

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of )	
Communication Options Inc., )	
Complainant, )	
v. )	Case No. 11-5316-TP-CSS
United Telephone Company of Ohio dba )	
CenturyLink, )	
Respondent. )	

ENTRY

The Commission finds:

- (1) On September 28, 2011, as amended on October 12, 2011, Communication Options Inc. (Communication Options) filed a complaint against United Telephone of Ohio dba CenturyLink (CenturyLink). In its complaint, Communication Options alleges that CenturyLink failed to resolve billing platform issues which led to overbilling for services.
- (2) On October 18, 2011, CenturyLink filed an answer in which it denied the material allegations of the complaint. Along with its answer, CenturyLink filed a counterclaim. In its counterclaim, CenturyLink alleged that Communication Options owes money for services rendered.
- (3) Communication Options filed an answer to the counterclaim on November 7, 2011. In its answer, Communication Options denied that it owes the amount claimed by CenturyLink.
- (4) By entry issued on November 23, 2011, the attorney examiner scheduled a conference to explore the parties' willingness to negotiate a resolution of this complaint in lieu of an evidentiary hearing. The parties convened, as scheduled, on December 13, 2011, and continued to negotiate thereafter.
- (5) On July 3, 2012, the parties filed a joint motion to dismiss the complaint. The parties explain that they have arrived at a

mutually agreed settlement which resolves all issues raised by the complaint.

- (6) Upon being advised by the parties that the issues raised by the complaint have been resolved, the Commission concludes that the joint motion to dismiss is reasonable and is hereby granted.


It is, therefore,

ORDERED, That, in accordance with Finding (6), the joint motion to dismiss the complaint is granted. It is, further,

ORDERED, That a copy of this entry be served upon all parties and interested persons of record.

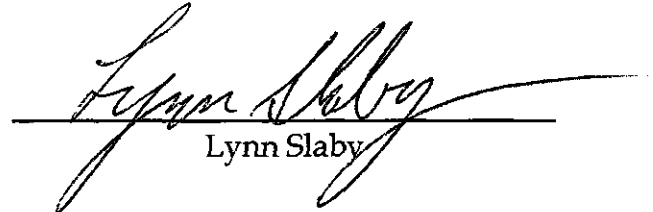
THE PUBLIC UTILITIES COMMISSION OF OHIO

  
Todd A. Snitchler, Chairman

  
Steven D. Lesser

  
Andre T. Porter

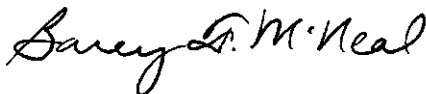
  
Cheryl L. Roberto

  
Lynn Slaby

LDJ/vrm

Entered in the Journal

**AUG 01 2012**



Barcy F. McNeal  
Secretary