FILE

Hunter, Donielle

From: Sent: To: Subject: ContactThePUCO Thursday, January 31, 2013 1:32 PM Docketing Docketing:12-0426-EL-SSO 1

RECEIVED-DOCKETING DIV 2013 JAN 31 PH 3: 13 PUCO

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 1/31/2013

Re: Thomas Subler

Versailles, OH 45380

Docketing Case No.:12-0426-EL-SSO

Notes:

Calling about an article in the Dayton News, states company is requesting a rate increase of 600 million dollars that would allow them to get competitive. In the article it says they are loosing their customer to more efficient suppliers. In the private sector you don't raise your prices to where you put yourself out of business. Then it goes on to say that some will see a decrease. States he and others have done so much to conserve but that they will give those that aren't conserving give them the ability a savings. States he and wife are both retired and on fixed income, health ins. increased by 36%. Its an outrage that the puco will allow this. States this is unbelievable and PUCO needs to stand up to them. This is outrageous.

Gave case # of 12-0426-EL-SSO, advd comments will be forwarded to the docketing dept. and will be apart of the case record.

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business rechnician \underline{ADV} Date Processed $\underline{[13]}$