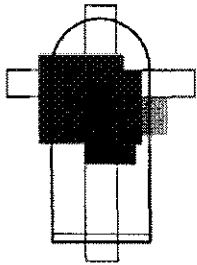


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National Church Residences

2115 NORTH BANK DRIVE
COLUMBUS, OH 43220

614-451-2151 TOLL FREE
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OHIO@NCR.ORG

11-346-EL-SSO

July 6th, 2012

Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: Terms and Conditions of Service for Interval Metering

To Whom It May Concern,

We were recently contacted by AEP Ohio and made aware of changes to the Terms and Conditions of Service as put forth by the Public Utilities Commission of Ohio (PUCO) in regards to accounts with a demand of 200 kW or greater. Specifically, these changes require an interval metering upgrade, which ultimately will result in an AEP Ohio metering upgrade fee of \$152.59 per account. Additionally, these changes will require either monthly manual meter readings by AEP Ohio at a cost of \$43.00 per month or the installation of a separate telephone line paid on a monthly basis.

This letter serves as formal notice that National Church Residences objects to these changes to the Terms and Conditions of Service as well as the associated charges. These changes add an unnecessary financial burden to accounts that are already paying high utility rates, and could lead to additional charges if further enhancements need to be made to the meters or metering equipment to accommodate a proper phone line.

We are hopeful that you will take our concerns into consideration regarding this matter.

Sincerely,

Steve Bodkin
Vice President

Engineering, Energy, & Procurement Services
National Church Residences

E-mail: sbodkin@nationalchurchresidences.org

Phone: 614-273-3543

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Technician JD Date Processed 7-31-12

"Since 1961 combining compassion with professionalism in our ministry of housing and supportive services to families and older adults."



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PUCO

