



Public Utilities Commission

John R. Kasich, Governor
Todd A. Snitchler, Chairman

Commissioners

Steven D. Lesser
Andre T. Porter
Lynn Slaby

February 28, 2013

Ms. Shirley Bailey
1083 W. Kemper Road
Cincinnati, Ohio 45240

Case No: 13-0531-GE-CSS

Dear Ms. Bailey:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Duke Energy Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary
Betty McCauley, Acting Secretary
Tanowa M. Troupe, Acting Secretary

Enclosure
BM/pdc

This is to certify that the images appearing are an
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Columbus, Ohio 43215-3793

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