

Ohio

Public Utilities Commission

John R. Kasich, Governor Todd A. Snitchler, Chairman Commissioners

Steven D. Lesser Andre T. Porter Lynn Slaby M. Beth Trombold

March 13, 2013

Mr. Albert T. Brown, Jr., Esq. 2350 Kroger Building 1014 Vine Street Cincinnati, Ohio 45202-1156

Case No: 13-660-EL-CSS

Dear Mr. Brown:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Duke Energy Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

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Barcy F. McNeal, Secretary Betty McCauley, Acting Secretary Tanowa M. Troupe, Acting Secretary

Enclosure BM/pdc

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