

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of )	
Mohammed A. Hassan and M+K )	
Supermarket, )	
Complainants, )	
v. )	Case No. 13-864-WS-CSS
Aqua Ohio, Inc., )	
Respondent. )	

ENTRY

The attorney examiner finds:

- (1) On April 10, 2013, Mohammed A. Hassan and M+K Supermarket (M+K) filed a complaint against Aqua Ohio, Inc. (Aqua) concerning an unusually high water bill. The complainants believe that the billing is the result of a faulty meter. For relief, the complainants request a refund.
- (2) Aqua filed an answer to the complaint on May 1, 2013. Aqua admits that Mr. Hassan is a customer but denies that M+K is one of its customers. Aqua denies all material allegations in the complaint, including the allegation that the complainants' water meter was faulty. Aqua contends that the meter was tested and found to be in compliance.
- (3) On May 9, 2013, the attorney examiner issued an entry that scheduled a June 11, 2013, settlement conference. The parties convened as scheduled but did not resolve the complaint.
- (4) Before this matter can proceed to hearing, the complainant must cure certain defects in the complaint. First, the complaint caption shows Mohammed A. Hassan and M+K as the complainants. The complaint, however, is signed by Joan Desiderio-Hassan. The complaint must be signed by the complainant. Second, the billing copies attached to the complaint do not refer to M+K. The complainant must decide whether M+K should be a party to this action. To cure the

defects, an amended complaint must be filed that properly identifies and bears the signature of the complaining party. Accordingly, on or before October 11, 2013, the complainant shall file an amended complaint that accurately identifies the complaining party and bears the complaining party's signature.

It is, therefore,

ORDERED, That, in accordance with Finding (4), on or before October 11, 2013, the complainant file an amended complaint that accurately identifies and bears the signature of the complainant. It is, further,

ORDERED, That a copy of this entry be served upon the parties and all interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/ L. Douglas Jennings

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By: L. Douglas Jennings  
Attorney Examiner

jrj/vrm

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

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**in**

**Case No(s). 13-0864-WS-CSS**

Summary: Attorney Examiner Entry ordering complainant to file amended complaint;  
electronically filed by Vesta R Miller on behalf of L. Douglas Jennings, Attorney Examiner,  
Public Utilities Commission of Ohio