



**Public Utilities  
Commission**

John R. Kasich, Governor  
Todd A. Snitchler, Chairman

**Commissioners**

Steven D. Lesser  
Lynn Slaby  
M. Beth Trombold  
Vacant

May 1, 2013

Ms. Sherrie McGee  
7239 Scottwood Ave.  
Cincinnati, Ohio 45237

Case No: 13-1112-TP-CSS

Dear Ms. McGee:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Cincinnati Bell. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barry F. McNeal, Secretary  
Betty McCauley, Acting Secretary  
Tanowa M. Troupe, Acting Secretary

Enclosure  
BFM/pdc

This is to certify that the images appearing are an  
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