

FILE



## Public Utilities Commission

John R. Kasich, Governor  
Todd A. Snitchler, Chairman

### Commissioners

Cheryl Roberto  
Steven D. Lesser  
Andre T. Porter  
Lynn Slaby

September 24, 2012

Mr. Paul Brown  
2211 5<sup>th</sup> Avenue  
Youngstown, Ohio 44504

Case No: 12-2582-EL-CSS

Dear Mr. Brown:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Ohio Edison Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

A handwritten signature in black ink that reads 'Barcy F. McNeal'.

Barcy F. McNeal, Secretary  
Betty McCauley, Acting Secretary  
Tanowa M. Troupe, Acting Secretary

Enclosure  
BFM/pdc

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