

April 19, 2013

Ms. Myrtle M. Romine
253 Township Road 1385
Proctorville, Ohio 45669-8176

Case No: 13-0981-EL-CSS

Dear Ms. Romine:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against American Electric Power Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,



Barcy F. McNeal, Secretary

Betty McCauley, Acting Secretary

Tanowa M. Troupe, Acting Secretary

Enclosure
BFM/pdc

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician TN Date Processed APR 19 2013