## **BEFORE**

## THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of	)	
Ohio Power Company	)	Case No. 12-2999-EL-UNC
for Approval of a Change in Bill Format	)	

# OHIO POWER COMPANY'S APPLICATION FOR APPROVAL OF A CHANGE IN BILL FORMAT AND REQUEST FOR AN EXPEDTIED REVIEW

Pursuant to §4901:1-10-22 (C), Ohio Admin. Code, Ohio Power Company (dba AEP Ohio) files this application for Commission approval of a change in bill format. AEP Ohio also requests that the Commission consider this application on an expedited basis because the underlying compliance tariffs they are based upon will be effective as of the date ordered in Case No. 12-1969-EL-ATS.

AEP Ohio proposed a new rider in Case No. 12-1969-EL-ATS. In an effort to provide transparency on customers' bills, Staff requested that the Company list this rider as a separate line item on the bill. The bill format example attached is for a residential customer, however the bill format for each type of customer is identical.

In addition, AEP Ohio intends to add descriptive language to the bill backer that includes this new rider. However, AEP Ohio has just received a new shipment of bill backers (*i.e.*, bill stationary) and in an effort to be cost efficient, the Company is requesting to run bill messages with each customer's bill until the current shipment of bill backers is expended, which expected to be April, 2013. At that time AEP Ohio will discontinue the bill messages as the bill backer will contain the appropriate explanation. AEP Ohio proposes the following bill messages:

Due to the approval of AEP Ohio's request to securitize deferred asset receivables, the PUCO has approved a new rider that appear as separate line items on the bill.

**Deferred Asset Phase-In Rider (DAPIR)**- Recovers previously incurred deferrals for distribution assets. This rider will replace the Deferred Asset Recovery Rider. AEP Ohio will collect this charge from all customers on behalf of its Special Purpose Entity which owns the right to impose and collect such charges.

AEP Ohio has already discussed with and provided the Staff with a copy of the requested format change to ensure their input was received before filing with the Commission. The Company is moving forward with this filing under the guidance of Staff.

For these reasons, AEP Ohio requests that the Commission approve their new bill format on an expedited basis.

Respectfully submitted,

//s/ Steven T. Nourse

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PO BOX 24401
CANTON, OH 44701-4401
R-00-9999999999

## Account Number 100-999-000-0-0 CY 01

XXXXXX

\$43.28	\$	
Total Amount Due	Amount Enclosed	
Due Date Nov 14		

The **Neighbor to Neighbor** program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of \$\_\_\_\_\_

AEP OHIO CUSTOMER 123 ANY STREET ANY CITY, OH 99999-9999 Make Check Payable and Send To:

AMERICAN ELECTRIC POWER
PO BOX 24417

CANTON OH 44701-4417

#### 

**Account Number** 

Please tear on dotted line

Return top portion with your payment

Service Address:

AEP OHIO CUSTOMER 123 ANY STREET ANY CITY, OH 99999-9999

Billing Inquiries, Call 1-800-672-2231 Outage or Service Inquiries, Call 1-800-672-2231

Pay By Phone: 1-800-611-0964

# **AEP Ohio Messages**

Due to the approval of AEP Ohio's prior ESP case and its current ESP case, the PUCO has approved two new riders that appear as a separate line items on the bill.

Retail Stability Rider (RSR): The RSR is necessary to provide AEP Ohio with stability while transitioning to 100% auction-based Standard Service Offering (Generation service) pricing.

Phase In Recovery Rider (PIRR): The PIRR will allow AEP Ohio to recover the cost of fuel deferred from 2009 to 2011, as previously authorized by the PUCO.

The Public Utilities Commission of Ohio in case number 12-1046-EL-RDR on October 24 2012, approved an adjustment to Ohio Power Company's transmission service rates effective with this bill. A residential customer using 1,000kWh of electricity will see an increase of \$2.06 per month.

Visit us at www.AEPOhio .com

Due Date does Not Apply to the previous balance
due

See other side for Important Information

Rate	i ariff:	Residential-XX

	1 age 1 of 2
ıe	Due Date

\$

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0.00

43.28

100-999-000-0-0	\$43.28	Nov 14, 2012	
Meter Number	Cycle-Route	Bill Dat	е
99999999	01-03	Oct 29, 2	012
Previous Charges: Total Amount Due At L Payment 10/05/12- The	\$	46.43 -46.43	

Total Amount Du

# Previous Balance Due \$ Current AEP Ohio Charges:

**Tariff XXX** - Residential Service 10/25/12 Service Delivery Identifier: 9999999999999999

**Current Electric Charges Due** 

Generation Service\$ 19.04Transmission Service3.10Distribution Service15.25Customer Charge4.52Retail Stability Rider1.25Phase-In Recovery Rider0.02Deferred Asset Phase-In Rider0.10

# Total Amount Due \$43.28 Due Date Nov 14

**Price-to-Compare:** For **tariff XXX**, in order to save you money a new supplier must offer you a price lower than **8.3** cents for KWH for the same usage that appears on this bill. You may contact AEP at the phone number shown on this bill to receive additional information, including a written explanation, about this Price-to-Compare.

Meter	Service Period		Meter Reading Detail			
Number	From	То	Previous	Code	Current	Code
99999999	9/26	10/25	26843	Actual	27111	Actual
Multiplier 1				Metered L	Jsage 268	
Next Scheduled read date should be between Nov 27 and Nov 30						

Send Inquiries To:

PO BOX 24401 **CANTON, OH 44701-4401** R-00-999999999

Service Address:

**AEP OHIO CUSTOMER 123 ANY STREET ANY CITY, OH 99999-9999**  Rate Tariff: Residential-XXX

Account Number	Total Amount Due	Due Date
100-999-000-0-0	\$43.28	Nov 14, 2012
Meter Number	Cycle-Route	Bill Date
99999999	01-03	Oct 29, 2012

13 Month Usage History

Total KWH for Past 12 Months is

24,264

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Month	Total KWH	Days	KWH Per Day	Cost Per Day	Average Temperature
Current	268	29	9	\$1.49	57°F
Previous	296	29	10	\$1.60	67°F
One Year Ago	1,147	29	40	\$4.09	56℉
Your Average Monthly Usage: 2,022 KWH					

# **Additional Messages**

Worried that changes in the postal service may delay your bill or your payment? when your new bill is available for viewing. You'll also be able to pay online for free. Go to www.AEPPaperless.com to enroll today!

Go paperless! You'll receive an email notification



Electronic Check Conversion – If you pay by check, you authorize us to convert your paper check into an electronic debit. If you have questions, please call AEP Ohio at 1-800-672-2231 or visit us at <a href="https://www.AEPOhio.com">www.AEPOhio.com</a>.

### **Definitions**

**Actual reading:** A reading we take from your meter.

**Estimated reading:** When we are unable to read your meter, we calculate your bill based on prior usage. If necessary, we may adjust your bill at the time of the next actual reading. You may read your own meter and provide us with a reading by calling 1-888-237-8811. We also have meter reading cards available upon request.

Kilowatt-hour (kWh): The unit measure for the electricity you use. For example, you use one kWh of electricity to light a 100-watt light bulb for 10 hours.

**Customer charge:** The fixed monthly basic distribution charge to partially cover costs for billing, meter reading, service line maintenance and equipment.

**Generation charge:** Charge associated with the production of electricity.

**Distribution charge:** Charge for use of local wires, transformers, substations and other equipment used to deliver electricity to your home/business from the high-voltage transmission lines.

**Transmission services charge:** Charge for moving high-voltage electricity from a generation facility to the distribution lines of the local electric utility.

Late payment charge: (if applicable) A 5 percent late charge added to the overdue amount if you do not pay your bill by the due date.

**Retail Stability Rider** (RSR): The RSR is necessary to provide AEP Ohio with stability while transitioning to 100% auction-based Standard Service Offering (Generation service) pricing.

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Deferred Asset Phase-In Rider (DAPIR): Recovers previously incurred deferrals for distribution assets. This rider will replace the Deferred Asset Recovery Rider. AEP Ohio will collect this charge from all customers on behalf of its Special Purpose Entity which owns the right to impose and collect such charges.

AEP Ohio offers several ways for you to pay your bill. In addition to paying in person or by mail, you may
receive and pay your bill electronically (e-bill) or have your payments deducted automatically from your
checking or savings account. Please visit our website at www.AEPOhio.com or call the phone number listed
on the front of this bill for more information.

□ AEP Ohio offers budget billing plans to qualifying customers. A monthly amount is calculated based on previous bills. This monthly amount is reviewed and adjusted based on the type of plan. For more information, please call the phone number shown on the front of the bill.

## AEP Ohio can be reached by calling 1-800-672-2231

We welcome the opportunity to assist you. Our customer service center is open 24 hours a day, 7 days a week. If you have a question or want to report a power outage, please call us toll free at 1-800-672-2231 or 1-800-617-1234 (TDD/TTY).

If your complaint is not resolved after you have called AEP Ohio, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at <a href="http://www.pickocc.org">http://www.pickocc.org</a>.

Electronic Check Conversion – If you pay by check, you authorize us to convert your paper check into an electronic debit. If you have questions, please call AEP Ohio at 1-800-672-2231 or visit us at www.AEPOhio.com.

### \* \* \* Important Message \* \* \*

Electric bills may be paid by mail or to an authorized agent. Payment to others is at your own risk. For names and locations of authorized agents, please call us toll free at 1-800-807-6789. Customers who are hearing impaired may call 1-800-617-1234 (TDD/TTY).

DISCONNECTION MAY NOT OCCUR FOR UNPAID NONTARIFFED CHARGES.

FAILURE TO PAY CHARGES FOR NONTARIFFED PRODUCTS OR SERVICES MAY RESULT IN LOSS OF THOSE PRODUCTS OR SERVICES.

FAILURE TO PAY CHARGES FOR COMPETITIVE RETAIL ELECTRIC SERVICE MAY RESULT IN CANCELLATION OF THE CUSTOMER'S CONTRACT WITH THE COMPETITIVE RETAIL ELECTRIC SERVICE PROVIDER, AND RETURN TO THE ELECTRIC DISTRIBUTION UTILITY'S STANDARD-OFFER GENERATION SERVICE.

**NOTICE:** The federal Equal Credit Opportunity Act prohibits creditors from discrimination against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has a capacity to enter into a binding contract) or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The federal agency that administers compliance with this law is the Federal Trade Commission, Equal Credit Opportunity, Cleveland, Ohio, phone (216) 263-3410.

Ohio Laws against discrimination require that all creditors make credit equally available to all credit-worthy customers, and that credit reporting agencies maintain separate credit histories on each individual upon request. The Ohio Civil Rights Commission, 1111 E. Broad Street, Columbus, Ohio 43205, phone 1-888-278-7101, administers compliance with this law.

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Case No(s). 12-2999-EL-UNC

Summary: Application Ohio Power Company's Application for Approval of a Change in Bill format and Request for an Expedtied Review electronically filed by Mr. Steven T Nourse on behalf of American Electric Power Service Corporation