

FILE

From: webmaster@puc.state.oh.us
 To: ContactThePUCO
 Subject: 71451
 Received: 12/17/2012 11:44:00 AM
 Message:
 WEB ID: 71451 AT:12-17-2012 at 11:43 AM

Related Case Number:

TYPE: complaint

NAME: Ms. Melinda Morris

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 254 Mt. Logan Drive
- Chillicothe , Ohio 45601
- USA

PHONE INFORMATION:

- Home: (740) 779-1271
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: mendy3199@yahoo.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Columbia Gas
- Name on account: Melinda Morris
- Service address: 254 Mt. Logan Drive
- Service phone: 740-779-1271
- Account Number: 189575580010005

COMPLAINT DESCRIPTION:

Case #12-2637

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
 Technician SM Date Processed DEC 18 2012

In regards to the above case which was recently heard and no general public concerns were available at the time. I didn't know of any such hearing as I am sure others didn't either. I feel that information of this meeting should have been sent out with out billing in red lettering so that consumers would be alerted and it and red lettering to put the importance that it just wasn't advertising with bill. I am totally not for our gas not being regulated. I feel that this is very important to KEEP it regulated and keep cost to a minimum. I am sure others feel that same way and what is happening is not getting to the consumers as it should. Please look into having something sent out with our bills to inform us of what is happening and important dates such as the hearing.

RECEIVED-SOCKETING DIV
 2012 DEC 17 PM 4:39
 PUCO