

FILE

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, July 24, 2012 6:04 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 7/24/2012

Re: Ayson Daus
Mainstream LLC
108 Northeast Dr
Loveland, OH 45140

RECEIVED-DOCKETING DIV
2012 JUL 25 AM 9:51
PUCO

Docketing Case No.:

11-3549-EL-SSO

Notes:

Please docket the following in the case number above. Thank you.

COMPLAINT DESCRIPTION:

Duke Energy explained to me that effective January 3, 2012 there is a new Load Factor Adjustment Rider (LFA) on our electric bill. What this did to the electric portion of our Duke bill is more than double our cost. For instance, prior to the new LFA rider for period November 23, 2011 thru December 27, 2011 we used 25,503 kwh and the electric portion of our bill was \$1,083.47. The next period which was December 27, 2011 thru January 26, 2012 we used 19,713 kwh which totaled \$2,177.43 (\$927.89 of which was this new LFA rider). This trend has continued each month up to our most recent Duke bill. This new charge has doubled our electric bills since coming into effect. While I understand some volatility in energy prices, an increase of this magnitude is unacceptable. Feel free to contact me directly to discuss.

Thank you in advance,

Jayson Daus Vice President, Mainstream Waterjet 108 Northeast Drive Loveland, OH 45140 (513) 683-5426 extension 11.

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Technician AN Date Processed 7-25-12