

The Public Utilities Commission of Ohio TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Windstream Western)	TRF Docket No. 90	
Reserve, Inc.	Case No11 TI	P - ATA
to reduce the Lifeline Recovery Surcharge rate.)	NOTE: Unless you have reserved a CBLANK.	
Name of Registrant(s) <u>Windstream Western Reserve, Inc.</u>		
DBA(s) of Registrant(s)		
Address of Registrant(s) 4001 Rodney Parham Road, Little Rock, Ark	ansas 72212	
Company Web Address www.Windstream.com		
Regulatory Contact Person(s) Chris Cranford	Phone <u>501-748-6856</u>	Fax <u>501-748-6583</u>
Regulatory Contact Person's Email Address christopher.l.cranford@w	indstream.com	
Contact Person for Annual Report Sandra Blade		Phone 501-748-6728
Address (if different from above)		
Consumer Contact Information <u>Yvette Gadson</u>		Phone <u>704-814-2564</u>
Address (if different from above)		
Motion for protective order included with filing? Tyes X No		
Motion for waiver(s) filed affecting this case? Yes No [Note:	Waivers may toll any automatic	timeframe.]
Notes:		

Section I and II are Pursuant to Chapter 4901:1-6 OAC.

Section III - Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV - Attestation.

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the
	right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to
	the applicable rule(s).

This is to certify that the images appearing are an accurate and complete reproduction of a case file iocument delivered in the regular course of business Date Processed _ ANG 16 2013 Technician

Page 1 of 4

Section I - Part I - Common Filings

Carrier Type Other (explain below		For Pro	fit ILEC	☐ Not For I	Profit ILEC		CL	ÆC
Change terms & condition existing BLES		ATA <u>1-6-14(H)</u> (Auto 30 days)		ATA <u>1-6-14(H)</u> (Auto 30 days)		ATA <u>1-6-14(H)</u> (Auto 30 days)		
Introduce non-recurring ch surcharge, or fee to BLES	arge,							A <u>1-6-14(H)</u> 30 days)
Introduce or Increase Late	Payment	ATA <u>1</u> - (Auto 30 da	ys)	ATA <u>1-6</u> (Auto 30 days		(A		A <u>1-6-14(I)</u> 30 days)
Revisions to BLES Cap.		☐ ZTA <u>1-6</u> (0 day Notic	e)					
Introduce BLES or expand service area (calling area)	local	ZTA <u>1-0</u> (0 day Notic		☐ ZTA <u>1-6-14(H)</u> (0 day Notice)				A <u>1-6-14(H)</u> Notice)
Notice of no obligation to facilities and provide BLE		ZTA 1-0 (0 day Notic		ZTA <u>1-6-</u> (0 day Notice				
Change BLES Rates		TRF <u>I-0</u> (0 day Notic		TRF <u>1-6-</u> (0 day Notice		(0		F <u>1-6-14(G)</u> Notice)
To obtain BLES pricing flo	exibility	BLS <u>1-6</u> (C)(1)(c) (Auto 30 da						
Change in boundary		ACB <u>1-</u> (Auto 14 da						
Expand service operation a	area							F <u>1-6-08(G)</u> (0 day)
BLES withdrawal					0		A <u>1-6-25(B)</u> Notice)	
Other* (explain) LIFELINE RECOVERY SURCHARGE REDUCTION								
Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC								
Type of Notice	Direc	t Mail	Bill	Insert	Bill Nota	tior	1	Electronic Mail
☐ 15-day Notice								
30-day Notice								
Date Notice Sent:								
Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC								
IOS	Introduce New		Tariff	f Change Price Ch		ange	e	Withdraw
☐ IOS	П			⊐ أ			ľ	

Section II - Part I - Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

	ILEC	CLEC	Telecommunications	CESTC	CETC
Certification	(Out of Territory)		Service Provider		
			Not Offering Local		[
* See Supplemental	ACE <u>1-6-08</u>	ACE <u>1-6-08</u>	ACE <u>1-6-</u> 08	ACE <u>1-6-</u> 10	UNC <u>1-6-</u> 09
form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)_	(Auto 30 day)	*(Non-Auto)

^{*}Supplemental Certification forms can be found on the Commission Web Page.

Section II - Part II - Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services	,	ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u> (Auto 30 days)	ACN <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	ACO <u>1-6-29(E)</u> (Auto 30 days)	ACO <u>1-6-29(E)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	AMT <u>1-6-29(E)</u> (Auto 30 days)	AMT <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	ATC <u>1-6-29(B)</u> (Auto 30 days)	ATC <u>1-6-29(B)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	ATR <u>1-6-29(B)</u> (Auto 30 days)	ATR <u>1-6-29(B)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)

^{*} Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Section III - Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	NAG <u>1-7-07</u> (Auto 90 day)	NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	ARB <u>1-7-09</u> (Non-Auto)	ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u> (Auto 30 day)	ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	UNC <u>1-7-04</u> or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights-of-Way.	UNC 1-7-23(B) (Non-Auto)	
Wireless Providers Sec 4901:1-6-24	RCC [Registration & Change in Operations]	☐ NAG [Interconnection Agreement or

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

<u>AFFIDAVIT</u>						
Compliance with Commission Rules						
I am an officer/agent of the applicant corporation,	, and am authorized to make this statement on its behalf.					
Please Check ALL that apply:						
I attest that these tariffs comply with all applicable rules for the state of Ohimply Commission approval and that the Commission's rules as modified contradictory provisions in our tariff. We will fully comply with the rules of t can result in various penalties, including the suspension of our certificate to open	l and clarified from time to time, supersede any he state of Ohio and understand that noncompliance					
☐ I attest that customer notices accompanying this filing form were sent to affe accordance with Rule 4901:1-6-7, Ohio Administrative Code.	ected customers, as specified in Section II, in					
I declare under penalty of perjury that the foregoing is true and correct.						
This affidavit is required for every tariff-affecting filing. It may be sig authorized agent of the applicant.) Chine (1a fod (Date) 8/15/13 duct Manager					
<u>VERIFICATION</u>						
I. Chris Cranford verify that I have utilized the Telecommunicate the Commission and that all of the information submitted here, and all additionate, is true and correct to the best of my knowledge. *(Signature and Title) Product Manager — *Verification is required for every filing. It may be signed by counsel or an of applicant.	, ,					

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A

(Current Tariff Sheets)

GENERAL EXCHANGE TARIFF P.U.C.O. NO. 9

S2. GENERAL REGULATIONS

S2.5 <u>Liability of the Company</u> (Continued)

S2.5.4 Ownership of and Errors in Telephone Directories

The Telephone Company assumes no liability whatsoever for damages accruing from errors or omissions in the making or printing of the directory. The Telephone Company will not be party to controversies arising between subscribers or others as a result of listings published in the directory.

\$2.5.5 Defacement of Premises

The Company is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

\$2.5.6 Handling of Consumer Complaints

The Company will comply with the rules regarding the handling of consumer complaints as set forth in O.A.C. 4901:1-6-30.

S2.6 <u>Telecommunications Relay Services (TRS)</u>

Customers will be assessed a charge per line per month to fund the Telecommunication Relay Services for the State of Ohio in accordance with Section 4905.84 and Section 4901:1-6-36 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

The TRS assessment will be applied on a per month basis.

S2.7 <u>Lifeline Recovery Surcharge</u>

Incumbent Local Exchange Carriers (ILECs), in accordance with Section 4927.13 (D) of the Revised Code, may recover from end users any Lifeline service discounts that are not recovered through state or federal funding or whose recovery is prohibited by law. In accordance with 4901:1-6-19(P) O.A.C., ILECs may recover these discounts through a customer billing surcharge on retail customers, excluding those with Lifeline service.

The Company's Lifeline Recovery Surcharge is calculated to recover the difference between the Company's Lifeline prices and the Company's standard retail service prices, minus any portion of the price differences that are recovered through federal or state funding. The Company will update this calculation at least once per year in accordance with 4901:1-6-19 (R) O.A.C.

The Lifeline Recovery Surcharge is imposed on each residence, nonresidence, and payphone access line, other than Lifeline service. For purposes of application of this surcharge, access lines are defined as facilities, which provide access to and from the telecommunications network for toll service and for local calling. Not included in this definition are remote call forwarding and Company official accounts.

Monthly Charge

Lifeline Recovery Surcharge, per line:

\$ 0.09

(R)

Issued: September 28, 2012

Effective: November 1, 2012

Filed under authority of Order No. 11-3236-TP-ATA Issued by the Public Utilities Commission of Ohio

Issued By: Vice President Little Rock, Arkansas

Exhibit B (Proposed Tariff Sheets)

GENERAL EXCHANGE TARIFF P.U.C.O. NO. 9

S2. GENERAL REGULATIONS

S2.5 <u>Liability of the Company (Continued)</u>

S2.5.4 Ownership of and Errors in Telephone Directories

The Telephone Company assumes no liability whatsoever for damages accruing from errors or omissions in the making or printing of the directory. The Telephone Company will not be party to controversies arising between subscribers or others as a result of listings published in the directory.

S2.5.5 Defacement of Premises

The Company is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

\$2.5.6 Handling of Consumer Complaints

The Company will comply with the rules regarding the handling of consumer complaints as set forth in O.A.C. 4901:1-6-30.

S2.6 <u>Telecommunications Relay Services (TRS)</u>

Customers will be assessed a charge per line per month to fund the Telecommunication Relay Services for the State of Ohio in accordance with Section 4905.84 and Section 4901:1-6-36 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

The TRS assessment will be applied on a per month basis.

S2.7 Lifeline Recovery Surcharge

Incumbent Local Exchange Carriers (ILECs), in accordance with Section 4927.13 (D) of the Revised Code, may recover from end users any Lifeline service discounts that are not recovered through state or federal funding or whose recovery is prohibited by law. In accordance with 4901:1-6-19(P) O.A.C., ILECs may recover these discounts through a customer billing surcharge on retail customers, excluding those with Lifeline service.

The Company's Lifeline Recovery Surcharge is calculated to recover the difference between the Company's Lifeline prices and the Company's standard retail service prices, minus any portion of the price differences that are recovered through federal or state funding. The Company will update this calculation at least once per year in accordance with 4901:1-6-19 (R) O.A.C.

The Lifeline Recovery Surcharge is imposed on each residence, nonresidence, and payphone access line, other than Lifeline service. For purposes of application of this surcharge, access lines are defined as facilities, which provide access to and from the telecommunications network for toll service and for local calling. Not included in this definition are remote call forwarding and Company official accounts.

Monthly Charge

Lifeline Recovery Surcharge, per line:

\$ 0.05

(R)

Issued: August 16, 2013

Effective: September 15, 2013

Filed under authority of Order No. 11-3236-TP-ATA Issued by the Public Utilities Commission of Ohio

Issued By: Vice President Little Rock, Arkansas

Exhibit C

This tariff revisions is being filed to reduce the Lifeline Recovery Surcharge rate from \$0.09 to \$0.05 pursuant to the PUCO Commission Case No. 11-3236-TP-ATA.