

BEFORE  
THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of	)	
Mr. & Mrs. Robert E. Murray and Brenda L. Murray,	)	
	)	
Complainants,	)	
	)	
v.	)	Case No. 13-1532-TP-CSS
	)	
AT&T Ohio,	)	
	)	
Respondent.	)	

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AT&T OHIO'S ANSWER

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AT&T Ohio<sup>1</sup>, for its Answer to the Complaint filed against it, states as follows:

1. AT&T Ohio admits the allegations of paragraphs 1, 2, 3, 6, 7, and 14 of the Complaint.
  
2. AT&T Ohio denies the allegations of paragraphs 4, 5, 12, 15, 16, 17, 19, 20, 21, 24, and 25 of the Complaint.
  
3. As to paragraphs 8, 9, 10, 11, 13, 18, 22, and 23 of the Complaint, the statutory and rule provisions cited or quoted therein speak for themselves, and therefore no response is necessary.

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<sup>1</sup> The Ohio Bell Telephone Company is a public utility in Ohio and provides certain Commission-regulated services and other non-regulated services. It is believed that the services at issue in this Complaint are provided by that entity. The Complainants used the name "AT&T" in their complaint. The Ohio Bell Telephone Company uses the name AT&T Ohio, which is used in this Answer.

4. AT&T Ohio denies any allegation of the Complaint which is not specifically admitted.

5. AT&T Ohio avers that it has breached no legal duty owed to the Complainants and that its service and practices at all relevant times have been in full accordance with all applicable provisions of law and accepted standards within the telephone industry.

6. AT&T Ohio avers that the Complaint fails to state reasonable grounds, as required by Ohio Revised Code §§ 4905.26 or 4927.21.

WHEREFORE, having fully answered, Respondent AT&T Ohio respectfully prays that this Complaint be dismissed.

Respectfully submitted,

AT&T Ohio

By: /s/ Jon F. Kelly

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Its Attorney

Certificate of Service

I hereby certify that a copy of the foregoing has been served this 18th day of July, 2013 on the parties shown below by e-mail.

/s/ Jon F. Kelly

Jon F. Kelly

Mrs. & Mrs. Robert E. Murray and Brenda L. Murray

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**Case No(s). 13-1532-TP-CSS**

Summary: Answer electronically filed by Jon F Kelly on behalf of AT&T Ohio