



August 9, 2012

Via PUCO eFile System

Mr. Richard Bulgrin
Legal Division
Public Utility Commission of Ohio
180 East Broad Street
Columbus, OH 43215

RE: **Inmate Calling Solutions, LLC**
Case No. 12-05-TP-RPT; Annual Report for 2011

Dear Mr. Bulgrin:

This letter is submitted in connection with the Commission's order issued August 8, 2012 in the above referenced case. Inmate Calling Solutions, LLC d/b/a ICSolutions ("ICSolutions") is included on the list attached to that order as having failed to submit the required annual report.

We did in fact make a good faith effort to submit our annual report in a timely manner, and I believe we have now successfully done so through the PUCO's eFiling system. The annual report was initially entered into the PUC's 'tracking system' on April 12, 2012 along with the applicable affidavit. However, it was unclear at the time that this tracking system was not linked to the actual filing system and that additional steps were necessary. In fact, even now, while there is a message stating that eFiling is needed, the hyperlinks lead either to the case record or to a 27-page instruction manual rather than the eFiling system itself. Overall, the reporting mechanism seems far more complex than necessary, particularly for entities that only file once per year.

On behalf of the company, I apologize for any inconvenience caused by unfamiliarity with the filing system. It is clear from the above that a good faith effort was made to file the report in a timely manner in compliance with the Commission's rules, and I believed that we had done so. Upon discovery of the error I immediately sought your advice and have now learned the appropriate procedure for future filings. For these reasons, I respectfully request that ICSolutions be dismissed from this proceeding.

I can be reached at 210-581-8104 or kdawson@icsolutions.com if additional information is needed.

Sincerely,

A handwritten signature in blue ink, appearing to read "Ken Dawson".

Ken Dawson,
Director Contracts & Regulatory
Inmate Calling Solutions, LLC d/b/a ICSolutions

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in

Case No(s). 12-0005-TP-RPT

Summary: Correspondence Letter regarding late filing of annual report electronically filed by Mr. Ken Dawson on behalf of Inmate Calling Solutions, LLC