

FILE

PUCO EXHIBIT FILING

39

Date of Hearing: 11/20/13

Case No. 12-2877-GA-CSS, 13-124-GA-CSS, 13-667-GA-CSS

PUCO Case Caption: _____

Katherine Lycaon L. Donovan, Seneca Builders, LLC, R&P

Investments, Inc. and Ryan Roth vs. Columbia Gas of

Ohio, Inc.

Volume II.

List of exhibits being filed:

<u>Donovan</u>	<u>3</u>	<u>Seneca Builders</u>	
	<u>5</u>		<u>5</u>
	<u>6</u>		<u>6</u>
	<u>8</u>		<u>7</u>
	<u>9</u>		<u>8</u>
	<u>10</u>		<u>9</u>
	<u>11</u>		<u>10</u>
	<u>12</u>		<u>11</u>
	<u>13</u>		<u>12</u>
	<u>14</u>		
	<u>15</u>		
<u>Columbia</u>	<u>16</u>		
	<u>11</u>		

Reporter's Signature: Paul Gibson

Date Submitted: 12/15/13

RECEIVED-DOCKETING DIV
2013 DEC -5 PM 3:50

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2013 DEC 5 3:50 PM
Date Processed
Technician RE

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

- - -

In the Matter of the	:	
Complaints of:	:	
	:	
Katherine Lycourt-Donovan,	:	
Seneca Builders, LLC, R &	:	
P Investments, Inc, and	:	
Ryan Roth,	:	
	:	
Complainants,	:	
	:	
vs.	:	Case Nos. 12-2877-GA-CSS
	:	13-124-GA-CSS
Columbia Gas of Ohio,	:	13-667-GA-CSS
Inc.,	:	
	:	
Respondent.	:	

- - -

PROCEEDINGS

before Mr. Jeffrey R. Jones, Attorney Examiner, at
the Public Utilities Commission of Ohio, 180 East
Broad Street, Room 11-C, Columbus, Ohio, called at
9:30 a.m. on Wednesday, November 20, 2013.

- - -

VOLUME II

- - -

ARMSTRONG & OKEY, INC.
222 East Town Street, Second Floor
Columbus, Ohio 43215-5201
(614) 224-9481 - (800) 223-9481
Fax - (614) 224-5724

- - -



Get styled. BOOK AN APPOINTMENT with our EXPERT STYLISTS and enjoy personal, one-on-one shopping. STYLING TIPS and special store hours (we'll open early or late just for you). Every time you use your Ann Taylor MasterCard® anywhere outside of Ann Taylor stores you earn 1 PERFECT REWARDS® point for every dollar spent.

ANN TAYLOR

see reverse for details

PAGE 1 OF 4

Summary of account activity

Account no. Non-Responsive 5028

Payment information

New balance
Minimum payment due
Payment due date

Late payment warning:

If we do not receive your minimum payment by 05/06/2013 you may have to pay up to a \$35.00 late fee and your APR may be increased up to the Penalty APR of 24.99%.

Minimum payment warning: If you make only the minimum payment for each period, you will pay more in interest and it will take you longer to pay off your balances. For example:

If you make no additional charges using this card and each month you pay:	You will pay off the balance shown on the statement in about:	And you will end up paying an estimated total of:
Only the minimum payment	7 years	N.R.

For information regarding credit counseling services, call 1-800-284-1706.

Non-Responsive

Account Questions? Need to make a payment? Call 1-888-292-5707 (TDD/TTY 1-800-695-1788) or visit comenity.net/anntaylormastercard. Want to stay in the know with credit tips and news? Visit us at facebook.com/askcomenity or at twitter.com/askcomenity.

REWARDS SUMMARY

Earn 5 PERFECT REWARDS points for every dollar spent in stores or online at Ann Taylor and LOFT. Earn 1 PERFECT REWARDS point per dollar spent everywhere else you shop. Online purchases require U.S. shipping address.
*See Reverse.

Receive a \$20 PERFECT REWARD card for every 2000 points earned.

N.R.

Details of your transactions

TRANS DATE TRANSACTION DESCRIPTION LOCATION AMOUNT

Non-Responsive

Fees

Interest charged

Interest charge on purchases

Non-Responsive

NOTICE: See reverse side for important information.
Please read all information above.

ANN TAYLOR



Account number N.R. 5028
New balance Minimum payment

☐ Yes, I have moved or updated my e-mail address - see reverse.

Amount enclosed: Payment must reach us by 5 pm CT on 05/06/2013.



Please make check payable to:
COMENITY - ANN TAYLOR MASTERCARD

Please return this portion along with your payment to:
PO BOX 659569
SAN ANTONIO TX 78265-9569

KATHERINE M LYCOURT
2130 OAKSIDE RD
TOLEDO OH 43615-3386



Non-Responsive

RENOVAD 800-691-6888

EXHIBIT

3

Donovan

VIEW AND SEARCH TRANSACTIONS

Current balance: \$0.00
Available credit: \$4,500.00

Search transactions

Show 25 entries

Quick Search:

Date	Description	Category	Amount
11/09/2012		Purchase	\$581.70

Showing 1 to 1 of 1 entries

PREMIER SAFETY & SERVI
2 INDUSTRIAL PARK
OAKDALE, PA 150711287

TERMINAL ID: 002038007
MERCHANT #: 277168138999

MC
#XXXXXXXXXXXX5028

SALE
BATCH: 000212 INVOICE: 0120000100
DATE: NOV 09, 12 TIME: 14:51
SD: 001 AU: NH AUTH NO: 001797

TOTAL \$581.70

CUSTOMER COPY

May 31, 2012

Dear Columbia Gas of Ohio Customer:

As of 5/31/12, your natural gas service has been interrupted. Columbia Gas of Ohio has detected gas of an undetermined source, and your service is off to ensure your safety.

Columbia Gas is working with the Toledo Fire Department to determine a resolution and to ensure your safety. We appreciate your patience with this issue.

Your natural gas service will be restored once this situation has been resolved. If you have any questions, please call Ron Hensley at 419-467-2562.

Thank you.



KLD-001

PUCO Case No. 12-2877-GA-CSS
Lycourt-Donovan Interrogatory No. 24
Respondents: Curtis J. Anstead and Christopher R. Kozak

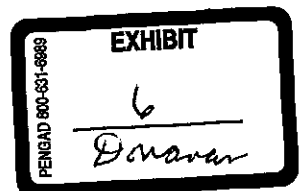
COLUMBIA GAS OF OHIO, INC.
RESPONSE TO LYCOURT-DONOVAN'S INTERROGATORIES SET ONE
DATED MAY 15, 2013

Interrogatory No. 24:

Identify all persons who authorized, confirmed, nominated and/or required Mr. Ron Hensley to be your representative to Complainant as you stated in your May 31, 2012 letter to Complainant identified as Appendix A of the Complaint in the matter of your discontinuation of natural gas service due to the alleged detection of stray gas.

Response:

Mr. Hensley was never authorized to be Columbia's representative.



PUCO Case No. 12-2877-GA-CSS
Lycourt-Donovan Request for Production No. 07
Respondent: Curtis J. Anstead

**COLUMBIA GAS OF OHIO, INC.
RESPONSE TO LYCOURT-DONOVAN'S REQUEST FOR
PRODUCTION OF DOCUMENTS SET ONE
DATED MAY 15, 2013**

Request for Production No. 07:

Please produce a copy of the status report as it pertains to your cessation of natural gas service to 2130 Oakside Road that you were required to provide to Complainant within three days of a point of contention per 4901:1-13-10 (C) of the Ohio Admin. Code.

Response:

See production to Seneca Builders, COH00040 and COH00044.



October 3, 2012

Katherine M. Donovan
2130 Oakside Road
Toledo, OH 43615

Dear Ms. Donovan,

Thank you for your email and attached letter to Mr. McCreery which has been forwarded to me for a response. I am the Toledo Operations Center Manager for Columbia Gas of Ohio (Columbia). Unfortunately Columbia declines to re-establish your natural gas service at this time. While it is correct that Columbia's bar hole testing around the foundation of your home on September 25 yielded a result of 0% gas in all the test holes, that was not the case when Columbia tested your home on June 14 and again on June 28. On both of those days Columbia's testing revealed the presence of gas in 11 bar holes on the 14th and 10 bar holes on the 28th. In addition several detects on each day were within the explosive limits, or between 5% and 15% gas. Columbia would be happy to share those test results with you if you do not already have them.

As a safety measure, Columbia's policy requires the termination of gas service in such a situation. Resumption of gas service requires the installation of a remediation system that would result in gas readings of zero gas around the foundation of your home, a signed consent from the governmental authority having jurisdiction for safety that it is safe to restore service and a signed consent from the home owner. As an alternative to the governmental authority Columbia would also accept the consent from an acceptable engineering or environmental company that is an expert in stray gas remediation.

In your case it appears no such remediation system was installed, thus in light of the June readings, Columbia cannot be certain that the gas won't return. Further, the signed consent from either a governmental authority or engineering firm provides Columbia with a degree of confidence in this regard. Our understanding is that there will be no acceptable signed consent forthcoming. For these safety related reasons it is contrary to Columbia's policy to re-establish service to your home. Clearly, this policy is neither arbitrary nor discriminatory. If you have questions regarding the content of this email feel free to contact me at cjanstead@nisource.com.

Sincerely,



Curtis Anstead
Columbia Gas of Ohio
Toledo Operations Center Manager

by Columbia Gas, is at 0% methane; there are no readings that show any detection of methane near the foundation of my home.

Per Columbia Gas policy, Columbia Gas normally tests only above the service line to a customer; accordingly, the 12-hole testing program that was recently performed by Columbia Gas is above and beyond normal testing procedures performed and accepted by Columbia Gas. Therefore, I accept your September 25, 2012 readings as clear evidence of the required 'zero readings' requirement (per Mr. Kozak's email) necessary prior to the establishment of a new account.

Obviously, any refusal to provide service to me, as requested, would be discriminatory and arbitrary on the part of Columbia Gas.

Conclusion and Request for Natural Gas Service

As there is no account at the subject address of 2130 Oakside Road, and as Columbia Gas has confirmed that there is no evidence of stray gas per its 12 zero readings, please establish an account at this address and immediately commence natural gas delivery service.

You will appreciate that cold weather is approaching, and I request a formal answer from you within 24 hours.

Sincerely,

Katherine M. Donovan

Katherine M. Donovan

2130 Oakside Road
Toledo, OH 43615

419-509-2044 Mobile
klycourt@bex.net

October 4, 2012

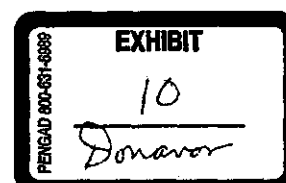
Columbia Gas of Ohio
Nisource Corporation
801 E. 86th Avenue
Merrillville, IN 46410

Attention:	Mr. Charles McCreery	cmccreery@nisource.com
CC:	Mr. CJ Anstead	cjanstead@nisource.com
	Mr. Chris Kozak	ckozak@nisource.com

Mr. McCreery,

First off I'd like to thank you and CJ Anstead for your prompt response to my letter yesterday. That was appreciated. Per your email and the letter I received from Mr. Anstead, I have the following response:

1. My letter was sent to you because you are the point person from Columbia Gas regarding this matter. You stated at the meeting on Sept 17 that Columbia Gas cannot simply provide service because of your policies on file with PUCO. To the contrary, PUCO has told me that this is entirely a Columbia Gas decision. You were at that Sept 17 meeting in which Mr. Petruzzi of Hull & Associates stated that the sandy loam soil surrounding my home is an ideal ventilation remediation system, as it allows any entrained gas to be released harmlessly to the atmosphere. To that point, COLUMBIA GAS'S latest readings provided to me show no evidence of stray gas.
2. Columbia Gas is constantly referring to STRAY GAS. Columbia Gas stated at the September 17 meeting that it considers gas, other than its own, to be "stray gas" until the source is determined. From the environmental testing that has been done, the experts have concluded that there is no specific source - the gas encountered is a naturally occurring gas within the thick topsoil in a geographic area known as the Oak Openings Area. I expect these conclusions to be acceptable to Columbia Gas, as you have repeatedly made it clear that Columbia Gas is NOT an expert in stray gas. As Mr. Petruzzi explained to you and your team, Oak Openings encompasses an area on the order of magnitude of 50 square miles. Such an area includes many thousands of customers to whom Columbia Gas provides services. If your policy is not discriminatory toward me, I would fully expect this natural occurring phenomenon to be identified elsewhere within that 50 square mile range, and service thus discontinued to those homes, businesses and governmental agencies located therein. Stray gas, with no originating source, identified by more than one environmental testing agency as naturally occurring within a geographic area that covers 50 square miles, cannot possibly be confined to a single dead-end street of newly constructed homes in a completely linear



KLD-052

pattern. When such an occurrence is found, logic and geological conditions would instead expect gas to radiate outward from a center. Columbia Gas has not pursued this matter in a logical or geologically appropriate manner by testing in such a radiant pattern; instead, Columbia Gas discriminatorily selected a street name and cut off service to customers on that street. As an example, the homes on the adjacent street still have natural gas service, despite the fact that they are physically closer to the original testing site than my residence. This is discrimination.

3. Chris Kozak is, by title, in Public Relations. This is NOT a PR matter, as you yourself confirmed at the September 17 meeting when you concluded by saying you and others on the team would address to questions and issues raised by the builder and others present. Mr. Kozak has been unreasonably slow in his responses to me, and when responses have been received, there has been significant conflict and inconsistency between his statements, Columbia Gas policies, and the truth. I was never told by Mr. Kozak that my home is unsafe. However, he issued erroneous public statements that this is an unsafe environment, which has compromised my ability to procure alternate energy sources. On Friday, September 21, Mr. Kozak told me that Columbia Gas had documentation of tests performed on my property prior to initial service installation. Then he told me 12 days later that he has no such documentation. Mr. Kozak has repeatedly stated that Columbia Gas is simply adhering to its policies, yet there are many examples that Columbia Gas has failed to follow its own policies, which is discriminatory and arbitrary.

4. Among these inconsistencies was the Columbia Gas statement that Columbia Gas only responds to calls and does not seek to locate stray gas. I never called Columbia Gas. However, Columbia Gas deviated from its own policy by coming onto my property to look for stray gas. This is discriminatory in that Columbia Gas has held me to a standard that is above and beyond the manner in which it deals with other customers.

5. My request to you for new gas service is consistent with Columbia Gas policy. There is no service at this location. You have taken a dozen recent readings that are Zero percent. You don't have record of test results when service was established back in 2010 but you are certain it was zero due to your policy, otherwise, as Mr. Kozak stated, service would not have been established. I have not had service for 4 months now. You have provided me with recent readings that show there is no gas around my home. It is discriminatory to deny me service unless conditions of remediation are met. What exactly am I remediating when you and other test companies get readings of ZERO? For you to deny service, you are holding me to a higher standard than others which you provide service to.

6. As a side note, I find it incredibly ironic that Columbia Gas turned the gas off at the main on Bancroft and Oakside at the end of August. Prior to that, your gas was in the lines running to each house. It really seems quite coincidental that the test results Columbia Gas took on September 25 - after the lines to my home were cleared - result in all zero readings. There was nothing done to my home or property other than the removal of your gas from the lines to achieve this result. How can I be certain Columbia Gas is not the source of the methane readings? Why is it contingent upon me to prove anything to you or to anybody else? Gas has safely been provided to Oakside Road for three years (and for decades to the adjoining streets) until you discriminated by arbitrarily selecting customers on Oakside Road for testing and subsequent cessation of service. The experts at the September 17 meeting, stated that the absence of methane in the atmosphere around the homes, and inside the homes, is evidence of safety, not evidence of danger. Mr. Kozak stated that gas was disconnected because pilot lights are an ignition source - I do NOT have pilot lights in my home. I am reasonably certain that COLUMBIA GAS will find that it has an obligation to prove that your position is correct.

In conclusion, I am not a Columbia Gas customer and Columbia Gas provided me in the last week with a dozen Zero readings around the foundation. That is consistent with your standards for the establishment

of new gas service. It supports the establishment of natural gas service at my residence. I am confident you will not ignore your own zero readings, which are the results of YOUR testing procedures that, per Mr. Kozak's own admission, are more intensive than you perform on other new service locations.

Sincerely,

Katherine Lycourt-Donovan

October 3, 2012

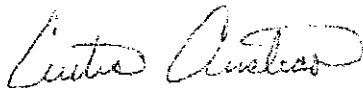
Katherine M. Donovan
2130 Oakside Road
Toledo, OH 43615

Dear Ms. Donovan,

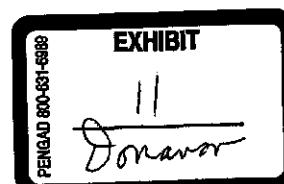
Thank you for your follow up letter dated Oct. 4, 2012. For the reasons stated in my response of Oct. 3, Columbia again declines to re-establish service to your residence, which is a decision consistent with its policy. There has been no remediation system installed that would account for the lack of readings on Sept. 25 and no governmental or technical/engineering authority has signed off on a consent that it is safe to restore service to your home. Thus Columbia has no assurance the gas won't return. As you may know Columbia had the gas found around the homes' foundations subjected to technical analysis and the results indicated it was not Columbia's pipeline gas.

Neither your home nor the neighborhood has been treated in an arbitrary or discriminatory manner. Columbia was called by the homeowner at 2107 Oakside to investigate, due to observed dead vegetation and found gas readings around the foundation. Once that occurs, it is Columbia's practice, for safety reasons, to attempt to establish a perimeter which in this case involved testing adjacent houses, all of which had readings. Subsequent testing on 6/14 and 6/28 confirmed those readings. As before feel to contact me at this email address.

Sincerely,



Curtis Anstead
Columbia Gas of Ohio
Toledo Operations Center Manager



COH00044

PUCO Case No. 12-2877-GA-CSS
Lycourt-Donovan Interrogatory No. 28
Respondents: Eric Gallon, Curtis J. Anstead, Christopher R. Kozak, and Peggy Walker

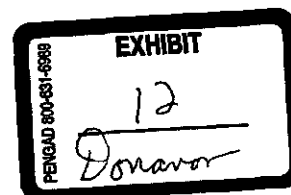
COLUMBIA GAS OF OHIO, INC.
RESPONSE TO LYCOURT-DONOVAN'S INTERROGATORIES SET ONE
DATED MAY 15, 2013

Interrogatory No. 28:

Describe why you required your personnel who received telephone calls from Complainant throughout June, July and August 2012 to refuse to accept questions, comments, or verbal communication from Complainant, thereby depriving Complainant of the ability to raise and identify your cessation of natural gas service as a point of contention per 4901:1-13-10 (A) of the Ohio Admin. Code.

Response:

Columbia objects on the ground that this interrogatory mischaracterizes Ohio Administrative Code §4901:1-13-10(A). Notwithstanding this objection, Columbia responds: There was no refusal to accept questions, comments or verbal communication from the Complainant. Calls to Columbia's call center were initially directed to developer Ron Hensley pursuant to his request. Calls directly to Columbia employees Curtis Anstead and Chris Kozak were answered.



5-31-2012

Fire Chief
City of Toledo
Toledo, Ohio

Dear Chief Santiago:

This letter is to confirm our previous telephone conversation of May 31st 2012 of a situation in the vicinity of 2107 Oakside road in Toledo regarding the presence of gas from an unknown source.

During a leak survey on May 31, 2012, the presence of a combustible gas was detected. On further investigation, the perimeter of the combustible gas was found against the foundation of the residence at 2103, 2107 and 2119 Oakside Rd. in Toledo. The customer's facilities, both service lines and house piping were tested and no leakage was found. Natural gas service to these residences was discontinued and cannot be re-established until the condition is made safe.

Samples of natural gas from the Company's distribution system and the unknown gas were taken. The laboratory analyses indicate that the unknown gas is a natural gas with ratio of components different from the Company's gas. The gas analysis suggests biogenic sources such as sanitary gas, coal, bog gas or biological decomposition.

Records retained by the City or the State may assist you in locating and eliminating the unknown gas source.

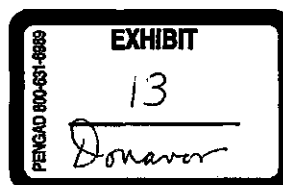
If you have any questions concerning this matter, please feel free to contact me.

Very truly yours,



Curtis Anstead
Operations Center Manager
419-957-6404
cjanstead@nisource.com

cc: Dept. of Natural Resources



KLD-043

COH00038

From: CN=Brian Barclay/OU=COH/O=Enterprise
Sent: 02/20/2012 04:45:16 PM
To: norburt.lowder@dnr.state.oh.us
Cc: CN=Rob Smith/OU=COH/O=Enterprise@NiSource
Subject: Letter to the Fire Chief in Avon Lake, Oh
Attachments: JOB17489.pdf, JOB17489plot.pdf

Norburt,

Below is a copy of the letter given to the Fire Chief with the Avon Lake Fire Department regarding stray gas at 32245 Country Club Dr in Avon Lake, Ohio.

02/20/2012

Chief Glen Eisenhardt
City of Avon Lake Fire Department
32811 Walker Rd.
Avon Lake, Ohio 44012

Dear Chief:

This letter is to confirm a previous telephone conversation on 02/17/2012 with the Lieutenant on a situation at 32245 Country Club Dr. regarding the presence of gas from an unknown source.

During an investigation on a re-inspect order on 02/14/2012, the presence of a combustible gas was indicated. On further investigation, the combustible gas against the foundation to the residence at 32245 Country Club Dr. was not confirmed. The customer's facilities, both service lines and house piping were pressure tested and no leakage was found. The customer's service was restored and we continued to investigate for the possible source. During this search the highest readings were found out by the apron of the drive. No odorant was detected. Samples of natural gas from the Company's distribution system and the unknown gas were taken. The laboratory analyses indicate that the unknown gas is a gas with a ratio of components different from the Company's pipeline gas. In short, the gas found at 32245 Country Club Dr. is not Columbia's gas.

The laboratory analysis indicates the unknown gas is natural gas with a ratio of components different from the Company's gas. Since abandoned gas wells are known to be in the area, the source of this stray gas may be from such a well.

Records retained by the City or the State may assist you in locating and eliminating the unknown gas source.

If you have any questions concerning this matter, please feel free to contact me.

Very truly yours,

Jeff Dobos

Field Operations Leader

Columbia Gas of Ohio

3101 N. Ridge Road East

Lorain, OH 44055

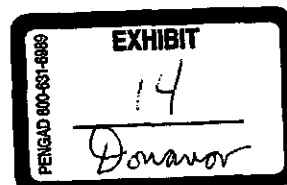
440-240-6112

cc: Dept. of Natural Resources

Attached for your records are the results for the gas samples. "known" is our pipeline gas and unknown the "stray" gas.


JOB17489.pdf JOB17489plot.pdf

Thanks, Brian



KLD-071

COH00228

Brian Barclay
Sr Operations Specialist
North Pointe & Great Trail
Office 440-891-2440
Cell 440-225-7647

KLD-072

COH00229

From: CN=Jeffrey D Dobos/OU=COH/O=Enterprise
Sent: 03/30/2012 07:43:09 PM
To: "Rob Smith" <rrsmith@nisource.com>
Cc: "Charles McCreery" <CMcCreery@nisource.com>; "Brian Barclay" <bbarclay@nisource.com>
Subject: Re: Stray Gas at 32245 Country Club Dr in Avon Lake, Ohio

I was going to go to fire Dept Monday when the chief is there. Would that be ok ?

Sent from my iPhone

On Mar 30, 2012, at 7:39 PM, "Rob Smith" <rrsmith@nisource.com> wrote:

Jeff,

Please see if you can get a local safety official sign this..... so we can restore the customer's property back to it's original state.

(See attached file: stray gas matter at 32245 Country Club Drive.docx)

We appreciate the help Chuck.....

PRIVILEGED

Thank you,

Rob Smith

Operations Compliance Manager

Columbia Gas of Ohio Inc.

Office- 614-818-2110

Cell- 614-419-1096

Charles McCreery---03/30/2012 03:48:34 PM---PRIVILEGED

PRIVILEGED

From: Charles McCreery/TCO/Enterprise

To: Rob Smith/COH/Enterprise@NiSource

Cc: Brian Barclay/COH/Enterprise@NiSource, Jeffrey D Dobos/COH/Enterprise@NiSource

Date: 03/30/2012 03:48 PM

Subject: Re: Fw: Stray Gas at 32245 Country Club Dr in Avon Lake, Ohio

PRIVILEGED

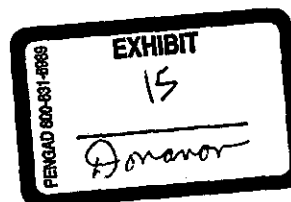
Chuck McCreery

(304) 357-2334 (direct dial)

(304) 357-3206 (fax)

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Rob Smith---03/30/2012 03:28:46 PM---Chuck, PRIVILEGED



KLD-074

COH0128!

Seneca 4th Supp. Attachment 1

Subject: draft letter
Date: Thu, 28 Jun 2012 18:07:02 -0400
From: BPetryzzi@hullinc.com
To: hensleykaren@msn.com
CC: jcornell@hullinc.com

Ron

Please find attached a draft letter for your review – we strongly recommend that this be run by the Columbia Gas attorney before moving forward, as well as your attorney.

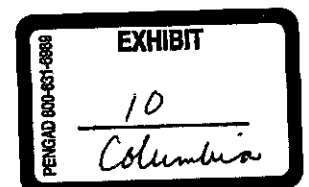
I will be in the office tomorrow if you would like to discuss.

Thanks

Bill

 **Dear Columbia Gas.doc**
35K [View](#) [Download](#)

Note: This is provided as Seneca 4th Supplemental Set Attachment 5



Dear Columbia Gas:

Hull and Associates has been retained by Seneca Builders, the developer of the GrayStone Woods Subdivision, to assist in the evaluation of the methane situation in the Subdivision. As you know, Columbia Gas shut off gas at 13 residential properties on Oakside Drive in the GrayStone Woods Subdivision on May 31 when outdoor air quality tests found methane gas in soils at some outside locations in the neighborhood. Those tests were conducted as part of your routine safety procedures implemented as a result of customer inquiries. Hull has been retained to develop a plan, gather data to determine potential sources and levels of methane gas, and to prepare recommendations for next steps.

Methane is an odorless gas primarily derived from the microbial decomposition of plant materials and is a component of the natural gas supplied to most homes. Other human-related and natural sources of methane include fossil fuel production, wetlands, termites, and cows. We understand that Columbia Gas tested the integrity of its distribution system and found that the system was intact and no leakage was occurring. In addition to demonstrating the integrity of their system, we understand that Columbia Gas also took samples for lab analysis and determined through "fingerprinting" that the gas detected at the development did not match the type of gas Columbia Gas distributes.

Based on the data gathered during the first three rounds of sampling by Columbia Gas and the two rounds of sampling conducted by Hull, ambient air samples have shown varying levels of methane at some locations, while no methane was detected in others. A review of land use records indicates that this area was not previously used for industrial purposes, nor is there any indication of any waste materials dumped in the vicinity of the subdivision. While we intend to conduct additional testing and analysis, the information available to us at this point suggests that the probable cause of methane gas at the Subdivision is naturally occurring. Based on our experience in Northwest Ohio, the presence of some naturally occurring methane gas in this area is not surprising. The Subdivision, like many others, is located within an area that was a former wooded floodplain in the Oak Openings area where high organic content material in subsurface formations may slowly decompose producing methane.

Our future testing and analysis is designed to determine if levels of methane exist at locations within the Subdivision under different conditions could constitute a safety risk. There are a variety of scenarios we will consider that span the safety spectrum, and while we think it unlikely, it is possible that we would conclude that some gas mitigation efforts are appropriate. Nevertheless, we anticipate that the levels of naturally occurring methane are typical of much of Northwest Ohio and acceptable. In that regard, the three year history of safe natural gas supply to this Subdivision is some indication that the natural occurring methane levels do not present a safety problem.

We anticipate that we will complete our study by the end of July. Nevertheless, based on what we have seen to date, including the results of indoor air sampling completed by the Toledo Fire Department and Hull we are unaware of any current condition which would prohibit Columbia Gas from restoring natural gas service. To provide further assurance to Columbia Gas that a dangerous situation does not develop, we understand that Seneca Builders is prepared to install

methane gas detectors that would be integrated into the residences existing real time 24 hour a day alarm network. Those methane detectors would alarm at levels with a significant margin of safety and well below any level which would pose an explosion risk. All of the residents in the development have hard-wired alarms managed by a third party safety and security provider -- Central Security. Central Security would be instructed to contact Seneca, Hull, the Toledo Fire Department, and Columbia Gas to respond to an event where a methane alarm is activated within a residence. We are aware of other similar situations in Ohio where such alarms have been installed and have been effective.

Based on the information that is available to both of us to date, with the methane detectors in place we would hope that Columbia Gas would agree with us that it would be appropriate to restore natural gas service to the Subdivision. We look forward to your prompt response.

Print



Buckeye Express
High-Speed Internet

subject: PUCO Complaint

from: Lyeourt, Katherine<Katherine.Lyeourt@firstdata.com>

date: Mon, Oct 29 2012 at 6:17 PM

to: Richard J Boden<rjbjr@buckeye-express.com>, jwrujoh1@msn.com<jwrujoh1@msn.com>, jamesjagodzinski@hotmail.com<jamesjagodzinski@hotmail.com>, alevit1@mac.com<alevit1@mac.com>, -express.com<jv435@buckeye-express.com>, molliu66@bex.net<molliu66@bex.net>, rirujoh1@msn.com<rirujoh1@msn.com>, rjbjr@bex.net<rjbjr@bex.net>, klycourt@buckeye-express.com<klycourt@buckeye-express.com>

Hello Greystone Neighbors,

Attached is my Formal Complaint that I sent to PUCO today. As you can see, much of it is customized with correspondence I had with Columbia Gas or testing related to my property. If anyone needs help writing or pulling info together to submit theirs, I am happy to assist. Just let me know. PUCO said it was best to submit individually and they at some point may combine the cases to be heard down the road.

Some of you may or may not know, John rented a Methane tester a few weeks ago and we went around town with my son, Jon and Kris Jensen to do our own testing. We tested at the Post Office, Hawkins Elementary, Rogers High School, McTigue Junior High, Keyser Elementary, Toledo Environmental Services, Montessori School as well as some of our own properties. We did get multiple positive readings at Roger's High School and McTigue Junior High. The very last page of my complaint references videos that we took and posted on youtube and are also listed below. You may want to go online and view them and reference them in your own complaint filing.

Links to web videos documenting bar-hole testing at Rogers High School.

<http://www.youtube.com/watch?v=73-r13d3aaM&feature=plcp>

<http://www.youtube.com/watch?v=7ntP7BdWDro&feature=plcp>

<http://www.youtube.com/watch?v=3-R7XR4t-Zc&feature=plcp>

As a side note, John paid for the testing unit with his credit card. (Not to mention, he performed the testing!) He has been a huge resource to all of us through this ordeal even taking time off work initially in June to talk with Columbia Gas here at my house and in September to meet with Columbia Gas, Hull, Doug Haynam and Ron. He also helped provide much of the research and argument for the formal complaint. If anyone is interested in helping to reimburse John for the cost of the test unit, I am sure he would be pleasantly surprised and genuinely touched by the offer. He is not a homeowner, yet has spent countless hours advising and helping, not just for me, but for the benefit of all of us. For transparency sake, I attached a copy of the invoice. Do what you can or what you want. Please be clear, I am not asking for money here, I simply think it would be a nice gesture of appreciation for all he has done.

Let me know if you need help writing or submitting your complaints.

Kathy

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From: CN=Steve Sylvester/OU=COH/O=Enterprise
Sent: 08/09/2012 06:26:08 PM
To: "Dave Monte" <dmonte@nsource.com>
Cc: "Curtis J Anstead" <cjanstead@nsource.com>; "Charles McCreery" <CMcCreery@nsource.com>
Subject: Re: email to Doug Hayman, counsel for the developer; Oakside Dr., Toledo.

Dave

We are going to cut the main test it leave it temporary disconnected with air pressure in the dead side cap our side that is live. If they don't remediate we never go back. I can fill you in by phone also.

Thank you, Steve

On Aug 9, 2012, at 1:45 PM, "Dave Monte" dmonte@nsource.com > wrote:

So a question. Should we cut in a valve and blow down the whole subdivision to remove all disputes over the source ?

Sent from my iPhone

On Aug 9, 2012, at 11:25 AM, "Curtis J Anstead" cjanstead@nsource.com > wrote:

We have all the homes in the subdivision off (total of 13 homes). This is a newer development, single dead end street.

CJ Anstead

Columbia Gas of Ohio

Toledo Op Center Mgr

419-957-6404

Dave Monte---08/09/2012 11:20:02 AM---Do we have the whole neighborhood off, or just some of the homes? ----- Forwarded by Dave Monte/COH/

From: Dave Monte/COH/Enterprise

To: Steve Sylvester/COH/Enterprise@NiSource, Curtis J Anstead/COH/Enterprise@NiSource

Date: 08/09/2012 11:20 AM

Subject: Fw: email to Doug Hayman, counsel for the developer; Oakside Dr., Toledo.

Do we have the whole neighborhood off, or just some of the homes?

----- Forwarded by Dave Monte/COH/Enterprise on 08/09/2012 11:18 AM -----

From: Charles McCreery/TCO/Enterprise

To: Christopher R Kozak/COH/Enterprise@NiSource, Curtis J Anstead/COH/Enterprise@NiSource, Daniel Creekmur/NCS/Enterprise@NiSource, Dave Monte/COH/Enterprise@NiSource, Jack Partridge/COH/Enterprise@NiSource, Jacob Anstead/NCS/Enterprise@NiSource, Joe Ferry/TCO/Enterprise@NiSource, Karl Eckweiler/NCS/Enterprise@NiSource, Ken Murphy/COH/Enterprise@NiSource, Michael D Keeling/COH/Enterprise@NiSource, Renee Keener/COH/Enterprise@NiSource, Richard Farmer/TCO/Enterprise@NiSource, Richard Kellenberger/NCS/Enterprise@NiSource, Rob Smith/COH/Enterprise@NiSource, Samuel Gerhardstein/COH/Enterprise@NiSource, Scott Kiger/COH/Enterprise@NiSource, Steve Jablonski/COH/Enterprise@NiSource, Steve Sylvester/COH/Enterprise@NiSource

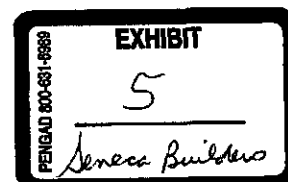
Date: 08/09/2012 10:49 AM

Subject: email to Doug Hayman, counsel for the developer; Oakside Dr., Toledo.

Below, in quotes, is the text of the email I just send to Mr. Hayman

PRIVILEGED

PRIVILEGED



COH01984

PRIVILEGED

"Doug,

Thanks again for your email and report. After considering the report Columbia declines to re-establish service to the 13 affected homes because the condition Hull wants to measure against already exists. By way of explanation, as noted in the report, the gas is off at the meter. Otherwise the system, including the main and 12 of the 13 service lines, remain fully pressurized. 2107 Oakeside has a valve located at the main that is off, thus depressurizing the service line to that location. Turning the gas on at the meter for the other 12 locations would only serve to supply gas to the residence, downstream of the meter, and would not provide any further understanding of the source of the stray gas. More importantly from a safety standpoint, this would also result in relighting pilot lights and reactivating other gas fed ignition sources. Thus the condition Hull seeks to measure or analyze--the potential for Columbia's pipeline gas contributing to the stray gas volume-- already exists. The Hull report also appears to misunderstand that the primary reason the gas is off relates to the re-establishment of ignition sources, not whether any of the stray gas is Columbia's pipeline gas--testing has already confirmed that it is not.

Finally, as noted in the report, Columbia has performed a leak survey and has determined that its system has tested tight--meaning no leaks--thus there could not be any occurrence of pipeline gas as a constituent of the stray gas Hull now acknowledges exists. Also understand that this main and the 13 associated service lines are relatively new (2008 - 2009 if I recall) and pressure testing of all the service lines and main was performed at the time of installation.

As I have advised, Columbia has now conducted 3 rounds of testing, the first with the gas on at the meter (again which makes no difference for our purposes) , the other two with the gas off at the meter. The results, at a depth of approx. 30" have been remarkably consistent, both in the volume and location of the stray gas.

I have been advised that Columbia is strongly considering installing a valve at the corner of Oakeside Rd. and Bankcroft that also has attach points for highly sensitive pressure sensing equipment. Columbia would then be in a position to test the entire system serving this neighborhood concurrently (main plus 13 service lines), which should further satisfy you, your client and the homeowners of the integrity of the system, and that Columbia pipeline gas is not the problem. Feel free to give me a call to discuss this. Of course you are free to share this with Mr. Petrucci and Mr. Hensley, although I thought the initial response should be directed to you. Thanks"

[attachment "Greystone Hull Interim Summary Report 120803.PDF" deleted by Curtis J Anstead/COH/Enterprise]

Chuck McCreery

(304) 357-2334 (direct dial)

(304) 357-3206 (fax)

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COH01985

From: CN=Curtis J Anstead/OU=COH/O=Enterprise
Sent: 08/10/2012 10:02:51 AM
To: CN=Ken Murphy/OU=COH/O=Enterprise@NiSource
Cc: Toledo FOL
Subject: Fw: email to Doug Hayman, counsel for the developer; Oakside Dr., Toledo.

Ken,

We will need a job order to install a valve and temporarily disconnect the main at Oakside in Toledo. This will need to be completed before the end of this month. We will need to OUPS the South West corner of the intersection of Bancroft and Oakside Rd.

Jacob,

We will need to make sure that we have a 4" poly valve for this job. We will also need two 4 inch plastic dead caps.

We will want to:

- Install a valve with roadway box in the main near the south west corner of Bancroft and Oakside
- We will want to go and fuse a pup of pipe on the downstream side of the valve and install a dead cap.
- We will then want to utilize a chart and pressure test the entire main and services feeding the Oakside development.
- We will want to test it for at least as long as the gas standard. (we have almost 900' of 4" plastic, not sure what time length that is would need to look it up)
- May want to have someone on-site to monitor the gauge, not sure I trust everyone out here to leave it alone.
- We will then want to remove the test and fuse a dead cap on this line also.
- We then would like to put 5 to 10 psi of air on the line to Oakside (dead side)
- Backfill the hole and leave the pipes separated, once they complete their remediation work, we can go back out retest and re-establish, otherwise we will continue to leave the piping separated.

Please let me know if you have any questions.

Thanks

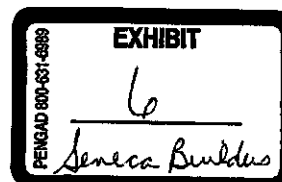
CJ Anstead
Columbia Gas of Ohio
Toledo Op Center Mgr
419-957-6404

----- Forwarded by Curtis J Anstead/COH/Enterprise on 08/10/2012 09:44 AM -----

From: Steve Sylvester/COH/Enterprise
To: "Dave Monte"
Cc: "Curtis J Anstead" , "Charles McCreery"
Date: 08/09/2012 06:26 PM
Subject: Re: email to Doug Hayman, counsel for the developer; Oakside Dr., Toledo.

Dave

We are going to cut the main test it leave it temporary disconnected with air pressure in the dead side cap our side that is live. If they don't remediate we never go back. I can fill you in by phone also.



COH02119

4" Poly Valve 19WCLP OF OAKSIDE
X
76 SCLP OF W. BANCROFT

Retired 838' OF 4" P-IP MAIN

CUT & CAP 19WCLP OF OAKSIDE
X
80 SCLP OF W. BANCROFT

Swing tie measurement

22 ARB OF 2141 OAKSIDE
X

37 FFG OF 2141 OAKSIDE

2141

2" Purg
cap
4" Poly Valve
2" 4" CS-IP
3' 4" PIP
56' 4" P-IP

OAKSIDE

Oak side

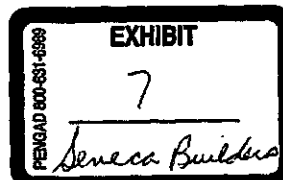
Curt Anstead

Temp.

Disconnected

Pretested Pipe^{TL}
12967928200

FORM C 1021-080 PRESSURE TEST DATA
WORK ORDER 12983888-00 TEST ACCEPTABLE
DATE 08-23-2012 TIME TEST REMOVED 8:00 AM TEST NOT ACCEPTABLE
DURATION OF TEST 17 HRS TESTING MEDIUM AIR BY K King 95
CONTRACTOR IF APPLICABLE: TEST 9000 / NO LEAKS
REMARKS: INDICATE SIGNIFICANT ELEVATION VARIATION ON WATER TESTS AND ANY LEAK
AGE OR FAILURES FOUND ON TESTING H.P. MAIN AND THEIR DISPOSITION



12983888-00

Bancroft

178' 6" CS-IP

546' 6" CS-IP
K King 08.24.2012

COH00988

From: CN=Curtis J Anstead/OU=COH/O=Enterprise
Sent: 05/31/2012 03:24:20 PM
To: CN=Steve Sylvester/OU=COH/O=Enterprise@NiSource;CN=Charles McCreery/OU=TCO/O=Enterprise@NiSource
Cc: CN=Rob Smith/OU=COH/O=Enterprise@NiSource;CN=Christopher R Kozak/OU=COH/O=Enterprise@NiSource;CN=Jacob Anstead/OU=NCS/O=Enterprise@NiSource
Subject: Fw: stray gas Oakside Rd. Tol
Attachments: 2107 Oakside Rd, Tol_Gas Sample 5-29-2012.doc

Steve,

Just to give you an update.

We currently have 13 accounts off at Oakside Rd. in Toledo. All 13 homes we are picking up gas readings at the foundations, we have been able to get into several of the homes and have no reading inside. We had taken gas samples out here and the results came back that it is not our gas.

The Toledo Fire Dept is currently on-site and they are waiting on assistance from the EPA.

CJ Anstead
Columbia Gas of Ohio
Toledo Op Center Mgr
419-957-6404

----- Forwarded by Curtis J Anstead/COH/Enterprise on 05/31/2012 03:20 PM -----

From: Curtis J Anstead/COH/Enterprise
To: Rob Smith/COH/Enterprise@NiSource
Cc: Jacob Anstead/NCS/Enterprise@NiSource
Date: 05/31/2012 01:53 PM
Subject: stray gas

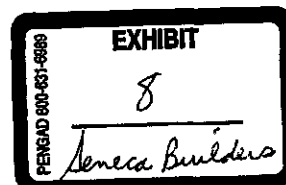
Rob,

Attached is the updated letter to be delivered to the Toledo Fire Dept.



2107 Oakside Rd, Tol_Gas Sample 5-29-2012.doc

CJ Anstead
Columbia Gas of Ohio
Toledo Op Center Mgr
419-957-6404

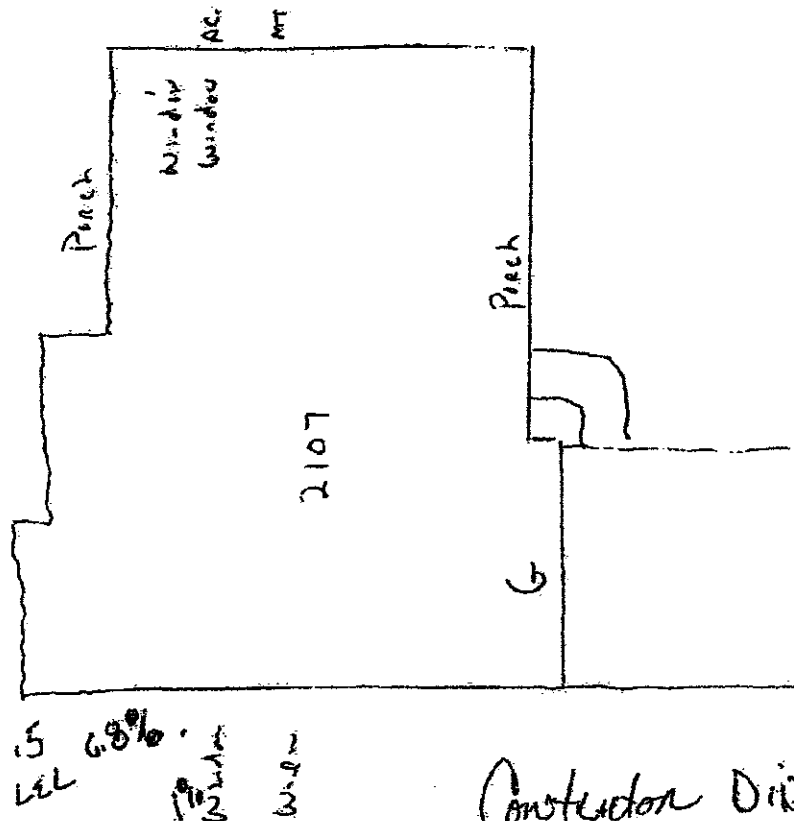


COH00318

JUN 7, 2012

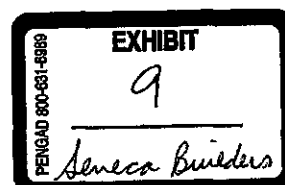
0 INSIDE
BREEZING

AREA II



110
unmarked personal car
did not

Contestor Did Find
Today
USED OLD Holes THE OTHER
Day



COH00108

From: CN=Curtis J Anstead/OU=COH/O=Enterprise
Sent: 06/14/2012 07:32:54 AM
To: CN=Steve Sylvester/OU=COH/O=Enterprise@NiSource
Subject: Re: Oakside
Priority: 2

Have not been evacuated. We did take readings inside with the fire dept. And did have 1percent inside one home, they installed a remediation system on the house, traces in a couple others but fire dept. Did not evacuate. Chris kozak has done a good job of communicating hazards with customers and all involved.

Thanks

CJ

Steve Sylvester---06/14/2012 06:27 AM CDT---Hey CJ Couple of questions, are the folks evacuated out of their Holmes, did we take an odor level

From: Steve Sylvester

To: Curtis Anstead

Cc:

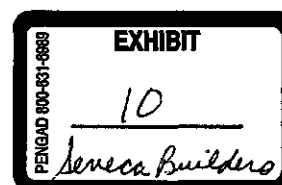
Date: 06/14/2012 06:27 AM CDT

Subject: Oakside

Hey CJ

Couple of questions, are the folks evacuated out of their Holmes, did we take an odor level test at anytime? Have we communicated the danger o the level of explosiveness to the residence enough.

Thank you, Steve



COH00415



From: CN=Ken Murphy/OU=COH/O=Enterprise
Sent: 06/04/2012 09:23:04 AM
To: Judith A Mitchell/NCS/Enterprise@NiSource
Cc: CN=Curtis J
Anstead/OU=COH/O=Enterprise@NiSource; CN=Richard
Kellenberger/OU=NCS/O=Enterprise@NiSource; Scott
M Salts/COH/Enterprise@NiSource
Subject: Fw: 2107 Oakside Drive, Toledo

We need to have a leak inspector on-site at 11am today. Please reply all with the name and job number.
Please give the Inspector a 2116 job.

Thanks,

Ken

— Forwarded by Ken Murphy/COH/Enterprise on 06/04/2012 09:21 AM —

From: Curtis J Anstead/COH/Enterprise

To: Rob Smith/COH/Enterprise@NiSource, Richard Kellenberger/NCS/Enterprise@NiSource

Cc: Richard Kellenberger/NCS/Enterprise@NiSource, Charles McCreery/TCO/Enterprise@NiSource, Christopher R
Kozak/COH/Enterprise@NiSource, Jacob Anstead/NCS/Enterprise@NiSource, Ken Murphy/COH/Enterprise@NiSource, Michael
D Keeling/COH/Enterprise@NiSource, Renee Keener/COH/Enterprise@NiSource, Scott Kiger/COH/Enterprise@NiSource, Steve
Sylvester/COH/Enterprise@NiSource

Date: 06/04/2012 07:45 AM

Subject: Re: 2107 Oakside Drive, Toledo

I received a call from the developer on Sunday, they were wanting to know if they installed the inside radon
remediation system, could we re-establish gas to the customers if the authority having jurisdiction and the
customers were willing to sign off? We are still getting readings around the foundation of the house but the
developer and EPA states that the radon system will prevent the unknown gas from entering and building
up inside of the home.

The developer and EPA is going to meet us on-site today at 11:00 a.m.

Thanks

CJ Anstead

Columbia Gas of Ohio

Toledo Op Center Mgr

419-957-6404

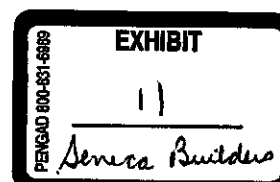
Richard Kellenberger—06/03/2012 07:27:27 AM—Was back at 8:30am Saturday morning.
Builder/Land owner and some home owners were on site, took read

From: Richard Kellenberger/NCS/Enterprise

To: Richard Kellenberger/NCS/Enterprise@NiSource

Cc: Rob Smith/COH/Enterprise@NiSource, Curtis J Anstead/COH/Enterprise@NiSource, Charles
McCreery/TCO/Enterprise@NiSource, Christopher R Kozak/COH/Enterprise@NiSource, Jacob
Anstead/NCS/Enterprise@NiSource, Ken Murphy/COH/Enterprise@NiSource, Michael D Keeling/COH/Enterprise@NiSource,
Renee Keener/COH/Enterprise@NiSource, Scott Kiger/COH/Enterprise@NiSource, Steve Sylvester/COH/Enterprise@NiSource

Date: 06/03/2012 07:27 AM



COH00847

PUCO Case No. 13-0667-GA-CSS

Roth Interrogatory No. 29

Respondents: Eric B. Gallon, Peggy Walker Wolford, Curtis J. Anstead

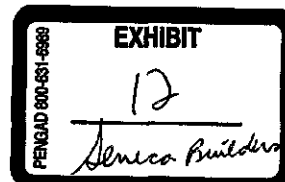
**COLUMBIA GAS OF OHIO, INC.
RESPONSE TO RYAN ROTH AND R & P INVESTMENTS, INC.'S
INTERROGATORIES SET TWO
DATED SEPTEMBER 13, 2013**

Interrogatory No. 29:

Please state whether natural gas service to 2441 White Aspen Road, Sylvania, Ohio 43560, ever been terminated and/or delayed due to the presence of natural or stray gas in the soil or air near or inside the residence or on the property identified as 2441 White Aspen Road, Sylvania, Ohio 43560?

Response:

Columbia objects to this interrogatory on the grounds that the word "near" is vague. Notwithstanding this objection, Columbia responds: No. On July 15, 2013, Columbia service technician John Kazmaier detected some NSC (non-standard combustible) readings at the soil surface and in subsurface testing at 2441 White Aspen Road, though not near the foundation. Mr. Kazmaier concluded that the readings appeared to be from hydro-seed that had recently been sprayed in the yard. Columbia service technician Deb Hensley returned on July 18, 2013 and did not get any readings. Moreover, testing on the house lines and service lines showed no leaks. Consequently, Columbia set the meter and established service.



OPER ACTION ==> _____ EXECUTE ORDER DETAIL 34 1121 500939113 17/69

CUST NAME DONOVAN REYNOLDS
SERV ADDR 2441 WHITE ASPEN LN
CITY SYLVANIA

ST OH ZIP 43560

PCID [REDACTED]
CHECKFREE-ZIPCHECK
NON PARTICIPANT

ORDER SEQ	5	ORDER TYPE	CL	ORDER STATUS	E	ORDER CODE	TRANS DATE	07-15-2013
							DATE TAKEN	07-15-2013
							TIME TAKEN	1240

LOCATION 1121 REQUESTED BY
SADC CODE 1F PRINT TERMNO
METER READING 0000

DAY COUNT 0
FGA

DATE EXEC 07-15-2013
TIME EXEC 1340

SERVICE PERSON
ANTONIO R RODRIGUEZ

ORDER ENTRY
TERMNO MDT
OPERID ARODRIG

DATE COMP 07-15-2013
TIME COMP 1340

SERVICE REMARKS

DATE SCHED 07-15-2013
CALL CUST N

ORIG TAKE 07-15-2013
ARRIVAL DATE 07-15-2013
ARRIVAL TIME 1304

ASSIST GUS/PSIMS-IC
ASSISTED GUS TO TRY AND DETERMINE IF NAT GAS OR ANOTHER COMBUSTIB
LE IS PRESENT IN THE SOIL. DIDN'T DO A CONSULT

F1=HELP F2=WRK-FUN F3=QUIT F4=ORD-TAK F5=INQ F6=ORD-EX F8=FWD
F9=INQ-CTL F10=EX-CTL F11=TAK-CTL F12=INFO F14=CONTACT F24=CASH

OPER ACTION => _____ EXECUTE ORDER DETAIL 34 1121 500939113 17/69

CUST NAME DONOVAN REYNOLDS
SERV ADDR 2441 WHITE ASPEN LN
CITY SYLVANIA

ST OH ZIP 43560

PCID [REDACTED]
CHECKFREE-ZIPCHECK
NON PARTICIPANT

ORDER SEQ 7	ORDER TYPE SL	ORDER STATUS W	ORDER CODE F	TRANS DATE 07-15-2013 DATE TAKEN 07-15-2013 TIME TAKEN 0000
LOCATION 1121 SADC CODE 1F METER READING 0000	REQUESTED BY PRINT TERMNO	DAY COUNT 0 FGA ORDER ENTRY TERMNO MDT OPERID MPARKER	DATE EXEC 07-15-2013 TIME EXEC 1647 DATE COMP 07-15-2013 TIME COMP 1647 ORIG TAKE	
SERVICE PERSON MPARKER	DATE SCHED 07-15-2013 CALL CUST	ARRIVAL DATE 00-00-0000 ARRIVAL TIME 0000		
SERVICE REMARKS				

F1=HELP F2=WRK-FUN F3=QUIT F4=ORD-TAK F5=INQ F6=ORD-EX F8=FWD
F9=INQ-CTL F10=EX-CTL F11=TAK-CTL F12=INFO F14=CONTACT F24=CASH

T511

JOB ORDER INQUIRY - SUMMARY

09/24/13

JOB ORDER NUM: 13-1486647-00 *JOB TYPE: 2313 *LOC NUM: 1121 SPEC BUD:
JOB SUMMARY: CUT IN STOP JOB STATUS: EX EXECUTED
COPY#: 00 ASSIGNED DATE:
LINE MARKERS AND SIGNS INSPECTED (Y/N): RESP SUPRV: 1121P
REPORTS COMP(Y/N/BLANK IF N/A) FAC FAIL: DAMAGE TO OTH: FAC DAMAGE:

PIPE EXPOSURE DATA: 1 MULTIPLE FACILITIES(Y/N): N

FURTHER ACTION REQUIRED: 0 REIMBURSEABLE(Y/N/A): N

MAIN EVALUATION DATA SHEET: LAND SERVICES(Y/N): N

ACTUAL START DT: PRIORITY DT: 07/15/13

DPIS TO CLEAR: 0 COMPLETION DT: 07/15/13

ASSOCIATED DPIS: 0 COMPLETED BY: MPARKER

ON MDT: N EXECUTED BY: MPARKER

VOIDED BY:

REASON FOR VOID:

NEXT: DATA:

PF10-JO CREAT CMNTS

PF13-SPEC HEADER PF14-COST SUMMARY

PF15-LAND SERV PF16-FCLTY INQ PF18-GENL HEAD PF19-O-M DET PF20-ENV SMPL INQ

COH02549

OPER ACTION => _____ EXECUTE ORDER DETAIL 34 1121 500939113 17/69

CUST NAME DONOVAN REYNOLDS
SERV ADDR 2441 WHITE ASPEN LN
CITY SYLVANIA

ST OH ZIP 43560

PCID [REDACTED]
CHECKFREE-ZIPCHECK
NON PARTICIPANT

ORDER	ORDER	ORDER	ORDER	TRANS DATE
SEQ 6	TYPE LK	STATUS E	CODE	07-15-2013
				DATE TAKEN 07-15-2013
				TIME TAKEN 1422

LOCATION 1121 REQUESTED BY
SADC CODE 1F PRINT TERMNO
METER READING 0000

DAY COUNT 0	DATE EXEC	07-18-2013
FGA	TIME EXEC	1031
ORDER ENTRY	DATE COMP	07-18-2013
TERMNO MDT	TIME COMP	1031
OPERID DHENSLE	ORIG TAKE	07-15-2013

SERVICE PERSON
DHENSLE

DATE SCHED 07-15-2013	ARRIVAL DATE	07-18-2013
CALL CUST	ARRIVAL TIME	0923

SERVICE REMARKS
FOUND NSC READINGS WITH GAUGE 26663, CREW ONSITE TO CUT IN STOP
AND TEST CUST S/L, POSSIBLE FERTILIZER CAUSEING READINGS, H/L'S
TEST OK,

F1=HELP F2=WRK-FUN F3=QUIT F4=ORD-TAK F5=INQ F6=ORD-EX F8=FWD
F9=INQ-CTL F10=EX-CTL F11=TAK-CTL F12=INFO F14=CONTACT F24=CASH

OPER ACTION ==> _____ EXECUTE ORDER DETAIL 34 1121 500939113 17/69

CUST NAME RICHARD G MOSES
SERV ADDR 2441 WHITE ASPEN LN
CITY SYLVANIA

ST OH ZIP 43560

PCID [REDACTED]
CHECKFREE-ZIPCHECK
NON PARTICIPANT

ORDER	ORDER	ORDER	ORDER	TRANS DATE
SEQ 2	TYPE NS	STATUS E	CODE	07-15-2013
				DATE TAKEN
				07-15-2013
				TIME TAKEN
				1434

LOCATION 1121 REQUESTED BY
SADC CODE 1F PRINT TERMNO
METER READING 0000

DAY COUNT	0	DATE EXEC	08-14-2013
FGA		TIME EXEC	1324
ORDER ENTRY		DATE COMP	07-18-2013
TERMNO T721		TIME COMP	1031
OPERID U123262		ORIG TAKE	04-02-2013

SERVICE PERSON
DHENSLE

DATE SCHED	07-18-2013	ARRIVAL DATE	07-18-2013
CALL CUST	N	ARRIVAL TIME	0923

SERVICE REMARKS
RICHARD 419-392-6594. DOMESTIC MTR @ 7"WC, HOUSE OPEN, RATE 1010

WWKPRICE-NBT//SGIBSON-NBT

USE THE GARGE CODE [REDACTED] FOR ACCESS

S/L TESTS OK H/L'S TEST OK GAS ON TO S/V'S CONTRACTORS WILL LITE WHEN THEY..F8

F1=HELP F2=WRK-FUN F3=QUIT F4=ORD-TAK F5=INQ F6=ORD-EX F8=FWD
F9=INQ-CTL F10=EX-CTL F11=TAK-CTL F12=INFO F14=CONTACT F24=CASH

OPER ACTION ==> _____

EXECUTE ORDER DETAIL
ADDITIONAL SERVICE REMARKS

ARE READY.

F1=HELP F2=WRK-FUN F3=QUIT F4=ORD-TAK F5=INQ F6=ORD-EX F7=BWD
F9=INQ-CTL F10=EX-CTL F11=TAK-CTL F12=INFO F14=CONTACT F24=CASH