



555 Buttrick Avenue  
Columbus, OH 43215  
614/221-7201  
800/589-5888  
614/221-7625, Fax

msmalz@ohiopoveritylawcenter.org  
<http://www.ohiopoveritylawcenter.org>  
<http://www.ohiolegalservices.org>

February 6, 2013

Ms. Barcy F. McNeal, Secretary  
Public Utilities Commission of Ohio  
Docketing Division  
10 East Broad Street, 11<sup>th</sup> Floor  
Columbus, Ohio 43215

Re: Reply Comments. Competitive Retail Natural Gas Supplier Rules  
In the Matter of the Commission's Review of its Rules for Competitive Retail  
Natural Gas Service Contained in Chapters 4901:1- 27 Through 4901:1-34 of the  
Ohio Administrative Code, Case No. 12-925-GA-ORD

Dear Ms. McNeal:

The Ohio Poverty Law Center (OPLC) hereby files this letter as Reply Comments in this case where the Public Utilities Commission of Ohio is considering rules to protect Ohio customers regarding provision of Competitive Retail Natural Gas Service by marketers in Ohio. This Reply responds to a position stated by a marketing group, Retail Energy Suppliers Association ("RESA"), and the Ohio Gas Marketers Group ("OGMG"). These entities recommended that marketers not be required to provide on their bills to consumers the Office of the Ohio Consumers' Counsel's toll-free telephone number and hours of operation (though RESA/OGMG do not oppose informing consumers of OCC's website on their bills). (RESA/OGMG Comments at 36) OPLC opposes this recommendation by RESA and OGMG because it is in the best interest of Ohio consumers to have full contact information for the state's consumer advocate, OCC. In not addressing other comments, OPLC is not endorsing or conceding any other recommendations in the case.

Sincerely,

Michael R. Smalz/s/  
Michael R. Smalz  
[msmalz@ohiopoveritylaw.org](mailto:msmalz@ohiopoveritylaw.org)  
Senior Attorney  
Ohio Poverty Law Center  
555 Buttrick Avenue  
Columbus, OH 43215

Joseph V. Maskovyak/s/  
Joseph V. Maskovyak  
[jmaskovyak@ohiopoveritylaw.org](mailto:jmaskovyak@ohiopoveritylaw.org)  
Staff Attorney  
Ohio Poverty Law Center  
555 Buttrick Avenue  
Columbus, OH 43215

**Executive Director**  
Thomas W. Weeks

**Director**  
Eugene R. King



**Senior Staff Attorneys**  
Michael R. Smalz  
Linda Cook  
**Staff Attorneys**  
Joseph Maskovyak  
Sarah E. Biehl

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**2/6/2013 5:30:55 PM**

**in**

**Case No(s). 12-0925-GA-ORD**

Summary: Comments Reply Comments of Ohio Poverty Law Center electronically filed by Mr. Michael R. Smalz on behalf of Ohio Poverty Law Center