BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Sherrie McGee,	of))
Complainant,)
v.) Case No. 13-1112-TP-CSS
Cincinnati Bell,)
Respondent.)
	ENTRY

The Commission finds:

- (1) On May 1, 2013, the complainant, Sherrie McGee, filed a complaint against the respondent, Cincinnati Bell, alleging that the respondent billed the complainant for services that the complainant never received.
- (2) On May 17, 2013, Cincinnati Bell filed an answer in this matter. In its answer, Cincinnati Bell states that the complaint has been satisfied by removal of the charges in question. Consequently, Cincinnati Bell requests that the complaint be dismissed as a settled case under Rule 4901-9-01(F), Ohio Administrative Code (O.A.C.).
- (3) Rule 4901-9-01(F), O.A.C., provides that, if the public utility complained against files an answer or motion which asserts that the complaint has been satisfied and no response is filed within 20 days, the Commission may presume that satisfaction has occurred and dismiss the complaint. The complainant has filed no response to Cincinnati Bell's assertion, in its answer, that this case has been satisfied. Moreover, the 20-day deadline for filing such a response has now expired. Accordingly, this case should be dismissed.

It is, therefore,

ORDERED, That this case be dismissed. It is, further,

ORDERED, That a copy of this entry be served on each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Steven D. Lesser

M. Beth Trombold

Asim Z. Haque

DEF/sc

Entered in the Journal 0 2 2013

Barcy F. McNeal Secretary