

FILE

40

Lowery, Judy

11-346-EC-550

From: Nikki partin <mail@change.org>
Sent: Tuesday, July 17, 2012 4:44 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

RECEIVED-COCKETING DIV
2012 JUL 19 PM 5:01
PUCO

AEP executives, PUCO members, and Ohio Statehouse Officials,

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Nikki partin
Cincinnati, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, click here



This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician 182 Date Processed 7/19/12

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From: francisco flores <mail@change.org>
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francisco flores
cleveland, Ohio

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Renee Gerring
Rockbridge, Ohio

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Zola Guess
Columbus, Ohio

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Jane DeSantis
Lyndhurst, Ohio

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Jill C Hayden
Massillon, Ohio

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Patricia Day
Canton, Ohio

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Elizabeth Reamsnider
Wooster, Ohio

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stephen crowell
Cleveland, Ohio

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Richard Douglass
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Jessica Kmetz
Cincinnati, Ohio

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Do the right thing - make AEP pay to clean up its own mess.

Christian Fanelli
Chillicothe, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Rob Jones <mail@change.org>
Sent: Tuesday, July 17, 2012 4:44 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

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Rob Jones
Oxford, Ohio

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amanda cisneros
columbus, Ohio

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larry cundiff
Wilkesville, Ohio

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Ashley Walczak
Copley, Ohio

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Heather Fountain
Roseville, Ohio

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Denise Kandel
Canton, Ohio

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Lowery, Judy

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Sent: Tuesday, July 17, 2012 4:44 PM
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Teri Pokosh
Mount Vernon, Ohio

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Lowery, Judy

From: Merideth Etzwiler Herren <mail@change.org>
Sent: Tuesday, July 17, 2012 4:45 PM
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Merideth Etzwiler Herren
Lexington, Ohio

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Lowery, Judy

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Tom Finan
Tallmadge, Ohio

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I think you all make enough money leave some for the people that pay your bill's....

Mikel Shoffner
Lakeview, Ohio

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Lowery, Judy

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Sent: Tuesday, July 17, 2012 4:45 PM
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Mathew Erickson
North Canton, Ohio

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Sent: Tuesday, July 17, 2012 4:45 PM
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Lowery, Judy

From: Terri Rials <mail@change.org>
Sent: Tuesday, July 17, 2012 4:44 PM
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Terri Rials
columbus, Ohio

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James Massengill
Columbus, Ohio

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Do the right thing - make AEP pay to clean up its own mess.

Margot Marincic
Brecksville, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Brett Berger <mail@change.org>
Sent: Tuesday, July 17, 2012 4:45 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

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Brett Berger
Mogadore, Ohio

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Lowery, Judy

From: William Hosack <mail@change.org>
Sent: Tuesday, July 17, 2012 4:44 PM
To: Snitchler, Todd
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Do the right thing - make AEP pay to clean up its own mess.

This should be a cost of doing business and you should be investing in technology or upgrading you infrastructure.

William Hosack
Findlay, Ohio

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Lowery, Judy

From: Scott Stuart <mail@change.org>
Sent: Tuesday, July 17, 2012 4:45 PM
To: Snitchler, Todd
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Scott Stuart
Hilliard, Ohio

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Lowery, Judy

From: Shane White <mail@change.org>
Sent: Tuesday, July 17, 2012 4:45 PM
To: Snitchler, Todd
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Shane White
Dayton, Ohio

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Lowery, Judy

From: Aisha robinson <mail@change.org>
Sent: Tuesday, July 17, 2012 4:45 PM
To: Snitchler, Todd
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Aisha robinson
Ravenna, Ohio

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Lowery, Judy

From: amanda dunlap <mail@change.org>
Sent: Tuesday, July 17, 2012 4:45 PM
To: Snitchler, Todd
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amanda dunlap
Westerville, Ohio

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Lowery, Judy

From: Paula Metzger <mail@change.org>
Sent: Tuesday, July 17, 2012 4:45 PM
To: Snitchler, Todd
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Paula Metzger
Van Wert, Ohio

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Lowery, Judy

From: Alexis Franklin <mail@change.org>
Sent: Tuesday, July 17, 2012 4:45 PM
To: Snitchler, Todd
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Do the right thing - make AEP pay to clean up its own mess.

This is definitely unfair! I don't have extra funds to cover costs of something that could've been prevented. Ask the CEO of AEP to pay since they make more in a year than I will in 30 years.

Alexis Franklin
Columbus, Ohio

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Lowery, Judy

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Sent: Tuesday, July 17, 2012 4:45 PM
To: Snitchler, Todd
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John Bishel
Columbus, Ohio

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Lowery, Judy

From: Pamela Wallace-Stroble <mail@change.org>
Sent: Tuesday, July 17, 2012 4:44 PM
To: Snitchler, Todd
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Pamela Wallace-Stroble
Fairborn, Ohio

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