

Windstream Communications, Inc.  
600 WillowBrook Office Park  
Fairport, NY 14450

Katie Hoagland  
Tariff & Pricing Analyst II  
Corporate Legal  
585.340.2709  
Katherine.Hoagland@Windstream.com



October 28, 2013

*Via Electronic Filing*

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215 – 3793

RE: Windstream Ohio, Inc. Revisions to General Exchange Tariff No. 2

Dear Sir or Madam:

Windstream Ohio, Inc. hereby submits revisions, via electronic filing, to add language to the General Exchange Tariff No. 2 relating to Advanced Payments.

Should you have any questions please feel free to contact me at (585) 340-2709, or by email at [Katherine.Hoagland@Windstream.com](mailto:Katherine.Hoagland@Windstream.com).

Sincerely,

/s/ Katherine Hoagland

Katherine Hoagland  
Tariff Analyst

Attachments

*The Public Utilities Commission of Ohio*  
**TELECOMMUNICATIONS FILING FORM**

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Windstream Ohio, Inc. ) TRF Docket No. 90-\_\_\_\_\_  
)  
to add Advanced Payment regulations ) Case No. 13 - 2160 - **TP** - ATA  
) NOTE: Unless you have reserved a Case #, leave the "Case No" fields  
) BLANK.

Name of Registrant(s) Windstream Ohio, Inc.

DBA(s) of Registrant(s) \_\_\_\_\_

Address of Registrant(s) 4001 Rodney Parham Road, Little Rock, Arkansas 72212

Company Web Address [www.Windstream.com](http://www.Windstream.com)

Regulatory Contact Person(s) Chris Cranford Phone \_\_\_\_\_ Fax \_\_\_\_\_

Regulatory Contact Person's Email Address [christopher.l.cranford@windstream.com](mailto:christopher.l.cranford@windstream.com)

Contact Person for Annual Report Sandra Blade Phone \_\_\_\_\_

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Yvette Gadson Phone \_\_\_\_\_

Address (if different from above) \_\_\_\_\_

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Notes:**

Section I and II are Pursuant to Chapter [4901:1-6](#) OAC.

Section III – Carrier to Carrier is Pursuant to [4901:1-7](#) OAC, and Wireless is Pursuant to [4901:1-6-24](#) OAC.

Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

**All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.**

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

## Section I – Part I - Common Filings

<b>Carrier Type</b> <input type="checkbox"/> <b>Other</b> (explain below)	<input checked="" type="checkbox"/> <b>For Profit ILEC</b>	<input type="checkbox"/> <b>Not For Profit ILEC</b>	<input type="checkbox"/> <b>CLEC</b>
Change terms & conditions of existing BLES	<input checked="" type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA <a href="#">1-6-14(F)</a> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <a href="#">1-6-27(C)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-27(C)</a> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <a href="#">1-6-14(F)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-14(F)(4)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-14(G)</a> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <a href="#">1-6-14(C)(1)(c)</a> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <a href="#">1-6-32</a> (Auto 14 days)	<input type="checkbox"/> ACB <a href="#">1-6-32</a> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <a href="#">1-6-08(G)</a> (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA <a href="#">1-6-25(B)</a> (0 day Notice)
<b>Other*</b> (explain) _____			

## Section I – Part II – Customer Notification Offerings Pursuant to Chapter [4901:1-6-7 OAC](#)

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Date Notice Sent:</b>				

## Section I – Part III –IOS Offerings Pursuant to Chapter [4901:1-6-22 OAC](#)

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Section II – Part I – Carrier Certification - Pursuant to Chapter [4901:1-6-08, 09 & 10 OAC](#)

Certification	ILEC (Out of Territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30- day)	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30 day)	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30 day)	<input type="checkbox"/> ACE <a href="#">1-6-10</a> (Auto 30 day)	<input type="checkbox"/> UNC <a href="#">1-6-09</a> * (Non-Auto)

\*Supplemental Certification forms can be found on the Commission Web Page.

## Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN <a href="#">1-6-26</a> (Auto 30 days)	<input type="checkbox"/> ABN <a href="#">1-6-26</a> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ACN <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> ACO <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> AMT <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ATR <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)

\* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the Commission's Web Page](#) for a complete list of exhibits.

## Section III – Carrier to Carrier (Pursuant to [4901:1-7](#)), and Wireless (Pursuant to [4901:1-6-24](#))

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 day)	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <a href="#">1-7-04</a> or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> UNC <a href="#">1-7-23(B)</a> (Non-Auto)	
<b>Wireless Providers</b> See <a href="#">4901:1-6-24</a>	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

**Section IV. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

**AFFIDAVIT**  
***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation,

, and am authorized to make this statement on its behalf.

Windstream Communications  
(Name)

Please Check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) October 28, 2013 at (Location) Fairport, NY 14450

\*(Signature and Title)

Katherine Hoagland  
Regulatory Analyst (Date) 10.28.13

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

**VERIFICATION**

I, Katherine Hoagland verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title)

Katherine Hoagland, Regulatory Analyst (Date) 10.28.13

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio**  
**Attention: Docketing Division**  
**180 East Broad Street, Columbus, OH 43215-3793**  
**Or**

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**Exhibit A**  
(Current Tariff Sheets)

GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 2

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GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 2

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(N)



GENERAL EXCHANGE TARIFF  
P.U.C.O. NO. 2

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S2. GENERAL REGULATIONSS2.3 Establishment and Furnishing of Basic Local Exchange Service (Continued)

## S2.3.12 Disconnection of Service (Continued)

## B. Termination of Service by the Customer

1. Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination the customer shall be responsible for the payment of all charges due. This includes all charges due for the period of service which has been rendered plus any unexpired portion of an initial service period or applicable termination charges or both.

S2.4 Payment Arrangements and Credit Allowances

## S2.4.1 Deposits

- A. The Company will comply with the Commission's Rule 4901:1-6-12. Deposit requirements shall be uniformly applied to all residential and small business customers who are assessed a deposit. Such deposit shall conform to the following:
  1. Deposits are not to exceed two hundred thirty percent of a reasonable estimate one month's service charges.
- B. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments or constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company.

## S2.4.2 Payment for Service

- A. The Company will endeavor to mail its bills for telephone service on or before the same date each month.
- B. The customer is responsible for payment of all charges in conjunction with the service furnished him/her including "collect", "third number", or "special billed" long distance messages which have been accepted at the customer's telephone and long distance messages originating at the customer's station.
- C. The customer shall pay on a monthly basis in advance all charges for service and shall pay on demand all charges for long distance service. Special billing arrangements may be established for services provided to certain governmental agencies.
- D. For the purpose of computing charges for facilities, and services, except for allowances for interruptions in service, every month shall be considered to have thirty (30) days.
- E. If the bill is not paid within fourteen (14) consecutive days following the date of the bill, the account will be considered delinquent.

**Exhibit B**  
(Proposed Tariff Sheets)

GENERAL EXCHANGE TARIFF  
P.U.C.O. No. 2

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Directory Listings	S5	1	
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GENERAL EXCHANGE TARIFF  
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GENERAL EXCHANGE TARIFF  
P.U.C.O. NO. 2

## S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Basic Local Exchange Service (Continued)

## S2.3.12 Disconnection of Service (Continued)

## B. Termination of Service by the Customer

1. Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination the customer shall be responsible for the payment of all charges due. This includes all charges due for the period of service which has been rendered plus any unexpired portion of an initial service period or applicable termination charges or both.

S2.4 Payment Arrangements and Credit Allowances

## S2.4.1 Deposits and Advance Payments

## Deposits

- A. The Company will comply with the Commission's Rule 4901:1-6-12. Deposit requirements shall be uniformly applied to all residential and small business customers who are assessed a deposit. Such deposit shall conform to the following:

1. Deposits are not to exceed two hundred thirty percent of a reasonable estimate one month's service charges.

- B. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments or constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company.

## Advanced Payment

An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation, or other non-recurring charges plus charges for one month of service. The amount of any advance payment collected is credited to the customer's account after service is established. Where construction charges are applicable, the payment thereof may be required before construction begins.

## S2.4.2 Payment for Service

- A. The Company will endeavor to mail its bills for telephone service on or before the same date each month.
- B. The customer is responsible for payment of all charges in conjunction with the service furnished him/her including "collect", "third number", or "special billed" long distance messages which have been accepted at the customer's telephone and long distance messages originating at the customer's station.
- C. The customer shall pay on a monthly basis in advance all charges for service and shall pay on demand all charges for long distance service. Special billing arrangements may be established for services provided to certain governmental agencies.
- D. For the purpose of computing charges for facilities, and services, except for allowances for interruptions in service, every month shall be considered to have thirty (30) days.
- E. If the bill is not paid within fourteen (14) consecutive days following the date of the bill, the account will be considered delinquent.

## **Exhibit C**

This tariff revision seeks to add language relating to Advanced Payments for new/ future customers.

## **Exhibit D**

This tariff filing is only applicable to new and future customers. As such, there are no affected customers to notify.

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**10/31/2013 2:25:50 PM**

**in**

**Case No(s). 13-2160-TP-ATA**

Summary: Tariff Application of Windstream Ohio, Inc. to add new tariff language. electronically filed by Chris Cranford on behalf of Windstream Ohio, Inc.