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**Ohio**

**Public Utilities  
Commission**

LH00051613RU  
Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

**Formal Complaint Form**

Lyssa Holder

Brandon Zehfus  
Customer Name (Please Print)

4327 Harding Ave  
Customer Address

Cinti  
City

OH 452  
State Zip

**Against**

38700289319  
Account Number

Customer Service Address (if different from above)

Duke Energy  
Utility Company Name

City

State Zip

Please describe your complaint. (Attach additional sheets if necessary)

Complaint Described in full on attached  
sheets. Also included copy of the court order  
I spoke about in my complaint. The attorney  
Theodore Froncek has been  
made aware of the  
situation and is  
on stand by if further  
action is necessary

Lyssa Holder  
Signature

513-276-7192  
Customer Telephone Number

513-692-6950

RECEIVED-DOCKETING DIV  
2013 JUL -1 PM 2:55  
PUCO

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6/28/2013

In May I Lyssa Holder asked The PUCO to look into a payment dispute. My bank was showing a payment made and completed and Duke was not. After much fighting we ended up having to pay Duke again. Come to find out a month after that PUCO and Duke were conducting their own investigation on me without my knowledge. Next thing I know they have transferred over \$4000 of another bill to my boyfriend's account claiming "benefit of services"

First why is "benefit of services" not recognized by other PUCO regulated companies (I work for one) and also it ~~is~~ nowhere in writing that this even exists.

→

Also the decision was made to transfer this bill without letting myself or Mr Zehfus know. No one asked us for proof on our side just put a hanging up saying that they were cutting our power. Mr Zehfus and I are not married, we have been living together as long as this Harding Ave address. I have been disputing this bill in my name for over a year.

I had gotten the police report and asked 6 times for a fraud packet that never came. It was like no one was interested in helping me. I have in my possession a court order. I was court ordered to live at my father's residence at 2434 Mustang for 2008-2011. If I violated that I would not be speaking to you. Whoever went on a joyride with my info I am not sure I suspect but not sure, I just know Mr Zehfus and I have proof of our whereabouts for the time periods in question.

... Duke Energy is a culture. The amount of complaints they receive is ridiculous. We have no other options and they know it and treat us as such

We are more than happy to pay our bill but I refuse to pay 4867.42 of a bill that is not mine. There is also record from Job and Family Services to show record of my living arrangements.

Duke wants to turn us off because of this 4867.42 that was transferred. We have 3 small children and ask this not be allowed while this dispute is going on.

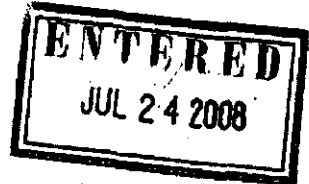
Why is it taking over a year to acknowledge my dispute, why are charges from one persons bill just added to another persons with no warning or at least giving them a chance to defend themselves. I am enclosing the court order I spoke about.

Thank you Lyssa Holder  
Brandon Zehfus

THE STATE OF OHIO, HAMILTON COUNTY  
COURT OF COMMON PLEAS

date: 07/18/2008  
code: GJCC  
judge: 206

ENTER



JUL 24 2008

Judge: *John Andrew West*  
JOHN ANDREW WEST

NO: B 0707505

STATE OF OHIO  
VS.  
ALLYSSA HOLDER

JUDGMENT ENTRY: SENTENCE  
TO COMMUNITY CONTROL

Defendant was present in open Court with Counsel **THEODORE J FRONCEK** on the 18th day of July 2008 for sentence.

The court informed the defendant that, as the defendant well knew, the defendant had pleaded guilty, and had been found guilty of the offense(s) of:

The Court held a sentencing hearing during which the Court afforded defendant's counsel an opportunity to speak on behalf of the defendant. The Court addressed the defendant personally and asked if the defendant wished to make a statement in the defendant's behalf, or present any information in mitigation of sentence. The State's representative also had the opportunity to address the Court. Sentence is under the provisions of Senate Bill 2, effective 7/1/96.

After considering the risk that defendant will commit another offense, the need for protecting the public therefrom, the nature of circumstances of the offense(s), and the defendant's history, character and condition, the Court hereby orders the defendant placed on Community Control on condition that defendant comply with the general conditions of Community Control established by this Court, and further:

count 1: COMMUNITY CONTROL:3 Yrs

THE DEFENDANT IS REFERRED FOR TREATMENT AND / OR  
COUNSELING AS DESIGNATED BY HIS / HER PROBATION OFFICER.

THE DEFENDANT IS ORDERED TO OBTAIN AND MAINTAIN FULL TIME  
VERIFIABLE EMPLOYMENT WITHIN THIRTY ( 30 ) DAYS OF THIS DATE,  
JULY 18, 2008. THE DEFENDANT IS TO SHOW HIS / HER PAY CHECKS AND  
/ OR PAY CHECK STUBS TO THE PROBATION OFFICER COMMENCING  
THIRTY ( 30 ) DAYS AFTER OBTAINING EMPLOYMENT.

Defendant was notified of the ri  
penalties for failure to comply v



D79413629

32(A)(3) and R.C. 2953.08 and the  
ts.

A TRUE COPY OF THE ORIGINAL  
ENTERED  
ATTEST TRACY WINKLER  
CLERK  
BY *[Signature]* DEPUTY  
DATE 6/29/08

THE STATE OF OHIO, HAMILTON COUNTY  
COURT OF COMMON PLEAS **ENTER**

date: 07/18/2008  
code: GJCC  
judge: 206

JUL 24 2008  
  
Judge: JOHN ANDREW WEST

NO: B 0707505

STATE OF OHIO  
VS.  
ALLYSSA HOLDER

JUDGMENT ENTRY: SENTENCE  
TO COMMUNITY CONTROL

THE DEFENDANT IS TO RESIDE WITH HER BIOLOGICAL FATHER AT HIS RESIDENCE DURING THE TERM OF COMMUNITY CONTROL.

THE DEFENDANT IS ORDERED TO PAY COURT COSTS HEREIN PLUS THE STANDARD PROBATION FEES.

THE DEFENDANT IS TO PAY PUBLIC DEFENDER ATTORNEY FEES.

THE COURT ALSO ADVISED THE DEFENDANT THAT IF HE / SHE VIOLATES THE TERMS AND CONDITIONS OF COMMUNITY CONTROL, THE COURT WOULD IMPOSE A PRISON TERM OF TWELVE (12) MONTHS TO BE SERVED CONSECUTIVELY TO ANY OTHER SENTENCES IMPOSED IN THE DEPARTMENT OF CORRECTIONS.

AS PART OF THE SENTENCE IN THIS CASE, THE DEFENDANT IS SUBJECT TO THE POST RELEASE CONTROL SUPERVISIONS AND WAS ADVISED OF POST RELEASE CONTROL SUPERVISION PENALTIES OF R.C. 2967.28 .

FURTHER, IN ACCORDANCE WITH RC 2901.07, THE DEFENDANT IS REQUIRED TO SUBMIT A DNA SPECIMEN WHICH WILL BE COLLECTED AT THE PRISON, JAIL, CORRECTIONAL OR DETENTION FACILITY TO WHICH THE DEFENDANT HAS BEEN SENTENCED. IF THE SENTENCE INCLUDES ANY PERIOD OF PROBATION OR COMMUNITY CONTROL, OR IF AT ANY TIME THE DEFENDANT IS ON PAROLE, TRANSITIONAL CONTROL OR POST-RELEASE CONTROL, THE DEFENDANT WILL BE REQUIRED, AS A CONDITION OF PROBATION, COMMUNITY CONTROL, PAROLE, TRANSITIONAL CONTROL OR POST-RELEASE CONTROL, TO SUBMIT A DNA SPECIMEN TO THE PROBATION DEPARTMENT, ADULT PAROLE AUTHORITY, OR OTHER AUTHORITY AS DESIGNATED BY LAW. IF THE DEFENDANT FAILS OR REFUSES TO SUBMIT TO THE REQUIRED DNA SPECIMEN COLLECTION PROCEDURE, THE DEFENDANT WILL BE

Defendant was notified of the right to appeal as required by Crim. R 32(A)(3) and R.C. 2953.08 and the penalties for failure to comply with Community Control requirements.