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**Troupe, Tanowa**

**From:** ContactThePUCO  
**Sent:** Monday, March 04, 2013 8:57 AM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** 249982.html

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/4/2013

Re: Marianne Appel  
5952 S Street Rte  
# 48  
Maineville, OH 45039

RECEIVED-DOCKETING DIV  
2013 MAR -4 PM 3: 01  
PUCO

Docketing Case No.:12-1682-el-air

Notes:

Duke Energy cannot be given yet another giant distribution rate increase. I have two business locations and Duke is soaking me dry with all their riders and distribution rate increases. Among my many complaints are: they send out miscommunications on their bills and letters and then will not stand by what they put in writing, and I am convinced that they are switching the electric off and on at my one location, which causes my KW surge levels to be high and my bill is \$300 more at this store compared to the other one - and I have the same equipment at both stores. Duke Energy is a "fat" ultraconservative company who feels they can do no wrong and everyone must give them raises every year. Enough is enough - time for them to tighten their belt like the rest of us have been doing since 2008.

Please docket the attached in the case number above.

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From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 73076  
Received: 2/28/2013 11:01:45 PM  
Message:  
WEB ID: 73076 AT:02-28-2013 at 11:01 PM

Related Case Number:

TYPE: comment

NAME: Ms. Marianne Appel

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 2673 Blackgold Court
- Morrow , Ohio 45152
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: 5133821243
- Fax: *(no fax number provided?)*

E-MAIL: mappel@centurylink.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Snap Fitness Maineville and Mason
- Name on account: Colebamana Enterprises, Inc
- Service address: 5952 S. St Rt. 48 (Maineville), and 4200 Aero Drive (Mason)
- Service phone: 5134800999, 5132297300
- *(no account number provided?)*

COMMENT DESCRIPTION:

Duke Energy cannot be given yet another giant distribution rate increase. I have two business locations and Duke is soaking me dry with all their riders and distribution rate increases. Among my many complaints are: they send out miscommunications on their bills and letters and then will not stand by what they put in writing, and I am convinced that they are switching the electric off and on at my one location, which causes my KW surge levels to be high and my bill is \$300 more at this store compared to the other one - and I have the same equipment at both stores. Duke Energy is a "fat" ultraconservative company who feels they can do no wrong and everyone must give them raises every year. Enough is enough - time for them to tighten their belt like the rest of us have been doing since 2008.