## Before the PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of	)	
Sherrie McGee Against	)	Case No. 13-1112-TP-CSS
Cincinnati Bell	)	

## **ANSWER**

Cincinnati Bell hereby responds to the Complaint as follows:

- 1. All charges on Cincinnati Bell's bills to Complainant were proper and there are no grounds for requiring their removal.
  - 2. The Complaint fails to state reasonable grounds for complaint.
- 3. Notwithstanding the foregoing, the Complaint has been satisfied by removing charges as requested. In accordance with Commission Rule 4901-9-01(C)(4) and 4901-9-01(F), Cincinnati Bell respectfully requests the Commission to dismiss the Complaint.

Respectfully submitted,

/s/ Douglas E. Hart
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## **NOTICE TO COMPLAINANT**

Cincinnati Bell has asserted that your complaint has been satisfied. Pursuant to Commission Rule 4901-9-01(F), you have twenty (20) days to file a written response indicating whether you agree or disagree with Cincinnati Bell's assertion and whether you wish to pursue the complaint. If no response is filed, the Commission may presume that satisfaction has occurred and dismiss the complaint.

## **CERTIFICATE OF SERVICE**

I certify that on this <u>17th</u> day of May 2012, I served the foregoing Answer on Sherrie McGee, 7239 Scottwood Avenue, Cincinnati, OH 45237, by first class U.S. mail, postage prepaid.

/s/Douglas E. Hart

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

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in

Case No(s). 13-1112-TP-CSS

Summary: Answer electronically filed by Mr. Douglas E. Hart on behalf of Cincinnati Bell Telephone Company LLC