

11-346-EL-SSO

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 69760  
Received: 9/27/2012 11:09:22 AM  
Message:  
WEB ID: 69760 AT:09-27-2012 at 11:09 AM

Related Case Number:

TYPE: complaint

NAME: Mr. David Strothers

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 382 Emmaus Road
- Belpre , Ohio 45714
- USA

PHONE INFORMATION:

- Home: 740-423+9811
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: dwstrothers@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: David Strothers
- Service address: 382 Emmaus Road
- Service phone: 740-423-9811
- Account Number: 107-219-226-0-6

COMPLAINT DESCRIPTION:

Dear PUCO: The rate increase given AEP is not fair to people on fixed incomes who live very tight budgets. AEP has no concepts as to how this affects seniors and the PUCO just gives AEP anything they want in the way of price increases. When is the PUCO going to stand up to the AEP's and say hell no enough is enough? Why do we even have a PUCO if you cannot do what your mission statement says you will do.

Thanks David W Strothers

PUCO

2012 OCT -1 AM 8:09

RECEIVED-SOCKETING DIV

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Technician AM Date Processed OCT 01 2012