

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of Carla Belcher,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 12-1885-EL-CSS
	)	
Duke Energy Ohio, Inc.,	)	
	)	
Respondent.	)	

ENTRY

The Commission finds:

- (1) On June 21, 2012, Carla Belcher (Ms. Belcher) filed a complaint against Duke Energy Ohio, Inc. (Duke), seeking compensation for damage to her furnace and air conditioner caused by voltage fluctuations in her home during March 2012. Ms. Belcher contends that despite repeated visits by Duke technicians, the problem was not resolved until May 2012.
- (2) Duke filed its response on July 10, 2012, asserting that it has appropriately responded to all of Ms. Belcher's concerns so that Duke can provide reasonable and adequate service. Duke asserts that it has "tightened connections, changed the meter, switched out the transformer, conducted load imbalance tests, etc."
- (3) By entry issued on July 7, 2012, the attorney examiner scheduled an August 13, 2012, settlement conference.
- (4) On August 10, 2012, counsel for Duke filed a request to continue the settlement conference. Counsel explained that the parties were negotiating a settlement and asked for a postponement of the upcoming settlement conference. The attorney examiner approved the request for a continuance in an August 13, 2012, entry.

- (5) The parties filed a joint motion to dismiss on September 7, 2012. In the joint motion, the parties request that the Commission dismiss the complaint with prejudice, because all issues raised in the complaint have been resolved.
- (6) The Commission finds that the parties' request to dismiss the complaint, with prejudice, is reasonable and should be granted.

It is, therefore,

ORDERED, That the request to dismiss the complaint, with prejudice, is granted. It is, further,

ORDERED, That a copy of this Entry be served upon all parties of record.

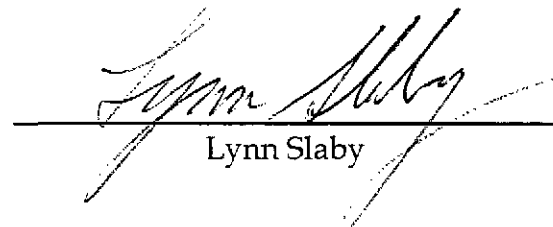
THE PUBLIC UTILITIES COMMISSION OF OHIO

  
Todd A. Spitchler, Chairman

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Steven D. Lesser

  
Andre T. Porter

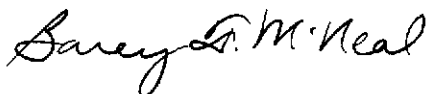
  
Cheryl L. Roberto

  
Lynn Slaby

JML/sc

Entered in the Journal

**SEP 26 2012**

  
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Barcy F. McNeal  
Secretary