From: webmaster@puc.state.oh.us To: PUCO ContactThePUCO

**Subject: 78002** 

Received: 11/22/2013 12:17:00 PM

Message:

WEB ID: 78002 AT:11-22-2013 at 12:16 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Robert Noe

**CONTACT SENDER?** Yes

**MAILING ADDRESS:** 

• 291 South Oval Drive

Chardon, ohio 44024

• USA

PHONE INFORMATION:

Home: 440-725-5463

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: bob@rhnoe.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: The Illuminating Company

• (no account name provided?)

Service address: 291 South Oval

• Service phone: 440-725-5463

• (no account number provided?)

## COMPLAINT DESCRIPTION:

I do not want a smart meter installed on this property due to the health hazards associated with these meters - harmful radio frequencies.

According to your website - here are some of your mission statements.

PUCO MISSION and Commitments – 3 of 10 – from their website. To read entire mission:

http://www.puco.ohio.gov/puco/index.cfm/about-the-commission/mission-and-commitments/

RECEIVED-DOCKETING DIV
2013 NOV 25 PH 2: 44
PUCO

12-2050-EL-ORD

This is to certify that the images appearing are an accurate

Our mission is to assure all residential and business consumers access to adequate, safe and reliable utility services at fair prices, while facilitating an environment that provides competitive choices. (NOTICE THE WORD – SAFE. Radiation is not safe)

This mission is accomplished by:

Mandating the availability of adequate, safe, and reliable utility service to all business, industrial, and residential consumers. (SAFE? Please furnish property owners of solid proof of safety)

Monitoring and Enforcing compliance with rules and statutory protections against deceptive, unfair, unsafe, and anti-competitive utility practices. (DECEPTIVE, UNFAIR, UNSAFE, ANTI-COMPETITIVE) It is deceptive not to give the public full and voluntary disclosure of radiation hazards prior to the installation of new meter. It is unfair that we do not have a choice or that a door hanger thrown on our doorstep is our fair warning. It is unsafe to mandatorily install a device known to emit harmful radio frequencies. It is anti-competitive once again because we have no choice.

Resolving through mediation, arbitration, and adjudication disputes between utilities and residential, commercial, and industrial customers, as well as between competing utilities. (When we call and ask to file a complaint – we should receive honest and consistent information delivered in such a way to guide even the most uninformed, weak, sick, or fragile caller.)

I encourage the PUCO to live up to its clearly posted mission and commitment statements. Work for the people - not the dollar.