

FILE

56

Lowery, Judy

From: Leah Clark <mail@change.org>
Sent: Monday, July 16, 2012 8:39 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

Case #

11-346-EL-SSO

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

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Do the right thing - make AEP pay to clean up its own mess.

Leah Clark
Canton, Ohio

RECEIVED-DOCKETING DIV
2012 JUL 18 PM 4:24
PUCO

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician JD

Date Processed 7-18-12

Lowery, Judy

From: Corey Konicki <mail@change.org>
Sent: Monday, July 16, 2012 8:43 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

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Corey Konicki
Seven Hills, Ohio

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From: Rosario Davis <mail@change.org>
Sent: Monday, July 16, 2012 8:48 PM
To: Snitchler, Todd
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Rosario Davis
Cincinnati, Ohio

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From: Donna Joyce <mail@change.org>
Sent: Monday, July 16, 2012 8:49 PM
To: Snitchler, Todd
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Donna Joyce
Cana, Virginia

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Lowery, Judy

From: Mae Gates <mail@change.org>
Sent: Monday, July 16, 2012 8:52 PM
To: Snitchler, Todd
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Mae Gates
Cana, Virginia

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Lowery, Judy

From: Veronica Waller <mail@change.org>
Sent: Monday, July 16, 2012 8:58 PM
To: Snitchler, Todd
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Veronica Waller
Hillsville, Virginia

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Lowery, Judy

From: Dustin Weller <mail@change.org>
Sent: Monday, July 16, 2012 9:13 PM
To: Snitchler, Todd
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Dustin Weller
Columbus, Ohio

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Lowery, Judy

From: Carolyn Bailey <mail@change.org>
Sent: Monday, July 16, 2012 9:15 PM
To: Snitchler, Todd
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Carolyn Bailey
Harrisville, New Hampshire

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Lowery, Judy

From: Stephanie Lupo <mail@change.org>
Sent: Monday, July 16, 2012 9:16 PM
To: Snitchler, Todd
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Stephanie Lupo
Wickliffe, Ohio

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Lowery, Judy

From: Rochelle S <mail@change.org>
Sent: Monday, July 16, 2012 9:19 PM
To: Snitchler, Todd
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Rochelle S
university hts, Ohio

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Lowery, Judy

From: Cynthia Hudson <mail@change.org>
Sent: Monday, July 16, 2012 9:21 PM
To: Snitchler, Todd
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Cynthia Hudson
Columbus, Ohio

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From: Greg Kirby <mail@change.org>
Sent: Monday, July 16, 2012 9:23 PM
To: Snitchler, Todd
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Greg Kirby
New Albany, Ohio

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Lowery, Judy

From: Mary Beth King <mail@change.org>
Sent: Monday, July 16, 2012 9:26 PM
To: Snitchler, Todd
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Mary Beth King
Cincinnati, Ohio

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Jason Semones
Cana, Virginia

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Lowery, Judy

From: Gretchen Zunic <mail@change.org>
Sent: Monday, July 16, 2012 9:31 PM
To: Snitchler, Todd
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Do the right thing - make AEP pay to clean up its own mess.

Gretchen Zunic
Columbus, Ohio

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Amie Vetter <mail@change.org>
Sent: Monday, July 16, 2012 9:38 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

* PUCO Chairman and Commissioners: If AEP Ohio does apply, reject their application outright. Their failure to plan for sever weather is not their customers' fault or responsibility. It is, however, your responsibility to "assure Ohioans adequate, safe, and reliable public utility services at a fair price."

* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

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Do the right thing - make AEP pay to clean up its own mess.

Amie Vetter
Delaware, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Barbara Gibson <mail@change.org>
Sent: Monday, July 16, 2012 9:45 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Barbara Gibson
Strasburg, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Joshua Dambik <mail@change.org>
Sent: Monday, July 16, 2012 9:50 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Joshua Dambik
Warren, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Thomas Collins <mail@change.org>
Sent: Monday, July 16, 2012 9:59 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

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Do the right thing - make AEP pay to clean up its own mess.

Thomas Collins
Garrettsville, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Claire Fogarty <mail@change.org>
Sent: Monday, July 16, 2012 10:06 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

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Do the right thing - make AEP pay to clean up its own mess.

Claire Fogarty
Columbus, Ohio

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Lowery, Judy

From: Sherry Kearns <mail@change.org>
Sent: Monday, July 16, 2012 10:20 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Sherry Kearns
Portsmouth, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Mark Dal Pra <mail@change.org>
Sent: Monday, July 16, 2012 10:22 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Mark Dal Pra
Dalton, Ohio

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Gifford Doxsee <mail@change.org>
Sent: Monday, July 16, 2012 10:23 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Gifford Doxsee
Athens, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: eleanor phillips <mail@change.org>
Sent: Monday, July 16, 2012 10:28 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

eleanor phillips
new waterford,, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Keith Zanone <mail@change.org>
Sent: Monday, July 16, 2012 10:32 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Keith Zanone
Wooster, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: janet carleton <mail@change.org>
Sent: Monday, July 16, 2012 10:33 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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janet carleton
athens, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Matt Caddy <mail@change.org>
Sent: Monday, July 16, 2012 10:34 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Matt Caddy
Dayton, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Heather Hardin <mail@change.org>
Sent: Monday, July 16, 2012 10:37 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Heather Hardin
Columbus, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Amber Guildoo <mail@change.org>
Sent: Monday, July 16, 2012 10:52 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Amber Guildoo
Columbus, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Kathleen Thornton <mail@change.org>
Sent: Monday, July 16, 2012 11:00 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

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* Ohio Elected Officials: Use your oversight powers - the ones you were elected to use on behalf of constituents - to ensure the PUCO acts in the best interests of Ohioans and rejects the application. I'm watching to see what happens, and I'll remember in November.

The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

Kathleen Thornton
Newark, Ohio

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: shannon shortridge <mail@change.org>
Sent: Monday, July 16, 2012 11:01 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

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Do the right thing - make AEP pay to clean up its own mess.

I am a paying customer thats why

shannon shortridge
Columbus, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Charles Oney <mail@change.org>
Sent: Monday, July 16, 2012 11:18 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Becuz it's BS..get insurance!

Charles Oney

,

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: EMALINE R MC KEAVER <mail@change.org>
Sent: Monday, July 16, 2012 11:20 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

EMALINE R MC KEAVER
CANTON, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Kayla Stanziano <mail@change.org>
Sent: Monday, July 16, 2012 11:27 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Kayla Stanziano
Oberlin, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Maryann Garber <mail@change.org>
Sent: Monday, July 16, 2012 11:42 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Maryann Garber

,

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Alexandra Still <mail@change.org>
Sent: Monday, July 16, 2012 11:50 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Alexandra Still
Oberlin, Ohio

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Marielle Ceden0 <mail@change.org>
Sent: Monday, July 16, 2012 11:53 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

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Do the right thing - make AEP pay to clean up its own mess.

Marielle Ceden0
Cudahy, California

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: JENNIFER LUCUS <mail@change.org>
Sent: Monday, July 16, 2012 11:54 PM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

JENNIFER LUCUS
DUBLIN, Ohio

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Nicholas Tebbe <mail@change.org>
Sent: Tuesday, July 17, 2012 12:25 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Nicholas Tebbe
Columbus, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Christine Hickey <mail@change.org>
Sent: Tuesday, July 17, 2012 12:31 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Christine Hickey
Seaman, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Lorna Buskirk <mail@change.org>
Sent: Tuesday, July 17, 2012 12:35 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Lorna Buskirk
Chillicothe, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: David Roberts <mail@change.org>
Sent: Tuesday, July 17, 2012 12:41 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

David Roberts
Chillicothe, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Amanda McCoy <mail@change.org>
Sent: Tuesday, July 17, 2012 12:58 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Amanda McCoy
Grove City, Ohio

Note: this email was sent as part of a petition started on Change.org, viewable at

<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Michael Portale <mail@change.org>
Sent: Tuesday, July 17, 2012 1:02 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

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Do the right thing - make AEP pay to clean up its own mess.

Michael Portale
Avon Lake, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Sherry Gillogly <mail@change.org>
Sent: Tuesday, July 17, 2012 1:02 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

I just signed the petition at Change.org/AEP, and I wanted to tell you directly how I feel.

* AEP executives Michael Morris, Nicholas Atkins, and Terri Flora: Don't submit the application requesting the PUCO to let you pass on "cleanup costs" of the recent storm to customers after making record profits of \$1.9 billion last year. This would be greedy, deceptive and unfair - and it would make me want to do business with a different power company that I can trust and respect.

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The "cleanup costs" passed on to customers from 2004, 2008, and 2012 combined are less than 15% of AEP Ohio's profits for 2011 alone. Only bad business planning and practices could explain asking customers to bear the cleanup costs.

I don't expect anyone to change the weather, but I do expect you to prepare for it and respond accordingly - just like my family and I do when we know a storm is coming. AEP customers and your constituents won't stand for corporate greed disguised as disaster cleanup, and we won't let our Public Utilities Commission help you, and we won't forget about it if our elected officials fail to act in our interests.

Do the right thing - make AEP pay to clean up its own mess.

AEP has neglected maintenance for years to maximize their profits. Why should we have to pay for their greed now.

Sherry Gillogly
Albany, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Colette Hill <mail@change.org>
Sent: Tuesday, July 17, 2012 1:04 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

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Do the right thing - make AEP pay to clean up its own mess.

Ohioans cannot pay for the greed of AEP. Please stop this from happening and save the citizens from footing the cleanup costs that could of been prevented if AEP had made changes after the past power outages.

Colette Hill
Maple Hts, Ohio

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Lowery, Judy

From: joe corder <mail@change.org>
Sent: Tuesday, July 17, 2012 1:25 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

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Do the right thing - make AEP pay to clean up its own mess.

Dayton power and Light has done this same thing also...and its TIME IT STOPPED.....they are responsible to repair this....and out of THEIR pockets..not ours.

joe corder

,

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Lowery, Judy

From: Kenna O'Sullivan <mail@change.org>
Sent: Tuesday, July 17, 2012 1:37 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

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Kenna O'Sullivan
Mason, Ohio

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Lowery, Judy

From: Garrison Latimer <mail@change.org>
Sent: Tuesday, July 17, 2012 2:07 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

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Garrison Latimer
Columbus, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Christine Hickey <mail@change.org>
Sent: Tuesday, July 17, 2012 12:31 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

AEP executives, PUCO members, and Ohio Statehouse Officials,

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Christine Hickey
Seaman, Ohio

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Lowery, Judy

From: margie ann <mail@change.org>
Sent: Tuesday, July 17, 2012 2:19 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

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margie ann
columbus, Ohio

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Lowery, Judy

From: Bob Brinkman <mail@change.org>
Sent: Tuesday, July 17, 2012 2:16 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

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Do the right thing - make AEP pay to clean up its own mess.

It's their infrastructure they should pay to repair it. That's how every IT/Hosting/Services company I have worked for handles it, I am not sure how the service they provide is any different then what we do.

Bob Brinkman
COLUMBUS, Ohio

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<http://www.change.org/petitions/aep-don-t-make-customers-pay-for-your-mistakes>. To respond, [click here](#)



Lowery, Judy

From: Courtney Elrod <mail@change.org>
Sent: Tuesday, July 17, 2012 2:22 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

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Courtney Elrod
Columbus, Ohio

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Lowery, Judy

From: Kristal Edwards <mail@change.org>
Sent: Tuesday, July 17, 2012 2:26 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

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Kristal Edwards
Galax, Virginia

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Lowery, Judy

From: Ellen O'Connor <mail@change.org>
Sent: Tuesday, July 17, 2012 2:31 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

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Ellen O'Connor
Arlington, Virginia

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Lowery, Judy

From: Lisa Faigenbaum <mail@change.org>
Sent: Tuesday, July 17, 2012 2:42 AM
To: Snitchler, Todd
Subject: Spam: Don't make customers pay for your mistakes!

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Lisa Faigenbaum

,

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