

FILE



**Public Utilities
Commission**

John R. Kasich, Governor
Todd A. Snitchler, Chairman

Commissioners

Steven D. Lesser
Andre T. Porter
Lynn Slaby

January 15, 2013

Neil Lichtman dba Columbus Window
677 North James Road
Columbus, Ohio 43219-1837

Case No: 13-0227-TP-CSS

Dear Mr. Lichtman:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against AT&T. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary

Betty McCauley, Acting Secretary

Tanowa M. Troupe, Acting Secretary

Enclosure
BFM/pdc

180 East Broad Street
Columbus, Ohio 43215-3793

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business
Technician DM Date Processed JAN 15 2013

(614) 466-3016
www.PUCO.ohio.gov

An equal opportunity employer and service provider