

13-1728-TP-CSS

Formal Complaint Form

Ron Sabitino & T&R Properties, Inc. 3895 Stoneridge Lane

Customer Name (Please Print)

Customer Address

Dublin

OH 43017

City

State Zip

Against

Account Number

Frontier Communications →

Utility Company Name

Customer Service Address (if different from above)

Marion

OH 43302

City

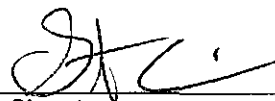
State Zip

Please describe your complaint. (Attach additional sheets if necessary)

Frontier did work for Ron. Ron paid them \$48,018.00 to relocate existing buried fiber optic cable and Copper cable outside of The Estates at Sherman Lakes subdivision. Some of the Conduit already existed for the job, and I feel that the bid was too much and didn't require the time that was originally quoted. We would like to see man hours for the project, as well as, actual proof that the % equated to the cost of this job.

Requested:

Log sheets & total man hours.
proof that the \$48K went entirely towards this job.

 T&R Properties, Inc.
Signature

614-923-4083

Customer Telephone Number

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2013 JUL 31 PM 12:58

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Technician IN Date Processed JUL 31 2013