John R. Kasich, Governor Todd A. Snitchler, Chairman Commissioners

Steven D. Lesser
Asim Z. Haque
Lynn Slaby
M. Beth Trombold

June 26, 2013

Ms. Diane M. Kavanagh 2325 Prospect-Mt. Vernon Rd. Prospect, Ohio 43342

Case No: 13-1512-WS-CSS

Dear Ms. Kavanagh:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Aqua Ohio, Inc.. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary

Betty McCauley, Acting Secretary

Tanowa M. Troupe, Acting Secretary

Enclosure BFM/pdc

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