



Jennifer Gray
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February 22, 2013

Ohio Public Utilities Commission
Attn: Paula Garrettson
180 East Broad Street
Columbus, OH 43215
Paula.Garrettson@puc.state.oh.us

Re: Direct Energy Services, LLC (02-1829-GA-CRS and 00-1936-EL-CRS), Direct Energy Source, LLC d/b/a Vectren Source (02-1668-GA-CRS)

Ms. Garrettson:

Please be advised that the following information is a contact update for the commission staff to use in investigating

Regulatory Contact:
Teresa Ringenbach
Senior Manager, Government & Regulatory Affairs
Fifth Third Building, 21 E State Street, Columbus, OH 43215
Email: Teresa.ringenbach@directenergy.com
Phone: (614) 220-4396 Ext 230

Customer Complaints:
Paige Harris
Customer Solutions Manager
6502 S. Yale Avenue, Tulsa, OK 74136
Email: contactdirectenergy@directenergy.com
Phone: (918) 493-9564

If there are any questions or comments regarding this notification, please feel free to contact me.

Sincerely,

A handwritten signature in cursive script that reads 'Jennifer Gray'.

Jennifer Gray
Analyst, Compliance
Jennifer.gray@directenergy.com

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in

Case No(s). 02-1668-GA-CRS, 02-1829-GA-CRS

Summary: Correspondence Updated Regulatory and Complaint Contact Information
electronically filed by Mrs. Jennifer W Gray on behalf of Carl Boyd and Joe Clark and Christina
Cable