

FILE

RECEIVED-DOCKETING DIV

2012 DEC 10 PM 2: 22

From: webmaster@puc.state.oh.us

To: ContactThePUCO

Subject: 71176

Received: 12/4/2012 4:27:24 PM

Message:

WEB ID: 71176 AT:12-04-2012 at 04:27 PM

PUCO

12-2637-GA-EXM

Related Case Number:

TYPE: comment

NAME: Mr. Arthur Norton

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 995 Rutland Way
- Worthington , Ohio 43085
- USA

PHONE INFORMATION:

- Home: 614-785-1652
- Alternative: 614-579-3104
- Fax: 614-785-1298

E-MAIL: retiredart@hotmail.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Columbia Gas of Ohio
- Name on account: Arthur Norton, Jr.
- Service address: 995 Rutland Way
- Service phone: 614-785-1652
- Account Number: 11861108 003 000 5

COMMENT DESCRIPTION:

I have my home and several rental units set up with Columbia Gas. Any time a tenant moves out, the bills automatically go back in to my name. It was my understanding the the PUCO was set up to look out for us consumers' best interest which should require some regulations? Most consumers are not well versed in their choices and many do not even take the paper to see notices. If the PUCO is not going to act on our behalf, then why have a PUCO?

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician Date Processed 12/10/12