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From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 71447
Received: 12/17/2012 9:06:21 AM
Message:
WEB ID: 71447 AT:12-17-2012 at 09:06 AM

Related Case Number:

11-346-EL-SSO

TYPE: complaint

NAME: Mr. john luntz

CONTACT SENDER ? Yes

MAILING ADDRESS:

- (NO CITY?) , Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: jrlcol@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: american electric power
- Name on account: john luntz
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMPLAINT DESCRIPTION:

My electric usage in December of 2011 was 2084 KWH, and my bill was \$149.32. My electric usage in December of 2012 was 1784 KWH and my bill was \$192.43, due to a huge increase in the distribution rate awarded to AEP by the PUCO, and additional costs(retail stability rider). I think you have been remiss in allowing these huge increases in what AEP can charge to make up for other companies quoting lower rates for electricity. You need to revisit what you have allowed AEP to charge. These increases in a period of no inflation are a real slap in the face.

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Technician JK Date Processed JAN-02-2013