

FILE

From: webmaster@puc.state.oh.us  
 To: ContactThePUCO  
 Subject: 72357  
 Received: 1/29/2013 7:20:41 AM  
 Message:  
 WEB ID: 72357 AT:01-29-2013 at 07:20 AM

Related Case Number:

TYPE: complaint

NAME: Mr. nunya bizness

CONTACT SENDER ? No

MAILING ADDRESS:

- Milford , Ohio 45150
- USA

PHONE INFORMATION:

- Home: 5132480000
- Alternative: 5132480000
- Fax: 5132480000

E-MAIL: nunya@bizness.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Duke Energy
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMPLAINT DESCRIPTION:

I am a Duke Energy customer and I have been consistently disappointed with their service since they have taken over from CG&E. The prices have continually increased and the quality of service has steadily declined. The latest rate increase request is a slap in the face. The requested gas rate hike alone (despite a glut of natural gas production lately) is projected to raise 44 million dollars for Duke. By an interesting coincidence, that is precisely how much they paid in severance to one of their CEO's last year, who worked for only THREE DAYS. This company has been a bad neighbor ever since they have taken the reigns, haggling over property taxes and otherwise chasing the bottom line at the expense of every Ohio resident. I strongly encourage you to deny their request for another rate hike and explain to them that they need to clean up their act.

**This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.**

Technician Am Date Processed 1/29/13

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RECEIVED-DOCKETING DIV  
 2013 JAN 29 PM 2:57  
 PUCO