PUCO EXHIBIT FILING

13 Date of Hearing: 3 - 5 - 13Case No. 13-0274-Au-ORD PUCO Case Caption: In the Matter of the Commissions Remin of Ats Rules for the Establishment of Credit for Risidential Utility Services and the Disconnection of Gas, Natural Gas, a Clecture Services to fee Residutial Customers Contained in Chapters 4901-1-17 and 4901(1-18 of the OAC List of exhibits being filed: Workshop Eshibit 1 RECEIVED-DOCKETING DIV 2013 MAR 20 PM 3: 37 Reporter's Signature: 3-19-13 Date Submitted: This is to cantilly that the traper approxime and an accurate and complete reproduction of a case file iocument delivered in the regular course of business __ Date Processed __MAR_2_0_2013 SAL rechnician ___

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO In the Matter of the : Commission's Review of Its: Rules for the Establishment of Credit : for Residential Utility : Services and the Disconnection of Gas, : Case No. 13-274-AU-ORD Natural Gas or Electric : Services to Residential : Customers Contained in : Chapters 4901:1-17 and ; 4901:1-18 of the Ohio : Administrative Code. : Ohio Development Services : Agency's Rules Contained : in Chapters 122:5-3 of the: Ohio Administrative Code. : WORKSHOP PROCEEDINGS before Ms. Christine Pirik, Attorney Examiner, at the Public Utilities Commission of Ohio, 180 East Broad Street, Room 11-B, Columbus, Ohio, called at 10 a.m. on Tuesday, March 5, 2013. ARMSTRONG & OKEY, INC. 222 East Town Street, Second Floor Columbus, Ohio 43215-5201 (614) 224-9481 - (800) 223-9481 Fax - (614) 224-5724

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Low Income Utility Customers in Ohio

An Overview Ohio Partners for Affordable Energy <u>www.ohiopartners.org</u> * 419-425-8860

Who are Ohio's Poor

- 1 in 6 Ohioans live below the federal poverty line.
- 35% of all Ohio citizens have incomes below the self-sufficiency level – almost 4million people.
- Ohio's poverty rate 16.4% -- exceeds the national rate.
- Almost 1 out of every 4 Ohio children lives in poverty.
- Almost 1 in 3 Ohio children under the age of 6 lives in poverty.



The Changing Face of Poverty in Ohio

- Between 2000 and 2010, the number of people living below the poverty line in suburban counties increased by 69.9%; more than in other counties.
- Ohio's median income is now below 200% of the federal poverty line –

Ohio Partners for Affordable

 1 in 12 of Ohioans living in poverty has a bachelor's degree or higher.

OHIO ASSOCIATION OF COMMUNITY ACTION AGENCIES

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State of Poverty

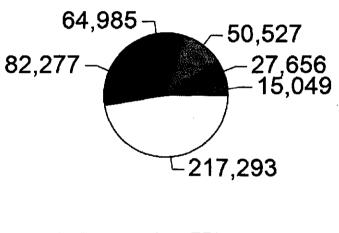
2012

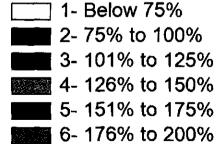
http://www.oacaa.org/news-media/resources/



HEAP Client Demographics PY 2011

Regular HEAP Poverty Ratio Breakdown





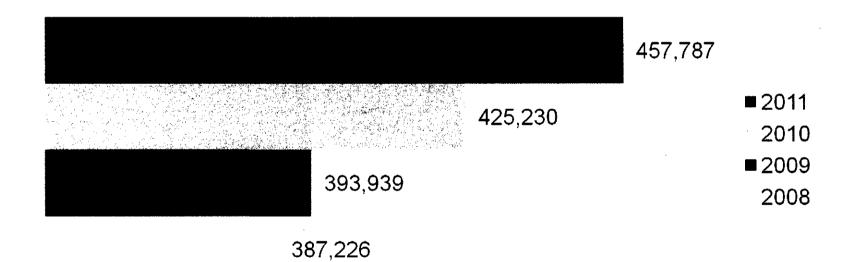
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HEAP PY 11 Program Data

	Poverty Ratio	Households	Percent
1	Below 75%	217,293	47.47%
2	75% to 100%	82,277	17.97%
3	101% to 125%	64,985	14.20%
4	126% to 150%	50,527	11.04%
5	151% to 175%	27,656	6.04%
6	176% to 200%	15,049	3.28%
	Total	457,787	100.00%

6

HEAP Application Trends



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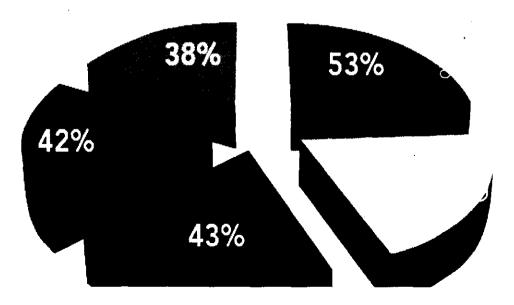
Hunger

Ohio's emergency food assistance network, led by the Ohio Association of Foodbanks, includes 12 Feeding America foodbanks and more than 3,300 member agencies working to reduce the impact of hunger on Ohio families. During state fiscal year 2012, 2.9 million visits to food pantries were made by children and more than 1.2 million visits to food pantries were made by those older than 60 years of age. Additionally:

- 84% of client households with a child under the age of 18 experienced some form of food insecurity, and
- 39% of client households with a child under the age of 18 experienced very low food security.³

Hard choices between food and other needs

- Food vs. Utilities
 - Food vs. Rent/Mortgage
- Food vs. Gas
- Food vs. Medicine/Medical Care
- Food vs. Transportation



PIPP+ Data Needs

- Customer Demographics
 - Percentage and number of Program participants at different income levels.
 - Size of households.
 - Family make-up of participants:
 - Elderly
 - Disabled
 - Children under 5
 - Annual changes in demographics.
- Housing Information
 - Age of housing stock
 - Size of housing stock
- Customer Mobility

Impacts of Weatherization and Efficiency Services

- Weatherization Evaluations
- Electric Partnership Program Evaluations
- Gas Utility Weatherization Program Evaluations
- Electric Utility Program Evaluations

Incenting Conservation

- Possible or Impossible?
 - Client must live in home for a minimum of 1 year to determine baseload
 - Number in household must be the same as prior year
 - No change in medical situation or new children
 - Review appliances to ensure they are the same and functioning the same
- Data Requirements
 - Previous year worth of consumption data
 - Weather normalization
- Cost of Analysis
- * Is an Incentive Worth the Cost?