service Address: SANCTUARY AT CHAGRIN RIV

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 17.70	\$ 18.56

Prev. Read	Curr. Read	Consumption	Amount	Code
524700 A	524700 A	0 CU. FT.	\$ 17.18	CC
			\$ 0.62	SI

RECEIVED

JUL 8 2011

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND SANC

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 9.49	\$ 9.95

Prev. Read	Curr. Read	Consumption	Amount	Code
38500 A	38500 A	0 CU. FT.	\$ 9.21	CC
			\$ 0.28	SI

RECEIVED

JUL 8 2011

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001301093 0967589

Service Address: 0000 ROBIN LN

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 9.49	\$ 9.95

Prev. Read	Curr. Read	Consumption	Amount	Code
680 A	680 A	0 CU. FT.	\$ 9.21	CC
			\$ 0.28	SI

RECEIVED

JUL 8 2011

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 9.49	\$ 9.95

Prev. Read	Curr. Read	Consumption	Amount	Code
750 A	750 A	0 CU. FT.	\$ 9.21	CC
			\$ 0.28	SI

RECEIVED

JUL 8 2011

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/05/11 Account Number 001301092 0967290

Service Address: CUL DE SAC WOODHAWK

Service From	Service Days	Amount Due By 07/27/11	Amount Due After 07/27/11
05/31/11 to 06/30/11	30	\$ 13.53	\$ 14.19

Prev. Read	Curr. Read	Consumption	Amount	Code
600 A	600 A	0 CU. FT.	\$ 9.21	CC
			\$ 3.40	W
			\$ 0.38	SI
			\$ 0.52	MS
			\$ 0.02	PN

RECEIVED

JUL 8 2011

100 CU. FT. = 748 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/02/11 Account Number 001301093 0987589
Service Address: 0000 ROBIN LN

Service From 05/23/11 to 05/31/11 Service Days 8 Amount Due By 06/24/11 \$ 28.45 Amount Due After 06/24/11 \$ 28.58

Prev. Read	Curr. Read	Consumption	Amount	Code
670 A	680 A		\$ 2.48	CC
			\$ 0.34	W
			\$ 0.08	SI
			\$ 25.57	MS

JUN 6 2011

10 CU. FT. = 75 gallons

Keep Top Portion 5% Late Fee After Due Date

1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/02/11 Account Number 001301093 0987291

Service Address: PHEASANT RUN & SANCTUARY

Service From 05/23/11 to 05/31/11 Service Days 8 Amount Due By 06/24/11 \$ 28.45 Amount Due After 06/24/11 \$ 28.58

Prev. Read	Curr. Read	Consumption	Amount	Code
740 A	750 A		\$ 2.48	CC
			\$ 0.34	W
			\$ 0.08	SI
			\$ 25.57	MS

JUN 6 2011

10 CU. FT. = 75 gallons

Keep Top Portion 5% Late Fee After Due Date

1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/02/11 Account Number 001301092 0987290

Service Address: CUL DE SAC WOODHAWK

Service From 05/23/11 to 05/31/11 Service Days 8 Amount Due By 06/24/11 \$ 29.85 Amount Due After 06/24/11 \$ 30.03

Prev. Read	Curr. Read	Consumption	Amount	Code
550 A	600 A		\$ 0.52	P
			\$ 2.48	CC
			\$ 1.70	W
			\$ 0.12	SI
			\$ 25.05	MS

JUN 6 2011

50 CU. FT. = 374 gallons

Keep Top Portion 5% Late Fee After Due Date

1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/02/11 Account Number 001301091 0987289

Service Address: INTER OF CARDINAL AND SANC

Service From 05/23/11 to 05/31/11 Service Days 8 Amount Due By 06/24/11 \$ 28.10 Amount Due After 06/24/11 \$ 28.22

Prev. Read	Curr. Read	Consumption	Amount	Code
38500 A	38500 A	0 CU. FT.	\$ 2.48	CC
			\$ 0.07	SI
			\$ 25.57	MS

JUN 6 2011

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date

1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/02/11 Account Number 001295293 0961715

Service Address: SANCTUARY AT CHAGRIN RIV

Service From 05/23/11 to 05/31/11 Service Days 8 Amount Due By 06/24/11 \$ 33.79 Amount Due After 06/24/11 \$ 34.18

Prev. Read	Curr. Read	Consumption	Amount	Code
524600 A	524700 A	100 CU. FT.	\$ 4.58	CC
			\$ 3.40	W
			\$ 0.24	SI
			\$ 29.07	MS

JUN 6 2011

100 CU. FT. = 748 gallons

Keep Top Portion 5% Late Fee After Due Date

1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 05/04/10 Account Number 001301091 0967289
Service Address: INTER OF CARDINAL AND SANC
Service From 04/22/10 to 04/30/10 Service Days 8
Amount Due By 05/26/10 \$ 0.49 CR

Prev. Read 37900 A

Curr. Read 37900 A

Consumption Amount Code
0 CU. FT. \$ 23.88 CR P
2.13 CC
0.08 SI
21.00 MS

RECEIVED
MAY 07 2010

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/04/10 Account Number 001301091 0967289
Service Address: INTER OF CARDINAL AND SANC
Service From 04/30/10 to 06/02/10 Service Days 34
Amount Due By 06/28/10 \$ 7.75
Amount Due After 06/28/10 \$ 8.13

Prev. Read 37900 A

Curr. Read 37900 A

Consumption Amount Code
0 CU. FT. \$ 0.49 CR P
8.00 CC
0.24 SI

RECEIVED
JUN 09 2010

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/09/10 Account Number 001301092 0967290
Service Address: CUL DE SAC WOODHAWK
Service From 04/22/10 to 06/03/10 Service Days 42
Amount Due By 07/01/10 \$ 30.08 CR

Prev. Read 10 A

Curr. Read 70 A

Consumption Amount Code
60 CU. FT. \$ 29.85 P
\$ 11.20 CC
\$ 1.79 W
\$ 0.00 SI
\$ 73.31 CR MS

RECEIVED
JUN 11 2010

60 CU. FT. = 448 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/03/10 Account Number 001301093 0968159
Service Address: CULDESAC @ RED TAIL
Service From 04/22/10 to 06/28/10 Service Days 28
Amount Due By 06/25/10 \$ 33.00
Amount Due After 06/25/10 \$ 34.80

Prev. Read 1365000 A

Curr. Read 1361000 A

Consumption Amount Code
6,000 GAL \$ 8.00 CC
\$ 24.04 W
\$ 0.96 SI

RECEIVED
JUN 07 2010

X78 8520

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/04/10 Account Number 001301093 0967294
Service Address: PHEASANT RUN & SANCTUARY
Service From 04/30/10 to 06/02/10 Service Days 33
Amount Due By 06/28/10 \$ 8.86
Amount Due After 06/28/10 \$ 9.29

Prev. Read 10 A

Curr. Read 30 A

Consumption Amount Code
20 CU. FT. \$ 8.00 CC
\$ 0.80 W
\$ 0.28 SI

RECEIVED
JUN 09 2010
ENTERED

20 CU. FT. = 150 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

PAP-594-A-0

700 CU. FT. = 5,238 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

ENTERED

Prev. Read 790 E
Curr. Read 1490 E
Consumption 700 CU. FT.

Amount Due \$ 8.00
Amount Due After 06/25/10 \$ 8.13
Code CC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/03/10 Account Number 001301092 0967290
Service Address: CUL DE SAC WOODHAWK
Service From 04/22/10 to 06/02/10 Service Days 28
Amount Due By 06/28/10 \$ 30.08 CR
Amount Due After 06/28/10 \$ 31.30
Code CC

700 CU. FT. = 5,238 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

ENTERED

ENTERED
JUN 09 2010

Prev. Read 507200
Curr. Read 507200
Consumption 2,200 CU. FT.

Amount Due \$ 24.04
Amount Due After 06/28/10 \$ 24.48
Code W

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 06/04/10 Account Number 001295283 0961715
Service Address: SANCTUARY AT CHAGRIN RY
Service From 04/22/10 to 06/02/10 Service Days 33
Amount Due By 06/28/10 \$ 12.82
Amount Due After 06/28/10 \$ 16.84
Code CC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 05/04/10 Account Number 001301093 0987291
Service Address: PHEASANT RUN & SANCTUARY

Prev. Read	Curr. Read	Service From	Service To	Days	Amount Due	Code
10 A		04/22/10 to	04/30/10	8	\$ 14.95	
					\$ 8.24	CR P
					\$ 2.13	CC
					\$ 0.06	SI
					\$ 21.00	MS

RECEIVED
MAY 07 2010

ENTERED

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 05/04/10 Account Number 001301092 0987290
Service Address: CUL DE SAC WOODHAWK

Prev. Read	Curr. Read	Service From	Service To	Days	Amount Due	Code
90 A	790 E	04/22/10 to	04/29/10	7	\$ 37.74	
					\$ 5.72	CR P
					\$ 1.87	CC
					\$ 19.94	W
					\$ 0.65	SI
					\$ 21.00	MS

RECEIVED
MAY 07 2010

ENTERED

700 CU. FT. = 5,236 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 05/04/10 Account Number 001295293 0981715
Service Address: SANCTUARY AT CHAGRIN RIV

Prev. Read	Curr. Read	Service From	Service To	Days	Amount Due	Code
505000 A	505000 A	04/22/10 to	04/30/10	8	\$ 25.22	
					\$ 28.41	CR P
					\$ 4.10	CC
					\$ 0.12	SI
					\$ 47.41	MS

RECEIVED
MAY 07 2010

ENTERED

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 05/04/10 Account Number 001301093 0988159
Service Address: CULDESAC @ RED TAIL

Prev. Read	Curr. Read	Service From	Service To	Days	Amount Due	Code
1385000 A	1385000 A	04/22/10 to	04/30/10	8	\$ 19.47	
					\$ 111.96	CR P
					\$ 2.13	CC
					\$ 0.06	SI
					\$ 129.24	MS

RECEIVED
MAY 07 2010

ENTERED

Keep Top Portion 5% Late Fee After Due Date 1230150 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/08/09 Account Number 001301093 0968159
Service Address: CULDESAC @ RED TAIL

Prev. Read	Curr. Read	Consumption	Amount	Code
134500 A	136500 A	2,000 GAL	\$ 3.72	P
			\$ 39.20	CC
			\$ 8.04	W
			\$ 1.42	SI
			\$ 166.67 CR	MS

Keep Top Portion 5% Late Fee After Due Date 1230150

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/05/09 Account Number 001295293 0961715
Service Address: SANCTUARY AT CHAGRIN RIV

Prev. Read	Curr. Read	Consumption	Amount	Code
499800 A	503300 A	3,500 CU. FT.	\$ 207.18 CR	P
			\$ 15.37	CC
			\$ 98.15	W
			\$ 3.41	SI

Keep Top Portion 5% Late Fee After Due Date 1230150

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/04/09 Account Number 001295293 0961715
Service Address: SANCTUARY AT CHAGRIN RIV

Prev. Read	Curr. Read	Consumption	Amount	Code
496800 A	496800 A	0 CU. FT.	\$ 326.82 CR	P
			\$ 15.37	CC
			\$ 0.46	SI

Keep Top Portion 5% Late Fee After Due Date 1230150

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/03/09 Account Number 001295293 0961715
Service Address: SANCTUARY AT CHAGRIN RIV

Prev. Read	Curr. Read	Consumption	Amount	Code
496800 A	499800 A	3,000 CU. FT.	\$ 310.99 CR	P
			\$ 16.37	CC
			\$ 85.48	W
			\$ 3.02	SI

Keep Top Portion 5% Late Fee After Due Date 1230150

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/27/09 Account Number 001301093 0967291
Service Address: PHEASANT RUN & SANCTUARY

Prev. Read	Curr. Read	Consumption	Amount	Code
10 A	10 A SO	0 CU. FT.	\$ 8.24	P
2030 A	2030 A	0 CU. FT.	\$ 6.13	CC
			\$ 0.18	SI

PAP-504-A-0

300 CU. FT. = 2244 gallons

FINAL BILL

5% Late Fee After Due Date 1230150

PAP-504-A-0

0 CU. FT. = 0 gallons

FINAL BILL

5% Late Fee After Due Date 1230150

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Prev. Read 37600 A
Curr. Read 37900 A

Consumption 300 CU. FT.

Amount \$ 23.68

Code P

CC

W

SI

Amount Due After 11/17/09 \$ 40.01

Billing Date 10/26/09 Account Number 001301092 0967293
Service Address: INTER OF CARDINAL AND SANC.

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Prev. Read 27400 A
Curr. Read 27400 A

Consumption 0 CU. FT.

Amount \$ 5.62

Code P

CC

SI

Amount Due After 11/18/09 \$ 12.21

Billing Date 10/27/09 Account Number 001301092 0967290
Service Address: CUL DE SAC WOODHAWK
Amount Due After 11/18/09 \$ 12.23

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/02/09 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From	Service Days	Amount Due By 10/27/09	Amount Due After 10/27/09
09/01/09 to 09/30/09	29	\$ 8.24	\$ 8.64

Consumption	Amount	Code
0 CU. FT.	\$ 8.00	CC
	\$ 0.24	SI

Prev. Read 20300 A
Curr. Read 20300 A

PAP-594-A-0

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/02/09 Account Number 001301093 0968159

Service Address: CULDESAC @ RED TAIL

Service From	Service Days	Amount Due By 10/26/09	Amount Due After 10/26/09
08/27/09 to 09/29/09	33	\$ 3.72	\$ 3.86

Consumption	Amount	Code
	\$ 28.46	CR P
	\$ 8.00	CC
	\$ 23.24	W
	\$ 0.04	SI

Prev. Read 154200 E
Curr. Read 160000 E

Consumption 5,800 GAL

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/02/09 Account Number 001301092 0967290

Service Address: CUL DE SAC WOODHAWK

Service From	Service Days	Amount Due By 10/26/09	Amount Due After 10/26/09
08/28/09 to 09/28/09	32	\$ 5.82	\$ 5.89

Consumption	Amount	Code
0 CU. FT.	\$ 2.62	CR P
	\$ 8.00	CC
	\$ 0.24	SI

Prev. Read 27400 A
Curr. Read 27400 A

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 10/05/09 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND SANC

Service From	Service Days	Amount Due By 10/27/09	Amount Due After 10/27/09
09/01/09 to 09/30/09	29	\$ 23.68	\$ 24.83

Consumption	Amount	Code
	\$ 8.00	CC
	\$ 4.99	W
	\$ 0.69	SI

Prev. Read 37100 A
Curr. Read 37600 A

Consumption 500 CU. FT.

500 CU. FT. = 2,740 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/03/09 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND SANC

Service From 07/30/08 to 09/01/09 Service Days 33 Amount Due By 09/25/09 \$ 27.94 Amount Due After 09/25/09 \$29.24

Prev. Read 36500 A Curr. Read 37100 A Consumption 600 CU. FT. Amount \$ 8.00 Code CC \$ 17.98 W \$ 0.78 SI \$ 1.18 PN

600 CU. FT. = 4,485 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/03/09 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From 07/30/09 to 09/01/09 Service Days 33 Amount Due By 09/25/09 \$ 8.85 Amount Due After 09/25/09 \$9.05

Prev. Read 20300 A Curr. Read 20300 A Consumption 0 CU. FT. Amount \$ 8.00 Code CC \$ 0.24 SI \$ 0.41 PN

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/02/09 Account Number 001301093 0968159

Service Address: CULDESAC @ RED TAIL

Service From 07/28/09 to 08/27/09 Service Days 29 Amount Due By 09/24/09 \$ 59.18 Amount Due After 09/24/09 \$ 60.58

Prev. Read 149100 E Curr. Read 150200 E Consumption 5,100 GAL Amount \$ 28.46 Code P \$ 8.00 CC \$ 20.43 W \$ 0.85 SI \$ 1.42 PN

149100 E 150200 E 5,100 GAL

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 09/02/09 Account Number 001301092 0967290

Service Address: CUL DE SAC WOODHAWK

Service From 07/30/09 to 09/28/09 Service Days 29 Amount Due By 09/24/09 \$ 10.99 Amount Due After 09/24/09 \$11.39

Prev. Read 27400 A Curr. Read 27400 A Consumption 0 CU. FT. Amount \$ 2.62 Code P \$ 8.00 CC \$ 0.24 SI \$ 0.13 PN

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/07/09 Account Number 001301091 0967289

Service Address: INTER OF CARDINAL AND SANG

Service From 06/01/09 to 07/01/09 Service Days 30 Amount Due By 07/29/09 \$38.07 Amount Due After 07/29/09 \$38.07

Prev. Read 35500 A Curr. Read 38000 A Consumption 500 CU. FT.

Amount Code
\$ 6.49 CR P
\$ 8.00 2 CC 2009
\$ 14.99 W
\$ 0.59 SI

PAP-594-A-0

500 CU. FT. = 3,740 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/07/09 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From 06/01/09 to 07/01/09 Service Days 30 Amount Due By 07/29/09 \$31.99 Amount Due After 07/29/09 \$31.99

Prev. Read 20200 A Curr. Read 20300 A Consumption 100 CU. FT.

Amount Code
\$ 8.00 CC
\$ 3.00 2W 2009
\$ 0.33 SI

PAP-594-A-0

100 CU. FT. = 748 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/06/09 Account Number 001301093 0968159

Service Address: CULDESAC @ RED TAIL

Service From 05/29/09 to 07/01/09 Service Days 33 Amount Due By 07/28/09 \$33.75 Amount Due After 07/28/09 \$33.75

Prev. Read 138400 E Curr. Read 144200 E Consumption 5,800 GAL.

Amount Code
\$ 0.01 P
\$ 8.00 CC
\$ 23.24 2 W 2009
\$ 0.94 SI

PAP-594-A-0

200 CU. FT. = 1,496 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 07/06/09 Account Number 001301092 0967290

Service Address: CUL DE SAC WOODHAWK

Service From 05/29/09 to 07/01/09 Service Days 33 Amount Due By 07/28/09 \$14.41 Amount Due After 07/28/09 \$14.41

Prev. Read 27400 A Curr. Read 27600 E Consumption 200 CU. FT.

Amount Code
\$ 8.00 2 CC 2009
\$ 5.99 W
\$ 0.42 SI

PAP-594-A-0

200 CU. FT. = 1,496 gallons

Keep Top Portion 5% Late Fee After Due Date 1230150 PC=

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/04/09 Account Number 001301081 0967289

Service Address: INTER OF CARDINAL AND SANC

Service From	Service Days	Amount Due By 08/26/09	Amount Due After 08/26/09
07/04/09 to 07/30/09	25	\$ 23.68	\$ 24.83

Prev. Read	Curr. Read	Consumption	Amount	Code
36000 A	36500 A	500 CU. FT.	\$ 8.00	CC
			\$ 14.99	W
			\$ 0.69	SI

500 CU. FT. = 3,740 gallons

Keep Top Portion 5% Late Fee After Due Date

1230159 PC-

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/04/09 Account Number 001301092 0967290

Service Address: CUL DE SAC WOODHAWK

Service From	Service Days	Amount Due By 08/26/09	Amount Due After 08/26/09
05/29/09 to 07/30/09	62	\$ 2.62	\$ 2.73

Prev. Read	Curr. Read	Consumption	Amount	Code
27400 A	27400 A	0 CU. FT.	\$ 14.41	CR P
			\$ 16.53	CC
			\$ 0.50	SI

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date

1230159 PC-

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/04/09 Account Number 001301093 0967291

Service Address: PHEASANT RUN & SANCTUARY

Service From	Service Days	Amount Due By 08/26/09	Amount Due After 08/26/09
07/01/09 to 07/30/09	29	\$ 8.24	\$ 8.64

Prev. Read	Curr. Read	Consumption	Amount	Code
20300 A	20300 A	0 CU. FT.	\$ 8.00	CC
			\$ 0.24	SI

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date

1230159 PC-

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date 08/04/09 Account Number 001301093 0968159

Service Address: CULDESAC @ RED TAIL

Service From	Service Days	Amount Due By 08/26/09	Amount Due After 08/26/09
07/01/09 to 07/29/09	28	\$ 28.46	\$ 29.84

Prev. Read	Curr. Read	Consumption	Amount	Code
144200 E	149100 E	4,900 GAL	\$ 8.00	CC
			\$ 19.63	W
			\$ 0.63	SI

Keep Top Portion 5% Late Fee After Due Date

1230159 PC-

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date Account Number
06/03/09 001301093 0968159
Service Address: CULDESAC @ RED TAIL

Service From	Service Days	Amount Due By 06/24/09	Amount Due After 06/24/09
05/07/09 to 05/29/09	22	\$ 43.15	\$ 44.23

Prev. Read	Curr. Read	Consumption	Amount	Code
134500 A	136400 A	1900 GAL	\$ 5.87	CC
			\$ 15.63	W
			\$ 0.65	SI
			\$ 21.00	MS

JUN 12 2009

Keep Top Portion 5% Late Fee After Due Date

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date Account Number
06/03/09 001295293 0961715
Service Address: SANCTUARY AT CHAGRIN RIV

Service From	Service Days	Amount Due By 06/25/09
04/30/09 to 06/01/09	32	\$ 379.76 CR

Prev. Read	Curr. Read	Consumption	Amount	Code
495800 A	495800 A	0 CU. FT.	\$ 395.53 CR	P
			\$ 15.37	CC
			\$ 0.46	SI

JUN 12 2009

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date Account Number
06/03/09 001301093 0967291
Service Address: PHEASANT RUN & SANCTUARY

Service From	Service Days	Amount Due By 06/25/09	Amount Due After 06/25/09
04/30/09 to 06/01/09	32	\$ 8.24	\$ 8.64

Prev. Read	Curr. Read	Consumption	Amount	Code
20200 A	20200 A	0 CU. FT.	\$ 8.00	CC
			\$ 0.24	SI

JUN 12 2009

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date Account Number
06/03/09 001301091 0967289
Service Address: INTER OF CARDINAL AND SANC

Service From	Service Days	Amount Due By 06/25/09
04/30/09 to 06/01/09	32	\$ 6.49 CR

Prev. Read	Curr. Read	Consumption	Amount	Code
35000 A	35500 A	500 CU. FT.	\$ 30.17 CR	IP2
			\$ 8.00	CC
			\$ 14.99	W
			\$ 0.69	SI

JUN 12 2009

500 CU. FT. = 3,740 gallons

Keep Top Portion 5% Late Fee After Due Date

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471
Address Service Requested

Billing Date Account Number
06/02/09 001301092 0967280
Service Address: CUL DE SAC WOODHAWK

Service From	Service Days	Amount Due By 06/24/09	Amount Due After 06/24/09
05/07/09 to 05/29/09	22	\$ 6.05	\$ 6.34

Prev. Read	Curr. Read	Consumption	Amount	Code
27400 A	27400 A	0 CU. FT.	\$ 5.87	CC
			\$ 0.18	SI

JUN 12 2009

0 CU. FT. = 0 gallons

Keep Top Portion 5% Late Fee After Due Date

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 11/04/08 Account Number 001302110 0968159

Service Address CULDESAC @ RED TAIL Service From 09/30/08 to 10/28/08 Service Days 28 Amount Due By 11/26/08 \$ 27.63 Amount Due After 11/26/08 \$ 29.01

Prev. Read	Curr. Read	Consumption	Amount	Code
81300 E	86200 E	4,900 GAL	\$ 8.00	CC
			\$ 19.63	W

Keep Top Portion 5% Late Fee After Due Date 1230158 PC

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 11/04/08 Account Number 001301091 0967289

Service Address INTER OF CARDINAL AND SANC Service From 10/02/08 to 10/29/08 Service Days 27 Amount Due By 11/26/08 \$ 13.99 Amount Due After 11/26/08 \$ 14.69

Prev. Read	Curr. Read	Consumption	Amount	Code
34800 A	35000 A	200 CU. FT.	\$ 8.00	CC
			\$ 5.99	W

Keep Top Portion 5% Late Fee After Due Date 1230158 PC

Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 11/04/08 Account Number 001301092 0967290

Service Address CUL DE SAC WOODHAWK Service From 10/02/08 to 10/29/08 Service Days 27 Amount Due By 11/26/08 \$ 13.99 Amount Due After 11/26/08 \$ 14.69

Prev. Read	Curr. Read	Consumption	Amount	Code
27100 A	27300 E	200 CU. FT.	\$ 8.00	CC
			\$ 5.99	W

Keep Top Portion 5% Late Fee After Due Date 1230158 PC

200 CU. FT. = 1,498 gallons

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 09/05/08 Account Number 001301091 0967289

Service Address INTER OF CARDINAL AND SANC Service From 08/01/08 to 08/03/08 Service Days 33 Amount Due By 09/29/08 \$ 6.22 Amount Due After 09/29/08 \$ 6.53

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 7.77 CR	P
			\$ 8.00	CC
33700 E	33900 E	200 CU. FT.	\$ 5.99	W

200 CU. FT. = 1,486 gallons

Keep Top Portion 5% Late Fee After Due Date

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 08/08/08 Account Number 001301091 0967289

Service Address INTER OF CARDINAL AND SANC Service From 07/03/08 to 08/01/08 Service Days 29 Amount Due By 08/27/08 \$ 7.77 CR

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 27.76 CR	P
			\$ 8.00	CC
33300 A	33700 E	400 CU. FT.	\$ 11.99	W

400 CU. FT. = 2,992 gallons

Keep Top Portion 5% Late Fee After Due Date

1236188

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 09/03/08 Account Number 001301082 0967290

Service Address CUL DE SAC WOODHAWK Service From 07/31/08 to 08/28/08 Service Days 29 Amount Due By 09/25/08 \$ 16.99 Amount Due After 09/25/08 \$ 17.84

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 8.00	CC
			\$ 2.99	W
25900 A	26200 E	300 CU. FT.		

300 CU. FT. = 2,244 gallons

Keep Top Portion 5% Late Fee After Due Date

1236188

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 09/03/08 Account Number 001302110 0968159

Service Address CULDESAC @ RED TAIL Service From 07/31/08 to 08/28/08 Service Days 28 Amount Due By 09/25/08 \$ 27.63 Amount Due After 09/25/08 \$ 29.01

Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 8.00	CC
			\$ 19.63	W
70600 E	75500 E	4,900 GAL		

Keep Top Portion 5% Late Fee After Due Date

1236188

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 05/05/08 Account Number 001301092 0967290

Water Bill

Service Address	Service From	Service Days	Amount Due By 05/28/08	Amount Due After 05/28/08
CUL DE SAC WOODHAWK	04/01/08 to 05/02/08	31	\$ 39.98	\$ 41.81

Prev. Read	Curr. Read	Consumption	Amount	Code
22500 A	23900 A	1,400 CU/FT	\$ 5.63	CC
			\$ 31.80	W
			\$ 2.92	SI
			\$ 0.39	CR MS

1,400 CU/FT = 40,472 gallons

Keep Top Portion 5% Late Fee After Due Date 12/31/08 04/30/09 PO

PAP-594-A-Q

ENTERED

Aqua Ohio, Inc.
Lake Erie West District
PO Box 238 • Struthers, OH 44471

Billing Date 05/05/08 Account Number 001302110 0968159

Water Bill

Service Address	Service From	Service Days	Amount Due By 05/28/08	Amount Due After 05/28/08
CUL DE SAC @ RED TAIL	04/01/08 to 04/30/08	29	\$ 22.77	\$ 23.83

Prev. Read	Curr. Read	Consumption	Amount	Code
49400 E	54900 E	5,100 GAL	\$ 5.63	CC
			\$ 15.49	W
			\$ 1.65	SI

PAP-594-A-Q

Keep Top Portion 5% Late Fee After Due Date 12/31/08 04/30/09 PO

ENTERED

MAY 14 2008