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Ohio

Public Utilities Commission

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

13-2357-EL-CSS

JAMES D FORNASH
Customer Name (Please Print)

7429 MAHAFFEY DR
Customer Address

PICKERINGTON OH 43147
City State Zip

Against

108 693 113 4 9
Account Number

Customer Service Address (if different from above)

AEP
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

AN ACCOUNT WAS OPENED USING MY NAME AND SS# WITHOUT MY KNOWLEDGE OR PERMISSION. I FOUND OUT ABOUT THE PAST DUE ACCOUNT WHEN I OPENED MY NOV 2013 BILL, AND FOUND A SHUT OFF NOTICE. I CALLED SEVERAL TIMES AND THEY NOTIFIED ME BECAUSE IT WAS MY SS# THAT I WAS RESPONSIBLE. I TOLD THEM I CO-SIGNED IN PERSON FOR THE LEASE AT A HOUSE FOR MY SON, BUT DID NOT AUTHORIZE ANY UTILITIES OR OTHER SERVICES. I HAVE MY OWN HOME (LISTED ADDRESS) AND HAVE PAID MY BILLS FOR THE LAST 14 YEARS. I TRIED TO FIND OUT, WHO CHECKED TO VERIFY THE OPENING AND WHO DID IT. THEY ADVISED IT WAS MY SS# AND I WAS RESPONSIBLE. I DID NOT OPEN NOR DID I AUTHORIZE THE ACCOUNT. THEY SHOULD NOT EXPECT ME TO PAY THE BILL WITH THREATS OF TURNING OFF MY SERVICE. I WOULD REQUEST PROTECTION FROM TERMINATION.

James D Fornash
Signature

614 286-3510
Customer Telephone Number

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Technician JK Date Processed DEC 06 2013