

NC Original
FILE

Ohio

Public Utilities
Commission

MRD MO11613NY
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43260

Formal Complaint Form

13-0981-EL-CSS

Myrtle M. Romine
Customer Name (Please Print)

253 Township Rd 1385
Customer Address

Proctorville Ohio 45669-8171
City State Zip

Against

072-267-203-03 - (CY07)
Account Number

American Electric Power
Utility Company Name

Customer Service Address (if different from above)

24404
P.O. Box 24404
City CANTON Ohio State Zip 44701-24404

Please describe your complaint. (Attach additional sheets if necessary)

The new Electric meter was put in around November 2012. From then on my electric bill went through the roof. I call + call but no good. AEP says it goes through the meter so I am using it. not so. I have never paid utility bills like this in my life. I have a record of every bill since I have lived in this house. Nothing could have prepared me for what is going on now. nothing. I chopped my heat down to 68- Shut off part of the house. Cut back on the dryer. + my electric bill keeps going higher. I live on Social Security + Electric wants 4 y check. I can prove the way my Electric bill always runed. I have no Cable T.V. - no computer no Electronics. nothing. I have no way to cut back except to get rid of my T.V. ~ Sweeper. you check me. come + check my house.

Myrtle M. Romine
Signature

740-886-6539
Customer Telephone Number

PUCO

RECEIVED-DOCKETING

2013 APR 18 PM 4:22

Updated February 5, 2013
(614) 466-3016
www.PUCO.ohio.gov

2009-2010 9th Rate \$320 more in 1000 KWH used 100% in Oct

[illegible]

This is what I was paying for Electric