The Public Utilities Commission of Ohio TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of) TI	RF Docket No. 90- <u>9010-TP-T</u>	<u>`RF</u>
TCG Ohio to revise VoIP language.) NO	ase No. 12 – 2124 - TP - A' DTE: Unless you have reserved a C LANK.	
Name of Registrant(s) <u>TCG Ohio</u>			
DBA(s) of Registrant(s) <u>N/A</u>			
Address of Registrant(s) 225 W. Randolph St., 2	27C500, Chicago, IL	60606	
Company Web Address <u>www.att.com</u>			
Regulatory Contact Person(s) Candice L. Glove	<u>er</u>	Phone <u>312-727-0127</u>	Fax 281-664-9892
Regulatory Contact Person's Email Address clg	lover@att.com		
Contact Person for Annual Report <u>Candice L. G</u>	lover		Phone <u>312-727-0127</u>
Address (if different from above)			
Consumer Contact Information <u>Customer CARE</u>			Phone 800-222-0300
Address (if different from above) 777 NW Blue	Pkwy, Lees Summit	<u>, MO 64086</u>	
Motion for protective order included with filing?	Yes X No		
Motion for waiver(s) filed affecting this case?	3 X No [Note: Wai	ivers may toll any automatic t	imeframe.]
Notor			

Notes:

Section I and II are Pursuant to Chapter 4901:1-6 OAC

Section III – Carrier to Carrier is Pursuant to $\underline{4901:1-7}$ OAC, and Wireless is Pursuant to $\underline{4901:1-6-24}$ OAC. Section IV – Attestation

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <u>www.puco.ohio.gov</u> under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
А	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the
	right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to
	the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type Other (explain below)	For Profit ILEC	Not For Profit ILEC	X CLEC
Change terms & conditions of existing BLES	ATA <u>1-6-14(H)</u> (Auto 30 days)	ATA <u>1-6-14(H)</u> (Auto 30 days)	ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	ATA <u>1-6-14(1)</u> (Auto 30 days)	ATA <u>1-6-14(1)</u> (Auto 30 days)	ATA <u>1-6-14(1)</u> (Auto 30 days)
Revisions to BLES Cap.	$\Box ZTA 1-6-14(F)$ (0 day Notice)		
Introduce BLES or expand local service area (calling area)	ZTA <u>1-6-14(H)</u> (0 day Notice)	ZTA <u>1-6-14(H)</u> (0 day Notice)	ZTA <u>1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	ZTA <u>1-6-27(C)</u> (0 day Notice)	ZTA <u>1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	(0 day Notice)	$\Box \text{ TRF } \underline{1-6-14(F)(4)} \\ (0 \text{ day Notice})$	TRF <u>1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	$ \square BLS 1-6-14 (C)(1)(c) (Auto 30 days) $		
Change in boundary	ACB <u>1-6-32</u> (Auto 14 days)	ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			TRF <u>1-6-08(G)</u> (0 day)
BLES withdrawal			C ZTA <u>1-6-25(B)</u> (0 day Notice)
Other* (explain)			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail	
15-day Notice					
30-day Notice					
Date Notice Sent: February bills					

Section I – Part III – IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw

Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC	CLEC	Carrier's Not	CESTC	CETC
Certification	(Out of Territory)		Offering BLES		
* See Supplemental	ACE <u>1-6-08</u>	ACE <u>1-6-08</u>	ACE <u>1-6-</u> 08	ACE <u>1-6-</u> 10	UNC <u>1-6-</u> 09
form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)	(Auto 30 day)	*(Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Carrier's Not Offering BLES
Abandon all Services		ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u>	ACN <u>1-6-29(B)</u>	CIO <u>1-6-29(C)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)
Change in Ownership *	ACO <u>1-6-29(E)</u>	ACO <u>1-6-29(E)</u>	CIO <u>1-6-29(C)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)
Merger *	AMT <u>1-6-29(E)</u>	AMT <u>1-6-29(E)</u>	CIO <u>1-6-29(C)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)
Transfer a Certificate *	ATC <u>1-6-29(B)</u> (Auto 30 days)	$\square ATC \underline{1-6-29(B)}$ (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	ATR <u>1-6-29(B)</u>	ATR <u>1-6-29(B)</u>	CIO <u>1-6-29(C)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see <u>the 4901:1-6-29 Filing Requirements on the Commission's Web Page</u> for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to	□ NAG <u>1-7-07</u>	□ NAG <u>1-7-07</u>
an approved agreement	(Auto 90 day)	(Auto 90 day)
Request for Arbitration	ARB <u>1-7-09</u>	ARB <u>1-7-09</u>
1	(Non-Auto)	(Non-Auto)
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u>	X ATA <u>1-7-14</u>
	(Auto 30 day)	(Auto 30 day)
Request rural carrier exemption, rural carrier	UNC <u>1-7-04</u> or 05	
suspension or modification	(Non-Auto)	
Changes in rates, terms & conditions to Pole	\Box UNC 1-7-23(B)	
Attachment, Conduit Occupancy and Rights-	(Non-Auto)	
of-Way.		
	RCC	NAG
Wireless Providers See <u>4901:1-6-24</u>	[Registration &	[Interconnection
	Change in Operations]	Agreement or

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

<u>AFFIDAVIT</u> Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Candice L. Glover

, and am authorized to make this statement on its behalf.

(Name) Candice L. Glover

Please Check ALL that apply:

X I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on July 20, 2012

at (Location) Chicago, IL

*(Signature and Title) <u>/s/Candice L. Glover</u>, July 20, 2012 <u>Manager</u>

• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I<u>, Candice L. Glover</u> verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/Candice L. Glover, Manager July 20, 2012 *Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793 Or Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A

SECTION 2 ORIGINAL SHEET 28.1

ISSUED: JANUARY 12, 2012 EFFECTIVE: FEBRUARY 12, 2012 CAROL PAULSEN, DIRECTOR 208 S AKARD ST., DALLAS, TX, 75202

2. GENERAL REGULATIONS

All the information on this page is new.

2.3. OBLIGATIONS OF THE CUSTOMER (Cont'd)

2.3.16 Identification and Rating of Toll VoIP-PSTN Traffic

A. Scope

This section applies to toll VoIP-PSTN traffic exchanged between the Telephone Company and the customer in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. Toll VoIP-PSTN traffic originates and/or terminates in IP format if it originates from and/or terminates to an end-user customer of a service that requires Internet protocolcompatible customer premises equipment.

- 1. This section governs the identification of originating and terminating intrastate toll VoIP-PSTN traffic and facilities to which interstate switched access rates apply (unless the parties have agreed otherwise) in accordance with the transitional Intercarrier Compensation framework for toll VoIP-PSTN traffic adopted by the Federal Communications Commission in its Report and Order, FCC Release No. 11-161 (Nov. 18, 2011) ("FCC Order"). Specifically, this section establishes the method that will be used to identify the percentage of the customer's intrastate access traffic, that will be treated as intrastate toll VoIP-PSTN traffic (referred to in this tariff as " Relevant toll VoIP-PSTN Traffic"),
- 2. This section applies to originating and terminating intrastate switched access minutes of use ("MOU") and facility rate elements of all Access customers.
- The customer shall not modify its reported PIU factor to account for the toll VoIP-PSTN Traffic for MOU and facility rate elements.
- B. Rating of Toll VoIP-PSTN Traffic

The Relevant Toll VoIP-PSTN Traffic and facility rate elements identified in accordance with this tariff section will be billed at rates equal to the Company's applicable tariffed interstate switched access rates as specified at http://servicequide.att.com/ABS/ext/TariffDetails.cfm, TCG F.C.C. No. 2, Sections 5.11 and 5.12.

Filed in accordance with PUCO Case No. 12-0182-TP-ATA.

(N)

(N)

ISSUED: JANUARY 12, 2012 EFFECTIVE: FEBRUARY 12, 2012 CAROL PAULSEN, DIRECTOR 208 S AKARD ST., DALLAS, TX, 75202

2. GENERAL REGULATIONS

All the information on this page is new.

- 2.3. OBLIGATIONS OF THE CUSTOMER (Cont'd)
- 2.3.16 Identification and Rating of Toll VoIP-PSTN Traffic (Cont'd)
- C. Calculation and Application of Percent-VoIP-Usage Factors

The Telephone Company will determine the number of Relevant Toll VoIP-PSTN Traffic MOU and facility rate elements to which interstate rates will be applied under subsection (B), above, by applying the Percent VoIP Usage ("PVU") factor to the intrastate access MOU exchanged and facilities between the Telephone Company and the customer. The PVU factors will be derived and applied as follows:

- 1. The customer, will calculate and furnish to the Telephone Company a factor (the "PVUC") delineated by Carrier Identification Code ("CIC") or Operating Company Numbers ("OCNs"), representing the percentage (whole number) of the total intrastate access MOU that the customer exchanges with the Telephone Company end users in the State, that (a) is sent to the Telephone Company that originated in IP format at the end user; or (b) is received from the Telephone Company and terminated in IP format at the end user. This PVUC shall be based on information such as the number of the customer's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information.
- 2. The Telephone Company will calculate and periodically update a factor (the "PVUT") representing the percentage (whole number) of the total intrastate access MOU that the Telephone Company exchanges with the customer end users in the State, that (a) is sent to the Customer that originated in IP format at the end user; or (b) is received from the Customer and terminated in IP format at the end user. This PVUT shall be based on information such as the number of the customer's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information.

Filed in accordance with PUCO Case No. 12-0182-TP-ATA.

SECTION 2 ORIGINAL SHEET 28.3

ISSUED: JANUARY 12, 2012 EFFECTIVE: FEBRUARY 12, 2012 CAROL PAULSEN, DIRECTOR 208 S AKARD ST., DALLAS, TX, 75202

2. GENERAL REGULATIONS

All the information on this page is new.

- 2.3. OBLIGATIONS OF THE CUSTOMER (Cont'd)
- 2.3.16 Identification and Rating of Toll VoIP-PSTN Traffic (Cont'd)
- C. Calculation and Application of Percent-VoIP-Usage Factors (Continued)
- 3. The Telephone Company will develop a Customer Percent VoIP Usage ("PVU") factors combining the Customer's PVUC factor with the Telephone Company's PVUT factor.
- a. The PVU calculation below is applied when the Telephone Company does not bill based on actual call detail records for the intrastate Telephone Company's IP traffic at interstate rates.

PVU = PVUC + [PVUT x (1-PVUC)] applied to the traffic exchanged between the Telephone Company and customers end user's total intrastate MOU and facility rate elements

Example: The customer reported that their PVUC as 40%. The Telephone Company's PVUT is 10%. This results in the following:

PVU = 40% plus (10\% times (1-40\%)) = 46\%

This means that 46% of the Intrastate MOU exchanged between the customer and the Telephone Company's end users will be rated at Interstate rates.

(N)

SECTION 2 ORIGINAL SHEET 28.4

(N)

ISSUED: JANUARY 12, 2012 EFFECTIVE: FEBRUARY 12, 2012 CAROL PAULSEN, DIRECTOR 208 S AKARD ST., DALLAS, TX, 75202

2. GENERAL REGULATIONS

All the information on this page is new.

- 2.3. OBLIGATIONS OF THE CUSTOMER (Cont'd)
- 2.3.16 Identification and Rating of Toll VoIP-PSTN Traffic (Cont'd)
 - 3. (Cont'd)
 - b. The PVU calculation below is applied when the Telephone Company bills are based on the actual call detail records for the intrastate Telephone Company's IP traffic at interstate rates.

The formula for usage will be as follows:

PVU = PVUC x (1-PVUT) applied to the traffic exchanged between the customer and the Telephone Company's TDM end user's total intrastate MOU.

 PVU = PVUC + $[\mathsf{PVUT} \ x \ (1-\mathsf{PVUC} \)]$ is applied to the facility rate elements

Example: The Telephone Company has identified that there was 10,500 Intrastate MOU that were identified exchanged between the Customer and the Telephone Company's IP end users. The Customer reported that their PVUC as 40%. The Telephone Company's PVUT is 10%. This results in the following:

PVU = 40% times (1-10%) = 36%

This means that 36% of the Intrastate MOU exchanged between the Customer and the Telephone Company's TDM end users will be rated at Interstate rates and the intrastate 10,500 MOU will also be rated at Interstate rates.

For the facility rate elements the formula that is applied to the intrastate dedicated facilities is as follows:

PVU = 40% plus (10% times (1-40%)) = 46%

Therefore 46% of the Intrastate facilities will be rated at interstate rates.

4. If the customer does not furnish the Telephone Company with a PVUC pursuant to the preceding paragraph (C) (1), the Telephone Company will utilize a customer PVUC of 0%.

(N)

ISSUED: JANUARY 12, 2012 EFFECTIVE: FEBRUARY 12, 2012 CAROL PAULSEN, DIRECTOR 208 S AKARD ST., DALLAS, TX, 75202

2. GENERAL REGULATIONS

All the information on this page is new.

- 2.3. OBLIGATIONS OF THE CUSTOMER (Cont'd)
- 2.3.16 Identification and Rating of Toll VoIP-PSTN Traffic (Cont'd)
- D. Initial PVU Factor

If the PVU factors are not available and/or cannot be implemented in the Telephone Company's billing systems by January 1, 2012, when the factors are available and can be implemented in the Telephone Company billing systems, the Telephone Company will adjust the customer's bills to reflect the PVU factors retroactively to January 2012 usage and facilities. In calculating the initial PVU factors, the Telephone Company will employ the customer-specified PVUC retroactively to January 2012 usage and facilities, provided that the customer provides the factor to the Telephone Company no later than April 15, 2012. Otherwise, it will set the initial PVU factors as specified in subsection (C) (4) above.

E. PVU Factor Updates

The customer and/or the Telephone Company may update their PVU factors quarterly. The customer may update the PUVC factor using the method set forth in subsection (C) (1) and (4), above. If the customer chooses to submit such updates, it shall forward to the Telephone Company, no later than 15 days after the first day of January, April, July and/or October of each year, a revised PVUC factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The Telephone Company will use the revised PVUC to calculate a revised PVU. The revised PVU factor will only apply prospectively and serve as the basis for billing until superseded by a new PVU.

F. PVU Factor Verification

Not more than twice in any year, either party may ask to verify the PVU factor furnished. Both parties shall comply and shall reasonably provide the records and other information used to determine their PVU, as specified in section (C) (1) and (4) above. Both parties shall retain and maintain (for verification purposes) the records and other information used to determine the PVU, for at least 12 months after the PVU is filed (or longer if any other section of the Telephone Company's tariffs or applicable law requires a longer period). The verification process shall be conducted consistent with the provisions in TCG F.C.C. No. 2, Section 2.3.2. Any billing disputes related to PVU factors will be addressed using the existing claim process outlined in TCG F.C.C. No 2, Section 2.5.4.

Filed in accordance with PUCO Case No. 12-0182-TP-ATA.

Exhibit B

SECTION 2

FIRST REVISED SHEET 28.1 CANCELS ORIGINAL SHEET 28.1

ISSUED: JULY 20, 2012 EFFECTIVE: AUGUST 19, 2012 CAROL PAULSEN, DIRECTOR 208 S AKARD ST., DALLAS, TX, 75202

2. GENERAL REGULATIONS

2.3. OBLIGATIONS OF THE CUSTOMER (Cont'd)

2.3.16 Identification and Rating of Toll VoIP-PSTN Traffic

A. Scope

This section only applies to toll VoIP-PSTN traffic exchanged between the Company and the customer in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. Toll VoIP-PSTN traffic originates and/or terminates in IP format if it originates from and/or terminates to an end-user customer of a service that requires Internet protocolcompatible customer premises equipment.

- 1. This section governs the identification of originating and terminating intrastate toll VoIP-PSTN traffic and facilities to which interstate switched access rates apply (unless the parties have agreed otherwise) in accordance with the transitional Intercarrier Compensation framework for toll VoIP-PSTN traffic adopted by the Federal Communications Commission in its Report and Order, FCC Release No. 11-161 (Nov. 18, 2011) ("FCC Order"). Specifically, this section establishes the method that will be used to identify the percentage of the customer's intrastate access traffic, that will be treated as intrastate toll VoIP-PSTN traffic (referred to in this tariff as "Relevant toll VoIP-PSTN Traffic"),
- 2. This section applies to originating and terminating intrastate switched access minutes of use ("MOU") and facility rate elements of all Access customers.
- 3. The customer shall not modify its reported PIU factor to account for the toll VoIP-PSTN Traffic for MOU and facility rate elements.
- B. Rating of Toll VoIP-PSTN Traffic

(T) The Relevant Toll VoIP-PSTN Traffic terminating from the customer to the Company and facility rate elements identified in accordance with this tariff section will be billed at rates equal (T) (T) to the Company's applicable tariffed terminating interstate switched access rates as specified at http://servicequide.att.com/ABS/ext/TariffDetails.cfm in TCG F.C.C. No. 2, Sections 5.4 and 5.53, unless the corresponding (N) intrastate rate is lower. If the intrastate rate is lower, then that rate will be used for billing. Hereafter, these billed rates will be referred to in this tariff as the relevant "VoIP Rates". Relevant VoIP-PSTN Traffic originating from the the Company or another provider to the customer will be rated using (N) Intrastate rates and rate structure.

(D)

(T) (T)

SECTION 2 FIRST REVISED SHEET 28.2 CANCELS ORIGINAL SHEET 28.2

ISSUED: JULY 20, 2012 EFFECTIVE: AUGUST 19, 2012 CAROL PAULSEN, DIRECTOR 208 S AKARD ST., DALLAS, TX, 75202

2. GENERAL REGULATIONS

- 2.3. OBLIGATIONS OF THE CUSTOMER (Cont'd)
- 2.3.16 Identification and Rating of Toll VoIP-PSTN Traffic (Cont'd)
- C. Calculation and Application of Percent-VoIP-Usage Factors

The Company will determine the number of Relevant Toll VoIP-PSTN (T) Traffic terminating MOU and facility rate elements to which VOIP (T) rates will be applied under subsection (B) above, by applying the Percent VoIP Usage ("PVU") factor to the intrastate access terminating MOU exchanged and facilities between the Company and (T) the customer. The PVU factors will be derived and applied as follows:

- (T) The customer will calculate and furnish to the Company a factor 1. (the "PVUC") on an ACNA basis which would aggregate traffic from (N) Carrier Identification Code(s) ("CIC") or Operating Company (T) Numbers ("OCNs") associated with the ACNA. This PVUC represents the percentage (whole number) of the total terminating intrastate access MOU that the customer exchanges with the Company end users in the State, that is received from the Company and terminated in (T)IP format at the end user. This PVUC shall be based on information such as the number of the customer's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information.
- 2. The Company will calculate and periodically update a factor (the (T) "PVUT") representing the percentage (whole number) of the total intrastate access MOU that the Company exchanges with the (T) customer end users in the State, that is received from the (T) Customer and terminated in IP format at the end user. This PVUT shall be based on information such as the number of the customer's retail VoIP subscriptions in the state (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information.

(D)

Filed in accordance with PUCO Case No. 12-2124-TP-ATA.

SECTION 2

FIRST REVISED SHEET 28.3 CANCELS ORIGINAL SHEET 28.3

ISSUED: JULY 20, 2012 EFFECTIVE: AUGUST 19, 2012 CAROL PAULSEN, DIRECTOR 208 S AKARD ST., DALLAS, TX, 75202

2. GENERAL REGULATIONS

- 2.3. OBLIGATIONS OF THE CUSTOMER (Cont'd)
- 2.3.16 Identification and Rating of Toll VoIP-PSTN Traffic (Cont'd)
 - C. Calculation and Application of Percent-VoIP-Usage Factors (Continued)
 - (T) The Company will develop a Customer Percent VoIP Usage ("PVU") 3. (T) factors combining the Customer's PVUC factor with the Company's PVUT factor.
 - (T) The PVU calculation below is applied when the Company does not a. bill based on actual call detail records for the intrastate (T) Company's IP traffic at VOIP rates.

PVU = PVUC + [PVUT x (1-PVUC)] is applied to the traffic exchanged between the Company and customers end user's total intrastate MOU and facility rate elements

(T) Example: The customer reported that their PVUC as 40%. The Company's PVUT is 10%. This results in the following:

PVU = 40% plus (10% times (1-40%)) = 46%

(T) This means that 46% of the terminating Intrastate MOU exchanged between the customer and the Company's end users will be rated at (T)(T) VOIP rates.

Filed in accordance with PUCO Case No. 12-2124-TP-ATA.

(D)

(T)

SECTION 2

(D)

(T)

FIRST REVISED SHEET 28.4

CANCELS ORIGINAL SHEET 28.4

ISSUED: JULY 20, 2012 EFFECTIVE: AUGUST 19, 2012 CAROL PAULSEN, DIRECTOR 208 S AKARD ST., DALLAS, TX, 75202

2. GENERAL REGULATIONS

- 2.3. OBLIGATIONS OF THE CUSTOMER (Cont'd)
- 2.3.16 Identification and Rating of Toll VoIP-PSTN Traffic (Cont'd)
 - 3. (Cont'd)
 - b. The PVU calculation below is applied when the Company bills are (T) based on the actual call detail records for the intrastate Company's IP traffic at VOIP rates. (T)

The formula for usage will be as follows:

PVU = PVUC x (1-PVUT) applied to the traffic exchanged between the customer and the Telephone Company's TDM end user's total terminating intrastate MOU.

 $PVU = PVUC + [PVUT \times (1-PVUC)]$ is applied to the facility rate elements

Example: The Company has identified that there was 10,500 Intrastate (T) MOU that were identified exchanged between the Customer and the Company's IP end users. The Customer reported that their PVUC as (T) 40%. The Telephone Company's PVUT is 10%. This results in the following:

PVU = 40% times (1-10%) = 36%

This means that 36% of the terminating Intrastate MOU exchanged (T) between the Customer and the Company's TDM end users will be (T) rated at VOIP rates and the intrastate 10,500 MOU will also be (T) rated at Interstate rates.

For the facility rate elements the formula that is applied to the intrastate dedicated facilities is as follows:

PVU = 40% plus (10% times (1-40%)) = 46%

Therefore 46% of the Intrastate facilities will be rated at VOIP (T) rates.

4. If the customer does not furnish the Company with a PVUC pursuant (T) to the preceding paragraph (C) (1), the Company will utilize a (T) customer PVUC of 0%.

SECTION 2 FIRST REVISED SHEET 28.5 CANCELS ORIGINAL SHEET 28.5

ISSUED: JULY 20, 2012 EFFECTIVE: AUGUST 19, 2012 CAROL PAULSEN, DIRECTOR 208 S AKARD ST., DALLAS, TX, 75202

2. GENERAL REGULATIONS

2.3. OBLIGATIONS OF THE CUSTOMER (Cont'd)

2.3.16 Identification and Rating of Toll VoIP-PSTN Traffic (Cont'd)

D. PVU Factor Updates

The customer must update the PVU factors quarterly using the method set forth in subsection (C) (1) through (4), above. The customer shall forward to the Company, no later than September 15, 2012, this new PVUC factor.

Prospectively, the customer may update the PVUC factor quarterly using the method set forth in subsection (C)(1) through (4) above. If the customer chooses to submit such updates, it shall forward to the Company, no later than 15 days after the first day of January, April, July and/or October of each year, a revised PVUC factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The Telephone Company will use the revised PVUC to calculate a revised PVU. The revised PVU factor will only apply prospectively and serve as the basis for billing until superseded by a new PVU.

E. PVU Factor Verification

Not more than twice in any year, either party may ask to verify the PVU factor furnished. Both parties shall comply and shall reasonably provide the records and other information used to determine their PVU, as specified in section (C) (1) and (4) above. Both parties shall retain and maintain (for verification purposes) the records and other information used to determine the PVU, for at least 12 months after the PVU is filed (or longer if any other section of the Telephone Company's tariffs or applicable law requires a longer period). The verification process shall be conducted consistent with the provisions in TCG F.C.C. No. 2, Section 2.3.3. Any billing disputes related to PVU factors will be addressed using the existing claim process outlined in TCG F.C.C. No 2, Section 2.5.4.

Filed in accordance with PUCO Case No. 12-2124-TP-ATA.

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SECTION 2 ORIGINAL SHEET 28.6

ISSUED: JULY 20, 2012 EFFECTIVE: AUGUST 19, 2012 CAROL PAULSEN, DIRECTOR 208 S AKARD ST., DALLAS, TX, 75202

2. GENERAL REGULATIONS

- 2.3. OBLIGATIONS OF THE CUSTOMER (Cont'd)
- 2.3.16 Identification and Rating of Toll VoIP-PSTN Traffic (Cont'd)
 - F. Verification Process

The Company will review these Customers provided PVUC records referenced in E. above. If the review results represent what the Company considers to be a substantial deviation from the customer's previously reported PVUC or if the PVUC appears unreasonable as compared to other related types of data, the Company will contact the customer within 30 days. This deviation issue will be dealt within one of the following ways. The current PVUC will continue to be utilized until resolution from either of the 2 methods below.

- 1. The Company and the customer will come to an agreement as to an appropriate PVUC within 30 days of the provision of the PVUC records.
- 2. The Company within 45 days of the receipt of these records will make these customers PVUC records available to an independent auditor for review for the purpose of determining a PVUC. If these PVUC records are not available or these records are not substantive enough for the auditor to calculate a PVUC, then a PVUC factor of zero will be assigned. This zero PVUC will be utilized until either a PVUC can be agreed upon between the Company and the customer or an audit can be completed utilizing records acceptable for an audit conclusion. When an audit has been completed employing the records acceptable for an audit conclusion, the PVUC resulting from the audit report will be employed until the next customer provided PVUC is available, as referenced in the E. and F. procedures above.

(N)

Exhibit C

This filing introduces new VOIP language. On April 25, 2012, the FCC released a Second Order of Reconsideration which becomes effective on July 13, 2012. One aspect of the second order states that beginning July 13, 2012, the FCC is delaying the interstate rate treatment of originating intrastate interexchange VOIP-PSTN traffic MOU until July 1, 2014 (the treatment of terminating VOIP will continue to be billed at interstate rates as stated in the initial Order).

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Summary: Tariff to revise VoIP language electronically filed by Ms. Candice L Glover on behalf of TCG Ohio