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1
          BEFORE PUBLIC UTILITIES COMMISSION OF OHIO
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    In the Matter of the
    Application to Modify,
4
    in accordance with
    Section 4929.08, Revised:
    5
    Ohio, Inc. in Case
6
    No. 08-1344-GA-EXM.
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8
                        PROCEEDINGS
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10
    before Ms. Christine M.T. Pirik, Hearing Examiner, at
11
    the Public Utilities Commission of Ohio, 180 East
    Broad Street, Room 11-A, Columbus, Ohio, called at
12
13
    10:00 a.m. on Wednesday, December 5, 2012.
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                          VOLUME I
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8 1 Wednesday Morning Session, 2 December 5, 2012. 3 4 EXAMINER PIRIK: Go back on the record. 5 We're reconvening the hearing in Case No. 12-2637-GA-EXM which was continued from 6 7 December 3rd. 8 I see there are some parties who are here 9 who did not have an opportunity to make an appearance on Monday, so I will give them that opportunity now. 10 11 Is there someone here on behalf of 12 Dominion Retail? 13 (No response.) EXAMINER PIRIK: Mr. Stinson. 14 15 MR. STINSON: Yes, thank you, your Honor. 16 On behalf of Hess Corporation, Dane Stinson, Bailey Cavalieri, LLC, 10 West Broad Street, Columbus, Ohio 17 43215. 18 19 EXAMINER PIRIK: Thank you. 20 Go ahead. 21 MR. EINSTEIN: John Einstein on behalf of 22 Volunteer Energy. EXAMINER PIRIK: Thank you. 23 24 Mr. Rinebolt. 25 MR. RINEBOLT: On behalf of Ohio Partners

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     for Affordable Energy, David C. Rinebolt and Colleen
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    L. Mooney, 231 West Lima Street, Findlay, Ohio,
     45840.
 3
 4
                 EXAMINER PIRIK: On behalf of Stand.
 5
                 (No response.)
                 EXAMINER PIRIK: On behalf of Honda.
 6
 7
                 MR. LONG: Yes, your Honor. M. Anthony
 8
    Long on behalf of Honda, 24000 Honda Parkway,
    Marysville, Ohio, 43040.
 9
                 EXAMINER PIRIK: Is there anyone that I
10
11
    missed?
12
                 (No response.)
13
                 EXAMINER PIRIK: Then we'll begin.
14
                 Columbia.
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                 MS. LESLIE: Thank you, your Honor.
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    Prior to calling our first witness we'd like to mark
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    a few exhibits. The first exhibit to mark as Joint
    Exhibit 1 is the amended stipulation and
18
19
    recommendation.
20
                 EXAMINER PIRIK: The document will be so
21
    marked.
2.2
                 (EXHIBIT MARKED FOR IDENTIFICATION.)
23
                 MS. LESLIE: And marked as Columbia's
24
    Exhibit 1 will be the proof of legal notice.
25
                 EXAMINER PIRIK: The document will be so
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10 1 marked. 2 (EXHIBIT MARKED FOR IDENTIFICATION.) 3 MS. LESLIE: And as Exhibit 2, Columbia 4 Exhibit 2 is the revised program outline filed 5 November 28th, 2012. EXAMINER PIRIK: That document is so 6 7 marked. 8 (EXHIBIT MARKED FOR IDENTIFICATION.) 9 MS. LESLIE: And marked as Columbia 10 Exhibit 3 are the revised tariff sheets, this is a 11 clean version of those. 12 EXAMINER PIRIK: The document will be so 13 marked. Were those filed at a certain time or are 14 they just being presented here today? 15 MS. LESLIE: They'll be presented today. 16 EXAMINER PIRIK: Okay. 17 (EXHIBIT MARKED FOR IDENTIFICATION.) MS. LESLIE: At this time Columbia would 18 19 like to call its first witness, Michael D. Anderson. 20 EXAMINER PIRIK: Please raise your right 21 hand. 2.2 (Witness sworn.) 23 EXAMINER PIRIK: Thank you. 24 25

11 MICHAEL D. ANDERSON 1 2 being first duly sworn, as prescribed by law, was examined and testified as follows: 3 4 DIRECT EXAMINATION 5 By Ms. Leslie: 6 Good morning, Mr. Anderson. 0. 7 Α. Good morning. 8 Ο. Can you please state your name and 9 business address for the record. My name is Michael D. Anderson, 200 Civic 10 Α. 11 Center Drive, Columbus, Ohio, 43215. 12 Q. Thank you, Mr. Anderson. 13 And did you cause to be filed prepared direct testimony in this proceeding? 14 15 Α. Yes, I did. 16 0. And do you have any corrections to that 17 testimony? 18 Yes, I have two corrections to that Α. 19 testimony. The first occurring on page 7, line 9, 20 after the word "demand" that period should be a comma 21 and the capitalized "The" should be lowercase. 2.2 The second change is on page 24, line 10, 23 the figure 3.945 should be 2.616.

Α. No, I do not.

24

Q. And if I were to ask you the questions that are contained in your direct testimony today, would your answers still be the same?

A. Yes, they would.

2.2

MS. LESLIE: At this time, your Honor, I'd like to mark the prepared direct testimony of Michael D. Anderson filed on November 12th, 2012, as Columbia Exhibit No. 4.

EXAMINER PIRIK: That document is so marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

MS. LESLIE: Your Honor, the witness is available for cross-examination.

EXAMINER PIRIK: Thank you.

MR. RINEBOLT: Your Honor.

EXAMINER PIRIK: Yes.

MR. RINEBOLT: Would this be an appropriate time for a motion to strike?

EXAMINER PIRIK: Yes.

MR. RINEBOLT: I move to strike on page 18, lines 24 and 25, where Mr. Anderson indicates a situation OCC and OPAE should favor based on comments in their memorandum contra. Mr. Anderson does not speak for OPAE. I can't speak for OCC on this, but it's a conclusion that's not warranted in testimony.

1 EXAMINER PIRIK: Are there any other 2 motions? 3 MR. RINEBOLT: No, that's the only one, 4 your Honor. 5 EXAMINER PIRIK: Anyone else? Additional motions to strike? 6 7 (No response.) 8 EXAMINER PIRIK: First I'm going to turn 9 to OCC with regard to that statement. 10 MR. SAUER: Just a second, your Honor. 11 OCC would join OPAE in that motion to 12 strike in that Columbia doesn't speak for OCC. 13 EXAMINER PIRIK: Ms. Leslie. 14 MS. LESLIE: Your Honor, Columbia would 15 withdraw the reference to the OCC and that line, 16 however, it's Mr. Anderson's opinion, this testimony is his opinion and it's a valid statement. There's 17 no -- I don't think anybody is assuming that 18 19 Mr. Anderson's speaking for OPAE or OCC but merely 20 stating his opinion. 21 EXAMINER PIRIK: Mr. Rinebolt, do you 2.2 have any response? 23 MR. RINEBOLT: Given that Columbia's 24 willing to withdraw the statement, that's 25 satisfactory. Is that, I assume that's what --

EXAMINER PIRIK: That's not what I 1 2 understood. I understood you were willing to 3 withdraw it with regard to OCC. 4 MS. LESLIE: That is correct, your Honor. 5 MR. RINEBOLT: Okay. Certainly 6 Mr. Anderson has an opinion, but his characterization 7 of OPAE's memo contra and our intention is improper 8 to be included in the testimony. 9 EXAMINER PIRIK: I'm going to deny the 10 motion to strike and I'm going to allow 11 cross-examination on that issue, obviously, for 12 Mr. Anderson at the appropriate time. And he's tendered for cross-examination? 13 14 MS. LESLIE: Yes, your Honor. 15 EXAMINER PIRIK: I understand that 16 there's a number of entities that have signed on to 17 the stipulation so as far as cross-examination goes, I will go through those parties initially and then I 18 19 will go to those parties that have not signed the 20 stipulation for cross-examination.

So at this time I'd call upon Mr. Petricoff.

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MR. PETRICOFF: Yes, your Honor. We have no questions.

EXAMINER PIRIK: Mr. Clark.

MR. CLARK: No questions, your Honor.

EXAMINER PIRIK: I don't see IGS in the

room so, or Dominion Retail, so I'll now turn to

Mr. Serio or Mr. Sauer.

MR. SAUER: No questions, your Honor.

EXAMINER PIRIK: And Mr. Reilly?

MR. REILLY: No questions, your Honor.

EXAMINER PIRIK: Mr. Rinebolt?

MR. RINEBOLT: Yes, your Honor, we have

questions.

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CROSS-EXAMINATION

13 By Mr. Rinebolt:

- Q. Good morning, Mr. Anderson.
- A. Good morning, Mr. Rinebolt.
 - Q. Let's turn initially to page 2, lines 20 through 27 of your testimony. In this answer you indicate -- you describe Columbia's distribution network and repeatedly throughout the testimony you point out that it's a fairly complex distribution system.

Has Columbia Gas of Ohio ever analyzed or considered simplifying the distribution system to support greater competition?

A. Columbia's, the network is spread out

over 60 counties in the state of Ohio. Some of that occurs naturally as Columbia's customers grow and expand through those service territories, so occasionally we will find an opportunity to coalesce some of those isolated systems, but given the extremely widespread nature of our distribution system, that opportunity does not present itself very often.

So on a system-wide basis, no, we have not.

- Q. Does the complication of the system, then, result in the pipelines owned by affiliates of Columbia or subsidiaries of NiSource make them critical to system operation?
- A. Yes. The nature of our distribution network makes all pipelines that we receive service from critical to our operation.
 - Q. Thank you.

2.2

Let's turn to page 8 of your testimony, please. And you discuss between lines 4 and 8 that the physical basis -- on a physical basis the majority of the gas consumed originates in the Gulf Coast region. Can the TCO pipeline, I'll call it "TI-CO" because I think most people do, can the TCO pipeline be reversed and used to move gas from Ohio

production to the gulf?

2.2

- A. No. The TCO pipeline does not go to the Gulf of Mexico.
- Q. All right. Can the flow in TCO be reversed to move Ohio production south?
- A. In the context that it can represent something with a certain amount of resources invested could they be, then yes, it could be.
- Q. If Columbia were to release capacity through an off-system sale, could that capacity be used for that purpose?
- A. The nature of off-system sales does not incorporate capacity release.
- Q. Could the assets that are sold or could the rights that are sold through off-system sales be used to move Ohio production south?
- A. In terms of the rights associated with off-system sales, no.
- Q. Just as a point of interest, do any subsidiaries of the NiSource holding company purchase released capacity from -- or, purchase from Columbia Gas of Ohio through off-system sales?
 - A. Yes.
- Q. Let me see. On page 9 of your testimony in lines 1 through 4 you discuss the west side

expansion project and that it will enable Marcellus shale supplies to be transported to the Gulf Coast region. Would that also apply to production from the Utica clay?

- A. My understanding of the receipt points associated with the west side expansion project are points that are located within the footprint of the Marcellus shale, so for Utica to be able to access that project it would first have to have facilities constructed to move it to those receipt points before it could be moved on that particular project.
- Q. Are you aware of any plans to construct such linkages?
 - A. No, I am not.

2.2

Q. On page 18, Mr. Anderson, at lines 12 through 13, the end of a discussion about pipelines, you indicate that Columbia's assignment to suppliers is consistent with a level playing field approach; is that correct?

MR. CONWAY: Your Honor, could I have the reference to the passage?

A. Yeah, I don't see that in that reference.

MR. RINEBOLT: Let me just double check
the page numbers. I'm sorry, it's page 14. And it's
between -- the question begins at line 10 and the

answer is in line 13 I'm just laying some foundation here.

2.2

- Q. So is the approach to assigning pipeline capacity, does that create a level playing field for marketers?
- A. That is the design the primary purpose behind that design, yes.
- Q. So that design purpose would also effectively eliminate the ability of suppliers to compete on matters relating to capacity cost.
 - A. No, I don't agree with that.
 - Q. Could you explain to me why.
- A. Suppliers under the program, while they receive this assignment of capacity, are free to use that capacity in any manner that they see fit. If through their processes they decide that they want to use that capacity in a different way, they are free to do so. So I don't think that it limits them in terms of their ability to compete.
- Q. But they do still have to pay for that capacity, correct?
 - A. Yes, they do.
- Q. But they could utilize an alternative to the capacity they purchase from Columbia in order to deliver gas to Ohio end-use customers; is that

correct?

2.2

- A. That's correct.
- Q. Okay. At the top of 18, page 18, you talk about -- you bring up the issue of balancing fees, and I just have a question for you on that.

 Now, if customers pay -- customers are either going to pay the balancing fee embedded in the commodity price they pay to consumers or as a special rider, a separate rider, would that be true?
- A. Columbia has proposed in the filing in this case to change its methodology of charging the balancing fee from the suppliers directly to the customers.
- Q. And from a standpoint of a customer, would a customer be indifferent as to whether it's charged directly to customers or embedded in the commodity portion of their bill?

MS. LESLIE: Objection, your Honor. This question calls for speculation on what the consumers are thinking.

EXAMINER PIRIK: Mr. Rinebolt.

MR. RINEBOLT: Your Honor, I'm more interested in the economic effect on customers. If customers are paying the 22 percent on the bill, is that the equivalent to paying the 22 percent embedded

in their rates.

2.2

EXAMINER PIRIK: I think with that clarification of the question I'll allow the question. Also, could you turn on your microphone.

MR. RINEBOLT: Yes.

EXAMINER PIRIK: While I can hear you, I want to be sure everyone can. You might have to push it a second time.

(Discussion off the record.)

A. Could you reask the question, please?

MR. RINEBOLT: Could you repeat it,
please?

(Record read.)

EXAMINER PIRIK: I believe it was clarified, though, with regard to a comparison and that's the appropriate question that I'm allowing.

MR. RINEBOLT: A comparison on an economic basis.

EXAMINER PIRIK: So could you restate the question?

MR. RINEBOLT: Very well.

Q. (By Mr. Rinebolt) Whether or not the price of balancing is a separate rider on the customer bill, it's billed directly to the customer, or whether it's paid by the supplier as a part of the

commodity portion of the bill, the customer's paying it either way; is that correct?

- A. I think that's difficult for me to answer from a couple of perspectives, one is that, you know, from Columbia's standpoint we're indifferent. I mean, we receive it whether it's from the marketer or supplier or whether it's from the customer. Under the assumption that marketers pass through that cost to the customer, then the answer is yes.
- Q. Do you believe that for competitive purposes a supplier could possibly discount that cost?
- A. That would require me to, you know, make an assumption that I'm not prepared to make.
- Q. Now, as part of this stipulation there's a renewal of a series of pipeline contracts for five years; is that correct?
 - A. Yes, it is.

2.2

- Q. Okay. Did Columbia do any analysis to determine the benefit of renewing those TCO contracts for different renewal terms, for one year, for two years, for three years, or as much as ten years?
 - A. No, we did not.
 - Q. Why, then, did you choose five years?
 - A. We chose that because that was an

agreement amongst the parties in the discussions that led to the filing in this particular case, that the desire's for consistency, for a five-year period where the suppliers knew what they were going to be receiving, that was a major influence and a decision to take this to five years on the renewal.

- Q. And that's in contrast to the stipulation reached in Case No. 08-1344 where the pipeline contracts were renewed for three years because that was the length of that stipulation?
- A. I would say that it's identical to that proposition.
 - Q. Thank you.

2.2

One last question, and this relates to material that's on page 28 in line 17 to line 24. If Columbia made no off-system sales, who would pay for the unneeded pipeline attributes?

- A. We have no unneeded pipeline attributes.
- Q. So everything that you contract for will be sold somewhere; it will either go to marketers or it will be sold through an off-system sale.
- A. No. We retain capacity to provide system balancing services that are necessary to operate the program.
 - Q. And the cost of that is embedded in the

12-2637-GA-EXM VOL I 24 22 cents? 1 2 Α. We have no fee for 22 cents. 3 0. That's the balancing fee that customers 4 would pay. 5 No, it is not. Α. 6 0. I'm sorry. 27 cents? 7 No, sir. Α. 8 Q. Could we just say the balancing fee the 9 customers will pay compensates Columbia for the 10 purposes of the set-aside capacity that's used for 11 balancing? 12 Α. Columbia recovers those costs through the 13 services it provides for that service. 14 Q. Very well. 15 MR. RINEBOLT: I have no more questions, 16 your Honor, thank you. 17 Thank you, Mr. Anderson. EXAMINER PIRIK: I'm just going to 18 19 assume -- there are a couple of counsel not sitting 20 at the table, I'm going to assume if you're not 21 sitting at the table you're not going to ask cross,

so I'm only going to call upon those who are at the table.

Mr. Einstein?

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MR. EINSTEIN: No questions, your Honor.

25 EXAMINER PIRIK: Mr. Stinson? 1 2 MR. STINSON: No questions, your Honor. 3 EXAMINER PIRIK: Redirect? 4 MS. LESLIE: No, your Honor. 5 EXAMINER PIRIK: Thank you, Mr. Anderson. 6 MS. LESLIE: Your Honor, at this time I'd 7 like to move the admission of Mr. Anderson's 8 testimony that's been marked as Exhibit No. 4, 9 Columbia Exhibit No. 4. 10 EXAMINER PIRIK: Are there any 11 objections? 12 (No response.) 13 EXAMINER PIRIK: Hearing none, Columbia Exhibit 4 will be admitted into the record. 14 15 (EXHIBIT ADMITTED INTO EVIDENCE.) 16 MR. GALLON: Your Honor, at this time 17 Columbia Gas would like to call Michele Caddell to 18 the stand. 19 (Witness sworn.) 20 EXAMINER PIRIK: Thank you. 21 I believe the court reporters are asking 2.2 if you have copies of the exhibits you need to 23 provide, you provide them over here. Is that 24 correct? 25 THE REPORTER: Yes. Thank you.

1 2 MICHELE L. CADDELL 3 being first duly sworn, as prescribed by law, was 4 examined and testified as follows: 5 DIRECT EXAMINATION 6 By Mr. Gallon: 7 Ms. Caddell, good morning. Q. 8 Α. Morning. 9 Could you please state your full name for Q. 10 the record? 11 Yes, Michele Lynn Caddell. Α. 12 Q. What is your position with Columbia Gas of Ohio? 13 14 I am the Manager of Supplier Services. Α. MR. GALLON: I've handed the court 15 16 reporter what we're going to ask her to mark as 17 Columbia Gas Exhibit 5. 18 EXAMINER PIRIK: The document is so 19 marked. 20 (EXHIBIT MARKED FOR IDENTIFICATION.) 21 Do you have a copy of that document in Ο. 2.2 front of you? 23 I do. Α. 24 And can you identify the document that 25 has been marked as Columbia Exhibit 5?

- A. Yes, I can identify that as being my direct testimony in this case.
- Q. Is this a true and accurate copy of the prefiled testimony you're presenting in this case?
 - A. Yes, it is.
- Q. Do you have any corrections or changes to make to that testimony at this time?
 - A. Yes, I have one.
 - Q. And what is that correction or change?
- A. On page 1, line 9, the word "manager" spelled as "manger."
- Q. So on page 1, line 9 the word "manger" is being corrected to "manager." Do you have any other corrections or changes at this time?
 - A. No, I do not.

MR. GALLON: Your Honor, at this time we would submit Columbia Gas Exhibit 5 as Ms. Caddell's testimony subject to cross-examination.

EXAMINER PIRIK: Thank you.

Mr. Petricoff?

MR. PETRICOFF: No questions, your Honor.

EXAMINER PIRIK: Mr. Clark?

MR. CLARK: No questions, your Honor.

EXAMINER PIRIK: Mr. Serio or Mr. Sauer?

MR. SAUER: No questions, your Honor.

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28 1 EXAMINER PIRIK: Mr. Reilly? 2 MR. REILLY: No questions, your Honor. EXAMINER PIRIK: Mr. Rinebolt? 3 4 MR. RINEBOLT: No questions, your Honor. 5 EXAMINER PIRIK: Mr. Einstein? MR. EINSTEIN: No questions, your Honor. 6 7 EXAMINER PIRIK: Mr. Stinson? 8 MR. STINSON: Yeah, just a few questions 9 to clarify. 10 11 CROSS-EXAMINATION 12 By Mr. Stinson: 13 Good morning, Ms. Caddell. Ο. 14 A. Good morning. 15 As I said, I have just a few questions to Q. 16 clarify a bit of your testimony. 17 On pages 2 to 3 you list six billing enhancements and their programming costs. Just a 18 19 general question, just I'd like to know if those 20 costs except for the larger logo sizes would be 21 covered through the CSS rider. 2.2 Α. Yes. 23 0. And that both CHOICE and SCO customers 24 pay the CSSR [verbatim] rider. 25 Α. Yes, that's correct.

- Q. And the same with the four billing enhancements on pages 3 to 4 of your testimony in the programming costs.
 - A. Yes.

2.2

- Q. And those costs also are recovered through the CSSR rider?
 - A. Yes.
- Q. Next on pages 4 to 5 of your testimony you list the benefits that the enhancements will provide customers, and isn't it correct that those enhancements would benefit CHOICE customers?
- A. Those benefits would benefit all customers whether they're shopping or not.
- Q. And how would they benefit nonshopping customers?
 - A. Because they have the choice to shop.
- Q. So you're saying that they benefit persons who wish to become CHOICE customers.
- A. Correct. The benefits are there for the customers.
- Q. If I am an SCO customer and I have no intent on becoming a CHOICE customer, how do those enhancements benefit me as a current SCO customer?
- A. Because the customer as an SCO customer still has the ability to shop with a supplier other

than its current SCO supplier.

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- Q. I'm satisfied with my SCO service; I don't want to shop currently. How does that enhancement benefit me as an SCO customer?
- A. Because the benefit is there for you if that decision for you will ever change.
- Q. If I were to become a CHOICE customer and I terminate my CHOICE contract, would the SCO service stand ready to serve me?
 - A. Yes.
- Q. Would SCO service be a benefit to me as a CHOICE customer, then?
- A. I would say yes, if that's a benefit the customer's looking for.
- Q. At a place in your testimony you refer at times to "CHOICE customers" and also to "CHOICE suppliers" and then in other places you refer to "suppliers and customers." In those places where you referred to "suppliers and customers," do you intend that to mean CHOICE suppliers and choice customers?
- A. If you can point to the reference, I could probably speak better to that question.
- Q. Just some examples, page 5, line 6, a supplier's rate change.
 - A. In that reference I'm speaking directly

to suppliers who submit rates.

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- Q. And those would be CHOICE suppliers?
- A. This would be CHOICE suppliers or governmental aggregated suppliers.
- Q. Are governmental aggregation suppliers CHOICE suppliers also?
 - A. Yes, in my reference they are all.
- Q. I really don't want to go through all of them, but I will if you want me to. Line 12, Supplier Logo, that would be the CHOICE supplier logo?
 - A. That would be any CHOICE supplier logo.
 - Q. Line 17, CHOICE suppliers.
 - A. Yes.
- 15 Q. Line 19, CHOICE suppliers.
- 16 A. Yes.
 - Q. 27 you have suppliers and customers listed there, those are both CHOICE?
- A. The reference to customers there are all customers.
 - O. Are all customers?
 - A. Meaning all customers eligible to shop.
- Q. And in that respect if I am a current SCO customer, I am not using those billing enhancements, am I?

- A. No, but, again, you're eligible to.
- Q. But I'm not if I'm a current SCO customer.

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MR. GALLON: Objection. Asked and answered.

- Q. Well, let me rephrase it. As long as I stay an SCO customer I will not benefit from those enhancements.
- A. Again, I believe the benefits are there for you if you choose to shop.

MR. STINSON: Your Honor, I would ask that the witness be responsive to the question. If I never become an SCO customer, I'm sorry, if I never become a CHOICE customer and remain a TCO customer, those billing enhancements are not going to benefit me.

MR. GALLON: Your Honor, I believe the witness has been responsive to that question on a number of times now.

EXAMINER PIRIK: Actually, I don't believe she has.

If you're an SCO customer, do you use these billing enhancements as an SCO customer?

THE WITNESS: If you're willing --

25 EXAMINER PIRIK: Yes or no?

1 THE WITNESS: No. 2 EXAMINER PIRIK: Thank you. 3 (By Mr. Stinson) And if I never become a Q. 4 CHOICE customer, I'll never use those billing 5 enhancements. 6 A. Correct. 7 MR. STINSON: Thank you. No other 8 questions. 9 EXAMINER PIRIK: Redirect, Mr. Gallon? 10 MR. GALLON: Your Honor, I have no 11 redirect. Thank you. 12 EXAMINER PIRIK: Thank you very much. 13 THE WITNESS: You're welcome. 14 MR. GALLON: Your Honor, we'd move for submission of Columbia Exhibit 5. 15 16 EXAMINER PIRIK: Are there any 17 objections? 18 (No response.) 19 EXAMINER PIRIK: Hearing none, Exhibit 5 20 shall be admitted. 21 (EXHIBIT ADMITTED INTO EVIDENCE.) 2.2 EXAMINER PIRIK: Mr. Conway. 23 MR. CONWAY: Thank you, your Honor. this time Columbia calls Tom Brown. 24 25 EXAMINER PIRIK: Mr. Brown, please raise

34 1 your right hand. 2 (Witness sworn.) 3 EXAMINER PIRIK: Thank you. 4 5 THOMAS J. BROWN, JR. 6 being first duly sworn, as prescribed by law, was examined and testified as follows: 7 8 DIRECT EXAMINATION 9 By Mr. Conway: 10 Q. Mr. Brown, could you state your full name 11 for the record? 12 Α. Thomas J. Brown, Jr. 13 Mr. Brown, by whom are you employed? Q. 14 A. Columbia Gas of Ohio. 15 And what is your position with Columbia? Q. 16 Director of Regulatory Affairs. Α. 17 Q. And, Mr. Brown, did you prepare direct testimony that was filed in the docket -- prefiled in 18 19 the docket on or about November 13th? 20 Yes. Α. MR. CONWAY: Your Honor, I'd like to mark 21 2.2 as Columbia Exhibit 6 Mr. Brown's prepared direct 23 testimony. 24 EXAMINER PIRIK: The document is marked. 25 (EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. Mr. Brown, I assume you have a copy of your prepared direct testimony with you.
 - A. Yes, I do.

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- Q. Okay. And then did you subsequently prepare supplemental direct testimony that was prefiled in the docket on November 27th or thereabouts?
 - A. Yes.

MR. CONWAY: Your Honor, at this time I'd like to mark as Columbia Exhibit No. 7 Mr. Brown's supplemental direct testimony that was filed on -- prefiled on November 27th or thereabouts.

EXAMINER PIRIK: The document is so marked.

(EXHIBIT MARKED FOR IDENTIFICATION.)

- Q. Mr. Brown, going back to what we marked as Exhibit 6, your direct testimony from November 13th, do you have any corrections or modifications to make at this time to that testimony?
- A. Yes, I have one. On page 23, lines 9 through 23, as indicated in my supplemental testimony, I am withdrawing the question and the answer that appears on page 23 of my direct testimony.
 - Q. And with that modification, Mr. Brown, if

I were to ask you today the questions that appear in your direct testimony that was prefiled on or about November 13th, would your answers be the same as they appear in that document?

A. Yes.

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- Q. And are those answers true and correct to the best of your knowledge and belief?
 - A. Yes.
- Q. And then turning your attention to Columbia Exhibit 7, the supplemental direct testimony, do you have any corrections or modifications to make to that testimony at this point?
 - A. No.
- Q. And if I were to ask you the questions contained in that testimony today, would your answers be the same as they appear in that document?
 - A. Yes.
- Q. And would those answers be true and accurate to the best of your knowledge and belief?
 - A. Yes.
- Q. And then, Mr. Brown, you reference in your direct testimonies the, I believe the amended stipulation and recommendation that was filed on the 27th, I believe, with your supplemental direct

testimony; is that right?

A. Yes.

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- Q. And are you familiar with the amended joint motion that seeks to modify the existing exemption orders from the 08-1344 case?
 - A. Yes.
- Q. Now, and are you also familiar with the revised proposed program outline that incorporates provisions of the amended stipulation and recommendation that was filed on the 27th?
 - A. Yes.
- Q. And are you also familiar with the tariffs that were marked today as Columbia Exhibit No. 3 that Ms. Leslie identified at the outset of the proceeding this morning?
 - A. Yes.
- Q. And are you responsible for and knowledgeable about, on the one hand, the revised program outline that was submitted on November 28th that reflects the changes up through the amended stipulation and recommendation and amended joint motion, and are you also familiar, on the other hand, with the tariff sheets that Ms. Leslie had marked previously as Exhibit No. 3 for Columbia?

A. Generally, yes.
Q. Okay.

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MR. CONWAY: Your Honor, at this time I would move for the admission of Mr. Brown's prepared direct testimony, which has been marked as Columbia Exhibit No. 6, and I would also move for the admission of the prepared supplemental direct testimony that has been marked as Exhibit No. 7, and also for the admission of the revised program outline marked as Exhibit No. 2 and the revised tariffs that are marked as Columbia Exhibit No. 3, and Mr. Brown is available for cross-examination.

EXAMINER PIRIK: Mr. Petricoff?

MR. PETRICOFF: No questions, your Honor.

EXAMINER PIRIK: Mr. Clark?

MR. CLARK: No questions, your Honor.

EXAMINER PIRIK: OCC?

MR. SAUER: Thank you, your Honor, just a couple of questions.

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CROSS-EXAMINATION

By Mr. Sauer:

- Q. Mr. Brown, good morning.
- A. Good morning.
- 25 Q. If you could turn to your supplemental

testimony, page 10, lines 13 through 16. Are you there?

A. Yes.

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- Q. I referred you to that portion of your testimony where you're speaking to the change in the balancing fee and the assurance in the amended stipulation that there won't be a double-billing, correct?
 - A. Yes.
- Q. Is it your understanding that CRNG suppliers who have current contracts in place that would run beyond the April 1st, 2013, date would have incorporated within those contracts that 32-cent balancing fee?
- A. They may or may not have that incorporated.
- Q. And to the extent they would have those fees built into the rates those customers are being charged, then would it be your expectation that those contracts would somehow need to be modified in order to avoid that double-billing?
- A. I think that is the intent of the amended stipulation.
- Q. And has Columbia had any discussions internally with regards to how that might be

accomplished?

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- A. No, we have not.
- Q. Has there been any coordination with the marketers to try and work out what might need to happen in order to make sure that doesn't happen?
 - A. Not yet.
- Q. Do you have any recommendations on how the PUCO staff and/or OCC could verify that all competitive retail natural gas suppliers would have modified their contracts in order to assure that customers are not being billed twice for the balancing fee service?
- A. I think the first steps would probably need to be, assuming the stipulation is approved, then there some kind of notice would need to be provided to the suppliers indicating what the provisions of the settlement and approving order are, and probably some kind of a communications program to convey that information, then, in a way for the staff and the company and the Commission to verify how they would be implemented.

MR. SAUER: No further questions, your Honor.

EXAMINER PIRIK: Mr. Reilly?

MR. REILLY: No questions, your Honor.

41 EXAMINER PIRIK: Mr. Rinebolt? 1 2 MR. RINEBOLT: Several questions, your 3 Honor. 4 5 CROSS-EXAMINATION 6 By Mr. Rinebolt: 7 Q. Good morning, Mr. Brown. 8 Α. Good morning. 9 Let's turn to page 8 of your direct Q. 10 testimony. And in the question beginning at line 5 11 you discuss the, what you termed the cash deposit 12 required of SCO suppliers, correct? 13 Which line number, please? Beginning -- the question begins at line 14 Q. 15 5, and the answer runs through line 14. 16 Α. Yes. 17 Q. Now, has Columbia undertaken an exercise to estimate the costs it would incur as a result of 18 19 an SCO supplier defaulting? 20 No. Α. 21 So is it safe to say, then, that the 2.2 10-cent fee that was in the original motion was 23 simply a fee that was negotiated by the parties to 24 the stipulation? 25 The amount of the fee? Α.

- Q. The size of the fee.
- A. Yes.

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- Q. And that would be also true for the 6-cent fee that's in the amended stipulation, the revised stipulation.
 - A. That's correct.
- Q. Okay. There was a similar fee proposed by Columbia Gas in the initial program outline filed in the application in Case No. 08-1344. Do you recall that?
 - A. Not specifically.
 - Q. Okay. Thank you.

Columbia recovers a multitude of costs through the CSRR mechanism. Could Columbia, if the CSRR mechanism were modified, utilize that to collect Columbia's costs associated with an SCO supplier default?

- A. That might be an alternative way.
- Q. Now, the program outline indicates that the 6-cent fee that we have now will not be charged to CHOICE suppliers and for competitive retail natural gas suppliers on the volumes that they sell through the CHOICE program; is that correct?
 - A. Yes.
 - Q. Was that exemption a part of the

- negotiations between the signatory parties and Columbia to the stipulation?
- A. The stipulation provides that the 6 cents will only be charged to the SCO suppliers.
- Q. Is there a danger of CHOICE suppliers defaulting?
 - A. Sure.

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- Q. Do CHOICE suppliers have to post a letter of credit as the SCO suppliers do?
- A. There are similar credit evaluation requirements for CHOICE and for SCO suppliers. SCO suppliers are required to post an additional security that is directed toward the situation where SCO suppliers might be called upon to supply a greater proportion of the SCO market in the event of a SCO supplier default.
- Q. Do you charge a -- is the 6-cent fee going to be applied to customers served through a governmental aggregation?
 - A. No.
- Q. Now, that 6-cent fee, that will essentially be embedded in the SCO price, correct?
 - A. I don't know if it will be or not.
- Q. So the SCO supplier could choose to pay that fee itself.

- A. I don't know the calculus, if you will, that an SCO supplier uses in determining its bid for a retail price adjustment.
- Q. But if the fee is not used, it will be credited to the CSRR; is that correct?
 - A. Yes.

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- Q. So a fee that's levied on SCO suppliers will go into a mechanism that credits all customers; is that correct?
 - A. Yes.
- Q. Okay. Mr. Brown, on the top of page 11 you're discussing the exit from the merchant function, particularly on line 4. Now, you indicate that upon the exit from the merchant function

 Columbia will provide no default commodity service for CHOICE-Eligible customers. Do you view the SCO as a default service?
 - A. No.
- Q. And with the SCO, Mr. Brown, it is Columbia that holds the auction, correct, that determines the retail price of whatever?
- A. The actual mechanics of the auction are conducted by a third party pursuant to a contract from Columbia.
 - Q. And the only entities that are eligible

to bid on the SCO supply contract are competitive — certified competitive retail natural gas suppliers that have gone through Columbia's credit review process.

A. That's correct.

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- Q. And the end result of the SCO auction is the customers who receive the SCO service enter into retail contracts with the marketers.
- A. Under the SCO mechanism customers are assigned to individual suppliers. They do not necessarily enter into individual contracts or agreements with those SCO suppliers.
- Q. Are they served as though they were retail customers under the SCO? The mechanics of providing them natural gas commodity service.
 - A. What do you mean, the mechanics?
 - Q. How --
 - A. I'm sorry, go ahead.
- Q. Does a marketer provide service to an SCO customer through the same -- in the same manner that it provides service to customers served through bilateral contracts?
- A. In the context of capacity assignment creation, communication of demand curves, supply responsibilities of the marketers, I believe the

answer is yes.

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- Q. Do participants in governmental aggregations sign contracts with a marketer?
- A. You're getting pretty deep into the mechanics of opt-in and opt-out governmental aggregations. I'm not sure whether the individual customers sign contracts in an opt-in aggregation, and under either circumstance it may be the governmental aggregator itself that actually signs the contract.
- Q. Thank you, Mr. Brown. I'll ask
 Mr. Parisi or Ms. Ringenbach that question, but I
 appreciate your answer.

Let me see. Again on page 11, a little further down, you indicate in the question that begins on line 19 through the answer, or through line 27 that Columbia will send monthly updates on the percentage of participation in the CHOICE program to staff and other interested members of the stakeholder group. OPAE has participated in the stakeholder group in the past. Will OPAE have access to those monthly updates in the future?

- A. Yes.
- Q. Thank you.
- A. You're welcome.

- Q. Now, it's my understanding that Columbia and its stakeholder group will get together and develop a customer education program at various points in this process; is that correct?
 - A. Yes.

2.2

- Q. Was the decision for -- that customers should pay that education fee the product of the negotiations of the stipulation?
 - A. That's what the stipulation provides.
- Q. Has Columbia ever received any customer complaints about the SCO?
 - A. Not to my knowledge.
- Q. And do you view the SCO price as a price that's set by the market?
 - A. It's set by the auction.
- Q. Which is a function of the natural gas market.
- A. Which is a function of the bidding mechanism that was established several years ago and used by Columbia for three auctions so far.
- Q. Is there anything that's -- this seems to be cutting out, is that all right? Okay.
- Could you tell me why 70 percent shopping is the magic number that would trigger an exit of the merchant function for nonresidential customers?

- A. That was a compromise benchmark, if you will, that was reached by the parties.
- Q. Now, I'm looking at page 13, line 37, or actually between 35 and 39, and you indicate that if there is a merchant function, an attempt to exit the merchant function for residential customers, that Columbia will file an application and the Commission will hold a hearing, and Columbia will bear the burden of proof; is that correct?

MR. CONWAY: Mr. Rinebolt, are you in the direct or the supplemental direct?

MR. RINEBOLT: I'm in the direct. It's page 13, 35 through 39.

- A. That section was modified in the amended stipulation.
- Q. Will Columbia still file an application, should it choose?
 - A. Yes.

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- Q. And will that application be an alternative -- an application for alternative regulation under 4929.04?
- A. I think it would be under the exemption provisions of 4929.
- Q. Would the application -- then could filing a motion, as you've done in this case, satisfy

the requirements of the stipulation that you file an application?

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- A. I think it's the intent of the stipulation that it would be a de novo application, if you will. In other words, all parties are free to express their opinions or positions and it would require all of the filing requirements and elements of an exemption application.
- Q. Okay. And as you're probably aware, the Commission has draft rules related to an application to exit the merchant function. Should those rules be approved prior to Columbia's filing, is it Columbia's intention that it would comply with those Commission rules?
- A. It's our intention to always comply with Commission rules. And we expect other parties to do the same.
- Q. There is a series of discussions within the stipulation about modifications to the billing options that are available. Have you had -- are you aware of any requests from customers for other billing options to be made available?
 - A. I'm -- not to my knowledge.
- Q. And prior to the negotiations associated with this stipulation did Columbia have any plans to

upgrade its billing system?

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- A. That's a question that really should have been directed to Ms. Caddell.
- Q. And was the decision that customers would pay for the modifications to the billing system a product of the negotiations between Columbia and the signatory parties?
 - A. That's what the stipulation provides for.
- Q. Now, as I recall, the marketers do pay for one portion of the billing system modification, the portion associated with the larger logo on the bills.
- A. I believe there is a separate charge for that, yes.
- Q. And that charge would be credited to the CSRR.
 - A. Yes.
 - Q. On page 19 at line 29 --
 - A. Which exhibit?
- Q. This is 19 of your direct.
- 21 MR. CONWAY: I'm sorry, which line are
- 22 you at, Mr. Rinebolt?
- MR. RINEBOLT: I'm on 29.
- MR. CONWAY: Thank you.
- 25 Q. But the question kind of deals with your

discussion here. Do you view it as necessary for Columbia to maintain flexibility in terms of the pipeline capacity it acquires as the market for shale gas develops?

A. Yes.

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Q. Now, in the previous, as you may recall from my conversation with Mr. Anderson, and you would be aware of this too, the previous stipulation the pipeline capacity was -- I'll speak up. I can do that.

EXAMINER PIRIK: Why don't you just switch it with Mr. Stinson.

- Q. -- the pipeline capacity contract was renewed for three years as a result of the prior stipulation; is that correct?
- A. I don't think that's correct. My recollection, and this is really within

 Mr. Anderson's expertise, my recollection is the term of the original stipulation in 08-1344 was coincident with the expiration date of pipeline contracts.
- Q. Okay. Why do you view five-year extensions as providing flexibility?
- A. Well, again, I think that's an area of inquiry that was properly directed to Mr. Anderson.
 - Q. I was just asking it because it was a

part of your testimony, but let's pass on the question.

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There has been discussion and there is discussion in your testimony at the top of page 20 about the shadow billing data. What in this figure of \$884,587,332 implies that the CHOICE program was designed to generate guaranteed savings?

THE WITNESS: Could I have that question read back, please?

(Record read.)

- A. I think in that answer I'm referring to some of the discussion and the comments in other pleadings that were filed earlier in this proceeding that seemed to indicate there was an intent in the establishment of the CHOICE program premised on some kind of guaranteed or minimum level of savings, and that was not why the program was established.
- Q. But the shadow billing data is accurate, to the best of your knowledge.
- A. Shadow billing is an -- is a comparison of what customers under the CHOICE program paid and what they might have paid under service from Columbia. There are lots of -- there are many variables and different circumstances and changes in programs over the years that would have been included

or reflected in that calculation.

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- Q. But for what it is, a comparison between what CHOICE customers paid and what customers served through initially the GCR through its many incarnations and then the SSO and the SCO, it is what it is, that's what that number represents.
- A. With acknowledgment of the changes and differences and different circumstances, yes, it is what it is.
- Q. And I just have one last question about your direct testimony. And this is on the very last page which I believe is page 24. You indicate that the -- and I'm quoting on line 1, "The Stipulation is consistent with the Commission precedent and specifically with the Commission's actions with respect to Dominion East Ohio in Commission Case No. 12-1842-GA-EXM."

My question is, Mr. Brown, if you know, has the Commission issued a final opinion and order in that case?

- A. I don't believe so.
- Q. Let's move to your supplemental testimony, then. At the bottom of 6, line 38 and 39, you indicate that "The Amended Stipulation clarifies that only Columbia may file an application to exit

the merchant function for Columbia's residential customers."

Now, that is limited to the term of the stipulation, correct? That commitment.

I'm sorry, take your time.

A. Yes.

2.2

- Q. And after the stipulation, the terms of this stipulation expire, any party could file a complaint under 4929.04 in order to -- in order to request an exit.
 - A. I don't believe that's correct.
 - Q. I'm sorry. Section 4929.08.
- A. I don't believe that's correct, your statement is correct.
 - Q. Could you tell me why?
- A. To the best of my recollection, I don't think Chapter 4929 permits entities other than the utility to file an exemption, and I believe also that the rules that you had mentioned earlier for implementing exemption or exit the merchant function filings would only provide for the utility to file such an application.
- Q. And the last question I have, or it may be two questions but it's on the same point, just to clarify your answers to OCC questions, at this point

there is no mechanism designed to prevent double-billing for the balancing fee?

A. That's correct.

MR. RINEBOLT: Thank you very much,

Mr. Brown.

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THE WITNESS: You're welcome.

EXAMINER PIRIK: Mr. Einstein?

MR. EINSTEIN: No questions, your Honor.

EXAMINER PIRIK: Mr. Stinson?

MR. STINSON: Thank you.

11

CROSS-EXAMINATION

By Mr. Stinson:

Q. Bear with me, Mr. Brown. Mr. Rinebolt took a lot of my questions so I want to go through and see what I have left here.

On the last question that he asked regarding the balancing fee, I understand that there's no system to ensure that that protection is given. Could there be resistance to that proposal to have the marketers change their contract price from the marketers themselves?

- A. That's possible.
- Q. On your direct testimony generally on lines 10 to 13 on page 8, you indicate that the new

SCO security deposit needed to pay default expenses,

I just want to know whether any SCO supplier in

Columbia's territory has ever defaulted.

A. No.

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- Q. Do you know whether SCO suppliers in any other LDC's territory in Ohio have defaulted?
 - A. I don't know.
 - Q. Have any defaulted, to your knowledge?
 - A. I don't know.
- Q. Has any SSO supplier operating in Columbia's territory defaulted?
 - A. No.
- Q. And what about any CHOICE suppliers, have any CHOICE suppliers operating in your territory defaulted?
- A. To the best of my knowledge, there have been a couple small ones. The other example that occurs to me was the bankruptcy of Enron a number of years ago.
- Q. Do you remember an entity in Ohio called New Power back in 2002?
 - A. I have no recollection.
- O. Thanks.
- Now, isn't it true that the costs to be incurred by Columbia in the event of a default of an

SCO supplier is that the -- is the cost of the volume needed to meet the demand over 150 percent of the tranches they serve?

- A. No, I think there might be other direct costs that Columbia would have to incur, primarily on a short-term or emergency basis in the event of a default.
- Q. Turning to the second revised program outline, page 20, paragraph 5. Sorry, page 21 at paragraph 5.

MR. CONWAY: This is the version that we've marked as an exhibit, Mr. Stinson; is that correct?

MR. STINSON: Yes, it was marked as Columbia Exhibit 2.

- A. What was the page number, please?
- Q. Page No. 21, paragraph 5. I'll give you a chance to review that, let me know when you're ready.
 - A. Okay.

2.2

- Q. I believe that this involves a situation where an SCO supplier is also a CHOICE supplier, correct?
- A. I think it covers the situation both of an SCO supplier without a CHOICE market and also a

supplier that is serving both markets.

Q. Thank you.

2.2

Now, paragraph 5 speaks of "CHOICE Customers, SCO Customer, or DSS customer quantities that are unserved as a result of a CHOICE/SCO Supplier default will be allocated to the remaining SCO Suppliers, in concert with the monthly development of Demand Curves in the next available monthly billing cycle...."

My question is: Until that next available monthly billing cycle who serves those defaulted customers?

- A. I believe they would be served by Columbia.
- Q. Then in paragraph 5i it talks about allocating those customers up to the 150 percent threshold in the credit requirements, correct?
 - A. Which subparagraph?
 - Q. I. Small i.
 - A. Oh, yes.
- Q. And then paragraph I guess small ii talks about unserved demand over the 150 percent limit.

 And it's my understanding from reading that paragraph that that unserved demand over that limit would also be served by Columbia; is that correct?

A. Yes.

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- Q. On page 11 of your initial testimony, Exhibit 6 at line 33 --
 - A. Wait a minute. Original testimony?
 - Q. Yeah.
 - A. Page?
 - Q. 11.
 - A. Okay.
- Q. Line 33. It's going to carry over to the next page, too. Just a reference that talks about the nonresidential education programs, and on page 12 it speaks of two phases, there was a Phase 1 program that will be targeted to all CHOICE-Eligible customers; is that correct?
 - A. Yes.
- Q. And that program will include explaining the rights to choose another supplier and also make references to the Apples to Apples chart?
 - A. Yes.
- Q. Now, if CHOICE customers, customers that are taking service from a CHOICE supplier, receive that information, isn't there a benefit to them to know that there are other suppliers and other prices out there?
 - A. I'm sorry. Could you repeat that?

- Q. Well, here, in Phase 1 of the program, again, the target of the program information is all CHOICE customers, we've established all CHOICE-Eligible customers. I think we've established that. And those program requirements will provide those CHOICE-Eligible customers with an Apples to Apples chart, and that Apples to Apples chart would show those CHOICE-Eligible suppliers the prices of the suppliers that are out there in the market for which they could take service, correct?
 - A. To the extent they're listed on the Apples to Apples, yes, it could.
 - Q. I'm just trying to see if there was a benefit to those CHOICE-Eligible suppliers of receiving that information such that they can see what other suppliers are out there, another supplier may have a lower price than what the customer currently has.
 - A. Is the question whether CHOICE-Eligible customers would benefit from having that information?
 - O. Yes.

2.2

- A. Sure.
- Q. What about CHOICE suppliers, would they benefit by having that information too,
 CHOICE-Eligible customers, if suppliers wanted to

show what prices they have, that their prices may be lower? If customers are provided that information, would that be a benefit to those CHOICE suppliers?

A. Could be.

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- Q. It could be how?
- A. Having their information provided to customers that might not have it.
- Q. And so that those customers could select service with the other CHOICE supplier.
 - A. That's always an option.
 - O. Thanks.

Page 12, line 20, the stipulation addresses Phase 2 of the education program and that is going to be directed to the remaining nonresidential customers who haven't shopped.

MR. CONWAY: Can I have that question again -- I'm sorry. If you're finished, can I have the question read back, please?

(Record read.)

MR. CONWAY: Thank you.

- O. Is that correct?
- A. Yes.
- Q. And that information will also consist of the Apples to Apples chart?
 - A. The stipulation provides it would include

the Apples to Apples.

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- Q. Much like we talked about just a second ago, if that information were given to customers, it would be a benefit to CHOICE suppliers because those customers would be able to look at the prices and products of the CHOICE suppliers.
 - A. Yes.
 - Q. Thank you.

Directing you to page 7 of Joint Exhibit
No. 1 which is the amended stipulation. It says
there "If Columbia exits from the merchant function
for any customer class, Columbia will provide no
default commodity service for CHOICE-Eligible
customers...."

- A. What line are you looking at?
- Q. Paragraph 20, there's no line to it, just the first sentence in the paragraph.
 - A. Yes.
- Q. I'm just a little bit confused there that, when I read that, I took that to mean that you currently provided a default service, in response to Mr. Rinebolt, was that the SCO was not a commodity service. Is the MVR a commodity service?

MR. CONWAY: Could I have the question read back, please?

(Record read.)

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MR. CONWAY: You can stop there, I think that's not what he said, but -- you can ask him the question about the premise, but I would object to it, the characterization of what he told Mr. Rinebolt about the nature of the SCO service.

- Q. Do you recall the question and answer from Mr. Rinebolt, Mr. Brown?
 - A. Not specifically.
- Q. I guess I'll restate Mr. Rinebolt's question. Do you view SCO service as a default service?
- A. In the context of a service provided for, arranged for by Columbia for CHOICE-Eligible customers that do not shop, I think I would say that is a default service.

In the context of this paragraph, paragraph 20, we're talking about once an exit for any -- exit from the merchant function has occurred, there would no longer be a default service in that sense of a service paid for -- or, I'm sorry, arranged for or provided by Columbia.

- Q. So you're saying the MVR would not be a default service.
 - A. Not arranged by Columbia, that's correct.

EXAMINER PIRIK: Before we move on can we go off the record for a minute.

(Discussion off the record.)

EXAMINER PIRIK: Mr. Stinson.

MR. STINSON: Thank you.

- Q. Let's see here. Page 15, line 18 of your initial testimony you indicate that --
 - A. Wait a minute.
 - Q. I'm sorry.
 - A. Page 15?
 - Q. Yes. Line 18.
- A. Okay.

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- Q. You just state there that customers will remain on Columbia's customer list. By that do you mean that CHOICE-Eligible customers will be available for aggregation?
 - A. Yes.
- Q. I had some aggregation questions for you, Mr. Brown, but, like Mr. Rinebolt, I think I'll reserve those for other folks.

Just getting back to the stipulation a bit and just in general terms. Just at the exit of any class, is it correct that non-CHOICE customers will be assigned to a specific MVR supplier?

A. Upon the exit?

Q. Yes.

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- A. Yes, that's correct.
- Q. Now, those customers that are assigned to an MVR supplier, they'll remain with that MVR supplier until the customer chooses another supplier?
 - A. Yes.
- Q. Of course, if the MVR supplier is terminated, the customer could be reassigned to another MVR supplier, correct?
 - A. Yes.
- Q. Now, the stipulation also requires the periodic disclosure of MVR prices to MVR customers; is that correct? If you want a reference, it's in the stipulation, page 9, paragraph 26.
 - A. Yes.
- Q. My question is, since you're giving periodic disclosures of MVR prices, can an MVR customer that's assigned to one MVR supplier at some point choose to be a customer of another MVR supplier for that MVR rate?
- A. You're asking if an MVR customer could sign an agreement for an MVR rate from another supplier?
 - Q. Yes.
- 25 A. Yes.

- Q. With the other supplier at the other supplier's standard price, terms of condition and service.
- A. I would think they could sign an agreement with another supplier for any offering that that supplier had in the market. It's the same thing as signing up for a choice contract with another supplier.
- Q. Would the customer have to sign an agreement to be reassigned to another MVR supplier? Would they just make that request to be in that MVR program with that supplier?
- A. I think after they've been assigned -after a customer has been assigned to an MVR
 supplier, if they want to go with another supplier,
 they would have to sign an agreement.
- Q. The stipulation imposes certain restrictions on MVR suppliers. I just want to clarify that with you, that they include that MVR suppliers cannot charge an early termination fee; is that correct?
 - A. Do you have a reference for that?
 - O. Yeah.

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A. I think you're correct, but I'd like the reference to check it.

- Q. In your testimony at page 16, line 15 and 2 16.
 - A. Yes.

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- Q. And the commodity price must be based on NYMEX, correct? That would be stipulation page 7, paragraph 20.
 - A. Yes.
- Q. The next is that the stipulation must be posted on the Apples to Apples chart, correct, stipulation 13, paragraph 40?
- MR. CONWAY: Could I have that reference again, Mr. Stinson?
- MR. STINSON: Stipulation page 9,

 paragraph -- I'm sorry. Stipulation page 13,

 paragraph 40.
 - A. What was the question?
 - Q. I'm just trying to confirm that the restrictions on the MVR program suppliers is that the MVR price must be posted on the Apples to Apples chart.
 - A. That's what paragraph 40 says.
 - Q. Thanks.
- Are there any other limitations to the
 MVR suppliers' prices, terms, or conditions of
 service?

- A. Not that I recall without going back through a detailed reading of that portion of the stipulation.
- Q. The last page of your initial testimony, page 24, the first answer there, lines 1 to 3 --
 - A. Yes.

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- Q. -- there you reference the Dominion East Ohio case. Do you know that the stipulation in the Dominion case also contained a SCO security deposit provision?
 - A. I don't know.
- Q. Upon the residential exit from the merchant function do you know if auctions will still be held to serve non-CHOICE-Eligible customers?
- A. I can't to the best of my recollection, the stipulation does not address that issue.
- Q. Has there been any discussions as to how the non-CHOICE-Eligible customers will be served upon exit?
- A. To the best of my recollection, there was a general discussion that the non-CHOICE-Eligible customers would be served through a RFP process, not necessarily by an auction.
 - Q. But there is nothing in the stipulation

that calls for the end of the auction for non-CHOICE-Eligible customers, correct?

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- A. I believe that's correct.
- Q. Under the RFP process who would administer the RFP process?
- A. I would expect that would be done by Columbia.
 - Q. Just a few more, Mr. Brown.

I know that in the prior stipulation —
in the other case, 08-1344 — that there was a
statement that Columbia has not expressed a present
intent to, nor does this agreement contemplate, that
Columbia seeks to exit the merchant function. Even
under that, that filed stipulation, Columbia could
have filed a new application for residential exit,
could it not?

- A. I'm sorry.
- Q. Nothing prohibited Columbia for filing a new application for a residential exit, did it?
 - A. Nothing in the old stipulation?
- Q. Right. I don't mean it to be that technical. Let me rephrase the question for you.

so that even if Columbia at a certain point in time intended not to exit the merchant function, nothing would preclude Columbia at some point in the future from filing an application to exit.

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- A. I don't think there was any statement or any provision one way or another in the existing stipulation.
- Q. Okay. Just by the same token, if this joint motion were not approved and the joint stipulation were not approved in this proceeding, nothing would preclude Columbia at some point in the future from filing a new application to exit the merchant function on its own for residential customers, would it?

In other words, you don't need approval of this joint stipulation to at some point in the future file an application to exit the residential market.

- A. Absent approval of -- if this stipulation is not approved, I think all parties have, you know, the full array of options open to them.
- Q. Yeah, you have the legal right under section 4929.04 to file another application, correct?
 - A. Yes.

MR. STINSON: Thank you. No further questions, your Honor.

Thank you, Mr. Brown.

71 THE WITNESS: You're welcome. 1 2 EXAMINER PIRIK: Mr. Conway, redirect? 3 MR. CONWAY: May we have just a minute, 4 your Honor, to make our decision? 5 EXAMINER PIRIK: Yes. Let's go off the 6 record. 7 (Discussion off the record.) EXAMINER PIRIK: We'll take five minutes 8 9 and we'll complete Mr. Brown, then take a lunch break and come back for the other two witnesses. 10 11 (Recess taken.) 12 EXAMINER PIRIK: Go back on the record. 13 Mr. Conway. 14 MR. CONWAY: Thank you, your Honor. 15 Columbia has no redirect examination for Mr. Brown. 16 EXAMINER PIRIK: Thank you, Mr. Brown. MR. CONWAY: At this time, your Honor, 17 Columbia would move for the admission of Exhibits 6 18 19 and 7, Mr. Brown's direct and supplemental direct 20 testimony. 21 EXAMINER PIRIK: Are there any 2.2 objections? 23 (No response.) 24 EXAMINER PIRIK: Columbia Exhibits 6 and 25 7 will be admitted into the record.

(EXHIBITS ADMITTED INTO EVIDENCE.)

MS. LESLIE: Your Honor, at this time
Columbia has no further witnesses and would like to
move Columbia Exhibit 1, the proof of legal notice,
Columbia Exhibit 2, the revised program outline filed
November 28th, 2012, and Columbia Exhibit 3, the
revised tariff sheets into the record.

EXAMINER PIRIK: Are there any objections?

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MR. RINEBOLT: Your Honor, I have a question.

EXAMINER PIRIK: Yes.

MR. RINEBOLT: It's my understanding that Joint Exhibit 1 is only the stipulation and I wanted to inquire, because we intend to cite to the motion itself, if you would prefer to have the motion on the record and accepted as an exhibit.

EXAMINER PIRIK: Here's my difficulty is that testimony also refers to the comments, so even though I know that OCC's comments have been changed, in order to keep the record complete I'm thinking we need to mark the comments so that to the extent they're being referenced in testimony, that would be appropriate.

What you're saying is that in your brief

you intend on citing to the motion or just in general?

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MR. RINEBOLT: To the joint amended motion.

EXAMINER PIRIK: Yeah, I think for reference purposes, citing purposes, it would be helpful, and I'm fine with Joint Exhibit 1 being the stipulation and then perhaps we could make Joint Exhibit 2 the actual joint motion.

MS. LESLIE: Yes, your Honor, if that's what you would prefer, we can do that. So if we can mark for the record as Joint Exhibit 2 the joint motion to modify — the amended joint motion to modify.

EXAMINER PIRIK: Do we have a filing?

MS. LESLIE: We can mark that as Joint

Exhibit 2.

MR. SERIO: Just to keep it clear, that was the one that was filed on the 27th?

MS. LESLIE: Yes.

So at this time -- actually, we'll hold off on moving the joint exhibit.

EXAMINER PIRIK: Okay. Are there any objections to Columbia Exhibits 1 and 2 and 3?

(No response.)

EXAMINER PIRIK: Hearing none, those exhibits will be admitted into the record. (EXHIBITS ADMITTED INTO EVIDENCE.) EXAMINER PIRIK: At this time we're going to take a lunch break until, let's say 1:20, and then we'll reconvene and take the two witnesses this afternoon. (Luncheon recess taken.) 1.3

75 1 Wednesday Afternoon Session, 2 December 5, 2012. 3 4 EXAMINER PIRIK: We'll go on the record. 5 Mr. Rinebolt. 6 MR. RINEBOLT: I have been informed by one of my colleagues that you already granted my 7 8 motion to practice pro hac vice. 9 EXAMINER PIRIK: I was looking, what 10 entry was that in? Perhaps I didn't bring that with 11 me. 12 MR. EINSTEIN: It was filed on 11/21. 13 MR. RINEBOLT: 11/21 entry, your Honor. 14 It was ruling on all the motions to intervene. 15 EXAMINER PIRIK: Yeah, that's the one 16 entry that I didn't put in my book so I couldn't for 17 sure say that I didn't but I'm thinking I'm pretty sure I did that. 18 19 MR. RINEBOLT: My apologies. 20 EXAMINER PIRIK: I want to be sure you're 21 legal. As long as you're legal, that's all --2.2 MR. RINEBOLT: Thank you so much. 23 EXAMINER PIRIK: Thank you for finding 24 that.

MS. LESLIE: Your Honor.

1 EXAMINER PIRIK: Yes. 2 MS. LESLIE: Prior to moving to the next 3 witness, Columbia would like to make its reply 4 comments as Columbia Exhibit 8 and move into 5 admission. EXAMINER PIRIK: Since we are doing that 6 7 why don't we just go ahead right now and mark all of the comments that have been filed. 8 9 Mr. Rinebolt. 10 MR. RINEBOLT: Your Honor, I would 11 request that we mark OPAE's comments in this 12 proceeding as OPAE Exhibit No. 1. 13 EXAMINER PIRIK: The document will be marked. 14 15

(EXHIBIT MARKED FOR IDENTIFICATION.)

EXAMINER PIRIK: Mr. Sauer.

MR. SAUER: Your Honor, I would ask that OCC comments filed November 5th be marked OCC Exhibit No. 2, and we'll mark Bruce Hayes's testimony as OCC Exhibit No. 1, if that's all right.

EXAMINER PIRIK: Yes, we'll mark

2.2 Mr. Hayes's testimony as Exhibit No. 1?

MR. SAUER: Right.

24 EXAMINER PIRIK: Okay. Those will be

25 marked.

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1 (EXHIBITS MARKED FOR IDENTIFICATION.) 2 EXAMINER PIRIK: Mr. Petricoff. 3 MR. PETRICOFF: Yes, your Honor. 4 RESA, Ohio Gas Marketers Group, we have comments and 5 reply comments, we have not had anything marked yet 6 so we'll mark our initial ones as RESA OGMG-1 and our reply as RESA OGMG-2. 7 8 EXAMINER PIRIK: The documents are so 9 marked. 10 (EXHIBITS MARKED FOR IDENTIFICATION.) 11 EXAMINER PIRIK: I believe those were the 12 only comments, is that correct? 13 MR. REILLY: That's correct. 14 EXAMINER PIRIK: Okay. With regard to 15 the comments, why don't we just go ahead and, since I 16 want to have those in the record anyway, the parties 17 are moving those comments into the record? 18 MR. RINEBOLT: Move approval, your Honor. 19 MS. LESLIE: Yes, your Honor. 20 MR. SAUER: Yes, your Honor. 21 MR. PETRICOFF: Yes, your Honor. 2.2 EXAMINER PIRIK: With the exception of 23 Mr. Hayes, which we will wait for Mr. Hayes's 24 testimony, Columbia Exhibit 8, OPAE Exhibit 1, OCC 25 Exhibit 2, OGM/RESA Exhibits 1 and 2. Are there any

78 1 objections to those exhibits? 2 (No response.) 3 EXAMINER PIRIK: Hearing none, they'll be 4 admitted into the record. 5 (EXHIBITS ADMITTED INTO EVIDENCE.) EXAMINER PIRIK: The next witness, 6 7 Mr. Clark, are you going next? 8 MR. CLARK: Yes, your Honor. Your Honor, 9 Direct Energy calls Cory Byzewski, please. And then 10 may I approach, your Honor? 11 EXAMINER PIRIK: Yes. 12 Please raise your right hand. 13 (Witness sworn.) 14 EXAMINER PIRIK: Thank you. 15 MR. CLARK: Your Honor, I request that 16 Mr. Byzewski's testimony be marked as Direct Energy 17 Exhibit 1. 18 EXAMINER PIRIK: The document is so 19 marked. 20 (EXHIBIT MARKED FOR IDENTIFICATION.) 21 2.2 23 24 25

79 D. CORY BYZEWSKI 1 2 being first duly sworn, as prescribed by law, was examined and testified as follows: 3 4 DIRECT EXAMINATION 5 By Mr. Clark: 6 Mr. Byzewski, will you state your name 7 and address for the record, please? 8 Α. My name is Cory Byzewski. My business 9 address is 1001 Liberty Avenue, Suite 1200, 10 Pittsburgh, PA. 11 By who are you employed and in what 0. 12 capacity? 13 I'm employed by Direct Energy. I'm currently the Vice President for Company-Owned 14 15 Operations for Clockwork Home Services. 16 And do you have before you a document 17 marked as Direct Energy Exhibit No. 1? Α. T do. 18 19 And can you identify that document? Q. 20 It's my prepared testimony. Α. 21 And do you have any corrections or 0. additions to the testimony? 2.2 23 I think the only change since I last Α. 24 did it was the line numbering.

MR. CLARK: And, your Honor, we provided

a copy with the line numbers to you as well as the court reporter.

- Q. If I were to ask you the questions contained in Direct Energy Exhibit 1 on the stand today, would your answers be the same as set forth therein?
 - A. Yes, they would.

MR. CLARK: Your Honor, I'd move for admission of the document of Direct Energy Exhibit
No. 1 and offer the witness up for cross-examination.

EXAMINER PIRIK: Thank you.

Mr. Petricoff?

MR. PETRICOFF: No questions, your Honor.

EXAMINER PIRIK: Columbia?

MS. LESLIE: No questions, your Honor.

EXAMINER PIRIK: Mr. Sauer or Mr. --

MR. SAUER: No questions, your Honor.

EXAMINER PIRIK: Mr. Reilly?

MR. REILLY: No questions, your Honor.

EXAMINER PIRIK: Mr. Rinebolt?

MR. RINEBOLT: Yes, your Honor, I have

two.

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CROSS-EXAMINATION

2 By Mr. Rinebolt:

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- O. Good afternoon.
- A. Good afternoon.
- Q. Referring to page 8, and I don't have a line number but I counted and I think it's line 7 and 8 --
 - A. Okay.
- Q. -- you indicate that "Direct Energy has invested significant time and money to build a brand and a base of customers in Ohio"; is that correct?
 - A. That is correct.
- Q. Did Direct Energy relocate its corporate office from Ohio to Pittsburgh?
- A. No. It's relocated its corporate office from Toronto to Huston.
- Q. To Houston. Did it relocate any offices that were in Ohio to Pittsburgh?
- A. Yes, we have relocated offices from Ohio to Pittsburgh.
 - Q. And what is the nature of those offices? What is their function?
- A. There was a small regional office in Columbus and we -- when we bought Strategic Energy in I believe it was 2009, could have been 2008, we

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centralized several operations in Pittsburgh with that and that was residential energy and small commercial and business energy as well. But it wasn't a corporate office. It wasn't a headquarters.
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Q. All right. Did any people lose their jobs as a result of the move from Columbus to Pittsburgh?

MR. CLARK: Objection, your Honor.

Relevance. I don't understand where this is going.

MR. RINEBOLT: Your Honor, the relevance is, is that the testimony indicates that Direct Energy has invested significant time and money in Ohio to build a brand name and base of customers. We're just interested to see whether that also equaled employment in the state and if that changed

EXAMINER PIRIK: Mr. Clark.

MR. CLARK: Your Honor, I guess I'm just failing to see how it's relevant to Mr. Byzewski's testimony. I mean -- yes.

EXAMINER PIRIK: I'm going to sustain the objection.

MR. RINEBOLT: No more questions, your Honor.

25 EXAMINER PIRIK: Mr. Einstein?

when the offices were relocated.

83 1 MR. EINSTEIN: No questions, your Honor. 2 EXAMINER PIRIK: Mr. Stinson? 3 MR. STINSON: Just a few, your Honor. 4 5 CROSS-EXAMINATION 6 By Mr. Stinson: 7 Q. Good afternoon, Mr. Byzewski. 8 Α. Good afternoon. 9 Just a few questions. First of all, Q. 10 looking at your attachments, and I don't think the 11 pages are numbered but I'll call it the second page, 12 the "Facts and Figures, Our Operations" and then the 13 first block has "Direct Energy Business," the second block, "Direct Energy Residential." Do you have 14 that? 15 16 Α. Yep. 17 Q. The second block there for Direct Energy 18 Residential states that Direct Energy is the largest 19 residential energy retailer in North America, 20 correct? 21 It does. Α. 2.2 Q. That includes electric and natural gas? 23 It does. Α. 24 As far as Ohio operations, would Direct 0. 25 Energy be the largest competitive retail natural gas

provider to residential customers in Ohio?

- A. I don't know the answer to that.
- Q. Would it be one of the largest?
- A. It would be.
- Q. I note that on page 2 of your testimony you were employed by The New Power Company; is that correct?
 - A. I was.

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- Q. And what is the nature of the business of New Power?
- A. New Power was a energy marketer in I believe from about 2000 to 2002 until it filed for bankruptcy.
 - Q. And did it supply residential natural gas service to customers in Ohio?
 - A. I believe it did, yes.
 - Q. And did it default on those contracts when it filed bankruptcy?
 - A. I don't know.
 - Q. Do you know if those customers were assigned to the bankruptcy court?
 - A. I do not.
- MR. STINSON: I'm marking what would be
 Hess Exhibit, I'll reserve No. 1 for our primary
 witness, I'll mark this as Hess Exhibit 2.

1 EXAMINER PIRIK: The document is so 2 marked. 3 (EXHIBIT MARKED FOR IDENTIFICATION.) 4 MR. STINSON: If I can approach, your 5 Honor. EXAMINER PIRIK: Yes. 6 If you can just review the first 7 Q. 8 paragraph or so there, Mr. Byzewski. 9 EXAMINER PIRIK: Mr. Stinson, do you need this copy? 10 11 MR. STINSON: Yes. 12 MS. LESLIE: Your Honor, if we could get 13 a citation as to what this is so perhaps the other 14 parties can try to get on the same page. 15 MR. STINSON: I will, I'm just going to 16 be asking for administrative notice of this. 17 MR. CLARK: Your Honor, I object. he's going to ask for administrative notice, we don't 18 19 need an exhibit. 20 EXAMINER PIRIK: I understand, but 21 sometimes it is easier just to mark them as exhibits, 2.2 but if we're considering them administrative notice 23 for citing purposes, it's just easier for the record, 24 but I do understand. But you need to explain exactly what it is on the record. 25

MR. STINSON: I will. It's an entry of 1 2 the Commission, it's a case that's captioned "In the 3 Matter of the Request for -- Request of New Power 4 Company for Waivers of the Requirements to Obtain a 5 Certificate for the Provision of Retail Natural Gas 6 Service." It was filed on October 17th, 2002, and 7 in the first paragraph it just explains --MS. LESLIE: I'm sorry. Can we get a 8 9 case number? 10 MR. STINSON: 02-1666-GA-UNC. 11 MS. LESLIE: Thank you. 12 Q. Have you looked at that, Mr. Byzewski? 13 Α. Yes, I have. Does that refresh your memory as to the 14 Q. 15 bankruptcy of New Power and the disposition of its 16 customers in paragraph 4? 17 MR. CLARK: Objection. I'm not sure if it refreshes my memory 18 Α. 19 but it tells me what it is. 20 Q. Okay, thank you. 21 EXAMINER PIRIK: Mr. Clark. 2.2 MR. CLARK: He answered the question, 23 your Honor. Withdraw the objection. 24 MR. STINSON: He answered it. 25 I'd like to ask the Court to take

administrative notice of this entry.

EXAMINER PIRIK: Any objections?

MR. CLARK: I object, your Honor.

EXAMINER PIRIK: To taking administrative

notice?

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MR. CLARK: I'm sorry, I jumped the gun. Excuse me. I mean, your Honor, it's an order of the Commission, he can cite it as precedent if he wants, so.

EXAMINER PIRIK: We'll take administrative notice, I mean, we're going to continue to refer to it as Hess Exhibit 2 but it's administrative notice.

MR. STINSON: Thank you.

- Q. (By Mr. Stinson) Mr. Byzewski, Direct Energy proposes proportional allocation of SCO customers to the MVR upon exit of nonresidential and nonresidential customers, correct?
 - A. It does.
- Q. Now, at page 4 I was just going to refer you to answer 9 because I don't have mine numbered, you state that "Each Supplier's market share would be calculated based on their total number of choice eligible customers served inclusive of those enrolled organically on a bi-lateral contract as well as

customers in community aggregation programs...."

I guess the first question: What do you mean by "organic"?

- A. So a customer originally came through an energy marketer in some fashion other than through an SCO process.
- Q. That would be like an individual bilateral contract with that customer?
- A. How they initially signed up with an energy marketer, that would be the case.
- Q. Okay. And then the other example you give is a community aggregation program, correct?
 - A. Correct.

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- Q. You also use the word "inclusive." I'm just wondering if there's any other classes or groups of customers you're referring to or you're just including the organic and the governmental aggregation customers in your allocation.
- A. The only two that come to mind would be the bilateral and the aggregations.
 - Q. Thank you.

Now, you also indicate on page 4 and 5, answer 9, that the proportional allocation methodology should not include customers won through the SCO auction process, correct?

- A. That is correct.
- Q. Does Direct Energy currently serve SCO customers in Columbia's territory?
 - A. We do not.
- Q. Does Direct Energy serve governmental aggregation customers in Ohio?
 - A. We do.

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- Q. Do you have any idea about the balance between the bilateral numbers, bilateral contract numbers, and governmental aggregation numbers for customers you serve?
- A. The vast majority are bilateral contracts.
- Q. Are you familiar with the process for opt-out governmental aggregation in Ohio?
 - A. Somewhat, yes.
 - Q. Generally.
 - A. Generally.
- Q. Do you want to try it? Let's start after the -- we'll just walk through the different steps. Start after the -- there's been a referendum plan of operation, the community's ready to go, the next thing they would do would be to issue an RFP to serve a community's load, correct?
 - A. I'm going to take your word for that.

I'm not entirely sure.

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MR. CLARK: I'm sorry, your Honor, can I object here. I think it's beyond the scope of his testimony. I mean, we talk about an allocation methodology, but we don't ever discuss the intricacies of how government aggregation works.

MR. STINSON: Your Honor, he's distinguishing his organic customers and aggregation customers from SCO customers and I have every right to inquire about the differences between the three.

EXAMINER PIRIK: Overruled.

- Q. The community and the selected suppliers then would enter into a supply agreement to serve the load; is that correct?
- A. I'm not entirely sure if we're missing any steps, but that is part of the process.
- Q. This is just a general process, the high points.
 - A. Okay.
- Q. The community and/or supplier would then obtain the names and other information from the utility about the eligible customers, account numbers, addresses.
 - A. That's a part of the process, yes.
 - Q. The community and/or supplier would then

send opt-out notices to the eligible customers explaining price, terms, and conditions of service.

A. That is correct.

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- Q. If an eligible customer does not want to be a member of the aggregation, that customer must affirmatively opt out of the aggregation program; is that correct?
 - A. That is correct.
- Q. By returning a postcard or calling the supplier?
- A. There's multiple processes that folks use.
 - Q. Okay, thanks.

If an eligible customer does nothing, that customer's automatically enrolled in the aggregation, correct?

- A. Correct.
- Q. And the supplier, the competitive retail natural gas supplier who supplies the community, does not enter into an individual bilateral contract with that customer.
- A. No, they've done it through the community by proxy.
- Q. Well, my understanding is that the opt-out notice would contain the price, terms, and

conditions, right?

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- A. Yes, it does.
- Q. The customer can review those, right?
- A. Yes.
- Q. Then make a decision whether to opt out or do nothing, correct?
- A. Yes, the customer does make a decision at that point, you are correct.
- Q. Right. The customer does not enter into an individual bilateral contract.
- A. The customer has chosen to participate in the program so they've made an affirmative decision bilaterally with us to either be served by us and do nothing or to contact us and opt out of the program.
- Q. If the customer opts out, the customer remains on the SCO rate, right?
- A. Yes, because that customer would have been on the SCO rate at that point.
- Q. And during the term of the aggregation period the customer can leave the aggregation program and return to SCO service, correct?
- A. You are correct, yeah, the customer has the right to make a choice and they start with their original choice to stay with the aggregation; when they want to choose to leave, they have the right to

do so.

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- Q. And an opt-out program, a customer has that right to opt out each two years of the program, right?
- A. They have the right to opt out at any time.
- Q. Let me rephrase that, then. Every two years they have a right to opt out without a fee, a termination fee.
- A. I think with all our aggregations they can opt out at any time without a termination fee.
- Q. That's fine, I'll clear that up on brief with the statute. That's fine.

A community also can choose to terminate or not renew a supply agreement with a supplier; is that correct?

- A. That is correct.
- Q. If the community chooses not to renew or does terminate the agreement, it has the option to enter into a supply agreement with another supplier.
- A. Yes, the community has the option to do that.
- Q. That community can also choose not to continue with the aggregation program and return the members to the SCO.

A. Yes, I believe that's correct.

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- Q. Upon termination of the supply agreement with the supplier -- I'm sorry, upon termination of the supply agreement with the community, the governmental aggregator has no right to keep that customer, right? Or keep those aggregation member customers.
 - A. I'm sorry, can you ask that again.
- Q. Upon termination of the supply agreement with the community, the governmental aggregation supplier has no right to keep those aggregation members as customers, correct?
- A. If you're referring to a company like Direct Energy as the aggregation supplier, that is correct.
- Q. Now, under Direct Energy's proposed allocation methodology, if a Choice supplier never bid in an SCO auction and never served SCO customers, then the Choice supplier would still be entitled to a share of the SCO customers upon exit from the merchant function, correct?
 - A. That is correct.
- MR. STINSON: I have no other questions, your Honor.
 - Thank you, Mr. Byzewski.

95 1 THE WITNESS: Thank you. 2 EXAMINER PIRIK: Is there any redirect? 3 MR. CLARK: Your Honor, may we have just 4 a moment to confer? 5 EXAMINER PIRIK: Yes. 6 MR. CLARK: Thank you. 7 Thank you, your Honor, for the time, I 8 appreciate it. Just brief redirect. 9 10 REDIRECT EXAMINATION 11 By Mr. Clark: 12 Q. Mr. Byzewski, Mr. Stinson handed you an 13 entry from the Commission related to The New Power 14 Company. 15 Yes, that's correct. Α. 16 0. Did you have any decision-making 17 authority or have anything to do with the decision related to this entry? 18 19 No, I did not. Α. 20 Did you even work at New Power at the Q. 21 time this entry was issued? 2.2 Α. I believe Mr. Stinson said it was October 23 of 2002, and I was not employed at New Power at that 24 time.

MR. CLARK: Thank you, your Honor.

96 1 EXAMINER PIRIK: Thank you. 2 Is there any recross? 3 MR. STINSON: Not here, your Honor. 4 EXAMINER PIRIK: Thank you very much. 5 THE WITNESS: Thank you. 6 MR. CLARK: Your Honor, we move for 7 admission of Direct Energy Exhibit 1, please. 8 EXAMINER PIRIK: Yes, are there any 9 objections to Direct Energy 1? 10 (No response.) 11 EXAMINER PIRIK: Hearing none, it will be 12 admitted into the record. 13 (EXHIBIT ADMITTED INTO EVIDENCE.) EXAMINER PIRIK: We marked Hess 2 but we 14 15 will consider that administrative notice. 16 Mr. Sauer. 17 MR. SAUER: Thank you, your Honor. OCC calls Bruce Hayes to the stand and would like to 18 19 have his direct testimony marked as OCC Exhibit 1. 20 EXAMINER PIRIK: Mr. Sauer, could you 21 turn on your microphone, please. 2.2 MR. SAUER: May I approach, your Honor? 23 EXAMINER PIRIK: Please raise your right 24 hand. 25 (Witness sworn.)

1 EXAMINER PIRIK: Before you start, 2 Mr. Hayes, I just want to thank you for putting the redline version of the joint stipulation attached to 3 4 your testimony. It was very helpful. 5 THE WITNESS: You're welcome. EXAMINER PIRIK: Mr. Sauer. 6 7 MR. SAUER: Thank you, your Honor. 8 BRUCE M. HAYES 9 10 being first duly sworn, as prescribed by law, was 11 examined and testified as follows: 12 DIRECT EXAMINATION 13 By Mr. Sauer: 14 Please state your full name and business address for the record. 15 16 It's Bruce M. Hayes, and my address, work address is 10 West Broad Street, 18th floor, 17 Columbus, Ohio, 43215. 18 19 Are you the same Bruce Hayes whose direct Q. 20 testimony was filed in this case? 21 Α. Yes. 2.2 Q. And on whose behalf do you appear today? The Office of the Ohio Consumers' 23 Α. 24 Counsel. 25 Q. Do you have your prepared testimony with

you on the stand?

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- A. Yes, I do.
- Q. And did you prepare the testimony or have it prepared at your direction?
 - A. Yes.
- Q. Do you have any changes or corrections to your direct testimony?
- A. Yes. On page 18, line 1, residential, the word "residential" should be replaced with "nonresidential."
 - Q. Is that your only change or correction?
 - A. Yes, it is.
- Q. And if I asked you today the same questions found in your direct testimony in OCC Exhibit 1, would your answers be the same?
 - A. Yes, they would.

MR. SAUER: The OCC moves for the admission of OCC Exhibit 1 and tenders the witness for cross-examination.

20 EXAMINER PIRIK: Columbia?

MS. LESLIE: None at this time, your

Honor.

23 EXAMINER PIRIK: Mr. Petricoff?

MR. PETRICOFF: No questions, your Honor.

EXAMINER PIRIK: Mr. Reilly?

99 1 MR. REILLY: No questions, your Honor. 2 EXAMINER PIRIK: Mr. Rinebolt? 3 MR. RINEBOLT: Yes, your Honor. Thank 4 you. 5 6 CROSS-EXAMINATION 7 By Mr. Rinebolt: 8 Ο. Good afternoon, Mr. Hayes. 9 Afternoon, Mr. Rinebolt. Α. 10 Let's turn to, if we may, page 6 of your Q. 11 testimony, and I'm looking particularly at the paragraph between lines 9 and line 16. 12 13 I'm there. Α. Could you explain to me why delaying the 14 15 exit of the merchant function for residential 16 customers provides additional protections for 17 consumers? The delay gives time to make a more, in 18 Α. 19 my opinion, knowledgeable transition to an exit if 20 there's going to be one. 21

Do you believe it's a protection for consumers to have -- for residential consumers to have the exit from the merchant function delayed for any reason?

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Α. Well, at this time yes, I think it needs

to be delayed. It's -- under the original stipulation I think there needs to be some safeguards put in.

- Q. As I recall under the original, the opinion and order in Case No. 08-1344, which is a part of this record obviously, there was required to be a study of the impacts of the SCO on residential and nonresidential customers. To your knowledge, has that study ever occurred?
 - A. I don't remember the study.
 - Q. Okay.

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- A. Requirement for the study.
- Q. But you believe studies in general of the impact of the exit on nonresidential customers would be positive for residential customers?
- A. Yes, I think so. Columbia's residential Choice, and Choice in general is, you know,
 50 percent level. I don't think we're ready at this point for exit.
- Q. Let's explore a little bit the nonresidential customer class. Ohio law treats nonprofit agencies differently when it comes to governmental aggregations, for example. Do you think that nonprofit agencies should be treated differently in terms of the exit from the merchant function?

Should they be exempted from the exit or given the option to not be a part of the exit?

A. I don't know.

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- Q. Do you think antipoverty agencies, nonprofits, should be exempted from the exit of the merchant function for nonresidentials?
 - A. I have no idea.
- Q. Okay. Let's talk, then, about residential customers who live in master-metered buildings. Do you think that residential customers receiving service in master-metered buildings should be exempt from the merchant function exit for nonresidential customers?
 - A. I don't have an opinion on that.
- Q. Say residential customers are submetered in these master-metered buildings, so they're directly affected by the price that's paid by their landlord, do you think that those customers should be protected as you indicate, that protection of customers for the delay are warranted?
- A. Well, I think those customers would be considered commercial accounts, correct?
- Q. That's right, they're submetered in a nonresidential building; I'll answer the question.
 - A. Yes. I mean, I'm sorry. Yes, they're

commercial customers. OCC's not taking a position on commercial customers in this case.

- Q. If I may, OCC does not represent nonresidential customers, does it?
- A. OCC represents residential customers which comprise 92 percent of all customers eligible for choice in DSS.
 - Q. But you don't --

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- A. We do not represent residential customers -- or, commercial customers. And industrial customers.
- Q. My apologies, Mr. Hayes, I really didn't mean to walk over you.

But you, OCC, does not view residential customers who live in master-metered buildings that are billed under commercial tariffs as residential customers; is that correct?

- A. Correct.
- Q. Now, Mr. Brown spent a lot of time in his testimony, not on the stand, but in his testimony, explaining why the shadow billing data is not representative of much of anything and isn't useful in evaluating the impact of Choice programs. Do you believe the shadow billing data is useful in evaluating Choice program options?

- A. Yes, I do. I think it shows impacts, billing impacts and can be used with other studies.
- Q. So it provides a comparison between the bills of customers who have exercised choice and those who have chosen to remain on GCR, SSO, or SCO service.
 - A. That's correct.

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- Q. Now, in the revised stipulation there were a number of changes to the off-system sales and capacity release sharing mechanism. Can you quantify how much those changes will benefit residential customers -- or, benefit customers generally?
- A. It was 500,000 a year, 2.5 million over the five-year period, for the change of the first 1 million, and then there was another change that potentially could save customers another 5 million by reducing, it was an overall cap.
 - Q. Thank you.

Let's turn now to the provision that you discuss on, let me just double-check here, yes, on page 9 and between -- it's between lines 4 and lines 11.

- A. Yes.
- Q. And you indicate that preventing customers from being charged twice for the balancing

fee could save a typical customer approximately \$27 a year. Is that correct?

- A. I'm not finding that on page 9.
- Q. I'm sorry. Page 7. Page 7. My mistake.
- A. Okay.

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- Q. And so that has the potential to save customers approximately \$27 a year, correct?
 - A. That is correct.
- Q. Now, previous witnesses have indicated that at the present time there's no mechanism to enforce that provision of the stipulation; is that correct?
 - A. That's correct. As far as I know.
- Q. Could you illuminate me on OCC's ideas associated with enforcing that provision in the stipulation? How does OCC believe that that provision should be enforced?
- A. This is just an idea at this point. I mean, we'd want to talk to other parties in this, I'm not sure exactly if it would work or not, but at this point marketers provide if I remember this right, marketers provide the company with billing codes and they know what codes go to what customers.

If they have bilateral contracts, then those codes or those bilateral contracts could be

reduced by 32 cents. And it applies to other rates as well.

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- Q. So say a customer has a two-year fixed rate contract, then you would essentially look at that billing code and then the marketer would be directed to reduce its prices by the amount of the balancing fee?
- A. That's a possibility. That's kind of the way, initially, I look at it.
- Q. How would that apply to, say, month-to-month contracts? How, if you looked at, say, the July cost and removed 22 cents but the price changes, how would you know what the appropriate baseline is to reduce the 22 cents from?
- A. I guess it depends on what type of month-to-month contract it is. If it's a price above NYMEX, then you could reduce it, you know, part of that fixed price above the NYMEX. If it's like an MVR, then I would expect on April whatever the date is that there's an exit, then that rate would become an actual rate. In other words, you wouldn't have to reduce it at that point, it becomes the MVR monthly rate.
- Q. But if you're just on a variable rate that isn't tied to any index, how are you going to

know whether that price reflects the 22 percent -or, the 22-cent credit?

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I'm not the one to be looking at it. MR. SAUER: Your Honor, I'd object or at least try to clarify that the balancing fee in question I believe was 32 cents, not 22 cents --

> EXAMINER PIRIK: Thank you, Mr. Sauer.

MR. SAUER: -- that he keeps asking about.

EXAMINER PIRIK: Is that the fee you're referring to?

MR. RINEBOLT: I'm referring to the balancing fee and I'll just call it that. It's what it is.

> EXAMINER PIRIK: Thank you.

- (By Mr. Rinebolt) If your price varies on Ο. a monthly basis, how would you know -- can you tell me how one might know whether the balancing fee was included in the price that was quoted for the following month or wasn't included in the price?
- Well, the monthly variable price is a variable price and it's going to go to whatever the company's going to offer at the date that the balancing fees goes off. If they want to continue to compete with other variable prices, they're going to

have to have a competitive rate.

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- Q. So you're counting on the competitive market to drive down the rates to reflect the fact that the balancing fee's been transferred directly to customers.
 - A. For a variable rate, yes.
- Q. Okay. Now, we've discussed the shadow billing data, and the shadow billing data indicates that the offers from Choice marketers get above those of the standard service offer, the standard Choice offer, the GCR rate over a period of time, sometimes they've been lower, early in the period they were lower. Does that give you comfort that competition will squeeze that balancing fee out of the competitive rates?
- A. Well, just looking at the shadow billing really doesn't tell you why there's a difference other than there is a difference. You don't know if that's from fixed rates. You don't know if they got caught in a bad market. You just, based on that information, you can't tell.

The differences are a reason of concern or, you know, for our office, but the differences themselves don't explain why there are differences.

Q. Okay. Let's turn to page 10 and 11 of

your testimony, and I'm looking specifically at question 15 and your answer, and that answer runs on to page 11.

A. Okay.

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- Q. Now, as I read this section, Columbia's committed that should it seek to exit the merchant function during the timeframe of this stipulation, that it will file an application and there will be a hearing.
 - A. For residential customers.
 - Q. For residential customers, correct.
 - A. Yes.
- Q. Is it OCC's opinion that this application will be filed under 4929.04 as an alternative regulation case?

MR. SEIPLE: Objection. Calls for a legal conclusion.

EXAMINER PIRIK: Mr. Rinebolt.

MR. RINEBOLT: Your Honor, the witness's testimony indicates that there will be an application. I just want to understand what type of application his understanding is that it will be.

EXAMINER PIRIK: I think the type of application would be appropriate. But if it takes you to have to interpret the statute, you do not have

109 1 to go that far. 2 Α. I don't know. 3 MR. RINEBOLT: I have no more questions, 4 your Honor. Thank you. 5 Thank you, Mr. Hayes. 6 THE WITNESS: Thank you. 7 EXAMINER PIRIK: Mr. Einstein? 8 MR. EINSTEIN: No questions, your Honor. 9 EXAMINER PIRIK: Mr. Stinson? MR. STINSON: Just a few, your Honor. 10 11 12 CROSS-EXAMINATION 13 By Mr. Stinson: 14 Good afternoon, Mr. Hayes. I just want 15 to clarify a few things in your testimony beginning 16 with the SCO security deposit. 17 Now, as I understand it, and I'm considering your footnote 1 to the amended 18 19 stipulation --20 Α. Yes. 21 -- now, as I understand it, that it is 2.2 not OCC's position that the 10-cent per Mcf fee would 23 benefit ratepayers, correct? 24 Α. Or the 6 cents. 25 Q. That was the second question. Thanks.

On page 12 of your testimony on line 8 you state that OCC "disagrees with the rationale supporting the fee."

A. Yes.

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- Q. What do you disagree with?
- A. Its rationale in how it's arrived at. In other words, it's called a deposit, yet there's no return to those funding the deposit.
 - Q. Anything else?
- A. It seems like an unnecessary cost to the SCO supplier.
 - Q. Why is that?
- A. I don't understand the rationale behind it, why it's needed.
 - Q. That fee is charged only to SCO suppliers, right?
 - A. SCO and I believe to the DSS as well.
 - Q. It's not charged to CHOICE suppliers, correct?
 - A. Correct.
- Q. A lot of these questions have been answered, just give me a second here.
- On page 12, line 11 -- let me back up a second.
- Just to clarify the record, you're not in

favor of the SCO security deposit, cash deposit. You stated that you don't think that deposit at 10 cents or 6 cents provides a benefit to ratepayers. Is it your testimony, then, that the benefit you're talking about is the reduction of the fee from 10 cents to 6 cents?

- A. That's one of many benefits. There are other benefits that offset that 6-cent fee and that's why we look at assign the overall totality of the benefits of the SCO, or, of the stipulation.
- Q. At page 12, line 11 you state that the reduction from 10 to 6 cents could save SCO customers \$3.40 a year and all SCO customers 3.2 million a year, correct?
 - A. Yes.
- Q. Isn't it true that if you applied the 6-cent charge, assuming you're a 85 Mcf average use per year, the fee would cost customers an additional \$5.10 per year?
- A. Potentially, if the SCO or number of customers remains the same.
 - Q. Making that assumption, correct?
- A. Yes.

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Q. And isn't it true that under the same assumptions that the fee would cost SCO customers an

additional \$4.8 million a year?

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- A. That would sound correct.
- Q. Page 10 of your testimony, I don't know if you need an exact reference, but you state a benefit to the amended stipulation is that the stipulation provides for a full evidentiary hearing, correct?
 - A. Yes.
- Q. Isn't it true that the original stipulation provided for an evidentiary hearing?
- A. I don't think it -- I don't think it provided for a hearing in which all parties could participate. It could file an application. I'm not sure there was a hearing.
 - Q. Do you know what kind of application?
- A. Columbia could file an application to exit the merchant function.
- Q. Okay. Are you aware of the Commission's statutory intervention rules?
- A. In that case an evidentiary hearing would be required.
- Q. You also mentioned that the hearing -- or, the stipulation would require six local public hearings.
 - A. Yes.

113 That's a determination for the Commission 1 Ο. 2 to make, right? 3 I would think that the Commission would Α. 4 probably go along with that if they approved the 5 stipulation. But the Commission doesn't have to. 6 0. 7 The Commission can do whatever they want, Α. 8 yes. 9 Oftentimes the Commission does order Q. 10 local public hearings on its own in major cases, 11 doesn't it? 12 Α. Yes, it does. 13 Q. Thanks. 14 MR. STINSON: I think that's all I have. 15 Thank you, Mr. Hayes. 16 EXAMINER PIRIK: Redirect? 17 MR. SAUER: Could we have a couple minutes, your Honor? 18 19 EXAMINER PIRIK: Yes. 20 (Off the record.) 21 MR. SAUER: Just a couple questions, your 2.2 Honor. 23

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REDIRECT EXAMINATION

2 By Mr. Sauer:

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- Q. Mr. Hayes, do you recall Mr. Rinebolt asking you some questions about a balancing fee?

 EXAMINER PIRIK: Can you pull the microphone closer.
- Q. Do you recall Mr. Rinebolt asking you some questions about the balancing fee?
 - A. Yes.
- Q. And the balancing fee, there will be a change in the balancing fee billing; is that correct?
 - A. Yes.
- Q. And that change is not contingent upon an exit, is it?
 - A. That's correct.
- Q. It's contingent on the Commission approving --
- A. The stipulation, and it would go into effect April 1 in 2013.
- MR. SAUER: Thank you. No further questions.
- 22 EXAMINER PIRIK: Is there any recross?
- MR. RINEBOLT: Not on that, no.
- 24 EXAMINER PIRIK: Mr. Sauer.
- MR. SAUER: Thank you, your Honor. We'd

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      like to move for the admission of OCC Exhibit No. 1.
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                  EXAMINER PIRIK: Any objections?
 3
                  (No response.)
 4
                  EXAMINER PIRIK: Hearing none, OCC
     Exhibit 1 will be admitted into the record.
 5
 6
                  (EXHIBIT ADMITTED INTO EVIDENCE.)
 7
                  EXAMINER PIRIK: Go off the record.
 8
                  (Discussion off the record.)
 9
                  EXAMINER PIRIK: We'll go back on the
10
     record.
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                  We'll recess until tomorrow morning at
12
     the 9:00 o'clock. Do we want to start at
13
      9:00 o'clock so we'll be done for the day tomorrow?
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                  MR. RINEBOLT: I'll make the early drive,
15
     your Honor.
16
                  EXAMINER PIRIK: One more day. 9:00 a.m.
17
      Thank you.
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                  (Hearing adjourned at 2:22 p.m.)
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CERTIFICATE

I do hereby certify that the foregoing is a true and correct transcript of the proceedings taken by me in this matter on Wednesday, December 5, 2012, and carefully compared with my original stenographic notes.

Maria DiPaolo Jones, Registered Diplomate Reporter and CRR and Notary Public in and for the State of Ohio.

My commission expires June 19, 2016.

11 (MDJ-4092)

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