



**Public Utilities  
Commission**

John R. Kasich, Governor  
Todd A. Snitchler, Chairman

Commissioners

Steven D. Lesser  
Asim Z. Haque  
Lynn Slaby  
M. Beth Trombold

December 31, 2013

Mr. David A. Ferris  
Attorney for  
The Nova Telephone Company  
P.O. Box 1237  
6797 N. High Street, Suite 214  
Worthington, Ohio 43085

Case No: 13-2443-TP-CSS

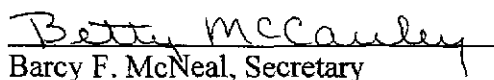
Dear Mr. Ferris:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Frontier North, Inc. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

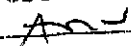
The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

  
Barcy F. McNeal, Secretary  
Betty McCauley, Acting Secretary  
Tanowa M. Troupe, Acting Secretary

Enclosure  
BM/pdc

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
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