Commissioners

Cheryl Roberto Steven D. Lesser Andre T. Porter Lynn Slaby

September 21, 2012

Ohio Intrastate Energy, LLC 216 East Main Street P.O. Box 130 McComb, Ohio 45858

Todd A. Snitchler, Chairman

Case No: 12-2576-GA-CSS

To Whom It May Concern:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary

Betty McCauley, Acting Secretary

Tanowa Troupe, Acting Secretary

Enclosure BM/dh

Columbus, Ohio 43215-**Taghnician**

_Date Processed

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