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August 21, 2013

L. Douglas Jennings, Attorney Examiner
180 East Broad Street, 12th Floor
Columbus, Ohio 43215

Re: *In re the Complaint of Diane M. Kavanaugh*, Case No. 13-1512-WS-CSS

Dear Attorney Examiner Jennings:

On August 19, 2013, Diane M. Kavanaugh, the complainant in the above-titled action, filed a letter with the Commission. In it, she requested that the past due payments that are the subject of her complaint be put on hold until the settlement conference, which is scheduled for today, August 21, 2013.

In response to Ms. Kavanaugh's filing, Aqua Ohio, Inc. notes that all collection activity of the disputed amount on Ms. Kavanaugh's account has been suspended since the filing of her complaint and will remain suspended pending its outcome. Feel free to contact me with any questions.

Respectfully submitted,

/s/ Gregory L. Williams

One of the attorneys for Aqua Ohio, Inc.

cc: Diane M. Kavanaugh, via hand delivery

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

8/21/2013 9:42:49 AM

in

Case No(s). 13-1512-WS-CSS

Summary: Correspondence in Response to the Complainant's August 19, 2013 Filing electronically filed by Mr. Gregory L. Williams on behalf of Aqua Ohio, Inc.