

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 71480
Received: 12/18/2012 7:42:45 PM
Message:
WEB ID: 71480 AT:12-18-2012 at 07:42 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Marilyn Finn

CONTACT SENDER ? No

MAILING ADDRESS:

- 6774 Upper Brook Way
- P.O. Box 503
- New Albany , Ohio 43054
- USA

RECEIVED-DOCKETING DIV
2012 DEC 19 PM 2:42
PUCO

PHONE INFORMATION:

- Home: 614-939-9744
- Alternative: --
- Fax: --

E-MAIL: merle.finn@yahoo.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Columbia Gas of Ohio
- Name on account: William Finn
- Service address: 6774 Upper Brook Way
- Service phone: 614-939-9744
- Account Number: 151280220010009

COMMENT DESCRIPTION:

Re: Case Number (12-2637) My husband and I are senior citizens. We are not exactly sure what is going on here, but we want to stay with Columbia Gas. Their prices are decent. We went with IGS once, and it was terrible. The rates started low and then went sky high. We had difficulty getting out of the contract also. I called you folks, and you were very nice and helpful and even called back after a few weeks to make sure that the problem was resolved. Please help the consumers and do what is right. Thank you.

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Technician _____ Date Processed

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