

FILE

From: webmaster@puc.state.oh.us  
 To: ContactThePUCO  
 Subject: 72239  
 Received: 1/24/2013 9:40:19 AM  
 Message:  
 WEB ID: 72239 AT:01-24-2013 at 09:40 AM

12-1682-EL-AIR

Related Case Number:

TYPE: complaint

NAME: Mr. Tim Rutherford

CONTACT SENDER ? No

MAILING ADDRESS:

- 2207 Drex Avenue
- Cincinnati , Ohio 45212
- USA

PHONE INFORMATION:

- Home: 5132384543
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: timrutherford68@aol.com

INDUSTRY:Other

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: John T. Rutherford
- Service address: 2207 Drex Avenue
- *(no service phone number provided?)*
- Account Number: 0

COMPLAINT DESCRIPTION:

I am writing this to express my disgust with Duke Energy! I hear that they are trying to raise rates on gas and electric as much as 24 percent! I am barely making ends meet now and I surely cant afford another \$100.00. I have put off buying tires for my car because I dont have the money! I keep my home set at 65 when Im home and 58 when I leave during the winter and 78 - 79 during the summer months. My house is never warm in the winter and not cool in the summer! People are hurting in our area, they are out of work, strapped, some are even hungry because their bills leave them with little money for food. When is this going to end? This company has kept coming back to PUCO for rate increase approvals. This time I understand it is due to the street car project and the utilities need to be moved! This is not my fault, I live in Hamilton County and do not ever go down town where this street car will exist and dont plan to. I cant make it out to the public meetings on this rate increase matter because I must work so I dont fall behind on my bills. I hope this letter will stand as me putting my two cents in on this matter. WE CANT AFFORD A RATE INCREASE.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician MS Date Processed 1/25/13

RECEIVED-CCKETING DIV  
 2013 JAN 25 PM 4:36  
 PUCO

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 72227  
Received: 1/23/2013 6:47:42 PM  
Message:  
WEB ID: 72227 AT:01-23-2013 at 06:47 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Glenn Horton

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 3656 Lucas Road
- Blanchester , Ohio 45107
- USA

PHONE INFORMATION:

- Home: 513-625-3656
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: glehort@cinci.rr.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Glenn Horton
- Service address: 3656 Lucas Road
- Service phone: 513-625-3656
- Account Number: 9970-0648-23-7

COMPLAINT DESCRIPTION:

I just heard that Duke Energy wants to raise electric and gas rates. They say it is compensate them for moving gas and electric lines in Cincinnati for the street car project. I live in Clermont County and have not been to Cincinnati or Hamilton County for able 40 years. I do not intend going there either. I had no say in the street car project or need for it. I ask you WHY should I pay for anything in connection to it. I am on Social Security Disability and only get about \$860.00 a month not the millions of dollars that Duke gets. The cost of living goes up daily its cheaper to die then to live. Right now I am going without my medicine because I can't afford it. If it is "necessary" for the POOR Duke to get MORE money, let the people of Cincinnati or Hamilton County pay for it.

Thank you. Glenn Horton

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 72274  
Received: 1/25/2013 12:09:53 PM  
Message:  
WEB ID: 72274 AT:01-25-2013 at 12:09 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Beverly Lilley

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1179 Avalon Drive
- Maineville , Ohio 45039
- USA

PHONE INFORMATION:

- Home: 513-683-8138
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: bevlilley@fuse.net

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Robert Lilley
- Service address: 1179 Avalon Drive, Maineville, OH 45039
- Service phone: 513-683-8138
- Account Number: 0640-0828-21-9

COMMENT DESCRIPTION:

I just became aware that Duke Energy is asking to increase their rates by 24% to finance the moving of utilities for the Cincinnati streetcar. I do not live in the city of Cincinnati and I do not support a project like the streetcar which is not going to be profitable and is not necessary. Use a bus!! It is absurd you are asking me to pay for that. I will not pay the increase. I will deduct that amount from my bill if this is approved. I can barely afford my bill now. If I was to have to pay for the streetcar then I should have been able to vote for or against the streetcar.