

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, July 22, 2013 9:53 AM
To: PUCO Docketing
Subject: Docketing

12-1685-GA-AIR

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 7/22/2013

Re: Thomas Garcia
4151 Fox Run Trl
Apt 2
Cincinnati, OH 45255

RECEIVED-DOCKETING DIV
2013 JUL 22 PM 1:23
PUCO

Docketing Case No.:
12-1685 ga-air

Notes:

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 74534
Received: 5/21/2013 1:04:13 PM
Message:
WEB ID: 74534 AT:05-21-2013 at 01:04 PM

Related Case Number:

TYPE: question

NAME: Mr. Thomas Garcia

CONTACT SENDER ? Yes

MAILING ADDRESS:

- list of 4 items
- 4151 Fox Run Trl
 - Apt 2
 - Cincinnati , Ohio 45255
 - USA
- list end

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician Am Date Processed 7/22/13

PHONE INFORMATION:

list of 3 items

- Home: (513) 432-5097
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

list end

E-MAIL: flaheat@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

list of 5 items

- Company: Duke
- Name on account: Thomas Garcia
- Service address: 4151 Fox Run Trl Apt 2 Cincinnati, OH 45255
- Service phone: (513) 432-5097
- Account Number: 9050-0815-52-2

list end

QUESTION DESCRIPTION:

Hi there,

I switched to IGS Energy to save money yet the duke portion of the electric bill keeps going up. Why does PUCO keep approving rate increases? It seems like every other bill PUCO has approved another application for Duke asking for more money. Do you approve every request for them? It seems like they should file for what they need and leave us alone instead of constantly having an application waiting to be approved. I feel like the consumer is being taken for a ride in this regard.

What is the best way to petition against further rate increases? It is getting ridiculous at this point. Just let them go out of business and let someone else take over that can do a better job with less.... like all other American people and businesses. What a shame. Please docket the attached in the case number above.