

FILE

Ohio

Public Utilities
Commission

JDAB 052813 VM
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

13-1457-EL-CSS

JERRY JEROME DOBISH
Customer Name (Please Print)

772 EAST 154 ST
Customer Address

CLEVELAND OHIO 44110
City State Zip

Against

110067488772
Account Number

N/A
Customer Service Address (if different from above)

THE ILLUMINATING COMPANY
Utility Company Name

N/A N/A N/A
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

ON MAY 24 I LEFT MY HOME TO GO TO MY DOCTOR'S APPOINTMENT AT 1:30PM WHEN I RETURNED ABOUT 5:15PM I HAD NO POWER IN MY HOME. SO I CALLED THE ILLUMINATING CO. THEY TOLD ME THERE WAS A OUTAGE REPORTED. SO WHEN THE POWER WAS RESTORED MY TV THAT I RENTED FROM AARON'S DOESN'T WORK ALSO MY MICROWAVE AND FURNACE AND CIRCUIT BOX AND DRYER. MY ROOMMATE'S TV, RADIO AND CONVERTER BOX WAS DAMAGED AND DON'T WORK. THE REPAIR MAN TOLD ME THAT THE NEUTRAL GROUND ON THE POLE FAILED AND CAUSED A POWER SURGE. HE TOLD ME TO CALL THE COMPANY AND FILE A CLAIM FOR DAMAGES OF PROPERTY

Signature

216-851-7600 Home 216-956-7998 CELL
Customer Telephone Number

RECEIVED-DOCKETING DIV

2013 JUN 21 PM 12:17

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Technician YE Date Processed JUN 21 2013