FILE

From: webmaster@puc.state.oh.us

To: ContactThePUCO

Subject: 72465

Received: 2/1/2013 4:50:37 PM

Message:

WEB ID: 72465 AT:02-01-2013 at 04:50 PM

Related Case Number:

12-1682 EL. AIR

TYPE: complaint

NAME: Mrs. Doris Krebsfanger

CONTACT SENDER? Yes

MAILING ADDRESS:

• 4308 Ashland Ave.

Norwood, Ohio 45212

• USA

PHONE INFORMATION:

Home: 513-675-2785Alternative: 513-703-2699

• Fax: None

E-MAIL: hkceapuaw@aol.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

Company: Duke Energy

• Name on account: Harry Krebsfanger

Service address: PO Box 1326 Charlotte NC 28201-1326

• Service phone: None

• Account Number: 3870-0377-29-3

COMPLAINT DESCRIPTION:

My Husband and I are on Social Security and are having enough trouble just trying to exist. We strongly oppose the rate hike that Duke Energy is trying to get passed. Does anyone realize that everyone at some point in their lives, that they will be faced with the same problems we are. Please help us with this matter. Thank you in advance, Harry and Doris Krebsfanger

RECEIVED-DOCKETING DIV 2013 FEB -4 PM 2: 19 PUCO