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2012 AUG 10 PM 2: 28
PUCO



11-346-EL-SSD

From: webmaster@puc.state.oh.us

To: ContactThePUCO

Subject: 68887

Received: 8/9/2012 7:52:21 PM

Message:

WEB ID: 68887 AT:08-09-2012 at 07:52 PM

Related Case Number:

TYPE: complaint

NAME: Dr. Paul R. Siler

**CONTACT SENDER? Yes** 

MAILING ADDRESS:

• 17203 St. Rt. 15

• Defiance, Ohio 43512

USA

## PHONE INFORMATION:

• Home: (419) 393-4212

• Alternative: (no alternative phone provided?)

• Fax: (419) 393-4212

E-MAIL: prsdc@artelco.net

INDUSTRY: Electric

## ACCOUNT INFORMATION:

Company: AEP

Name on account: Paul Siler

• Service address: 17203 St.Rt. 15 Defiance ohio

• Service phone: (419) 393-4212

Account Number: 077- 719- 677- 0 -5

## COMPLAINT DESCRIPTION:

I believe there must be insurances from AEP, and inspected confirmation, by the PUCO that all repairs have been made after the 6/29/12 storm damage that caused more than a week of power outage and loss off property and food stores by customers BEFORE there is any approval of rate increases. There was another outage at my residence for 32 hours due to a "minor" storm on 8-4-12 at 7pm till 8-6-12 3AM. For you to allow AEP to charge their customers for the repair of these damages is a travesty, all businesses have a profit to cost risk, which is a risk taken

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Technician Date Processed 8/10/30/3

knowingly, ANT other business (excluding the oil/gas companies) must "absorb" their losses and recoup over a period of time. To allow immediate reclaimation of loss is UN-AMERICAN and you are not only encouraging this behavior but enabling the same.

SHAME ON ALL OF YOU!!!!

Dr. Paul R. Siler 17203 St. Rt. 15 Defiance, OH 43512 E-mail-- prsdc@artelco.net